JAMES McGUINNESS & ASSOCIATES INC.
Consultants

Welcome to Full-Service Medicaid with James McGuinness & Associates, Inc.

(Niagara County)

INTRODUCTIONS

Who will you be working with at McGuinness?

Deborah Frank, McGuinness Medicaid Specialist

- *Kelly Knowles, McGuinness Medicaid Team*
- *Danielle Croskey, McGuinness Medicaid Team*

EMAIL ANNOUNCEMENT

- James McGuinness and Associates will be working with Niagara County as their Medicaid contractor/claiming agent.
- All providers should have received an email from the County explaining that McGuinness will be handling Medicaid claiming/billing for Niagara County for service dates beginning **September 1, 2024**.
- Along with the email you should have also received a **New Implementation Guide for Full-Service Medicaid**, which delineates the CPSE Portal Medicaid requirements and expectations for the Niagara County Provider.

WHAT IS THE PURPOSE OF THIS WEBINAR?

- This is not a training; it is a high-level overview of what lies ahead.
- We are looking to:
  - *Provide you with an introduction to the upcoming expectations/requirements*
  - *Share a timeline for the implementation process*
  - *Let you know what you can do to ensure a smooth transition*

MEDICAID REQUIREMENTS

- **Prescriptions/Digital Recommendations**
  - *OT Prescriptions*
  - *Prescription Templates*
- **SLP Requirements**
  - *OPRA Enrollment*
  - *Digital Speech Recommendations*
  - *Speech Prescriptions from Community Practitioners*
- **Credential Verifications & Approvals**
- **Center-Based Related Service Vouchers**
- **Non-Compliant & Outstanding Medicaid Documentation**
- **Billing Edits**

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
For Prescriptions/Digital Recommendations

❑ **County Expectations for Prescriptions:**

- The County is expecting providers to upload Prescriptions to the Portal for **ALL** children – **Not just Medicaid children**.

- Agency Billing Admins, Agency Service Providers and Independent Providers will be expected to **review** and **upload** prescriptions that cover service dates beginning **September 1, 2024** as well as any new prescriptions (new children/changes in service) for the **2024-25** school year.

- ***An upcoming webinar on Medicaid-Compliant Written Orders will take place as follows:***

  ✓ ***Medicaid-Compliant Written Orders*** (**4/16, 4/17, 4/19**) *will explain in detail how to review prescriptions for Medicaid compliance.*

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
For Prescriptions/Digital Recommendations

❑ **County Expectations for Digital Recommendations** (Continued)

- Effective **September 1, 2024** billing providers will not be able to submit attendances to the county for enrollments that do not have an uploaded prescription or a digital speech recommendation.

- Effective **September 1, 2024**, the county is expecting SLPs to use the ***Digital Speech Recommendation*** feature in the Portal for **all** Speech enrollments including **new children** and/or **changes in service** (*instead of uploading a paper prescription*).

- *A webinar training has been scheduled to walk through the* ***Portal Digital Speech Recommendation*** *process on the following dates:* ***6/12, 6/14, 8/7, 8/9****. EnterClaims users do not need to attend this training.*

- *A webinar Training on* ***EnterClaims Digital Orders*** *is scheduled for* ***6/11/24*** *at 2:30. Portal users do not need to attend this training.*

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?

