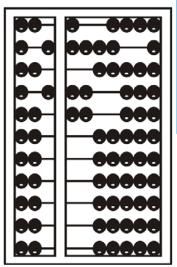
Written Orders



SSHSP / PSSHSP

- * The acronym is Medicaid's abbreviation School Supportive Health Services Program and Preschool Supportive Health Services Program.
- * The SSHSP guidelines recognize covered services which include OT, PT, ST and Psychological counseling, plus a few others
- * Most information for SSHSP can be found at http://www.oms.nysed.gov/medicaid/
 - * Provider Policy and Billing Handbook
 - * Questions and Answers
 - * Training Materials
 - * Medicaid Alerts

Written Orders for SSHSP (Medicaid)

* Per the Medicaid Provider Policy and Billing Handbook

"The written order/written referral (prescription) is the documentation that establishes medical necessity for the related service to be furnished and constitutes medical direction of the ordering professional. In order to bill Medicaid, a written order/written referral from a qualified Medicaid provider is required. Written orders/written referrals must be prospective and must be kept on file."

Required Elements of a Written order

(from Medicaid Provider Policy and Billing Handbook)

The following elements **must** be included on a written order:

- The name of the child for whom the order is written;
- The complete date the order was written and signed;
- The service(s) being ordered. Note: The frequency and duration of the ordered service must be either specified on the order itself or the order can explicitly adopt the frequency and duration of the service in the IEP by reference;
- Ordering provider's contact information (office stamp or preprinted address and telephone number);
- Signature* of a NYS Medicaid enrolled provider who is a NYS licensed, registered, and/or certified, as relevant, physician, physician assistant, or licensed nurse practitioner acting within his or her scope of practice, and
 - only for speech therapy services this also includes a NYS Medicaid enrolled provider who is a licensed and registered speech-language pathologist**
 - only for psychological evaluation and counseling services this includes a NYS Medicaid enrolled provider who is a licensed and registered psychologist, and/or an appropriate school official (school officials are not allowed nor required to enroll in NYS Medicaid);
- · The time period for which services are being ordered;
- The ordering practitioner's National Provider Identifier (NPI) or license number; and,
- Patient diagnosis and/or reason/need for ordered service(s).

For purposes of the SSHSP, where **written referrals are permitted (e.g., speech therapy services, psychological counseling services), the written referral must include the information listed above.

It should be noted that the written order/written referral must be in place prior to the initiation of services (prospective), including evaluations.

^{*} Please note that stamped signatures are not allowable. Electronic signatures affixed by someone other than the actual ordering/referring practitioner are also not allowable.

Required Elements of a Written order

(from Medicaid Provider Policy and Billing Handbook)

- 1. The time period for which services are being ordered;
- 2. The service(s) being ordered (including specific frequency or per IEP)
- 3. Child's name
- 4. Patient Diagnosis
- 5. Provider's contact information including address and phone #
- 6. Ordering practitioner's NPI or license #
- Signature
- 8. Date the order was written and signed

Order must be before service starts

* From Medicaid Provider Policy and Billing Handbook

"It should be noted that the written order/written referral must be in place prior to the initiation of services (prospective), including evaluations."

* This means it must be created & signed before first day of service

Providers should verify validity of the Prescription

- * Each County has their own version of their provider contracts
- * However, most contracts have some language stating that the provider must comply with all SSHSP/PSSHSP Medicaid regulations
- * It is incumbent on the provider to make sure they have a VALID written order BEFORE service starts.
- * Prior to the first session, the provider should verify they have the written order and the written order contains the 8 required elements

Verifying written orders

* Verify ☐ The school year is correct ☐ The appropriate service (OT, PT, ST, ...) is indicated ☐ The child's name is on form ☐ There is a valid ICD code for the service. ☐ The provider's contact address and phone is on order The ordering provider's NPI or license # is listed ☐ It is signed (either digitally or in pen, NOT stamped) The signature includes the date is was signed and that signature date is on or before the start of the enrollment

Requirements for submitting written order to CPSE Portal

- Due to many instances of providers being unable to produce a copy of a valid written order when asked, many Counties require copies of scripts BEFORE payment to the provider
- * Suffolk and Westchester are now moving to an electronic model of requiring copies of scripts before payment. The electronic model involves putting information in CPSE Portal and having CPSE Portal not allow billing without a written order
- * They have asked for this to be effective for service dates starting January 1, 2019.
- * Nassau is NOT requiring this at this point, but is likely to require it in the future

Which enrollments will be affected

- * This applies to Medicaid recognized medical services (OT, PT, ST and Psychological Counseling) regardless whether the child has Medicaid or not
- * For enrollments that started in September and continue through June, the written order that was signed prior to the September start date will need to be in CPSE Portal in order to bill for January dates of service. September through December dates of service will be allowed to be billed.

