

DIGITAL SPEECH RECOMMENDATIONS

June 6 & 8, 2023

Questions & Answers

Q	What happens if you do not have internet on the day that you need to create the digital order?
A	You would create the digital recommendation the next day and mark the initial session with the child as <i>“Does not meet Medicaid requirements”</i> on the session note.
Q	When checking the status of the digital order, why would there be an “Entered” status?
A	The status of a completed digital speech recommendation will always be <i>“Verified”</i> upon completion. If you cannot complete the digital order, you will want to review the Troubleshooting Slide in the presentation. The “Entered” status is for Full-Service Medicaid providers that upload paper prescriptions.
Q	How should the <i>Term of Service Dates</i> be entered on the digital speech recommendation? Do the dates need to match the IEP?
A	<p>There are three options that the SLP can choose to enter the term of service dates.</p> <ol style="list-style-type: none">1) For the Full School Year (7/1 to 6/30)2) For a particular School Session Summer (7/1 to 8/30) or 10-Month Session (9/1 to 6/30)3) Specific Dates can be entered (e.g., 9/10 to 6/21) <ul style="list-style-type: none">• The SLP can select the option that best fits the situation.• Option 1 (full school year) is the default option and it is an acceptable option because it covers the entire school year.• If the SLP wants to enter dates that match the IEP, Option 3 can be selected and specific dates can be entered.
Q	Can digital recommendations overlap? For example, a digital order that goes from 9/5 to 1/22 and 1/15 to 6/23.
A	<p>This usually occurs when a child has a review meeting and a service is either added or changed. When a service is added or changed, there should be a new IEP and new enrollment that is created for the new or changed service. The previous enrollment should be end dated just prior to the implementation date of the new IEP. The new enrollment dates should coincide with the new IEP service dates.</p> <p>[For example: Initial Enrollment: 9/5/22 to 6/2/23 Subsequent Enrollment: 6/5/23 to 6/23/23. (6/2/23 is a Friday; 6/5/23 is a Monday)]</p>