CPSE Portal Billing – Using an Outside System

Review of Import Person with License Template

Review of Import Person with License Template

- * All agency service providers need to imported into the CPSE Portal.
- * Only use this upload for individuals that will **NOT** be logging into CPSE Portal.
- * The agency can add multiple service providers at once by completing the template shown below. When complete, this template is imported and all service providers listed in the template will be added to the CPSE Portal..

	Α	В	С	D	Е	F	G	Н
1	First Name	Last Name	NPI	ProviderSpecificID	Profession Code	NY License	License From Date	License To Date
2								
3								
4								
5								

Review of Import Person with License Template

- * The columns in template are:
 - * First Name (required)
 - * Last Name (required)
 - * NPI (must have NPI # or Provider Specific ID)
 - * Provider Specific ID ID to link therapist to another system when NPI isn't present
 - * Profession Code (required) use one of the values from the Profession Codes list
- * The following fields are only required for professionals that are licensed through the NYS Office of Professions (OT, PT, SLP, etc.) For professionals that do not have a NY license (teachers, etc.), leave the columns blank.
 - * NY License For professionals that do not have a NY license (teachers, etc.), leave the column blank.
 - * License From Date Effective Starting Date of the license
 - * License To Date Expiration Date of the license

A	А	В	С	D	E	F	G	Н
1	First Name	Last Name	NPI	ProviderSpecificID	Profession Code	NY License	License From Date	License To Date
2								
3								
4								
5								

Portal Profession Codes

- * The Portal Profession Codes must be entered on the template.
- * The list of Professional Codes can be found in the Knowledge Base article below:
 - * http://support.cpseportal.com/kb/a66/service-provider-user-template-user-user-user-user-template-to-import-therapists-and-users.aspx?KBsearchID=16175 or (search for "template")

Profession Code	Description
AIDE	Classroom or 1:1 AIDE
AUD	Audiologist
CFY	Clinical First Year
COTA	Certifled Occupational Therapist Assistant
CSP	Certified School Psychologist
CSW	Clinical Social Worker
NT	Bilingual Interpreter
LCSW	Licensed Clinical Social Worker
LMSW	Licensed Master Social Worker
LPN	Licensed Practical Nurse
MUS	Music Therapist
OT	Occupational Therapist (Registered)
ATO	Occupational Therapist Assistant
PSY	Licensed Psychologist
PT	Physical Therapist
PTA	Physical Therapist Assistant
RN	Registered Nurse
SLP	Speech & Language Pathologist
SPED	Special Education Teacher
TD	Teacher of the Deaf
TEACH	Teacher
rshh	Teacher of Speech & Hearing Handicapped
TSLD	Teacher of Speech & Language Disabilities
TVI	Teacher of the Visually Impaired

Review of Credential Verification

Review of Credential Verification

- For most counties, only a licensed professional's credentials need to be verified.
- * This includes SLP, OT, OTA, PT, PTA, LMSW, LCSW, etc. They can be found on http://www.op.nysed.gov/.
- * Some counties require non-licensed professionals (teachers, school psychologists, etc.) to verify their credentials. Many non-licensed professionals do not have NPI numbers so it becomes only a name verification. Check with your county to see if non-licensed professionals need to verify their credentials.
- * Individuals that are not licensed, but can work under the direction / supervision of a licensed professional. These include CFY, Limited Permit OT, Limited Permit PT, TSHH, TSSLD.

Who Can Complete the Verification Process?

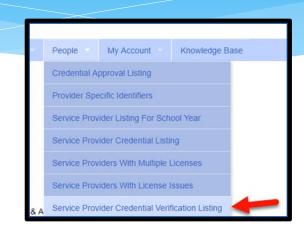
- * A licensed professional that does not have a login to CPSE Portal (because their agency uploads data from another system), can verify their own credentials using their NPI and license number.
- * An agency can verify the credentials of any service provider that works for them.

Credential Verification for Therapists Without a Login

PORT/	-	JAMES McGUIN & ASSOCIATES Consultants
NPI Profession License		

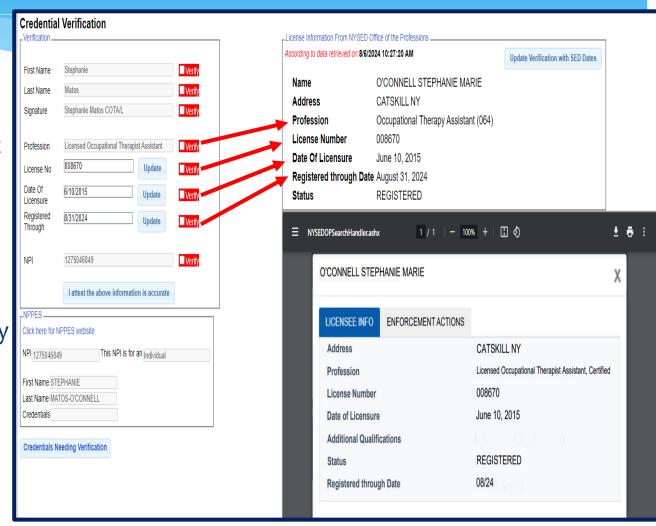
https://www.cpseportal.com/NonCPSEUserCredentialVerification/EnterCredentials.aspx

- * Go to People > Service Provider Credential Verification Listing.
- * Click "Verify" for the therapist needing to be verified.

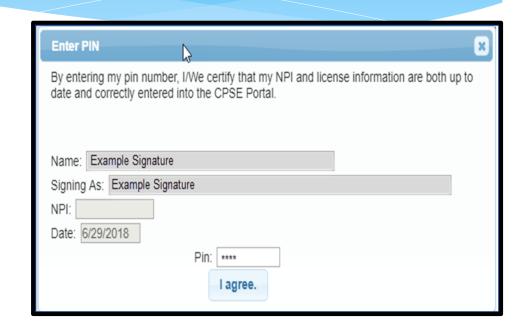




- The verification screen has three main sections:
 - * The list of information from the service providers profile (name, NPI, license, etc.) that needs to be verified and attested that it is correct (upper left)
 - * The information for their license as it appears on the NYS Office of the Professions website (right hand side)
 - * The information from the National NPI Registry for their NPI (bottom left)
- * Be sure to compare the two exactly, as you will be attesting that the information in the Portal is accurate.



- * Once you have confirmed that all of the data is accurate and all of the "verify" boxes are checked, click "I attest."
- * The prompt to enter your pin will then pop up. Your name and signature will auto-populate based upon your profile on CPSE Portal.
 - * Enter pin and select "I agree."
- * You will then see the confirmation underneath the verification.

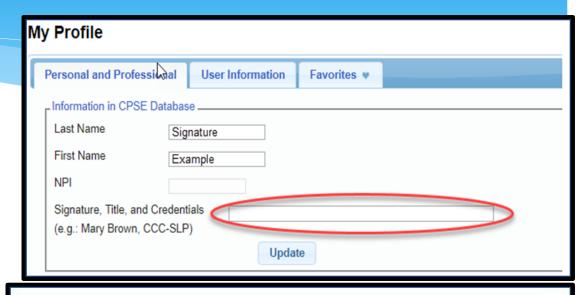


Credential verification confirmed

* If you get this message:

A Your profile does not have a signature. Please edit your profile and enter your signature.

- * This means, that you do not have your Signature Title and Credentials filled out. This does NOT have to do with the service provider you are verifying, but rather the agency admin.
- * You will need to go to My Profile and add this in.



Information in CPS	E Database
Last Name	Signature
First Name	Example
NPI	
141	

Schema Attendance File

What is an ESID

- * ESID is the abbreviation for Electronic Service ID number. It is the number that identifies the child and the child's particular enrollment in the Portal.
- * The CPSE Portal gives each County created enrollment a unique identifier called the ESID. This is how we reference enrollments.
- * In order to be in compliance with HIPAA you should reference all preschool children by their ESID #, not their name. If you need to contact the help desk, you should ALWAYS reference the child's ESID #, and **NOT** the child's name.

