GUINNESS IATES INC. nts AMES McGL & ASSOCIAT onsultar



## Using Go To Webinar

#### Go to Webinar Control Panel

- Control panel
   is on far right
   of screen
- Orange button with white
   arrow expands
   and shrinks
   control panel

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#### **Communicating with Presenter**

- \* All participants are on mute
- \* Two ways to communicate with us
  - \* 1-Raise your hand
  - \* 2-Type in a question
- \* You can raise your hand in response to a question we ask. Do not raise your hand to ask a question.
- \* You can type in question in the question box

#### Can't Hear the Webinar?

Under the Audio tab, you can choose Computer Audio, Phone Call or No Audio. If you choose No Audio, you will not be able to hear the webinar!



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## Raising your hand

- On bottom left of control panel is a button with a hand icon
- Click that button to raise your hand



## Typing in a Question

Click the question
 bar to expand
 questions section

Type in your
 question and
 click send



#### Handouts

#### If you would like to download the handout:

- \* Click the "Handouts" icon on the control panel.
- \* Click the link for the handout that you would like to download.

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Drag & drop a file	Choose a file



# **CPSE** Portal **Case Management for Agency Service Providers**





# What are Unmatched Children and Unmatched Enrollments?

Support@CPSEPortal.com

#### **Unmatched Children & Enrollments**

- Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal.
  - \* However, your agency can create a temporary child and temporary enrollment records.
  - \* These are created when the County is delayed in entering data.
  - \* Your agency can create these records so that attendance and other information can be recorded even though the County has not entered the official information.
- \* Once the County uploads the official information, then your can "match" the temporary records to the County created record. When matching the records, any data entered for the temporary record is moved over to the County created record and then the temporary one is deleted.
- \* In CPSE Portal, these temporary / placeholder entries are referred to as "UnMatched".
- \* Unmatched children do not have an ESID #.

#### Enrollment and ESID #

- \* The enrollment should correspond to a unique approved service on the IEP.
- \* There will be enrollments for:
  - \* Different Service Types (OT vs PT vs ST)
  - Different frequencies (1x30 vs 1x45 vs 2x30)
  - \* Individual vs Group (if the CPSE determines a child should receive some individual and some group of the same service type, they should be separate enrollments).
- \* Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments.
- \* For HIPPA reasons, do not email child names, use the ESID #, the Child Number, or the STAC ID #..

# Prescriptions For SLP's ONLY

# Creating Digital Orders (SLP's)

#### \* Go to Caseload Maintenance -> Prescriptions for Caseload

- \* Use this option for initial prescriptions.
- \* Go to Caseload Maintenance -> Create New Order
  - \* Use this option for subsequent prescriptions:
    - \* Example: when there is a change in service and a previous prescription already exists.

http://support.cpseportal.com/kb/a160/creating-digital-speechrecommendations-slps.aspx?KBSearchID=19946

Caseload Maintenance	Lookup	Docum
CBRS Enrollments		
My Caseload		
Prescriptions for Caseload	۶.	
Assign Child's Therapist(s) a	nd Service Prov	/ider(s)

Caseload Maintenance	Lookup	Docum							
CBRS Enrollments									
My Caseload									
Prescriptions for Caseload									
Assign Child's Therapist(s) and Service Provider(s)									
Unmatched Children									
Add / Edit Unmatched Enrolln	nents								
View Unmatched Enrollments									
County Rescinded Enrollments									
Rescinded CB Enrollments w/ CBRS									
Create New Order									
Enrollments Missing First Co	/isit								

### Prescriptions for Caseload (SLPs)

Go to Caseload Maintenance -> Prescriptions for Caseload

- \* Here you will find:
  - \* A list of children on your caseload,
  - \* Status of your prescription,
  - \* Existing Speech Recommendations and enrollments that need an RX.
- \* If you click on "View", you will be able to view or print the digital speech recommendation.

6									
ESID	Last Name	First Name	From Date	To Date	Description	Rx Status	View Images	Upload Rx	
CBRS202		ר ר	11/23/2020	6/25/2021	ST 2x30 Individual	VERIFIED	View	View	
CBRS202			1/19/2021	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			9/8/2020	6/11/2021	ST 3x30 Individual	ENTERED	View	View	
CBRS202			6/14/2021	6/25/2021	ST 3x30 Individual	ENTERED	View	View	
CBRS202			9/8/2020	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			1/19/2021	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			1/4/2021	6/25/2021	ST 2x30 Individual	VERIFIED	View	View	
CBRS202			9/8/2020	6/25/2021	ST 2x30 Individual	MISSING		Upload	Create Speech Recommendation
CPSECB			9/8/2020	6/25/2021	ST 3x30 Individual	MISSING		Upload	Create Speech Recommendation

#### **Create New Order**

#### \* Go to Caseload Maintenance -> Create New Order

\* Search for child, and choose "Select".

