Digital Speech Recommendations for SLPs – Updated November 2020 November 16 & 17, 2020

Questions & Answers

Creating the Digital Order		
Q	Is the Pin # for signing digital orders the same Pin # as the one that is used to sign session notes?	
Α	Yes.	
Q	Sometimes there is no option (link missing) to create the digital order. Why?	
A	Once there is a prescription uploaded to the Portal (from the Caseload for Prescriptions Screen), the "Create Speech Recommendation" link is removed from the grid. If you need to create another digital order (because the child had a change in service), you will need to create it from the Create New Order option on the Caseload Maintenance Menu.	
Q	Can you create a new digital order if there is a change in service or the SLP would like to use a different diagnosis/ICD Code?	
Α	Yes.	
Unmatched Children & Enrollments		
Q	If a digital order is uploaded to an "unmatched" enrollment, will the digital order automatically move to the official enrollment when the unmatched enrollment is matched to the official enrollment?	
Α	Yes.	
Medicaid Compliance		
Q	Can one SLP write the script for all children or only those on their caseload?	
Α	If the SLP is not actively treating or supervising the child on a regular basis, the SLP cannot write the script. (Medicaid Q&A # 94 explains this further.)	

Medicaid Compliance (Continued)	
Q	What if the child's sessions are split between two different SLPs or the therapist changes?
A	It is always good practice for each therapist to ensure that there is an uploaded prescription for each child on their caseload. However, as long as there is a valid prescription uploaded for each child's enrollment that covers the entire enrollment period that is all that is required.
	If a therapist changes, the newly-assigned SLP can prepare and upload a new prescription or the prescription from the previous therapist can be uploaded for the child's new enrollment (if the Rx is appropriate for the service moving forward and covers the rest of the enrollment period).
Q	Can the prescription (digital order) be prepared in the spring following the annual review meeting for the upcoming school year (beginning July 1)?
Α	If the SLP <u>has seen</u> the child previously, the prescription <u>can be</u> written prior to the first session with the child (following the annual review meeting); however, if the SLP <u>has not</u> seen the child previously, the prescription <u>cannot be</u> written until " <u>after</u> " (directly following) the first session with the child. If, however, there is a diagnosis (ICD code provided) and/or a prescription provided in the evaluation packet by the SLP that evaluated the child, a prescription can be written prior to the first session with the child.