

CPSE Portal Case Management for Agency Service Providers

May 22, 2025

Questions & Answers

| Topic/Category | |
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| MISCELLANEOUS | |
| Q | When will students be loaded into the Portal? |
| A | Orange County has already starting uploading children and services into the Portal. The uploading will continue as the districts enter the children and services into eSTACs. |
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| Q | Can you provide services to child when working off a temporary enrollment? We typically need a finalized IEP, is this similar? |
| A | YES. If you have the finalized IEP, but the district has not finished with the entry work in eSTACs, you can service the child. |
| PRESCRIPTIONS | |
| Q | When can we complete the digital order? Do we have to see the child first? |
| A | YES, you must see the child first unless you did the evaluation for the child or have previously serviced the child. |
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| Q | If we have students that are currently being services and will come back for ESY and 10-month, are we able to make speech recommendations for the ESY and 10-month 2025-2026 as early as now? |
| A | YES. |
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| Q | The digital signature is ok for Medicaid? |
| A | YES. |
| MISCELLANEOUS | |
| Q | Will we use Kinney for entering Compensatory Services for the 24-25 school year? |
| A | NO. As of 7/1/25 all sessions will be entered into the CPSE Portal, this includes Compensatory Services. |