Schema Attendance File

- * A billing provider can create a schema file and upload it into the CPSE Portal instead of entering it directly.
- * Below is the Knowledge Base article containing the schema information needed:
 - * http://support.cpseportal.com/kb/a67/schema-for-attendance-file-upload.aspx?KBSearchID=17037

County Codes for Schema Attendance File

- * The Schema Attendance File will also need a County Code.
- * The full list of County Codes can be found at:
 - * http://support.cpseportal.com/kb/a82/county-codes.aspx

County Codes

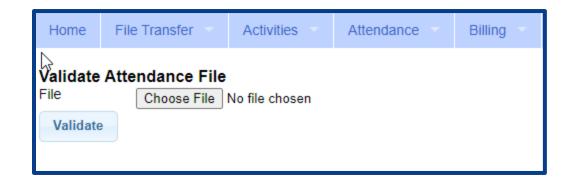
CPSEPortal > Attendance Upload

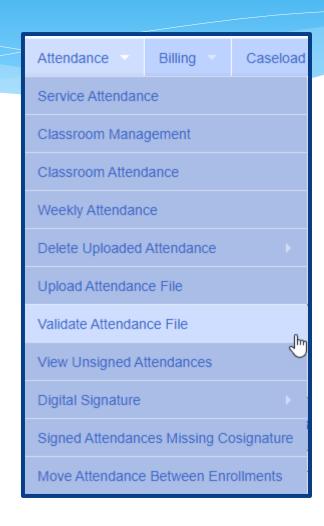
SED County Codes

Code	County
01	ALBANY
02	ALLEGHANY
03	BROOME
04	CATTARAUGUS
05	CAYUGA
06	CHAUTAUQUA
07	CHEMUNG
08	CHENANGO
09	CLINTON
10	COLUMBIA
11	CORTLAND
12	DELAWARE
13	DUTCHESS
14	ERIE
15	ESSEX
16	FRANKLIN
17	FULTON
18	GENESEE
19	GREENE

Validate Attendance File

- * Go to Attendance > Validate Attendance File.
- * Click Choose File, and find your file.
- * Now click Validate.





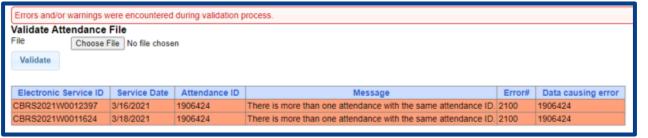
- * Service Provider does not exist in database:
 - The therapist is not in the Portal. Add therapist to the Portal.



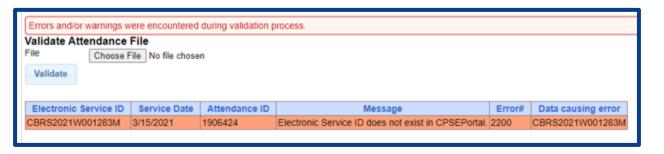
- * CoVisit therapist does not exist in database:
 - * The CoVisiting therapist is not in the Portal. Add CoVisiting therapist to the Portal.



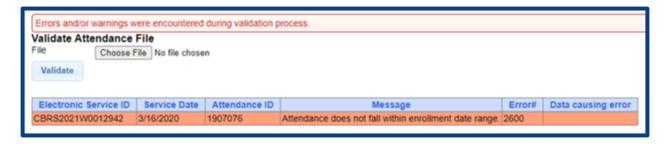
- * There is more than one attendance with the same attendance ID:
 - * Check ESID # listed to see if duplicate attendance exists.



- * Electronic Service ID does not exist in CPSE Postal:
 - * Check the Portal to see if the County has uploaded the child to the Portal. Also check to see if the ESID # of the child matches the County record.



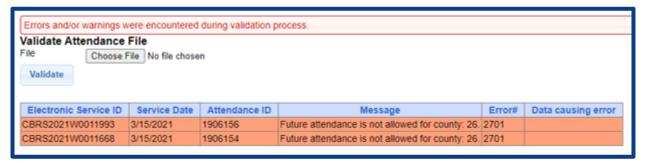
- * Attendance does not fall within enrollment date range:
 - * Attendance is outside of the enrollment dates. Check the attendance dates.



- * Specified Service Setting in not valid:
 - * Check the Service Setting of the attendance date listed. The Service Setting should match the IEP.



- * Future attendance is not allowed for County:
 - * Check attendance and remove future attendances listed.



- * This County does not allow weekend attendance to be entered:
 - * Check attendance and remove all attendances on weekend dates listed.



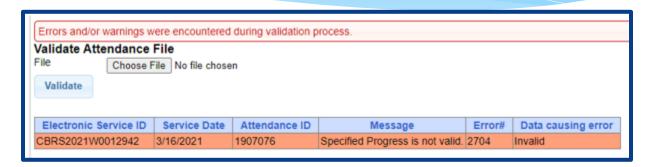
- * User does not have access to service or service does not exist in CPSE Portal:
 - * Check Portal to ensure that the County has uploaded the service to the Portal.



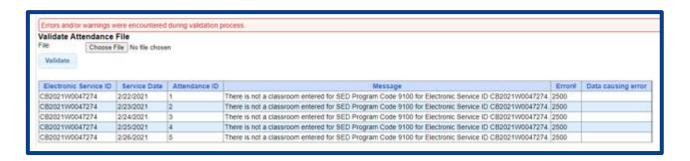
- * Invalid time entered. Time in must be before time out:
 - * Correct "time in" on attendance.



- * Specified Progress is not valid:
 - * Check attendance and correct progress.



- * There is not a classroom entered for SED Program Code 9100 for ESID #:
 - * Assign CB child to classroom in the Portal.



- * There already exists a duplicate/overlapping attendance on 3/15/2021 for ESID #.....:
 - * Check Portal attendance for date given in error message. The attendance has already been uploaded and you are uploading a duplicate attendance for that day.



- * The file contains a duplicate/overlapping attendance on 3/16/2021 for ESID #.....:
 - * Check your file for ESID # and delete any duplicate attendance on the date given in error message.

Errors and/or warnings were encountered during validation process.

Validate Attendance File
File
Choose File No file chosen

Validate

Electronic Service ID Service Date Attendance ID Message
Electronic Service ID Service Date Attendance ID Message
CBRS2021W0012942 3/16/2021 1912207 The file contains a duplicate/overlapping attendance on 3/16/2021 for Electronic Service ID CBRS2021W0012942 2310

CBRS2021W0012942 3/16/2021 1907076 The file contains a duplicate/overlapping attendance on 3/16/2021 for Electronic Service ID CBRS2021W0012942 2310

* You have added a group session to an invalid enrollment:

* Check enrollment to ensure that the group session is on a group ESID # and not an individual

ESID enrollment.



rrors and/or warnings were encountered during validation process

* The enrollment is for a group session, but Number Of Children In Group was not

Validate Attendance File

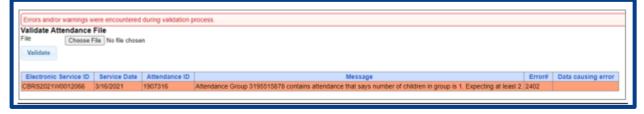
specified:

* Add # of children to group session.

- * The enrollment is for a group session, but attendance is missing the group identifier:
 - * Check attendance and enter group identifier.



- * Attendance Group # contains attendance that says number of children in group is 1. Expecting at least 2:
 - * Check group attendance, as there must be at least 2 children chosen with possibly one child marked as absent.



* Attendance group contains attendance with date of service different than group or times different than group:

* Check all times and dates of service for children in group and make sure they are the same

date & time.



- * Attendance Group contains attendance with enrollment type CBRS. Expecting RS.
 - * Check the enrollment types.



- * Attendance Group contains attendance with service type OT1. Expecting PT1.
 - Check the enrollment types.



- * Attendance Group contains more than 5 attendances. This is not allowed.
 - * Group attendance cannot be more than 5 students.



- * Attendance Group contains attendances that indicate differing numbers of children in group. They must all match:
 - * Check each attendance for children in group for specific date. All attendances for that group session must contain the same number of children.



Common Validation Signature Errors

Common Validation Signature Errors

- * Digital signature signed therapist identifier does not match service provider for attendance.
 - * Check identifier for therapist who signed attendance for this service.



- * Digital co-signature signee does not exist in database.
 - * Check Portal and verify that the therapist cosigning session notes is in the Portal.



Common Validation Signature Errors

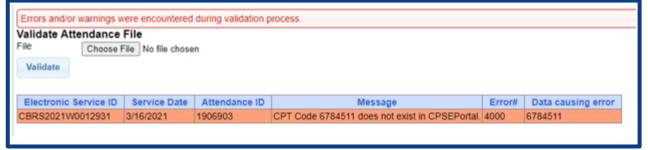
- * External signature OR co-signature signature OR QA signature signee does not exist in database:
 - * The therapist, supervisor or quality assurance supervisor who signed note is not in the Portal.



