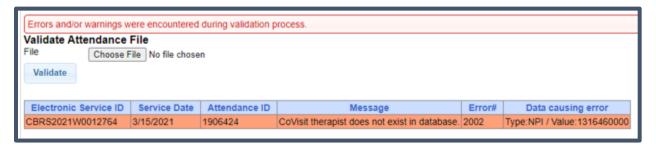
## **Common Validation Attendance Errors**

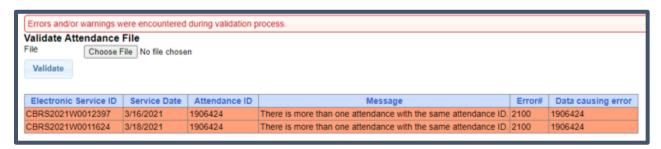
- \* Service Provider does not exist in database:
  - \* The therapist is not in the Portal. Add therapist to the Portal.



- \* CoVisit therapist does not exist in database:
  - \* The CoVisiting therapist is not in the Portal. Add CoVisiting therapist to the Portal.



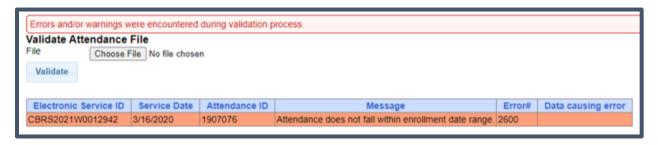
- \* There is more than one attendance with the same attendance ID:
  - \* Check ESID # listed to see if duplicate attendance exists.



- \* Electronic Service ID does not exist in CPSE Postal:
  - \* Check the Portal to see if the County has uploaded the child to the Portal. Also check to see if the ESID # of the child matches the County record.



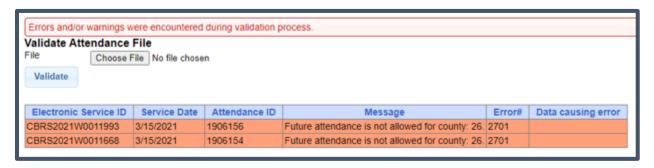
- \* Attendance does not fall within enrollment date range:
  - \* Attendance is outside of the enrollment dates. Check the attendance dates.



- \* Specified Service Setting in not valid:
  - \* Check the Service Setting of the attendance date listed. The Service Setting should match the IEP.



- \* Future attendance is not allowed for County:
  - Check attendance and remove future attendances listed.



- \* This County does not allow weekend attendance to be entered:
  - \* Check attendance and remove all attendances on weekend dates listed.



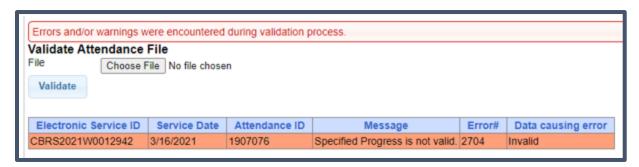
- \* User does not have access to service or service does not exist in CPSE Portal:
  - \* Check Portal to ensure that the County has uploaded the service to the Portal.



- \* Invalid time entered. Time in must be before time out:
  - \* Correct "time in" on attendance.



- \* Specified Progress is not valid:
  - Check attendance and correct progress.



- \* There is not a classroom entered for SED Program Code 9100 for ESID #:
  - \* Assign CB child to classroom in the Portal.



- \* There already exists a duplicate/overlapping attendance on 3/15/2021 for ESID #.......
  - \* Check Portal attendance for date given in error message. The attendance has already been uploaded and you are uploading a duplicate attendance for that day.



- \* The file contains a duplicate/overlapping attendance on 3/16/2021 for ESID #.....:
  - Check your file for ESID # and delete any duplicate attendance on the date given in error message.



## **Common Validation Group Attendance Errors**

- \* You have added a group session to an invalid enrollment:
  - \* Check enrollment to ensure that the group session is on a group ESID # and not an individual ESID enrollment.



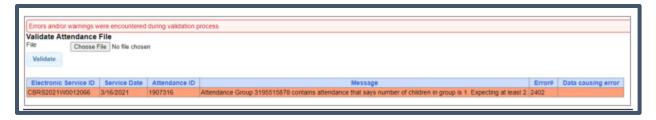
- \* The enrollment is for a group session, but Number Of Children In Group was not specified:
  - \* Add # of children to group session.



- \* The enrollment is for a group session, but attendance is missing the group identifier:
  - \* Check attendance and enter group identifier.



- \* Attendance Group # contains attendance that says number of children in group is 1. Expecting at least 2:
  - Check group attendance, as there must be at least 2 children chosen with possibly one child marked as absent.



- Attendance group contains attendance with date of service different than group or times different than group:
  - \* Check all times and dates of service for children in group and make sure they are the same date & time.



- \* Attendance Group contains attendance with enrollment type CBRS. Expecting RS.
  - \* Check the enrollment types.



- \* Attendance Group contains attendance with service type OT1. Expecting PT1.
  - Check the enrollment types.



- \* Attendance Group contains more than 5 attendances. This is not allowed.
  - Group attendance cannot be more than 5 students.



- \* Attendance Group contains attendances that indicate differing numbers of children in group. They must all match:
  - \* Check each attendance for children in group for specific date. All attendances for that group session must contain the same number of children.



## **Common Validation Signature Errors**

- \* Digital signature signed therapist identifier does not match service provider for attendance.
  - \* Check identifier for therapist who signed attendance for this service.



- \* Digital co-signature signee does not exist in database.
  - Check Portal and verify that the therapist cosigning session notes is in the Portal.



- \* External signature OR co-signature signature OR QA signature signee does not exist in database:
  - st The therapist, supervisor or quality assurance supervisor who signed note is not in the Portal.

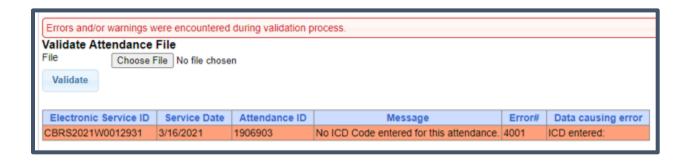


## **Common Validation Code Errors**

- \* CPT Code does not exist in CPSE Portal:
  - \* Check CPT Code entered on attendance, and change if necessary. If CPT Code is correct, then contact the CPSE Portal help desk at **support@CPSEPortal.com**.



- \* No ICD Code entered for this attendance:
  - \* Check attendance service date of ESID #, and enter ICD Code.



- \* ICD Code does not exist in CPSE Portal. Contact your county representative if you believe it should be added:
  - \* Contact the County