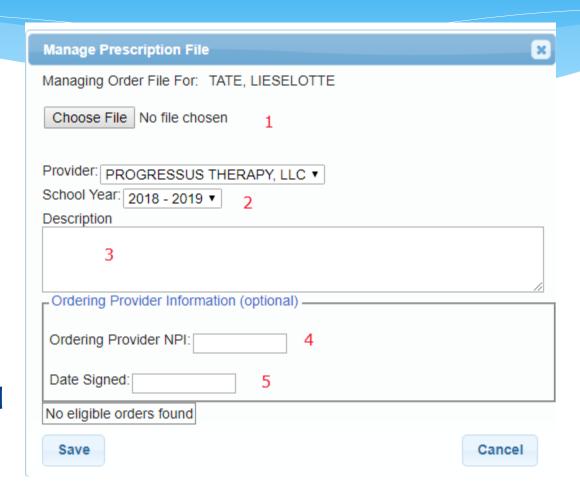
What needs to be submitted to the Portal

- * Two separate items need to be submitted to the CPSE Portal
 - A copy of the image of the written order. This can be scanned and uploaded. An image can also be generated by using a tablet or cell phone to take a picture, and that image can be uploaded.
 - 2. The details of the written order need to be recorded in CPSE Portal. These details include
 - The Child
 - The service
 - The Ordering Provider NPI
 - ☐ The ICD code
 - The date it was signed
 - The period covered

- Scan the prescription and save the file to a place in your computer you can get to
- 2. Upload scanned image of written prescriptions/recommendations into the Portal and record the School Year Ordering Provider NPI and Date Signed
- 3. Create an entry for each service on the written order attached to the image and record the period and ICD for the service
- 4. Indicate which enrollments the entry applies to

Uploading Image

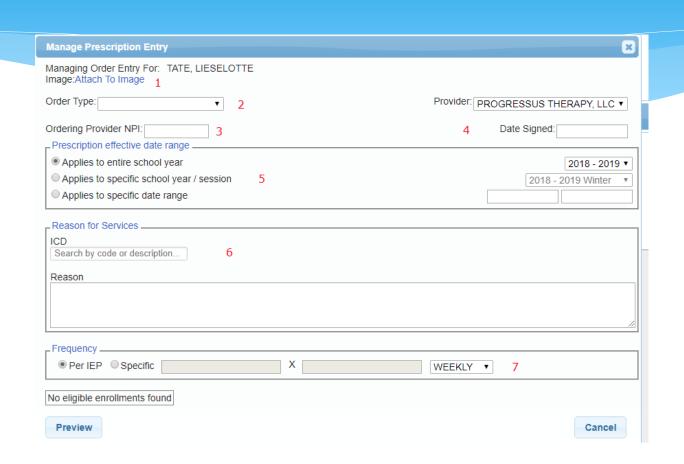
- 1. Find the image on your machine
- 2. Record the school year
- 3. Enter a description (optional but helpful)
- 4. Enter the ordering provider NPI (optional but helpful)
- 5. Enter the date the order was signed (optional but helpful)



Creating Entry for Written Order Details

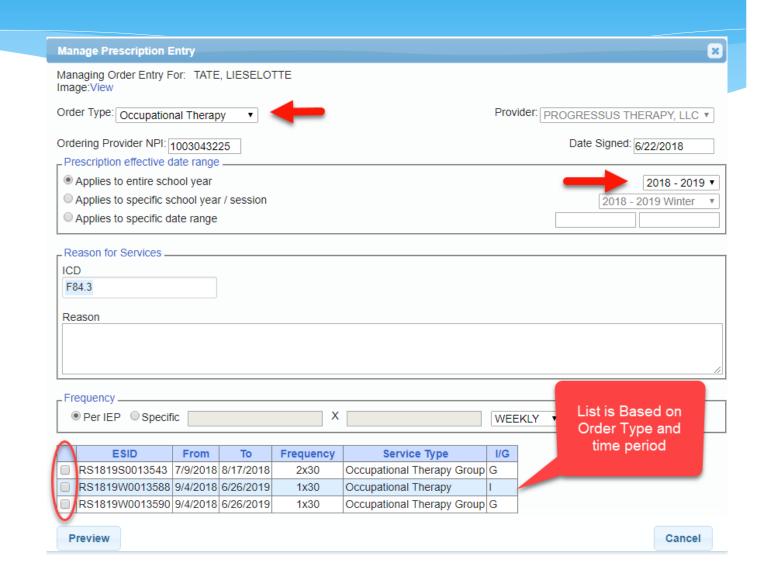
- 1. Attach an image
- 2. Choose Order Type
- Record Ordering Provider NPI *
- 4. Record Date Order was Signed*
- Record what the Order indicates as period covered*
- Enter diagnosis*
- Indicate Frequency *

