

## Cayuga County eSTACs Entering STAC-1 for SEIT and RS

March 21, 2024

### Questions & Answers

QUESTIONS	
<b>Q</b>	What happens if the agency is unable to begin on the start date and they ask for a new start date? Can we make a change on the line we put in or should put in a new line?
<b>A</b>	You can always amend the start date, end date and location that was entered. There is no need to create a new line/service.
<b>Q</b>	What if there is no provider available for services right away? Do you have to wait to submit the STAC until a provider is assigned?
<b>A</b>	You can enter the services that you do have a provider for, and sign/submit. Once you find a provider for the other service(s), you can amend the placement and add the new service with provider.
<b>Q</b>	Do we amend or rescind, if we need to change a date for a provider after we signed and submitted?
<b>A</b>	If your start date, end date or location changes, you will amend the entry in eSTACs.