# **ENTERCLAIMS DIGITAL SPEECH RECOMMENDATIONS**

### REQUIRED ELEMENTS OF A SPEECH RECOMMENDATION

What are the eight required elements of a speech recommendation?

- 1. Child's full <u>name</u> (auto-filled)
- 2. **Term of Service**/Time Period of the Order (auto-filled)
- 3. The <u>Service</u> being ordered (Speech Therapy) (auto-filled)
  Including <u>frequency/duration</u> of the ordered service (auto-filled)
- 4. <u>Patient Diagnosis</u> (selected/added by therapist)
- 5. **Signature** (Digitally signed by therapist with PIN #)
- 6. **Signature Date** (Date the order is created becomes the signature date)
- 7. Ordering Practitioner's **NPI and/or License Number** (auto-filled)
- 8. Practitioner's **Contact Information** (auto-filled)

### TIMING OF THE DIGITAL ORDER

When should the speech recommendation be completed?

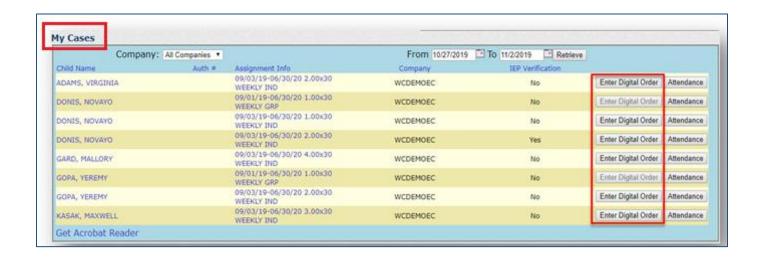
**Question #94** of the Medicaid Questions and Answers states that an SLP that has not seen the child cannot write a referral. McGuinness has reached out to the Medicaid-in-Education team at SED and received the following clarification regarding the timing of the speech referral/recommendation.

SLPs can write a speech recommendation "<u>directly following</u>" the initial session with the child under the following circumstances:

- The SLP uses the results of the initial evaluation (which should be delineated on the IEP).
- The SLP can be assured that the ordered services will meet the child's needs.
- The SLP can be assured that the child's level of function can be increased to the best possible outcome.
- If the criteria is met, the recommendation can be written on the same day "after" the initial session and the session will be Medicaid eligible.
- The date of the speech recommendation must be the same date as the initial session with the child.

### **HOW TO CREATE THE DIGITAL SPEECH RECOMMENDATION**

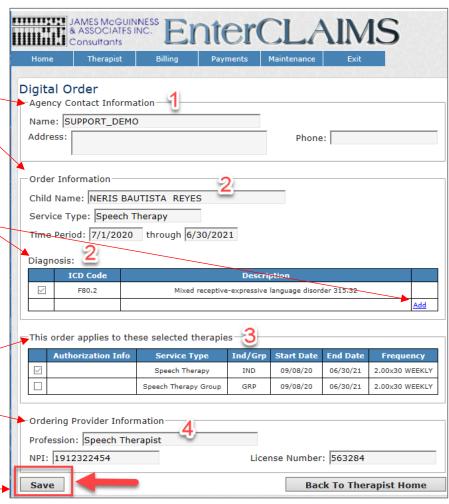
Digital orders\* can be created from the <u>Home Page</u> in "My Cases" as illustrated below.

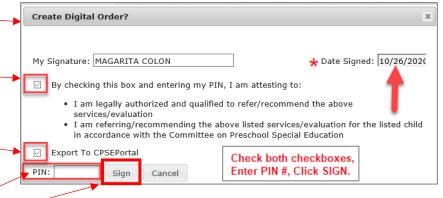


<sup>\*</sup>Digital orders can be created for Early Intervention and Preschool children.

### COMPLETING THE DIGITAL ORDER TEMPLATE

1. The Agency Contact Information is prefilled with the name, address and phone number for the agency and is exported directly from a CLAIMS export. 2. The **Order Information** is prefilled with the child's name, service type and time period. **Diagnosis**: Any diagnoses already entered on the enrollment will be prefilled to the Diagnosis grid (for selection). You can add new codes to the order by clicking the "Add" link. Check all ICD codes that apply. If the Diagnosis code is not checked, it will not apply to the prescription. 3. Any **enrollments** that fall within the current timeframe (school year) will show up in the **Selected Therapies** section with check boxes for therapist selection. 4. The Ordering Provider Information (Profession, NPI/License #s) is prefilled from a CLAIMS export, which is pulled from the therapist's information in CLAIMS. Click **SAVE**. – The **Create Digital Order** screen appears so you can sign the order. **Attestation**: This box must be checked. The therapist is attesting that that they are authorized and qualified to recommend speech services. **Export to CPSE Portal check box**: Check this box to send the digital order to the Portal. If the child does not have an ESID #, you will not be able to send the digital order to the Portal. The agency will need to send it. Enter your **Pin** # Click Sign-