For Prescriptions/Digital Recommendations

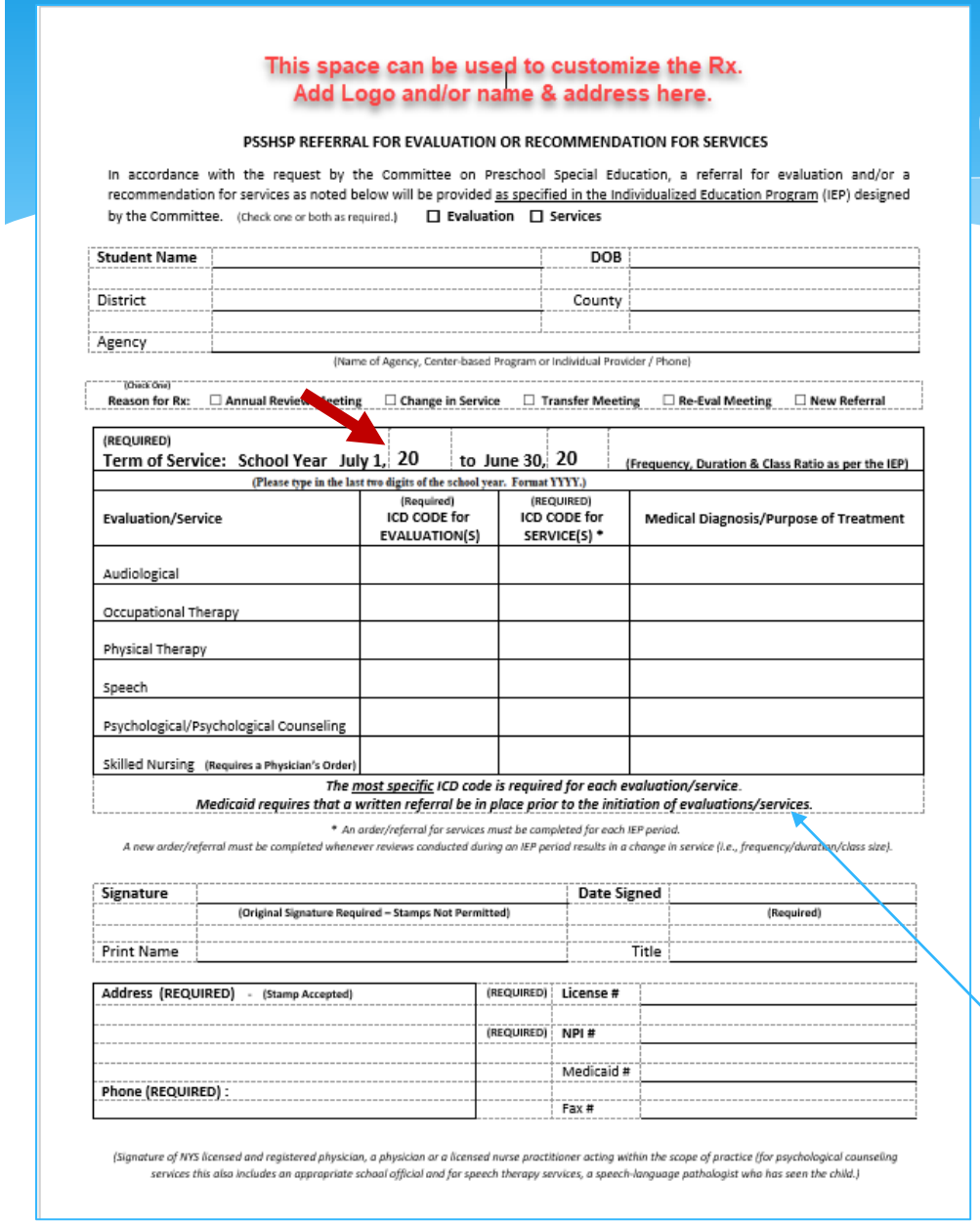
❑ County Expectations for Prescriptions (Continued)

- Effective **April 1, 2024**, Independent Providers, Agencies and Agency service providers will use the prescription templates in the Portal Knowledge Base for **OT, PT** and **Psychological Counseling** Services. (beginning with **9/1/24** service dates)

- You will see two prescription templates in the Portal:
  1) A ***Multi-Discipline Template*** (for School Year & Calendar Year), and
  2) An ***OT/PT Template*** (for School Year & Calendar Year)

- The Portal prescription template has space in the heading for customization to include a logo and/or agency information (name/address/phone); providing the customization does not cause the prescription to generate a second page.

PORTAL RX TEMPLATES (School Year)



This space can be used to customize the Rx.
Add Logo and/or name & address here.

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required.) ☐ **Evaluation** ☐ **Services**

Student Name		**DOB**	
District		County	
Agency			

(Name of Agency, Center-based Program or Individual Provider / Phone)

(Check One) **Reason for Rx:** ☐ Annual Review Meeting ☐ Change in Service ☐ Transfer Meeting ☐ Re-Eval Meeting ☐ New Referral

(REQUIRED) **Term of Service: School Year July 1, 20 to June 30, 20** (Frequency, Duration & Class Ratio as per the IEP)

(Please type in the last two digits of the school year. Format YYYY.)

Evaluation/Service	(Required) **ICD CODE for EVALUATION(S)**	(REQUIRED) **ICD CODE for SERVICE(S) ***	**Medical Diagnosis/Purpose of Treatment**
Audiological			
Occupational Therapy			
Physical Therapy			
Speech			
Psychological/Psychological Counseling			
Skilled Nursing (Requires a Physician's Order)			

The most specific ICD code is required for each evaluation/service.
Medicaid requires that a written referral be in place prior to the initiation of evaluations/services.

** An order/referral for services must be completed for each IEP period.*
A new order/referral must be completed whenever reviews conducted during an IEP period results in a change in service (i.e., frequency/duration/class size).

Signature	(Original Signature Required – Stamps Not Permitted)	**Date Signed**	(Required)
Print Name		Title	

Address (REQUIRED) - (Stamp Accepted)	(REQUIRED)	**License #**	
	(REQUIRED)	**NPI #**	
		Medicaid #	
Phone (REQUIRED) :		Fax #	