* Enter the values that are on the written order



Indicate Enrollments for Order Detail

- Bottom grid on
 Manage Prescription
 entry shows
 Enrollments matching
 service and date
 range indicated
- * Check box next to enrollments that this order detail applies to



Review & Save



Two of 8 required elements are not entered: Provider Contact information (5) and Signature (7)

Required elements of written order

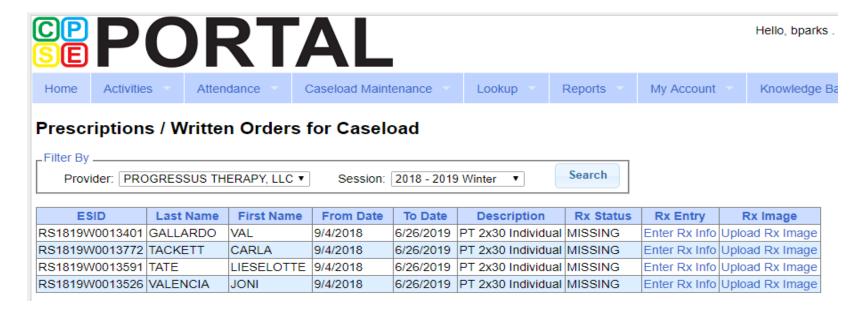
- The time period for which services are being ordered;
- The service(s) being ordered (including specific frequency or per IEP)
- 3. Child's name
- 4. Patient Diagnosis
- 5. Provider's contact information including address and phone #
- Ordering practitioner's NPI or license #
- Signature
- B. Date the order was written and signed

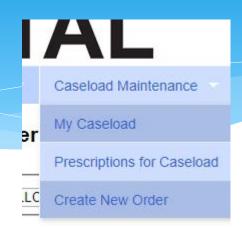
Who uploads image and enters data? Agency or Therapist?

- * In order to bill for service dates on or after January 1st for a particular enrollment
 - * The details of the written order must be entered into CPSE Portal
 - * An image of the written order must be uploaded to the CPSE Portal
- * Both the agency and the therapist have the capabilities under their login to upload an image and enter the details about the written order
- * It is a decision by the agency to determine who should complete the task

As a Therapist

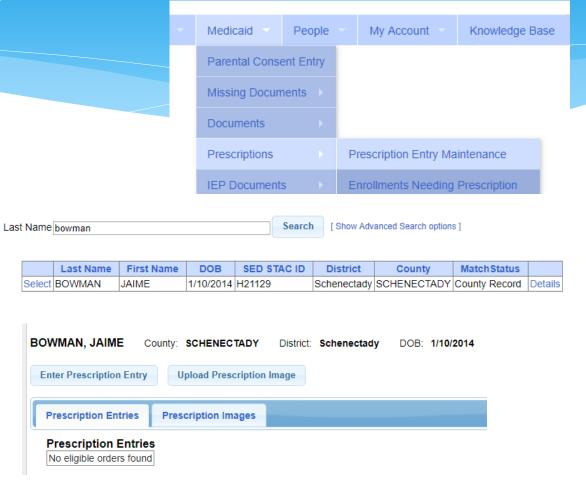
- Goto Caseload Maintenance->Prescriptions for Caseload
- * Use Upload Rx Image to upload the image of the written order
- * Use Enter Rx Info to add written order details





As an Agency / Billing Provider Method 1

- Medicaid->Prescriptions >Prescription Entry
 Maintenance
- * Lookup the child and click "Select"
- * Use Upload Prescription Image to upload a copy of the written order
- * Use Enter Prescription Entry to record details



As an Agency / Billing Provider Method 2

- * Medicaid->Prescriptions->Enrollments Needing Prescriptions
- * Use Upload Image to upload a copy of the written order
- Use Add New Rx to record details