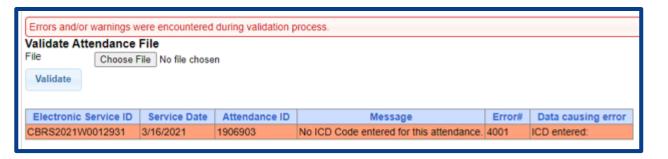
Common Validation Code Errors

Common Validation Code Errors

- * CPT Code does not exist in CPSE Portal:
 - * Check CPT Code entered on attendance, and change if necessary. If CPT Code is correct, then contact the CPSE Portal help desk at support@CPSEPortal.com.



- * No ICD Code entered for this attendance:
 - * Check attendance service date of ESID #, and enter ICD Code.



Common Validation Code Errors

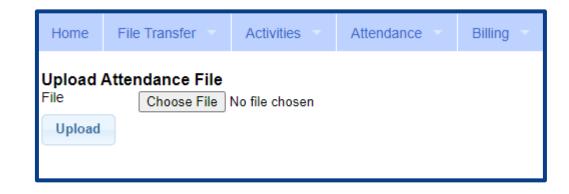
- * ICD Code does not exist in CPSE Portal. Contact your county representative if you believe it should be added:
 - * Contact the County

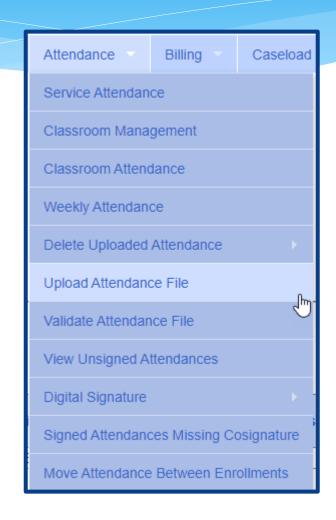


Upload Attendance File

Upload Attendance File

- * To upload your Schema Attendance File, go to Attendance > Upload Attendance File.
- * Click Choose File, look for your file, and click Upload.





Voucher Terminology

Create Voucher:

* The first step in creating a voucher is to enter its important information, including specifying the billing criteria that the voucher will contain (which county, enrollment type, and school year session).

* Voucher Info:

* Clicking the "Info" button will bring up the same screen as the "Create Voucher" button, but with the voucher's information preentered for you allowing you to edit some information.

* Voucher Details:

* This screen is used to add new monthly billing items (and their corresponding attendances) to a voucher, you use this screen. On the left are monthly items that are ready for billing, but not on any voucher yet. On the right are monthly items currently on this voucher. Note: Attendances won't be shown in the "Unassigned" grid until they are signed or co-signed, if applicable. Check which items you would like to move, the click either "Assign" or "Unassign", depending on what action you would like to take. The "Amount Billed" will update accordingly. These changes do not take effect until you click "Save".

* Recalculation:

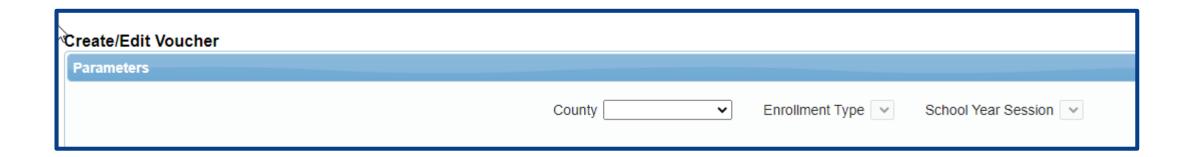
* This screen introduces a concept known as recalculation of billing items. You can recalculate pending vouchers individually, or all of them at once. The recalculation process determines monthly billing amounts for any enrollments that match the criteria for the voucher contents. These billing items are summarized to a single item for the month. NOTE: Attendances must go through the recalculation and summarizing in order to be added to vouchers. It will also add any new attendances to a voucher if the enrollment month is already on the voucher.

- * When ready to bill, you will need to create your voucher.
- * Go to Billing > Voucher Management
- * Click "Create Voucher"

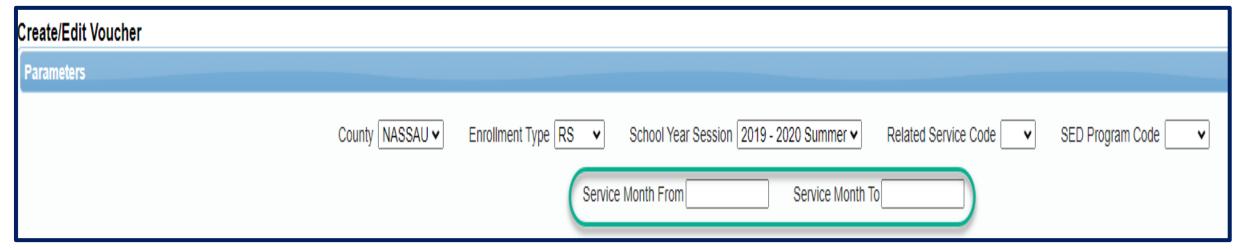


Pending ^Ţ √ouch	ers					Recalc	All Create \	Voucher					
Voucher #	Vendor Invoice #	County Doc#	Bill Date	Service	County	County Time Period Description Enroll. Count Total Billed							
RS210310122341			3/10/2021	RS	Albany	2019 - 2020 Winter		0	\$0.00	Info	Details	Recalc	Delete

- * Choose filter options for Parameters of voucher:
 - * Select County
 - * Select Enrollment (Service) Type
 - * Select School Year Session

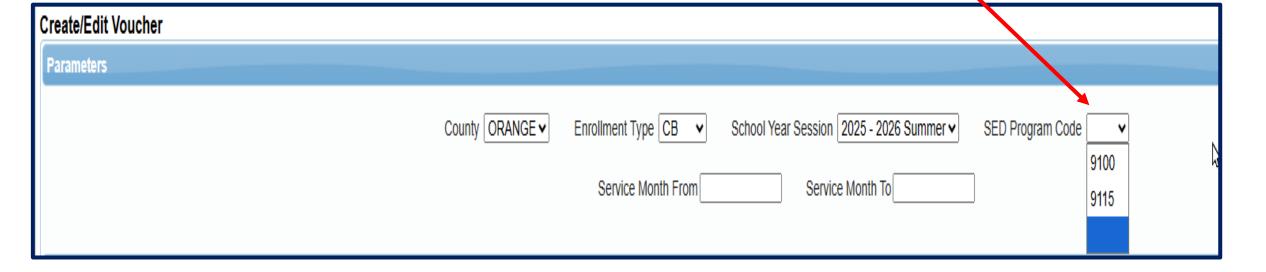


- * Once you select the previous filters, then the additional options will open up.
- * You can fill in the Service Month From & Service Month to dates. The only notes that will then populate to bill for will be those dates chosen.



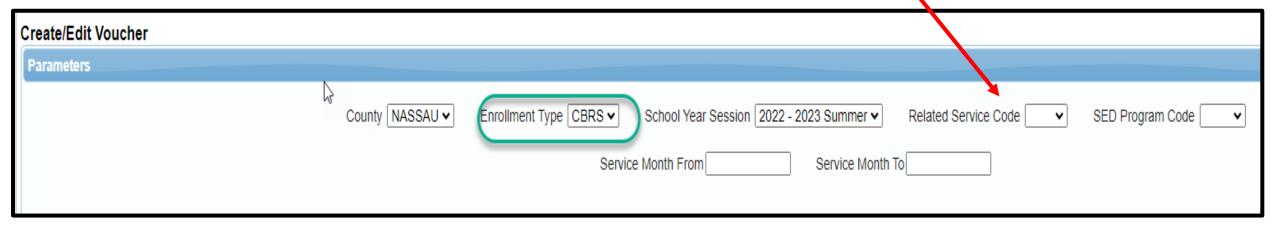
* Voucher for CB and SEIT:

- * Center Based program (CB) students will be grouped together under the SED Program Code that you choose (I.E. all 9100 students will be billed together). The codes in the dropdown will be codes specific to your agency.
- * **SEIT** all students receiving SEIT will be grouped together.

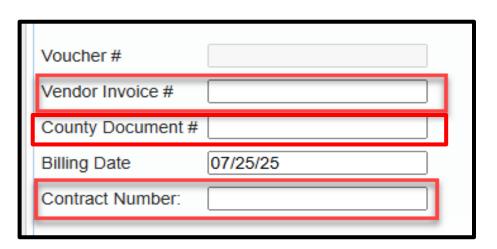


* Voucher for RS or CBRS:

- * Related Services you can bill all related services together by leaving the Related Service Code blank. Orange County requires Related Services to be separated. All ST will be on one voucher, all OT will be on one voucher and so forth.
- * Center Based Related Services (CBRS) CBRS MUST be billed and voucher submitted to the county at the same time when billing for Center Based (CB) programs. Your voucher amount for CBRS will be \$0. Separate services same as above.