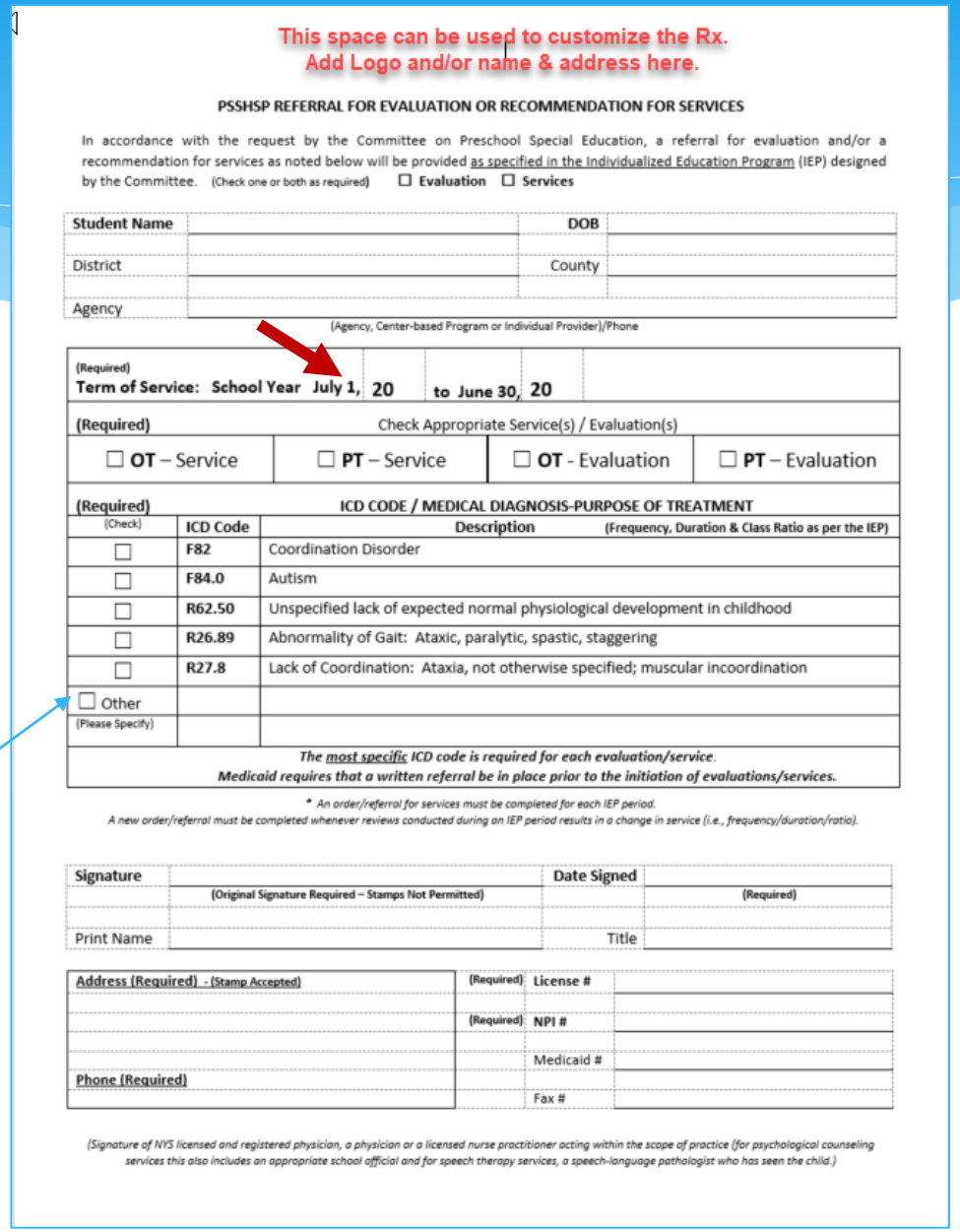
(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scope of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

The Term of Service dates for school year templates show a school year – 7/1 to 6/30.

Only the year needs to be filled in.

OT/PT

Multi-Discipline



This space can be used to customize the Rx.
Add Logo and/or name & address here.

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In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required) ☐ **Evaluation** ☐ **Services**

Student Name		**DOB**	
District		County	
Agency			

(Agency, Center-based Program or Individual Provider)/Phone

(Required) **Term of Service: School Year July 1, 20 to June 30, 20**

(Required) Check Appropriate Service(s) / Evaluation(s)

☐ **OT** – Service ☐ **PT** – Service ☐ **OT** - Evaluation ☐ **PT** – Evaluation

(Required) **ICD CODE / MEDICAL DIAGNOSIS-PURPOSE OF TREATMENT**

(Check)	**ICD Code**	**Description** (Frequency, Duration & Class Ratio as per the IEP)
☐	**F82**	Coordination Disorder
☐	**F84.0**	Autism
☐	**R62.50**	Unspecified lack of expected normal physiological development in childhood
☐	**R26.89**	Abnormality of Gait: Ataxic, paralytic, spastic, staggering
☐	**R27.8**	Lack of Coordination: Ataxia, not otherwise specified; muscular incoordination
☐ Other (Please Specify)		

The most specific ICD code is required for each evaluation/service.
Medicaid requires that a written referral be in place prior to the initiation of evaluations/services.

** An order/referral for services must be completed for each IEP period.*
A new order/referral must be completed whenever reviews conducted during an IEP period results in a change in service (i.e., frequency/duration/ratio).