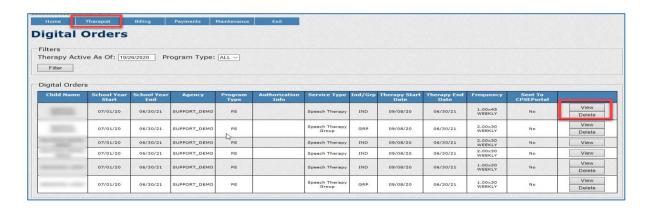


\* The date that the digital order is created in EnterClaims becomes the signature date of the digital order, which is the first date that Medicaid can be claimed. Any provided services prior to the date of the digital order cannot be billed to Medicaid unless that period of time is covered by another prescription.

## VIEW/PRINT/DELETE THE RESULTING ORDER

To View/Print/Delete the digital order, go to the Therapist Menu>Digital Orders.

- To view and/or print the digital order, click the "View" button,
- To Delete the digital order, click the "Delete" button.



#### **How to Print the Digital Order**

Click "<u>View</u>" from either the Therapist>Digital Order or Maintenance>Digital Order Screen.

When the image comes up, you can **Right Click** on the image and click **Print**.

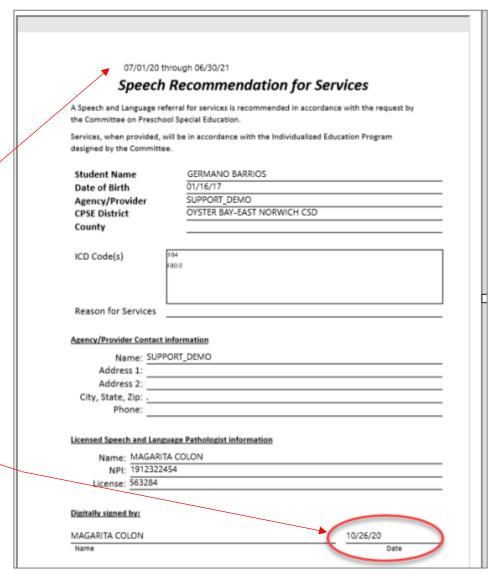
#### **Important Note:**

The **period covered** specifies the "entire" time period (school year) that the prescription "<u>could be</u>" valid.

The <u>signature date</u> determines the <u>first</u> <u>date of coverage</u> for the prescription.

Services prior to the signature date <u>cannot</u> <u>be billed</u> to Medicaid (unless there is a Previous prescription).

The signature date is the same date that the digital order was created in EnterClaims.



## MISSING DIGITAL ORDERS

### How do you know if you are missing a prescription?

Go to Therapist Menu>Digital Orders, scroll down to the second table, "Missing Digital Orders." The children listed in this table have *Missing* Digital Orders. From here the SLP can click the "Enter Digital Order" button, to complete the missing digital order for the selected child.

Child Name	Agency	Program Type	Authorization Info	Service Type	Ind/Grp	Therapy Start Date	Therapy End Date	Frequency	
	SUPPORT_DEMO	PS		Speech Therapy Group	GRP	09/08/20	06/30/21	2.00×30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	3.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	3.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	3.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	3.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	2.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy Group	GRP	09/08/20	06/30/21	1.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	2.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy Group	GRP	09/08/20	06/30/21	1.00x30 WEEKLY	Enter Digital Orde
	SUPPORT_DEMO	PS		Speech Therapy	IND	09/08/20	06/30/21	2.00x30 WEEKLY	Enter Digital Orde

## **CREDENTIAL VERIFICATION - ENTERCLAIMS**

SLPs can now satisfy the Portal Credential Verification process through EnterClaims. If the SLP has completed this process in the Portal, they will notice that the screens look almost identical. The SLP will go to the Therapist Menu and select Credential Verification. The SLP will then click on the "VERIFY" link at the end of the row in the "SPEECH THERAPIST" row.



On this screen the therapist will be confirming their...

- Name
- Signature
- Profession
- License Information

At the end of each row is a red box with "Verify" noted after a checkbox. The SLP will simply check all the boxes if the information is correct. When the "Verify" box is selected, the red turns to green.

If the information is not correct, the information should be updated with the correct information. The SLP can update the license number, date of licensure and registered through date from this screen. If the SLPs name and signature is incorrect, it will need to be updated in CLAIMS. If the NPI information is incorrect, the SLP should contact the NPI registry to have it changed. The SLP should not verify any information that is not correct.



The screenshot below shows what the Credential Verification screen looks like when everything has been verified with one exception. Please note that the License field is still in red. This screenshot was taken from a training database. Since the information was not for a real person, the license information could not be updated.