- * Voucher numbers are auto-assigned.
- * Vendor Invoice #: this will be your PS invoice #. You will manually add this #.
- * County Document #: this will be your purchase order #. You will manually add this #.
- * Contract Number: this is your contract # with the county. You will manually add this #.



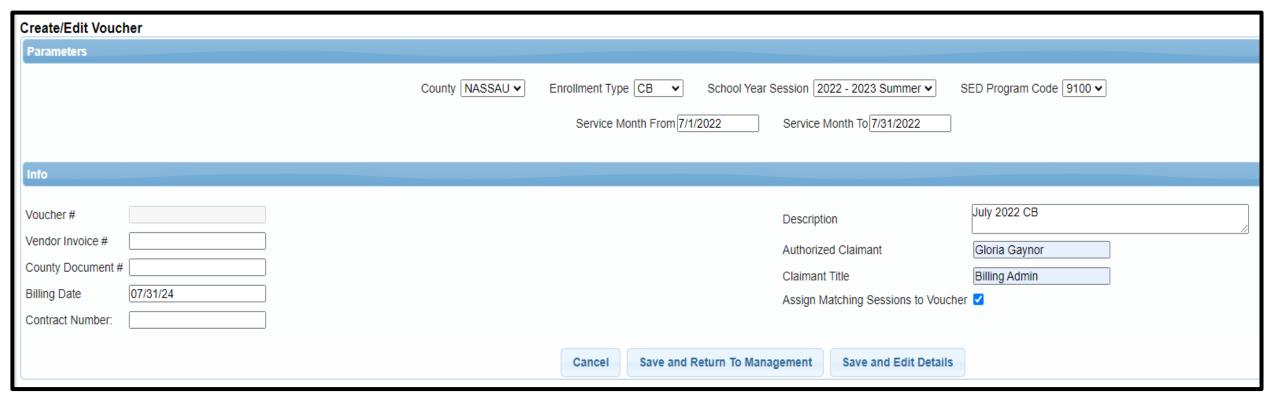
- * The description is how you can identify the voucher (I.E. May 2021 SEIT).
- * Authorized Claimant –this is the billing admin signing the voucher.
- * Claimant Title title of claimant (ex. President).

Support@CPSEPortal.com

- * If you would like the system to automatically assign matches of the chosen criteria, check "Assign Matching Sessions".
 - * This can be used in place of choosing each child individually.
- * Click Save and Edit Details or Save and Return To Management.



- * When you create a voucher, a recalculation will occur and attendances matching the criteria will be marked for billing.
- * Below is a screen shot of a completed created empty voucher.



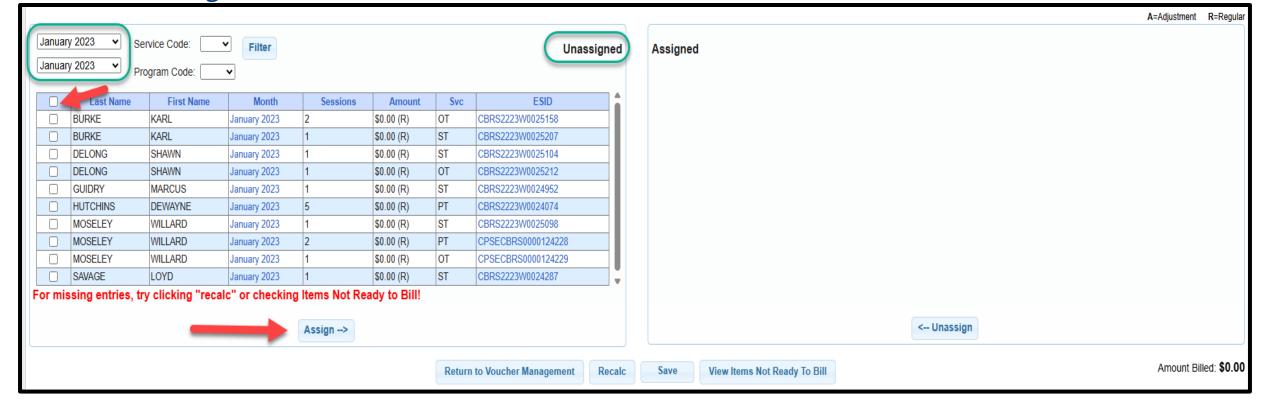
- * After creating your voucher go to **Billing > Voucher Management.**
- * This will bring up all pending vouchers waiting to be billed.

* Click on the Details of the voucher that you want to bill.

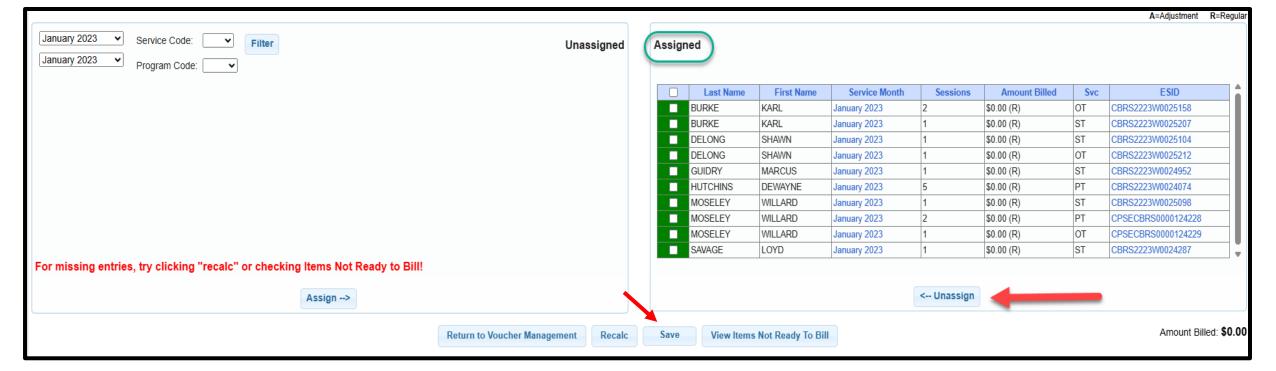


Pending Vouchers	3												
Voucher#	Vendor Invoice #	County Doc#	Bill Date	Service	County	Time Period	Description	Enroll. Count	Total Billed				
CB220613131			6/13/2022	СВ	ULSTER	April 2022	April 1-1 Aide - Remaining	0	\$0.00	Info	Details	Recalc	Delete
CB220613134			6/13/2022	СВ	ULSTER	May 2022	Ulster - May CB 9100	0	\$0.00	Info	Details	Recalc	Delete

- * Assign applicable enrollment on left under "Unassigned" by checking each box or check the box at the top and all enrollments will highlight.
- * Click "Assign"

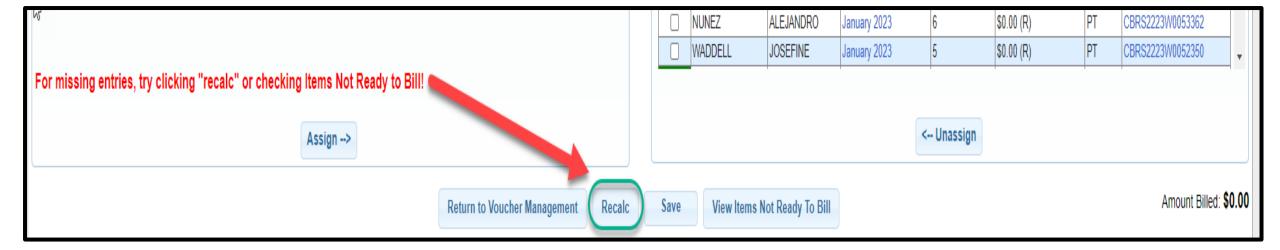


- * Enrollments that were checked have now been moved to "Assigned" column.
- * To remove an enrollment from the voucher, check the check box of applicable enrollment and click "Unassign".
- * Click "Save"