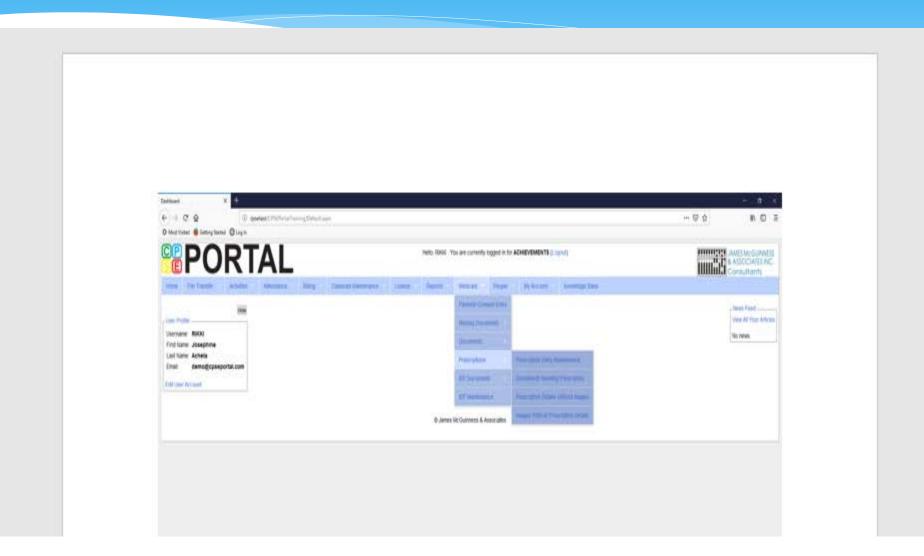
Enrollments Missing Prescription



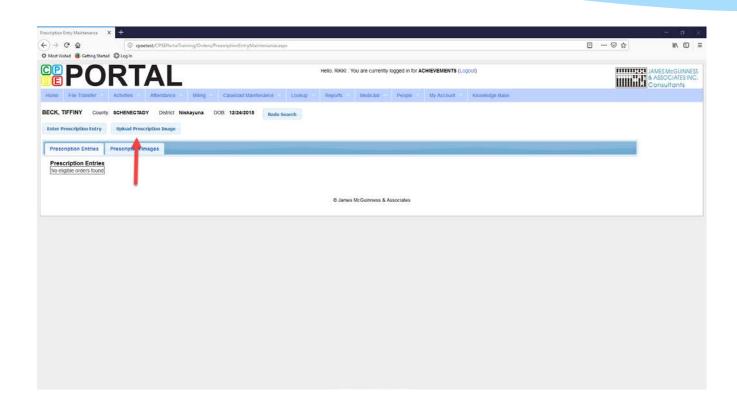
ESID	Child Name	From - To	RS	Frequency				
RS1819W0013689	BARNES, EARL	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013678	BAXTER, DAVIDA	09/04/2018 - 06/26/2019	ST	2x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013679	BAXTER, DAVIDA	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013664	BOWMAN, JAIME	09/04/2018 - 06/26/2019	ST	2x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013665	BOWMAN, JAIME	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013696	CORNEJO, MATT	09/04/2018 - 06/26/2019	ST	2x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013697	CORNEJO, MATT	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013686	COULTER, LOYD	09/04/2018 - 06/26/2019	ST	2x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013687	COULTER, LOYD	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013550	FREEMAN, DAMON	09/04/2018 - 06/26/2019	ST	2x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem
RS1819W0013551	FREEMAN, DAMON	09/04/2018 - 06/26/2019	ST1	1x30	Add New Rx	Assign To Existing Rx	Upload Image	Report Problem