Signature	(Original Signature Required – Stamps Not Permitted)	**Date Signed**	(Required)
Print Name		Title	

Address (Required) - (Stamp Accepted)	(Required)	**License #**	
	(Required)	**NPI #**	
		Medicaid #	
Phone (Required)		Fax #	

(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scope of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

PORTAL RX TEMPLATES (Calendar Year)

This space can be used to customize the Rx.
Add Logo and/or name & address here.

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required.) ☐ **Evaluation** ☐ **Services**

Student Name		**DOB**	
District		County	
Agency			

(Name of Agency, Center-based Program or Individual Provider / Phone)

(Check One) **Reason for Rx:** ☐ **Annual Review Meeting** ☐ **Change in Service** ☐ **Transfer Meeting** ☐ **Re-Eval Meeting** ☐ **New Referral**

(REQUIRED) **Term of Service:**	From		To		(Frequency, Duration as per the IEP)

(Please type in the last two digits of the school year. Format YYYY.)

Evaluation/Service	(Required) ICD CODE for EVALUATION(S)	(REQUIRED) ICD CODE for SERVICE(S) *	Medical Diagnosis/Purpose of Treatment
Audiological			
Occupational Therapy			
Physical Therapy			
Speech			
Psychological/Psychological Counseling			
Skilled Nursing (Requires a Physician's Order)			

The most specific ICD code is required for each evaluation/service.
Medicaid requires that a written referral be in place prior to the initiation of evaluations/services.

* An order/referral for services must be completed for each IEP period.
A new order/referral must be completed whenever reviews conducted during an IEP period results in a change in service (i.e., frequency/duration/class size).

Signature		**Date Signed**	
	(Original Signature Required – Stamps Not Permitted)		(Required)
Print Name		Title	

Address (REQUIRED) - (Stamp Accepted)	(REQUIRED)	License #	
	(REQUIRED)	NPI #	
		Medicaid #	
Phone (REQUIRED) :		Fax #	

(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scope of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

The Term of Service dates for a Calendar Year template must coincide with the IEP Service Dates.

The entire date needs to be filled in.

OT/PT

Multi-Discipline

This space can be used to customize the Rx.
Add Logo and/or name & address here.

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required) ☐ **Evaluation** ☐ **Services**

Student Name		**DOB**	
District		County	
Agency			

(Agency, Center-based Program or Individual Provider)/Phone

(Required) **Term of Service:**	From		To		(Frequency, Duration as per the IEP)

(Required) Check Appropriate Service(s) / Evaluation(s)

☐ OT – Service	☐ PT – Service	☐ OT - Evaluation	☐ PT – Evaluation

(Required) **ICD CODE / MEDICAL DIAGNOSIS-PURPOSE OF TREATMENT**

(Check)	ICD Code	Description (Frequency, Duration & Class Ratio as per the IEP)
☐	F82	Coordination Disorder
☐	F84.0	Autism
☐	R62.50	Unspecified lack of expected normal physiological development in childhood
☐	R26.89	Abnormality of Gait: Ataxic, paralytic, spastic, staggering
☐	R27.8	Lack of Coordination: Ataxia, not otherwise specified; muscular incoordination
☐ Other (Please Specify)		

The most specific ICD code is required for each evaluation/service.
Medicaid requires that a written referral be in place prior to the initiation of evaluations/services.

* An order/referral for services must be completed for each IEP period.
A new order/referral must be completed whenever reviews conducted during an IEP period results in a change in service (i.e., frequency/duration/ratio).

Signature		**Date Signed**	
	(Original Signature Required – Stamps Not Permitted)		(Required)
Print Name		Title	

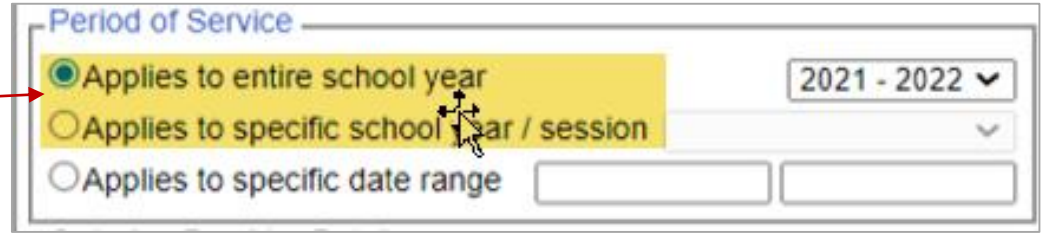
Address (Required) - (Stamp Accepted)	(Required)	License #	
	(Required)	NPI #	
		Medicaid #	
Phone (Required)		Fax #	

(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scope of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
For Prescriptions/Digital Recommendations