Voucher	Details																	
Info																		
Voucher	#: CBRS23	0203114901							_	escript)	Jan	23 CBRS						
										escripi	IIOII.							
Vendor I	nvoice#								Д	uthoriz	ed Claimant: Kris	tin (
County [Doc#:								C	laiman	nt Title: Bille	er						
Billing D	ate: 2/3/2023										_	-						
Contract	Number:									Upda	te							
Contract	Trumber.																	
																	A=Adjustment	R=Regular
January	/ 2023 ∨ Servi	ce Code:																
		ce Code.	Filter				Unas	signed) (4	Assigr	ned							
January	/ 2023 ▼ Progr	am Code: 9100 v	,															
	Last Name	First Name	Month	Sessions	Amount	Svc	ESID	A			Last Name	First Name	Service Month	Sessions	Amount Billed	Svc	ESID	A
	ALVAREZ	WILDA	January 2023	6	\$0.00 (R)	OT	CBRS2223W0053216				ADAIR	ROSS	January 2023	10	\$0.00 (R)	ST	CBRS2223W0047300	
	ALVAREZ	WILDA	January 2023	7	\$0.00 (R)	PT	CBRS2223W0053217				ADAIR	ROSS	January 2023	7	\$0.00 (R)	OT	CBRS2223W0047301	
	BARAJAS	AMADO	January 2023	11	\$0.00 (R)	ST	CBRS2223W0051749				AHMED	JANENE	January 2023	10	\$0.00 (R)	ST	CBRS2223W0051535	
		ANTONY	January 2023	11	\$0.00 (R)	ST	CBRS2223W0052305				AHMED	JANENE	January 2023	5	\$0.00 (R)	PT	CBRS2223W0051536	
	BULLARD	IAN	January 2023	9	\$0.00 (R)	ST	CBRS2223W0049384				ALVAREZ	WILDA	January 2023	11	\$0.00 (R)	ST	CBRS2223W0053215	
	BULLARD	IAN	January 2023	6	\$0.00 (R)	ОТ	CBRS2223W0049385				BUTTERFIELD	WILLIE	January 2023	5	\$0.00 (R)	PT	CBRS2223W0052800	
	BUNDY	NATHANIEL	January 2023	10	\$0.00 (R)	ST	CBRS2223W0050217				KESSLER	IONA	January 2023	1	\$0.00 (R)	OT	CBRS2223W0054958	
	BUNDY	NATHANIEL	January 2023	6	\$0.00 (R)	ОТ	CBRS2223W0050218				MARSH	SALVADOR	January 2023	8	\$0.00 (R)	PT	CBRS2223W0054278	
	BUTTERFIELD	WILLIE	January 2023	8	\$0.00 (R)	ST	CBRS2223W0052798				NUNEZ	ALEJANDRO	January 2023	6	\$0.00 (R)	PT	CBRS2223W0053362	
	BUTTERFIELD	WILLIE	January 2023	6	\$0.00 (R)	ОТ	CBRS2223W0052799	_			WADDELL	JOSEFINE	January 2023	5	\$0.00 (R)	PT	CBRS2223W0052350	-
For mis	sing entries, try	clicking "recalc	" or checking	Items Not Read	y to Bill!													
				Assign>										< Unassign				
						Return to	Voucher Management	Recalc		Save	View Items I	Not Ready To Bill					Amount Bille	ed: \$0.00

- * Anytime a new attendance is added to voucher details screen, a recalculation on the corresponding voucher is required in order to mark the attendance as ready for billing.
- * Click "Recalc"
- * New attendance is then automatically added to the voucher.
- * Click "Save"



Missing Attendance

Why Doesn't Attendance Appear on my Voucher?

- * There are several reasons why attendances are not available to be put on a voucher. On the Voucher Details Screen, attendances will not appear on the list of items to put on a voucher for the following reasons:
 - * The attendance has been added or modified (matched, signed/co-signed) since the voucher was created:
 - * Try using "Recalc" to have system look for ready attendances.
 - * The attendance is missing a Signed Date or Cosigned Date:
 - * The rates have not yet been uploaded:
 - * This can be checked by going to **Lookup -> Enrollment Lookup** and Select the School Year Session, County, Provider, and Enrollment Type.
 - * The column on the right that reads "Rates" will show if there is anything there other than \$0.
- * You should continually be reviewing your Items Not Ready To Be Billed report.

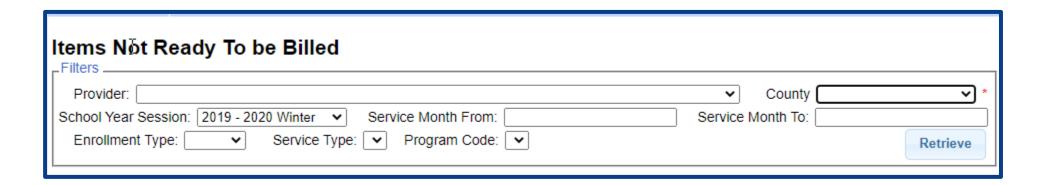
Items Not Ready to Bill

- * Another way to see why attendance doesn't appear on your voucher is to run an Items Not Ready to Bill Report.
- * Go to Billing > Items Not Ready To Be Billed
- * This report will not show unmatched children or unmatched enrollments, but does show:
 - * Attendances missing signatures
 - Attendances not co-signed
 - * Attendances are outside of enrollment dates



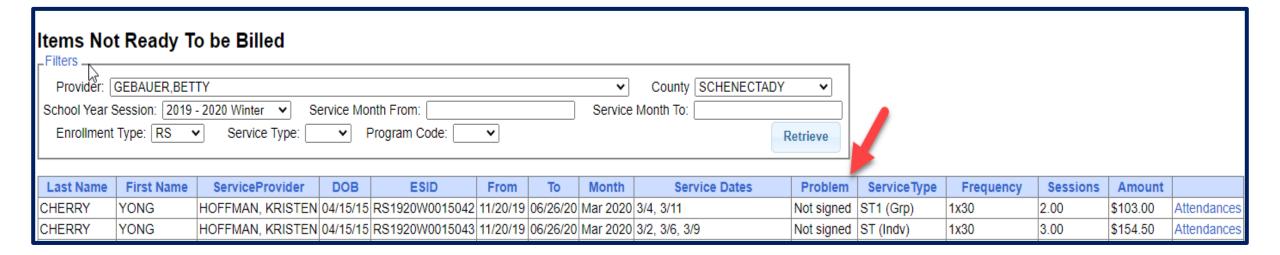
Items Not Ready to Bill

- * Complete filters needed to sort attendances by provider, month or enrollment type.
- * You will need to choose the county, as this report will sort attendances by the county and will not combine counties together.

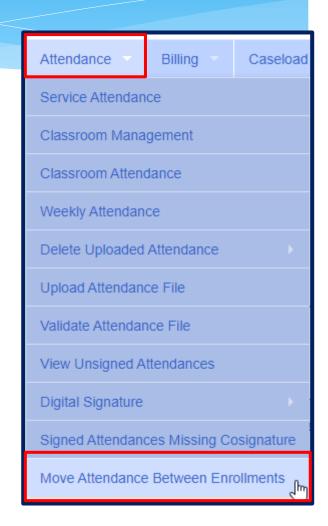


Items Not Ready to Bill

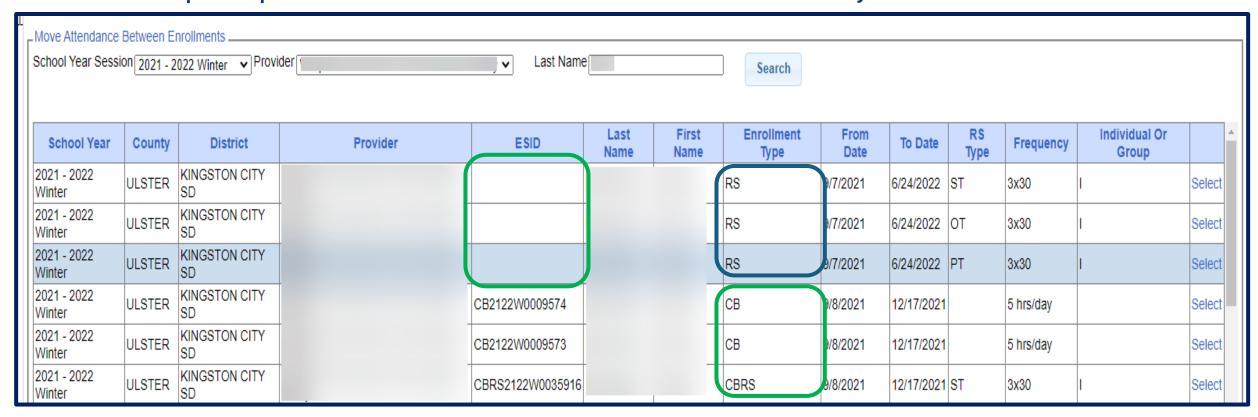
- * On the Items Not Ready to Bill report there is a column labeled Problem. This will show the reason why the attendance cannot be billed at this time. Most often are:
 - Attendances Not Signed / Not Co-Signed
 - Attendances Outside of Enrollment Dates
 - Unmatched Child / Unmatched Enrollment
 - * Rescinded



