

# **Knowledge Base Articles**

Credential verification by individual with login:

<http://support.cpseportal.com/kb/a150/credential-verification-providers.aspx?KBSearchID=16524>

Credential verification by individual without login:

<http://support.cpseportal.com/kb/a151/credential-verification-no-cpse-portal-login.aspx?KBSearchID=16524>

Credential verification by agency office staff:

<http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx?KBSearchID=16524>

Credential Approval Problems:

<http://support.cpseportal.com/kb/a333/conditional-approval-problems.aspx?KBSearchID=19878>

OPRA Enrollment Information:

<http://support.cpseportal.com/kb/a255/opra-enrollment-information-website.aspx>

OPRA Reference Guide:

<https://support.cpseportal.com/kb/a628/opra-reference-guide.aspx?KBSearchID=35321>

## **Important Links**

NYS Office of Professions: <http://www.op.nysed.gov/>

To change your name with NYSED: <http://www.op.nysed.gov/documents/anchange.pdf>

To update your information with NPPE: <https://npiregistry.cms.hhs.gov/>

eMedNY OPRA Enrolled Practitioner's Search Page: <https://www.emedny.org/info/opra.aspx>

eMedNY Call Center Phone Number: 1-800-373-9000

eMedNY Provider Enrollment & Maintenance Screen (New Enrollment, Revalidation, Reinstatement/Reactivation):

<https://www.emedny.org/info/ProviderEnrollment/ther/index.aspx>

Revalidation Information: (Enrolled – Required to Revalidate):

<https://www.emedny.org/info/ProviderEnrollment/revalidation/index.aspx>

eMedNY Link to Frequently Asked Questions (FAQs):

[https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/Core\\_OPRA\\_FAQs.pdf](https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/Core_OPRA_FAQs.pdf)

eMedNY Link to Change your Address:

<https://www.emedny.org/info/ProviderEnrollment/changeaddress.aspx>