	PRESCHOOL EVALUATIONS ~ SERVICES		
Student Name: Tiffany Beck	DOB: 12/24/15		
	recommended for the following:		
(You must provide the most specific ICD9 Code (5 digit if possible) for each Evaluation/Service checked		
EVALUATION(S)	SERVICE(S)		
EVALUATION(3)	Frequency & Duration as per the IEP, for the		
	School Year: 7(1/18 to 6/30/19		
Audiological ICD9 Code	Audiological ICD9 Code		
Occupational Therapy ICD9 Code	X Occupational Therapy ICD9 Code F84.6		
Physical Therapy ICD9 Code			
Speech* ICD9 Code Skilled Nursing** ICD9 Code	Speech* ICD9 Code		
Psychological*** ICD9 Code	Skilled Nursing** ICD9 Code Skychological Counseling*** ICD9 Code [84.0]		
*** Reason/Need:	*** Reason/Need:		
 Referrals for Speech Evaluation or Services may be signed by Referrals for Skilled Nursing Services require specific physicia 			
*** Referrals for a Psychological Evaluation or Psychological Cou	inseling Services may be signed by an appropriate school official such as		
school administrator or the chairperson of the CPSE or a lice —Psychological Evaluation and/or Psychological Counseling ca			
	- 11-		
Original Signature of Physician, Physician Assistant, Nurse	Date:		
<u> </u>	Practitioner or other professional explained below.		
Print Name: Iraining Dector	Title:		
Address/Printed or Stamp:			
123 Main ST Salem NY 12222	NPI# 12345678		
3 a 12 m , 10 1 12222	License #		
	Medicaid #		
Phone: 518-555-2222	Fax:		

- * Go to Medicaid
- * Prescriptions
- * Prescription Entry Maintenance
- * Select your child
- * Click "Upload Prescription Image"
- * Browse to find the scanned image
- * Fill in Description, ordering provider NPI and Date signed
- * Save

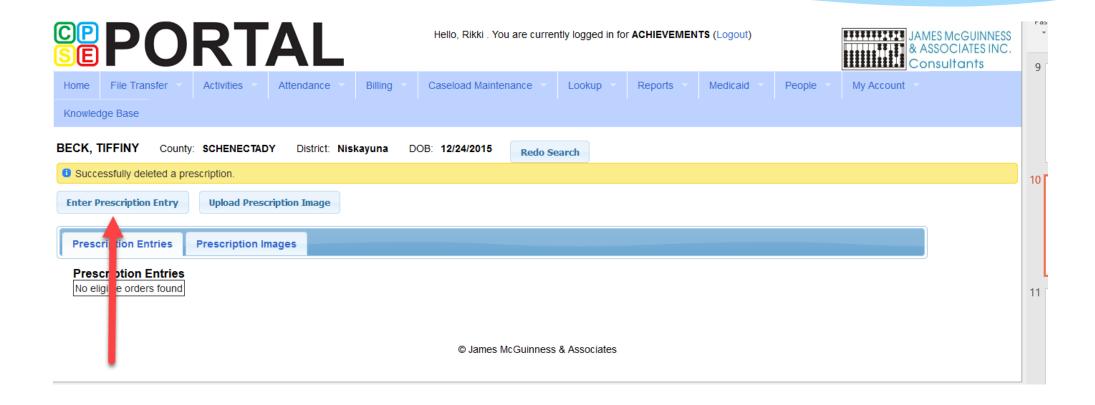


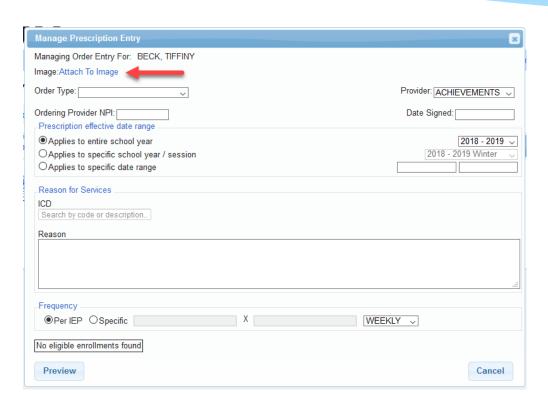


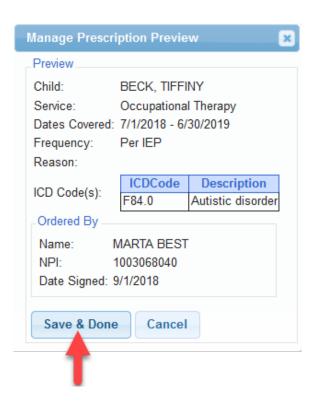


Manage Prescription File	×
Managing Order File For: BECK, TIFFINY	
Browse Beck script.pdf	
Dravidar	
Provider: ACHIEVEMENTS V School Year: 2018 - 2019 V	
Description OT Script	
OT SCIPE	
Ordering Provider Information (optional)	.::
Ordering Provider NPI: 0	P
Date Signed: leader to the	
Date Signed: 09/01/2018	
No eligible orders found	
Save	Cancel