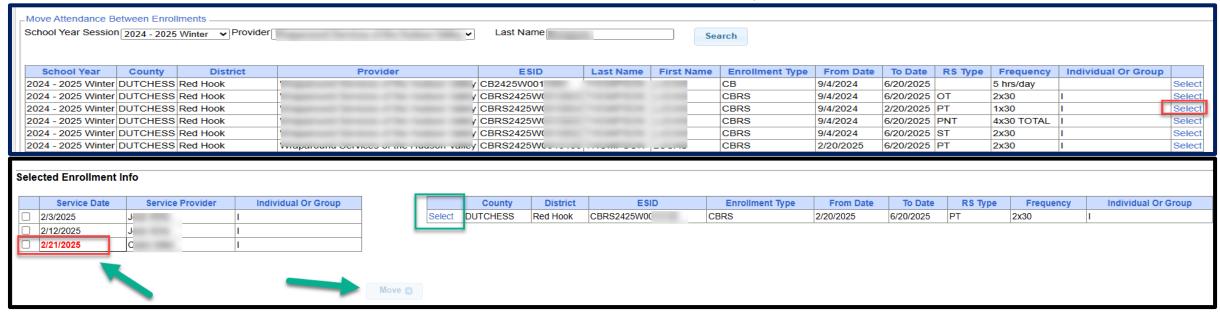
- * If attendances have been entered on the wrong enrollment, then they can be moved from one enrollment to another without the service provider having to recreate the attendances.
- * In order to move the attendances, they **cannot** be on a voucher.
- * Go to Attendance -> Move Attendances Between Enrollments.

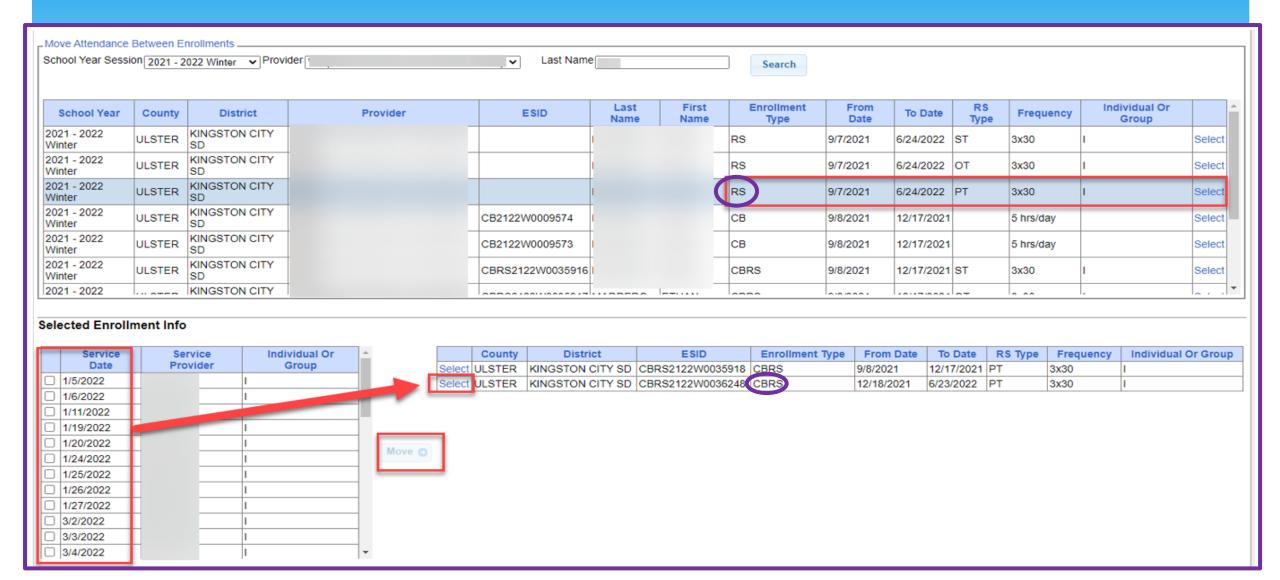


- * Filter the School Year, Provider & Last Name of the child.
- * This will pull up all enrollments for the child for the school year chosen.



- * Select Enrollment by clicking "Select" to the Right.
 - * Check correct attendances boxes on left,
 - * Click on "Select" on right for applicable enrollment,
 - * Click on "Move" to move attendance to the other enrollment,
 - You will the confirmation: Attendances Moved Successfully.
 - * Dates in red are dates that are outside of the enrollment dates, and need to be moved.



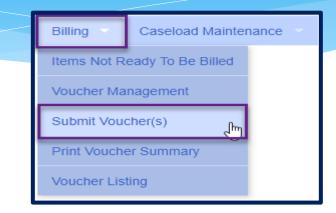


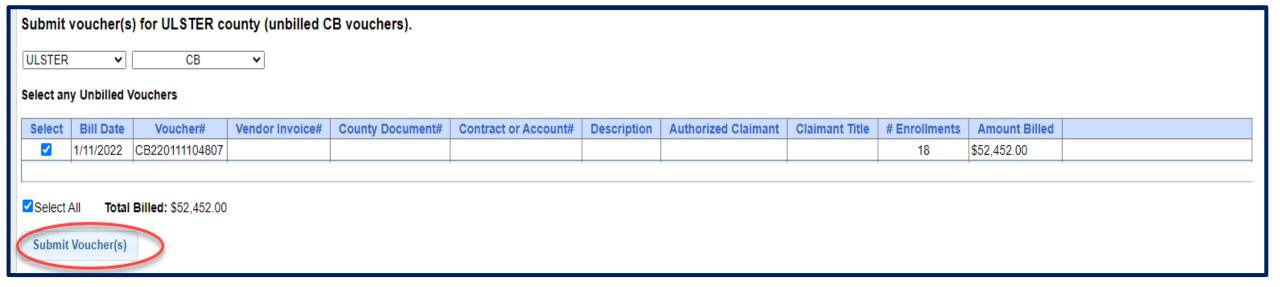
Submitting Vouchers

Submitting a Voucher

* To submit voucher(s) to county, go to **Billing** -> **Submit Voucher(s)**.

* Select unbilled voucher by checking box (or Select All).





Submitting a Voucher

- * After clicking "Submit Voucher(s)" You will then get the screen on the right.
- * Enter your personal PIN Click "I Agree".
- * You will get "Voucher Submitted Successfully" confirmation message at the top of the page.
- * The voucher summary should pop up automatically upon submission. If for some reason it does not, continue with the following instruction on how to "Print Voucher Summary".



NOTE: Once you submit a voucher to the county, it is NO longer possible to edit it's contents. Should you need to make a change to your submitted voucher, you can go to **Billing > Voucher Listing** to see if the county has downloaded your voucher. If the county has not downloaded the voucher then you can click "Un-Submit", and retrieve the voucher for corrections and resubmit. If the county has downloaded the voucher, the "Un-Submit" button will not be available to you.

Voucher Summary

* Sign the voucher summary, and send to County.



Voucher Summary

Printed: 6/21/2022 8:39:56 AM

Page 1 of 1

Provider: Vendor#:

Bill Date: 1/18/2022

County: ULSTER CPSE Voucher#: CB220118152217

Tax ID:

Submitted:

Vendor Invoice#:

County Doc#:

Voucher Description:

BEDS Code: 620600998101

Time Period: December 2021

Contract Or Account#:

					Grand Total:			228 726 64
WU, ELVIN	CB2122W0009566	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
ORNELAS, PHYLLIS	CB2122W0009408	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
MCLAIN, TOD	CB2122W0009511	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
MALLORY, JEAN	CB2122W0009405	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
LEUNG, ANDERSON	CB2122W0009373	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
KENNY, LUPE	CB2122W0009536	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
GRANADOS, EFREN	CB2122W0009615	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
BARRIOS, CLINT	CB2122W0009592	9100	5 hrs/day - I	\$0.00	WEEKLY DYNAMIC	R	Dec-21	\$3,592.08
BARRIOS, CLINT	CB2122W0009550	9100	5 hrs/day - I	\$898.02	WEEKLY DYNAMIC	R	Dec-21	\$0.00
Child Name	ESID	Program Code	Frequency	Rate	Billing Method	Paymt Type	Month	Amount

Grand Total:

\$28,736.64

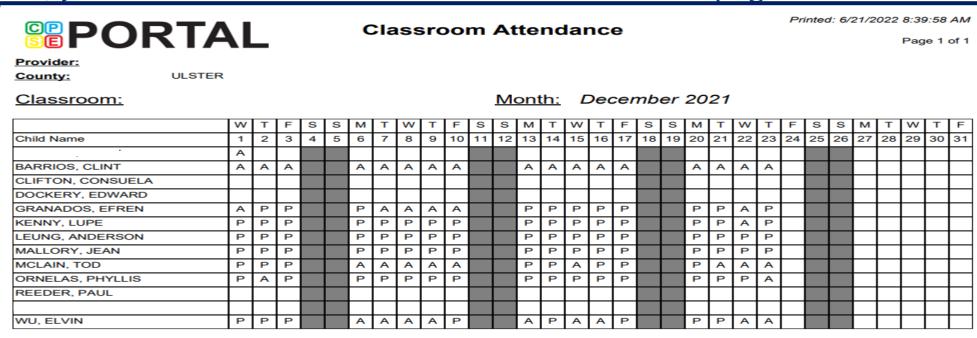
I certify that on the dates above, the above named child received the services noted and that documentation exists and is maintained on file verifying the delivery of said services in

Authorized Signature:

Certification:

Voucher Summary

- * The Portal does not record remote learning for Classroom Attendance.
- * If needed, you can list child and write "R" at the bottom of page.

