

SUPERVISION (UDO/USO/PRE-LICENSE)

August 14 & 16, 2024

Questions & Answers

Q	Can a Billing Admin set up Supervision Plans?
A	Yes. The agency will decide who will be responsible for creating the Supervision Plans; the supervisor or the Billing Admin. The Plans can be set up by either.
Q	How many times per year do the Child Logs need to be uploaded?
A	Observation meetings and Child Logs need to be completed at the beginning of each session and quarterly during the 10-month session (Once in July and once in September for the start of each enrollment and then quarterly for the remaining 10-month period.)
Q	Will counties pay agencies for sessions prior to the face-to-face date?
A	Medicaid cannot be billed prior to the face-to-face date. The county understands that Medicaid cannot be billed until after the first observation meeting with the service provider, supervisor and child. If clarification is required regarding the payment structure, please reach out to the county.
Q	Can a Billing Admin use the Attendance Correction procedure if the attendances are entered into CLAIMS or EnterClaims?
A	No. That is a function for Portal users only.
Q	Will Niagara County be using their current UDO Documents/Supervision Notes?
A	Niagara County's updated Supervision Forms are uploaded to the Portal Knowledge Base. The link to these forms are included with the Webinar follow-up under Knowledge Base Links.
Q	If you mark an attendance as, " Does not meet Medicaid requirements, " can it be on the same voucher as Medicaid eligible attendances?
A	Yes.