- * Click on Enter Prescription Entry
- * In the "Manage Prescription Entry screen"
 - * Click "Attach to Image" and find the image you just saved & click "attach"
 - * Enter the rest of the information on the screen, select the appropriate enrollments and click "Preview"
 - * Review all of the information and if it is correct, click Save and Done"

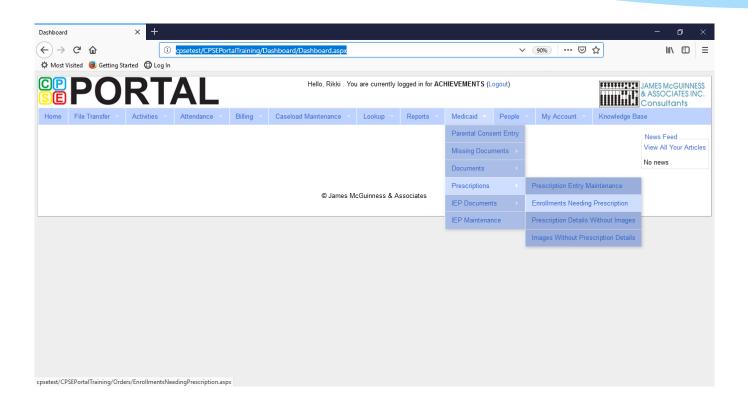


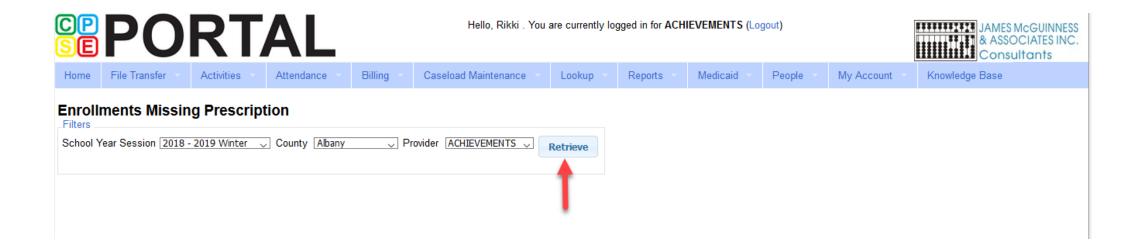


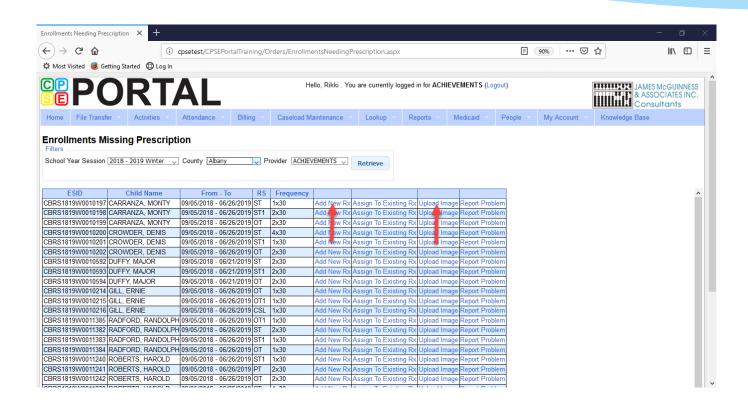


- * Go to Medicaid
- * Prescriptions
- Enrollments Needing Prescriptions
- * Select filters, click "Retrieve"
- * For the Child you want to work on, Click "upload Image"
- Browse to find the scanned image
- * Fill in Description, ordering provider NPI and Date signed
- * Save
- * Then click "Add New Rx"

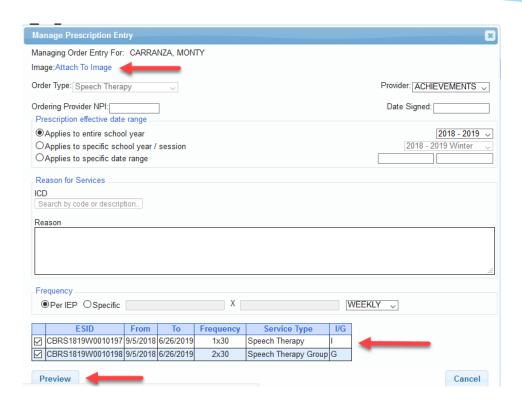
- * In the "Manage Prescription Entry screen"
 - * Click "Attach to Image" and find the image you just saved & click "attach"
 - * Enter the rest of the information on the screen, select the appropriate enrollments and click "Preview"
 - * Review all of the information and if it is correct, click Save and Done"