Create D	Create Digital Order										
Child Lookup											
Name (Last, First) a Bearch Hide Advanced Search options ]											
School Yea	ar 🗸 Cou	inty 🔽 🗸	Provider			✓ District		~			
Child Num	ber			Electro	onic Service ID						
Add U	Add Unmatched Child										
	Child Number Last Name First Name DOB CIN District County Match Status										
Select	C28000251			9/3/2019	,	EAST MEADOW UFSD	NASSAU	County Record	Details		
Select	C28000240			7/16/2019		UNIONDALE UFSD	NASSAU	County Record	Details		

## Create Digital Order

- \* Enter your Date Range, ICD Code, and click "Preview and Sign".
- \* This will then ask for your PIN #.

	County: SCHENECTAL	DY District: Schenectady	DOB: 5/6/2015	Redo Searc
Create recommendation for	or Speech Services			
×				
Prescription effective dat	e range			
Applies to entire school	ol year 2021 - 2022 🗸			
OApplies to specific sch	ool year / session 2021 - 202	2 Winter 🖌		
OApplies to specific date	e range			
Reason for Services				
	No.			
Search by code or descrip	tion			
D				
Reason				

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#### **Digital Speech Recommendation Webinar**

- Digital Speech Recommendations: (ALL SLP's)
- (\*Digital Recommendations are <u>required</u> for all Speech Services. A prescription/digital order is required in order to submit billing in the Portal.)
- \* Wednesday, June 12, 2024 @ 2:00 PM
  - \* https://attendee.gotowebinar.com/register/7972863814377293915
- Friday, June 14, 2024 @ 3:30 PM
  - \* https://attendee.gotowebinar.com/register/4765822592131430230
- \* Wednesday, August 7, 2024 @ 2:00 PM
  - https://attendee.gotowebinar.com/register/972493182653085273
- \* Friday, August 9, 2024 @ 3:30 PM
  - \* https://attendee.gotowebinar.com/register/881641636361597019
    - \* Topics:
      - \* Benefits to Using the Digital Speech Recommendation
      - \* Required Elements of a Written Order
      - \* One-Time Set-up
      - \* How to Create the Digital Speech Recommendation
      - \* Reports
      - \* Unmatched Children & Enrollments
      - \* OPRA



#### Reports

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## My Caseload

- \* Go to Caseload Maintenance -> My Caseload
  - \* You can also see all of the attendances that you have entered for each child.
  - \* You will also see the ESID # of your students.

	Caseload Maintenance Lookup Docum									
	CBRS Enrollments									
·	My Caseload									
e -	Prescriptions for Caseload									
	Assign Child's Therapist(s) and Service Provider(s)									
	Unmatched Children									
	Add / Edit Unmatched Enrollments									
-	View Unmatched Enrollments									
	County Rescinded Enrollments									
	Rescinded CB Enrollments w/ CBRS									

My Caselo	ad													
Filter By Provider:		, <b>v</b>	Session: 2021 - 2	2022 Winter 💌	Search									
Status		ESID	Last Name	First Name	County	Provider	District	Туре	From	То	Service	Assigned		
	RS212	2W0001572	(		COLUMBIA		NEW LEBANON CSD	RS	12/06/21	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
	CPSEC	BRS0000118175	<b>;</b>	100.0	Albany		RAVENA-COEYMANS-SELKIRK CSD	CBRS	03/21/22	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
	RS212	2W0001529		10.00	COLUMBIA		NEW LEBANON CSD	RS	09/08/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults
	CBRS2	122W0001937			COLUMBIA	An annual the second second	GERMANTOWN CSD	CBRS	12/06/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults



## Closing

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## Portal Training – Knowledge Base

- The Knowledge Base provides numerous articles, trainings, webinars and other pertinent information that will help answer your questions before having to contact Portal support.
- \* You can simply click the Knowledge Base tab in the Portal or you can go to:
- \* http://support.cpseportal.com/kb





- \* Creating Digital Speech Recommendations (SLPs):
  - \* http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendationsslps.aspx?KBSearchID=19946

## **Upcoming Webinars**

#### **CPSE Portal Session Notes: Everyone**

- \* Thursday, December 5, 2024 @ 10:00AM
  - \* https://attendee.gotowebinar.com/register/5034764241464141654
- \* Thursday, December 5, 2024 @ 4:00PM
  - \* https://attendee.gotowebinar.com/register/6646159005109442909

#### \* Topics:

- \* Recap Entering/Signing Classroom Attendance
- \* Attendance Entry Record
- \* Signing Attendance/Review & Sign
- \* Co-Signing Session Notes/Attendance
- \* Un-signing Attendance/Making Corrections After Signing
- \* Move Attendances Between Enrollments
- \* Print Child Treatment Log
- Print Parent Signature Log

# Closing remarks

- \* CPSE Portal Address (you may want to bookmark): <u>https://www.cpseportal.com</u>
- \* In addition to the Portal Knowledge base, our Helpdesk is available through email at support@CPSEPortal.com
  - \* When sending an email:
    - \* Do not use child's name
    - \* Use STAC ID # or ESID #
    - \* Include your county, and info needed