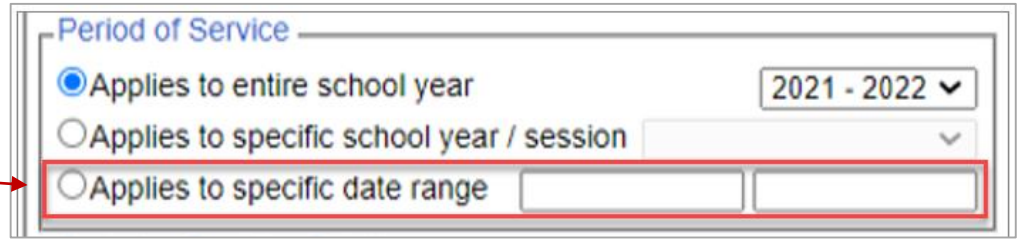
❑ Prescription Term of Service Dates

*There are three term of service date options when you upload a prescription or create a digital speech recommendation, as shown in the screenshots below. Please review the information below regarding how to enter this information for a **school year** versus a **calendar year**.*



- **School Year** Term of Service Dates

  Children that have their annual reviews using a school year calendar can select any of the prescription terms of service options shown above (as they apply).



- **Calendar Year** Term of Service Dates

  Children that have their annual reviews on a calendar year basis (rather than a school year) must select ***Option #3, Applies to specific date range.*** The specific term of service dates entered must coincide with the IEP service dates.

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?

For OT Prescriptions

- Prior to February 3, 2012 Occupational Therapists were required to have a written order to provide treatment.

- The amendment to Education Law §7901 on February 3, 2012 states that occupational therapists can perform services without a prescription if the service is ***not specific to "restorative function."*** **However…**

- If the county has contract language for the provider that indicates that the provider must cooperate in the processing of Medicaid claims, the county can insist that the provider obtain a written order for ***Medicaid*** purposes. In the absence of a written order, or until a Medicaid written order is obtained, treatment can occur.

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Bulk Upload Process

- **Bulk Upload Process** *(for uploading Prescriptions)*
  - Providers that currently use the ***Bulk Upload Process*** will no longer have this option for uploading prescriptions.
  - **OT/PT/Psychological Counseling Prescriptions** for service dates of **September 1** (or later) will need to use the "individual" prescription upload process for uploading prescriptions.
  - **Speech Prescriptions** for service dates of **September 1** (or later) will need to be completed digitally in the Portal *(with a signature date that coincides with the initial session date).*

WHAT WILL NIAGARA COUNTY EXPECT FROM SLP PROVIDERS?

OPRA Enrollment for SLPs

- In order for Medicaid to pay on a claim, the ordering/referring provider must be enrolled with Medicaid as an **O**rdering, **P**rescribing, **R**eferring, **A**ttending (**OPRA**) provider.

- Niagara County will be requiring SLPs (who are ordering, prescribing, referring) to be **OPRA** enrolled so the services they provide will be Medicaid reimbursable. There is no cost to enroll.

- If you are an SLP that is not enrolled in OPRA, the link below will give you helpful information about the enrollment process. McGuinness can also assist you with this process.

- Link: http://support.cpseportal.com/kb/a255/opra-enrollment-information-website.aspx

WHAT WILL NIAGARA COUNTY EXPECT FROM SLP PROVIDERS?
Digital Speech Recommendations for SLPs

SLPs will be required to…

- **Create a Digital Speech Recommendation** in the Portal for **all** children with **9/1/24** service dates (or later – instead of uploading a paper prescription).
- Create a digital Speech Recommendation in the Portal **in addition to any prescriptions uploaded from community practitioners.**
- Essentially, the SLP will create a digital recommendation **for ALL speech children.**

????

Are there any questions about the new prescriptions/digital recommendation requirements?

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Comply With Requests For Non-compliant Documentation Or Missing Prescriptions

- **Non-Compliant Medicaid Prescriptions**: If an uploaded prescription does not meet Medicaid requirements, you will receive notification from McGuinness regarding what is required to ensure Medicaid claiming.

- **Outstanding Prescriptions**: Several times throughout the school year you will be contacted by McGuinness with a request for ***missing*** documentation (that is required for Medicaid claiming).

- Please respond to these requests as soon as possible to ensure that Medicaid claims are processed within the limited claiming window.

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Verify Your Credentials (In The Portal)

- All licensed providers ***must*** *have* their credentials verified through the CPSE Portal. This process is simply verifying that a therapist's Name, NPI and license number are correct.

- Billing Providers will only be able to submit attendances for therapists that have verified credentials.

- Niagara County has required licensed providers to verify their credentials since 2018 so we will not be delivering a webinar on Credential Verification.

- All licensed therapists ***must*** have an NPI number to bill through the Portal – even if they work under the direction of a supervising clinician. There is no cost to apply for an NPI number and usually takes 7-10 days. Applicants can use the following links to apply:
  - https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/cms10114.pdf
  - https://www.webpt.com/blog/do-i-need-a-new-npi-and-other-npi-questions/

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Credential Verification Approvals

- In addition to verifying the therapist's credentials in the Portal (or EnterClaims), the Credential Verification Process ***must be approved*** by Niagara County before billing can move forward.

