JEFFERSON COUNTY
WELCOME TO FULL-SERVICE MEDICAID WITH MCGUINNESS – KICK-OFF WEBINAR
3/20/24 (10:00 & 2:00)

Questions & Answers

	Topic/Category
	TIMING OF THE PRESCRIPTION
Q	ACS is a new preschool provider. Would we be an EnterClaims or Portal client?
A	CLAIMS/EnterClaims is a proprietary software that needs to be purchased from McGuinness. If your agency does not have a contract with McGuinness for the CLAIMS/EnterClaims software, you will be using the Portal.
Q	Where is the Implementation Guide?
A	The Guide was attached to the email that providers received from the county announcing that McGuinness would be their Medicaid Contractor. If you need a copy of the Implementation Guide, please email Medicaid@CPSEPortal.com. Someone from the Medicaid Team will forward you a copy.
Q	Will Admin staff be able to perform tasks like entering the SLP Digital referral?
A	No. Only SLPs can create digital orders. Each therapist has their own Portal Profile, Password and Digital PIN #, which should not be shared with anyone.
Q	Can Admin staff enter all of the information for the digital referral – but not sign the referral?
A	Digital referrals are auto-filled with information already in the Portal. The only information that the SLP will enter on the digital recommendation is the ICD Code and the SLP's digital PIN #.
Q	If the Agency uses EnterClaims, will the Pre-License and Supervision Plans be done in the Portal?
A	Yes. Currently there is no mechanism in EnterClaims for the Supervision Process.