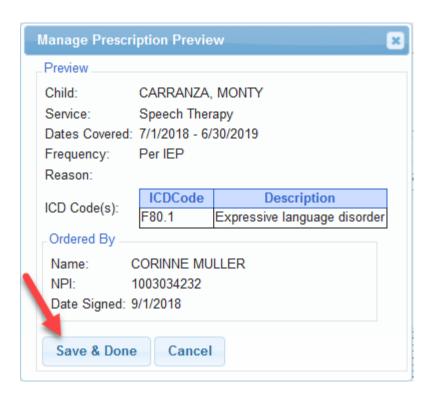




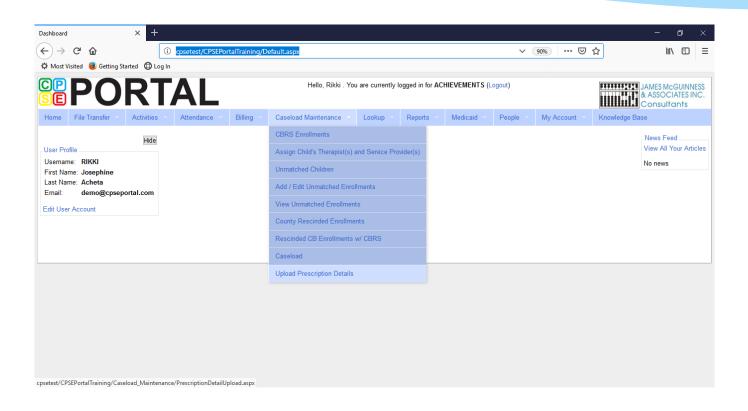


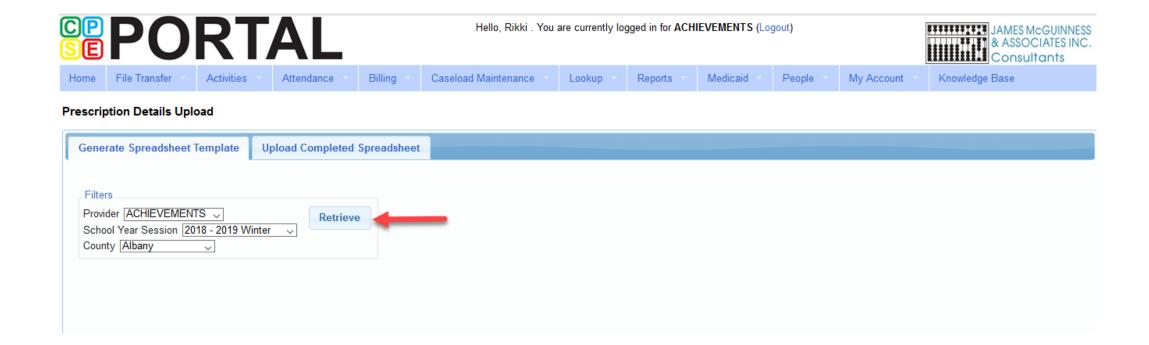
Manage Prescription File	×
Managing Order File For: CARRANZA, MONTY	
Browse No file selected.	
Provider: ACHIEVEMENTS	
School Year: 2018 - 2019 🗸	
Description	
Ordering Provider Information (optional)	
Ordering Provider NPI:	
Date Signed:	
No eligible orders found	
Save	Cancel