- Therapists that have unverified credentials or have verified credentials that have not been approved by the county will not be able to submit billing through the Portal.

- If a billing provider receives a billing error message that credentials need to be approved, please email the county requesting credential approval so billing can move forward.

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Submit CBRS Billing At The Same Time As The CB Billing

- The County is expecting Center-Based providers to submit the Center-Based Related Service (CBRS) voucher at the same time that the Center-Based voucher is submitted.

- If the county receives the tuition voucher ***without*** the CBRS voucher, payment for the tuition voucher may be withheld until the CBRS Voucher has been submitted.

- McGuinness will notify providers who have not submitted CBRS billing.

WHAT WILL NIAGARA COUNTY EXPECT FROM PROVIDERS?
Supervision – (UDO)

- Certain service providers require supervision (PTAs, OTAs, Speech Teachers, CFYs)

- Providers will be expected to create ***Pre-License Plans*** in the Portal for CFYs and other Limited Permit holders.

- Providers will be expected to create ***Supervision/Enrollment Plans*** in the Portal for all Supervision Enrollments.

- Providers will be expected to enter the ***Face-to-Face Meeting Date*** in the Portal in order to submit billing to the County for all supervision enrollments.

*A webinar training has been scheduled to walk through the Supervision process on the following dates: (**6/4, 6/6, 7/11, 8/14, 8/6**).*

TO SUMMARIZE

Providers will be expected to…

- **Review** and **upload** Prescriptions for **all** children *(not just Medicaid children)* for service dates beginning **9/1/24**. (billing requirement)
- Use the **McGuinness prescription templates** for all prescriptions (except Speech) beginning **4/1/24 for 9/1/24 billing dates.**
- Comply with requests for **non-compliant** and/or **missing** Medicaid documentation.
- **Verify credentials** in the Portal. Billing providers will not be able to voucher attendances to the county for non-verified or non-approved providers.
- Submit **Center-Based Related Services billing** at the same time as the Center-Based billing.
- **Create Supervision/Enrollment Plans** & Enter the Face-to-Face Date in the Portal (billing requirement)
- **SLP Requirements:**
  - SLPs are required to be **enrolled in OPRA** (**O**rdering, **P**rescribing, **R**eferring, **A**ttending).
  - SLPs are required to complete a *digital speech recommendation* in the Portal for **ALL CHILDREN** beginning **9/1/24**.
  - SLPs are required to complete a *digital speech recommendation* in the Portal in addition to any prescriptions uploaded from medical practices.

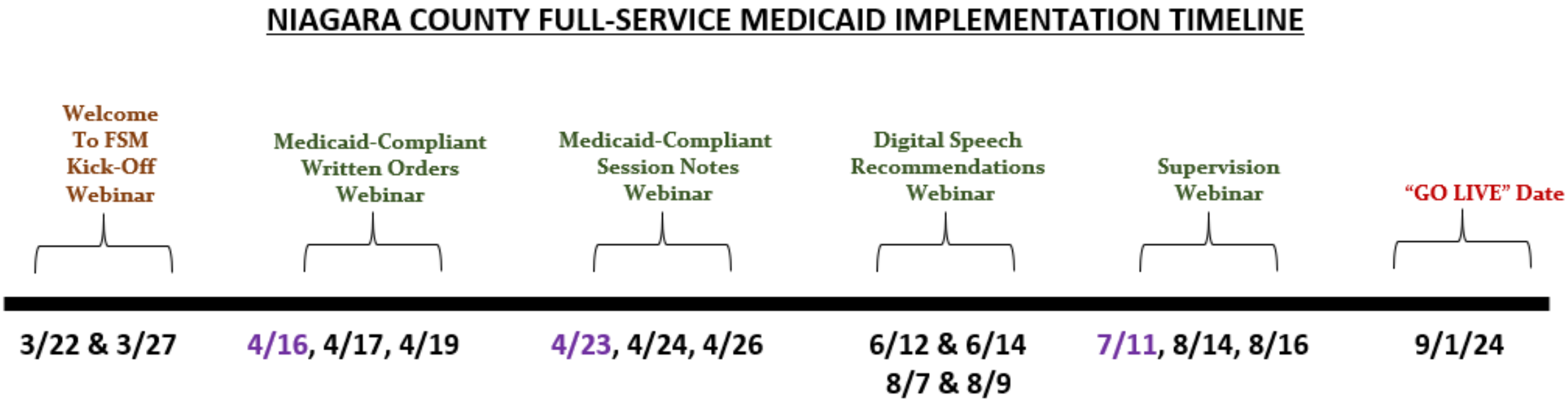
2024 Full-Service Medicaid TIMELINE

Niagara County

- **9/1/24 (Service Dates)** - **Effective Date for Full-Service Medicaid billing w/ McGuinness**
- **4/1/24 – New Prescription Templates for OT/PT/Psychological Counseling**
- **9/1/24 – Digital Speech Recommendations for all Speech Enrollments (instead of hardcopy prescriptions)**
- **TRAINING (April through August)**
  1) **4/16, 4/17 & 4/19 – Medicaid-Compliant Written Orders Training**
     This is a very informative Medicaid compliance webinar that everyone should attend.
  2) **4/23, 4/24 & 4/26 – Medicaid-Compliant Session Notes Training**
     This is a very informative Medicaid compliance webinar that everyone should attend.
  3) **6/12, 6/14, 8/7 & 8/9 –Digital Speech Recommendation Training – (for SLPs)**
  4) **7/11, 8/14 & 8/16 – Supervision Training**
     Providers will be expected to attend (or watch) this webinar prior to receiving Portal Support
- **September 2024 – First Medicaid Billing Cycle***