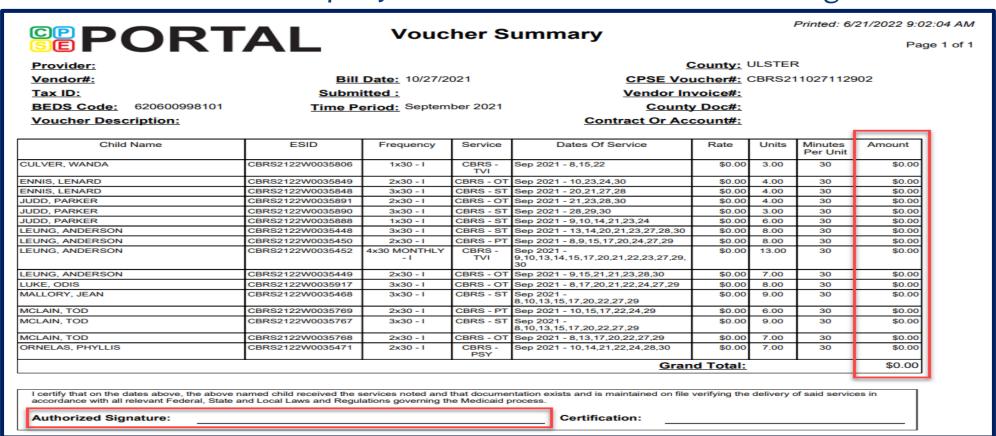


I certify that on the dates above, the above named children received the services noted and that documentation exists and is maintained on file verifying the delivery of said services in accordance with all relevant Federal, State and Local Laws and Regulations governing the Medicaid process.

Signature:

Center Based Related Service - CBRS Voucher

- * CBRS vouchers will list all related service sessions in the CB program with a zero amount.
- * The CBRS voucher must accompany the CB voucher when submitting to the County.



Information to Send to County

- * What is needed to send to the County:
 - * Mail the signed voucher summary.
 - * If you are completing a Center Based (CB) voucher, you must also complete a Center Based Related Service (CBRS) voucher.
 - Include copies of the Parent Signature Logs.
 - * Any other miscellaneous items or paperwork that the County requires.

Cannot Submit Voucher

Problems on Voucher

* If you cannot submit a voucher do to Problems on Voucher – click "View Problems".



Problems on Voucher – View Problems

- * Review the problem under the Problem tab.
- * Click on the attendances to see who the provider is. The attendances with an issue will be in red writing.

Last Name	First Name	ESID	From Date	To Date	Service	Frequency	Problem	
E	KARL	CBRS2223W0025158	10/11/2022	6/22/2023	OT (Indv)	2x30	Non-verified license exists	Attendances
	KARL	CBRS2223W0025207	12/15/2022	6/22/2023	ST (Indv)	1x30	Non-verified license exists	Attendances
	SHAWN	CBRS2223W0025104	9/7/2022	6/22/2023	ST (Indv)	2x30	Non-verified license exists	Attendances
	SHAWN	CBRS2223W0025212	12/13/2022	6/22/2023	OT (Indv)	2x30	Non-verified license exists	Attendances
	MARCUS	CBRS2223W0024952	9/7/2022	6/22/2023	ST (Indv)	3x30	Non-verified license exists	Attendances
	DEWAYNE	CBRS2223W0024074	9/7/2022	6/22/2023	PT (Indv)	2x30	Non-verified license exists	Attendances
N	WILLARD	CBRS2223W0025098	9/7/2022	6/22/2023	ST (Indv)	2x30	Non-verified license exists	Attendances
	WILLARD	CPSECBRS0000124228	1/5/2023	6/22/2023	PT (Indv)	2x30	Non-verified license exists	Attendances
	WILLARD	CPSECBRS0000124229	1/5/2023	6/22/2023	OT (Indv)	2x30	Non-verified license exists	Attendances
	LOYD	CBRS2223W0024287	9/7/2022	6/22/2023	ST (Indv)	3x30	Non-verified license exists	Attendances

₽		•													·
Service Date	Туре	Make Up	Medicaid	Time In	Time Out	Duration	# Sess	Mins/Session	Service Provider	Setting	Ind/Grp Signed Date	Co-Signed Date	Voucher#		
10/17/22	Provided Treatment Session	4	<u>'</u>	12:30 PM	1:00 PM	30	1.00	30	JOANNA BARKER	Therapy Room	I 10/17/22	10/26/22	CBRS221202095313	Treatment Log	
10/31/22	Provided Treatment Session	4	<u> </u>	12:30 PM	1:00 PM	30	1.00	30	DOVIE ROUSE	Universal Pre-K	I 10/31/22	10/31/22	CBRS221202095313	Treatment Log	
11/10/22	Provided Treatment Session	4		1:30 PM	2:00 PM	30	1.00	30	JOANNA BARKER	Therapy Room	I 11/10/22	11/11/22	CBRS230111105534	Treatment Log	
11/21/22	Provided Treatment Session	4	'	10:30 AM	11:00 AM	30	1.00	30	JOANNA BARKER	Preschool	I 11/21/22	12/02/22	CBRS230111105534	Treatment Log	
12/01/22	Provided Treatment Session	4		11:30 AM	12:00 PM	30	1.00	30	JOANNA BARKER	Preschool	I 12/01/22	12/02/22	CBRS230123154221	Treatment Log	
01/18/23	Provided Treatment Session			12:30 PM	1:00 PM	30	1.00	30	JOANNA BARKER	Therapy Room	I 01/18/23	02/02/23	CBRS250725131829	Treatment Log	
01/30/23	Provided Treatment Session			12:30 PM	1:00 PM	30	1.00	30	JOANNA BARKER	Teletherapy	I 02/01/23	02/02/23	CBRS250725131829	Treatment Log	
02/01/23	Provided Treatment Session			12:30 PM	1:00 PM	30	1.00	30	JOANNA BARKER	Teletherapy	I 02/01/23	02/16/23		Treatment Log	Details

Problems on Voucher – View Problems

- * Under the Problem column you can see what the problem is.
- Click on Attendances to see which attendances have an issue.

Last Name	First Name	ESID	From Date	To Date	Service	Frequency	Problem	
		CBRS2324W0	9/7/2023	6/21/2024	ST (Indv)	3x30	Missing Service Location	Attendances
		CBRS2324W0	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97110	Attendances
		CBRS2324W0	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97112	Attendances
		CBRS2324W0	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97116	Attendances
		CBRS2324W0	9/7/2023	10/19/2023	PT (Indv)	3x30	Duplicate CPT Codes for Attendance	Attendances
		CBRS2324W0	2/12/2024	6/21/2024	PT (Indv)	2x45	Invalid CPT Code Units: 0 for code: 97116	Attendances
		CBRS2324W0	2/12/2024	6/21/2024	PT (Indv)	2x45	Invalid CPT Code Units: 0 for code: 97530	Attendances
		CBRS2324W0	9/7/2023	6/21/2024	PT (Indv)	2x30	Duplicate CPT Codes for Attendance	Attendances

Problems on Voucher – Attendance Issue

- Any attendances having an issue will appear in red.
- * You can view the session note / treatment log.
- * Child must be removed from voucher before therapist can, unsign, correct and resign attendance.