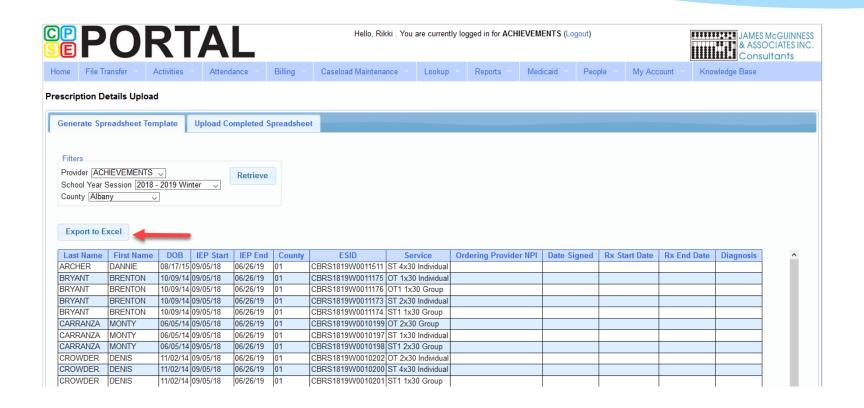


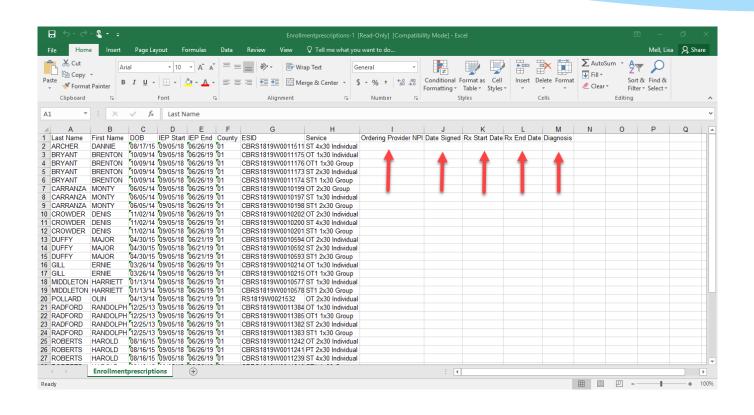


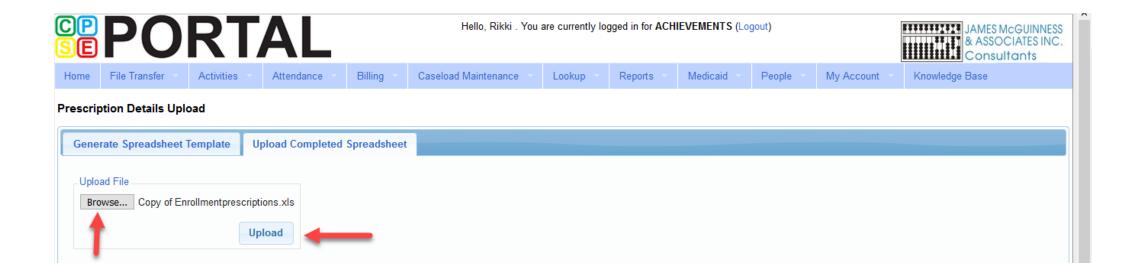
- * Go To Caseload Maintenance, Upload Prescription Details
- * Select Filters, click Retrieve
- * Export to Excel
- * Enter information in columns for Ordering Providers, Date Signed, RX start Date, RX End Date, Diagnosis
- * Save file
- * In Portal, click the "Upload Completed Spreadsheet" Tab
- * Browse to find the saved spreadsheet
- Click upload
- * Click "Post Uploaded Data"

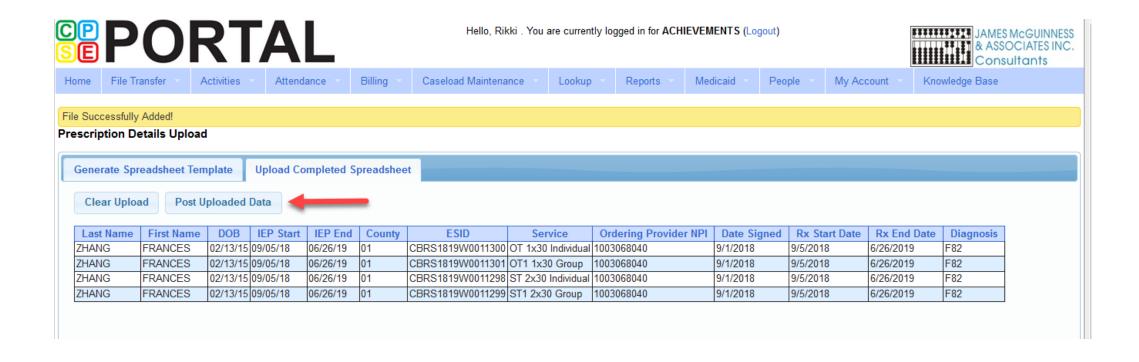












Portal Knowledge Base Articles:

- * To enter script information into Portal directly http://support.cpseportal.com/kb/a120/uploading-script-documentation.aspx
- * To enter script information into Portal through Excel spreadsheet http://support.cpseportal.com/kb/a159/uploading-prescriptions.aspx

Questions?

- * Search for help in our knowledge base http://support.cpseportal.com/Main/Default.aspx
- * Email <u>support@CPSEPortal.com</u>