**Prior to billing, make sure credentials have been verified, a prescription/digital order has been uploaded/created, Supervision Requirements have been entered and unmatched enrollments have been matched.*

FSM TRAINING TIMELINE



* There are three additional morning sessions that Niagara Providers can attend: **4/16, 4/23 & 7/11.**

CPSE PORTAL KNOWLEDGE BASE
For Medicaid

- As you may already know, you can find tutorials, articles and webinars in the CPSE Portal Knowledge Base.

- We have put all the Knowledge Base Links that are related to Medicaid into a table for quick reference, which is included within the ***New Implementation Guide.***

- The table of Knowledge Base Medicaid links can also be accessed using this link:
  http://support.cpseportal.com/kb/a231/medicaid-knowledge-base-links.aspx

CPSE PORTAL KNOWLEDGE BASE
For Medicaid - Continued

CPSE PORTAL MEDICAID KNOWLEDGE BASE

Listed below is a list of CPSE Portal Knowledge Base Articles and Webinars that will assist providers/agencies with Medicaid responsibilities. The articles/webinars are categorized as noted in the table below. Links for each of these articles follow this table.

Knowledge Base Articles/Webinars	Description
Children & Enrollments	Therapists and agencies will use these articles to set up and manage temporary enrollments that are created by the therapist or agency. These temporary enrollments will be subsequently matched by the agency so that children can be serviced contemporaneously prior to the creation of the "official" enrollment.
Credential Verification & How to Apply for an NPI #.	In order to be compliant with Medicaid requirements, we need to make sure that therapists are up to date with their credentials. These articles will assist therapists and agencies as well as Portal users without a CPSE Portal login to manage their license and NPI information. Credentials must be verified before billing can be submitted in the Portal.
Lookup	Articles under Lookup will give you information regarding, children, enrollments, CPT/ICD, etc.
Medicaid New Implementation Guide (for providers)	This guide will help providers understand the requirements of Full-Service Medicaid with McGuinness.
Medicaid Compliance	We have put together many articles and webinars to help agencies and providers with Medicaid compliance. You will find the following items under this category: • a webinar and PowerPoint Presentation on Medicaid-Compliant Written Orders, • a prescription checklist detailing the valid verses invalid way to complete a Medicaid prescription, • a blank Medicaid-compliant prescription template and sample prescription template, and, • links to the Medicaid Provider Policy & Billing Handbook and the Medicaid Questions and Answers. These resources will be very helpful with your Medicaid-related responsibilities.
Medicaid Reports (for Documentation)	These reports will help you to determine the documentation that is "missing" *(consents, prescriptions, IEPs)* and as a result preventing Medicaid claiming.
Prescriptions	There are many articles related to prescriptions. You will find the following under this category: • "How To" Articles, • Articles that will help you with Medicaid compliance as it relates to prescriptions/verifications and, • Troubleshooting
Uploading Documentation	These articles will assist you with the processes required for uploading Consent Forms, IEPs and Prescriptions.
User Information	These articles will help you with getting started in the Portal. • Choosing a PIN #, • Entering your signature and credential information, and, • Initial set-up
Webinars	These links will bring you to various webinars.

CPSE PORTAL MEDICAID KNOWLEDGE BASE LINKS

New Implementation Guide for McGuinness Full-Service Medicaid (for Providers)
http://support.cpseportal.com/kb/a232/mcguinness-full-service-medicaid-new-implementation-guide-for-providers.aspx

How to Submit a Ticket to the CPSE Portal:
http://support.cpseportal.com/kb/a188/how-to-submit-a-ticket-to-the-cpse-portal.aspx

