

Uploading Medicaid Documentation - Live

Tuesday, September 22, 2020 & Thursday, September 24, 2020

Questions & Answers

PRESCRIPTIONS	
Q	For summer prescriptions, should we specify a date range?
A	Best practice would be to use the full year for the date range, but the date range is an option for you to use.
Q	Are all prescriptions supposed to meet Medicaid requirements because not all preschool students are receiving Medicaid?
A	The county is treating all preschool children as if they are Medicaid. So, yes, all prescriptions should meet Medicaid requirements.
Q	As an administrator, I don't have an NPI, do I put the therapist's NPI who is seeing the child?
A	When you enter a prescription, all the information (all eight required elements) that you are entering into the Portal should come from the prescription.
Q	If a child is getting OT/PT/ST, can you add all three services at once or do they need to be entered separately?
A	Each therapy needs to be completed separately.
Q	Can SLPs use the digital prescription option for summer and winter 2020-2021 if the child already started or do paper prescriptions need to be scanned and uploaded?
A	The digital option will be addressed in a future webinar (November); however, if you were to complete the digital order now, 9/24/20, it would not cover the 2020 summer session or the first few weeks of the 2020-21 winter session; it would cover any sessions provided from 9/24/20 through 6/30/21. The date that the digital order is created/digitally signed in the Portal is the first date that the service is covered by the prescription. Any sessions provided without a prescription must be marked as "Not Medicaid Eligible" when the session note is completed.
Q	Will I be able to upload a prescription to an "unmatched" enrollment?
A	Yes, a prescription can be uploaded to an "unmatched" enrollment. When the unmatched enrollment is matched any information/documents are moved over to the official enrollment during the matching process.