ARTICLE / TUTORIAL / WEBINAR	LINK
CHILDREN & ENROLLMENTS	
Enrollments Added by County	http://support.cpseportal.com/kb/a182/enrollments-added-by-county-report.aspx
Entering Unmatched Children and Unmatched Enrollments	http://support.cpseportal.com/kb/a71/entering-unmatched-children-and-unmatched-enrollments.aspx
Matching Unmatched Children and Enrollments	http://support.cpseportal.com/kb/a175/matching-unmatched-children-and-enrollments.aspx
View Unmatched Enrollments	http://support.cpseportal.com/kb/a184/view-unmatched-enrollments.aspx
Editing an Unmatched Child	http://support.cpseportal.com/kb/a124/editing-an-unmatched-child.aspx
CREDENTIAL VERIFICATION	
Credential Verification Webinar	http://support.cpseportal.com/kb/a166/credential-verification.aspx
Credential Verification - Agencies	http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx
Credential Verification - Providers	http://support.cpseportal.com/kb/a150/credential-verification-providers.aspx
Credential Verification – No Portal Login	http://support.cpseportal.com/kb/a151/credential-verification-no-cpse-portal-login.aspx
Service Provider Credential Verification Listing	http://support.cpseportal.com/kb/a224/credential-verification-listing-approval-listing-reports.aspx?KBSearchID=13730
Website to Apply for an NPI Number	https://nppes.cms.hhs.gov/NPPES
LOOK-UP	
How to look up a child by ESID #	http://support.cpseportal.com/kb/a178/how-to-look-up-a-child-by-esid.aspx
MEDICAID COMPLIANCE	
Medicaid-Compliant Written Orders Webinar Recording	http://support.cpseportal.com/kb/a171/medicaid-compliant-written-orders.aspx
Medicaid-Compliant Written Orders PowerPoint Presentation	http://support.cpseportal.com/kb/a171/medicaid-compliant-written-orders.aspx
Medicaid-Compliant Written Orders Webinar Q & A	http://support.cpseportal.com/kb/a171/medicaid-compliant-written-orders.aspx
Medicaid-Compliant Written Order Verification Checklist	http://support.cpseportal.com/kb/a173/medicaid-compliant-written-order-checklist.aspx
Medicaid-Compliant Written Order - Sample	http://support.cpseportal.com/kb/a174/medicaid-compliant-written-order-sample-template.aspx
Medicaid-Compliant Written Order Blank Template	http://support.cpseportal.com/kb/a172/medicaid-compliant-prescription-template.aspx
Medicaid Provider Policy & Billing Handbook	http://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf
Medicaid Questions & Answers	http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf
MEDICAID REPORTS (FOR MISSING DOCUMENTATION)	
Missing Documents Preventing Claiming	http://support.cpseportal.com/kb/a191/missing-documents-preventing-claiming-report.aspx
Missing Parental Consents	http://support.cpseportal.com/kb/a99/missing-medicaid-parental-consents.aspx
Missing IEPs	http://support.cpseportal.com/kb/a186/missing-ieps-report.aspx
Missing Prescriptions	http://support.cpseportal.com/kb/a187/missing-prescriptions-report.aspx
PRESCRIPTIONS	
How to Create a Digital Speech Recommendation *(Entering Unmatched Children and Unmatched Enrollments may be required for this process.)*	http://support.cpseportal.com/kb/a163/creating-a-digital-speech-recommendation.aspx
Prescription Verification Checklist (for Medicaid)	http://support.cpseportal.com/kb/a173/medicaid-compliant-written-order-checklist.aspx
Prescription Requirements for Medicaid	http://support.cpseportal.com/kb/a179/prescription-requirements.aspx
Uploading & Troubleshooting Prescription Documentation	http://support.cpseportal.com/kb/a180/uploading-troubleshooting-prescription-documentation.aspx?KBSearchID=10123

MEDICAID SUPPORT (Medicaid@CPSEPortal.com)

- **McGuinness should be the first point of Contact for…**
  - Prescription Questions
  - Medicaid Compliance Questions
  - Medicaid Functions in Portal (such as the Supervision process)
  - Uploading Medicaid documentation (such as prescriptions)

- If you need assistance, please contact Medicaid@cpseportal.com. Someone from the McGuinness Medicaid Team will assist you.

- Feel free to copy the county when you submit your questions/issues. McGuinness will ***Reply to All*** when we reply.

Link to All Follow-up Webinars

Link to all Niagara County Webinar Postings for all Presentations:

https://support.cpseportal.com/kb/c68/niagara-county-full-service-medicaid.aspx

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QUESTIONS

McGuinness Medicaid-in-Education Contact Information

James McGuinness and Associates, Inc.

1482 Erie Boulevard

Schenectady, NY 12305

Phone: (518) 393-3635

Fax: (518) 393-9938

Deborah Frank, McGuinness Medicaid Specialist – dfrank@jmcguinness.com – Extension #41

Kelly Knowles, McGuinness Medicaid Team – kknowles@jmcguinness.com – Extension #28

Follow-up

- This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.
  - Search for help in our **Knowledge Base**: http://support.cpseportal.com/Main/Default.aspx
  - Email for **Medicaid Support**: Medicaid@CPSEPortal.com
  - **Questions/Guidance** regarding Medicaid compliance: **Contact Deborah Frank – dfrank@jmcguinness.com, 518-393-3635, Ext. #41**

- The ***New Implementation Guide*** has a lot of the information presented during today's webinar.

- **HELPFUL LINKS**

  CPSE Portal **Knowledge Base Links for Medicaid**

  http://support.cpseportal.com/kb/a231/medicaid-knowledge-base-links.aspx