Service Date	Туре	Make Up	Medicaid	Time In	Time Out	Duration	# Sess	Mins/Session	Service Provider	Setting	Ind/Grp	Signed Date	Co-Signed Date	Voucher #	
09/08/23	Provided Treatment Session			11:00 AM	11:30 AM	30	1.00	30		Therapy Room	l	09/08/23	09/08/23	CBRS240618112554	Treatment Log
09/11/23	Provided Treatment Session			9:30 AM	10:00 AM	30	1.00	30		Therapy Room		09/27/23	09/27/23	CBRS240618112554	Treatment Log
09/13/23	Provided Treatment Session			12:30 PM	1:00 PM	30	1.00	30		Therapy Room		09/27/23	09/27/23	CBRS240618112554	Treatment Log
09/18/23	Provided Treatment Session			11:30 AM	12:00 PM	30	1.00	30		Therapy Room		09/27/23	09/27/23	CBRS240618112554	Treatment Log
09/20/23	Provided Treatment Session			11:30 AM	12:00 PM	30	1.00	30		Therapy Room		09/27/23	09/27/23	CBRS240618112554	Treatment Log
09/22/23	Provided Treatment Session			9:00 AM	9:30 AM	30	1.00	30		Therapy Room		10/03/23	10/03/23	CBRS240618112554	Treatment Log
09/27/23	Provided Treatment Session			12:00 PM	12:30 PM	30	1.00	30		Therapy Room		10/03/23	10/03/23	CBRS240618112554	Treatment Log
09/29/23	Provided Treatment Session			11:00 AM	11:30 AM	30	1.00	30		Therapy Room		10/03/23	10/03/23	CBRS240618112554	Treatment Log
10/02/23	Provided Treatment Session			9:30 AM	10:00 AM	30	1.00	30		Therapy Room		10/06/23	10/06/23	CBRS240618112652	Treatment Log
10/04/23	Provided Treatment Session			11:30 AM	12:00 PM	30	1.00	30		Therapy Room		10/06/23	10/06/23	CBRS240618112652	Treatment Log
10/06/23	Provided Treatment Session			10:00 AM	10:30 AM	30	1.00	30		Therapy Room		10/13/23	10/13/23	CBRS240618112652	Treatment Log
10/11/23	Provided Treatment Session			10:30 AM	11:00 AM	30	1.00	30		Therapy Room		10/13/23	10/13/23	CBRS240618112652	Treatment Log
10/16/23	Provided Treatment Session			9:00 AM	9:30 AM	30	1.00	30		Therapy Room		10/17/23	10/17/23	CBRS240618112652	Treatment Log
10/25/23	Provided Treatment Session			11:00 AM	11:30 AM	30	1.00	30		Therapy Room		10/27/23	10/27/23	CBRS240618112652	Treatment Log
10/27/23	Provided Treatment Session			11:00 AM	11:30 AM	30	1.00	30		Therapy Room		10/27/23	10/27/23	CBRS240618112652	Treatment Log
10/30/23	Provided Treatment Session			0:00 VW	9:30 VM	30	1.00	30		Therapy Room		11/03/23	11/03/23	CBR\$240618112652	Treatment Log
11/01/23	Provided Treatment Session			11:00 AM	11:30 AM	30	1.00	30		Therapy Room		11/03/23	11/03/23	CBRS240618114603	Treatment Log
11/03/23	Provided Treatment Session			11:30 AM	12:00 PM	30	1.00	30		Therapy Room	l	11/03/23	11/03/23	CBRS240618114603	Treatment Log
11/06/23	Provided Treatment Session			11:30 AM	12:00 PM	30	1.00	30		Therapy Room		11/13/23	11/13/23	CBRS240618114603	Treatment Log
11/13/23	Provided Treatment Session			8:30 AM	9:00 AM	30	1.00	30		Preschool	l Total	11/20/23	11/20/23	CBRS240618114603	Treatment Log
11/15/23	Provided Treatment Session			9:00 AM	9:30 AM	30	1.00	30		Preschool	I	11/20/23	11/20/23	CBRS240618114603	Treatment Log
11/17/23	Provided Treatment Session			9:30 AM	10:00 AM	30	1.00	30		Preschool	l l	11/20/23	11/20/23	CBRS240618114603	Treatment Log
11/20/23	Provided Treatment Session			9:30 AM	10:00 AM	30	1.00	30		Preschool		11/27/23	11/27/23	CBRS240618114603	Treatment Log
11/27/23	Provided Treatment Session			9:00 AM	9:30 AM	30	1.00	30		Preschool		12/01/23	12/01/23	CBRS240618114603	Treatment Log
11/29/23	Provided Treatment Session			9:00 AM	9:30 AM	30	1.00	30		Preschool		12/01/23	12/01/23	CBRS240618114603	Treatment Log

Treatment Log

When you look at the treatment log / session note, you will see that there is not a location listed. All Medicaid billable notes must contain a location.

PO ild Name						DOB	Billing Pr	rovider		NPI
						09/22/19	3			
rvice			Individua	al/Group	IEP From	IEP To	District			County
peech Therapy	/		Individ	lual	09/07/23	06/21/24	ELMON			NASSAU
equency			ESID			_	Renderir	ng Provider	License	NPI
k30			CBRS2324\	W(-		C	
ate Of Service				Time Out	Duration	# in Group	Supervis	ing Provider (UDO/USO)	License	NPI
	/01/23			11:30 AM	30					
etting			Location				Referring	g Provider		NPI
nerapy Room										
CPT Units	Minutes	Description	on				ICD	Description		
2507 1			NT OF SPEE	CH, LANGU	IAGE, VOICE	E,	F80.2	Mixed receptive-expressive	language disorde	r
								1		
		1						 		
								1		
aterpillar prepos	ition activity]:Identified p	reposition in	2/4 opportur	nities (in, out	, on) given mod	lerate verbal	response(s) of child cues . [food basket]Verbally is out the therapy room.	equested I want+ f	ood, open, close given
aterpillar prepos	ition activity]:Identified p	reposition in	2/4 opportur	nities (in, out	, on) given mod	lerate verbal	cues . [food basket]Verbally i	equested I want+ f	food, open, close given

Other Possible Problems

- * When submitting the voucher, you may have problems listed below:
 - * Invalid CPT Code Units you cannot have zero units for a CPT code.
 - * **Duplicate CPT Codes for Attendance** you cannot have duplicate CPT codes. You can have multiple codes with a specific number of units.

Last Nam	ne First Name	ESID	From Date	To Date	Service	Frequency	Problem	
F		CBRS2324	9/7/2023	6/21/2024	ST (Indv)	3x30	Missing Service Location	Attendances
1		CBRS2324	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97110	Attendances
1		CBRS2324	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97112	Attendances
1		CBRS2324	3/4/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97116	Attendances
E		CBRS2324	9/7/2023	10/19/2023	PT (Indv)	3x30	Duplicate CPT Codes for Attendance	Attendances
E		CBRS2324	2/12/2024	6/21/2024	PT (Indv)	2x45	Invalid CPT Code Units: 0 for code: 97116	Attendances
E		CBRS2324	2/12/2024	6/21/2024	PT (Indv)	2x45	Invalid CPT Code Units: 0 for code: 97530	Attendances
(CBRS2324	9/7/2023	6/21/2024	PT (Indv)	2x30	Duplicate CPT Codes for Attendance	Attendances
(R CBRS2324	9/7/2023	11/14/2023	PT (Indv)	3x30	Duplicate CPT Codes for Attendance	Attendances
(R CBRS2324	11/15/2023	6/21/2024	PT (Indv)	3x45	Duplicate CPT Codes for Attendance	Attendances
(CBRS2324	9/7/2023	6/21/2024	PT (Indv)	2x30	Duplicate CPT Codes for Attendance	Attendances
ŀ		CBRS2324	9/7/2023	6/21/2024	PT (Indv)	2x30	Duplicate CPT Codes for Attendance	Attendances
ŀ		CBRS2324	9/7/2023	6/21/2024	PT (Indv)	1x30	Duplicate CPT Codes for Attendance	Attendances
L		CBRS2324	1/2/2024	6/21/2024	PT (Indv)	2x30	Duplicate CPT Codes for Attendance	Attendances
L		CBRS2324	2/26/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97112	Attendances
L		CBRS2324	2/26/2024	6/21/2024	PT (Indv)	2x30	Invalid CPT Code Units: 0 for code: 97116	Attendances
L		CBRS2324	4/2/2024	6/21/2024	ST (Indv)	2x30	Details of Prescription/order not entered for enrollment	Attendances

Other Possible Problems

Non-verified License Exists:

- * Click on the "Attendances" to see who the service provider is.
- Go to People -> Service Provider Credential Verification Listing and verify credentials of therapist.
- * Once credentials are verified you will need to "Recalc" your voucher.
- Your county will then approve credentials.



8/12/2022 | ST (Indv) | 3x30

9 7/4/2022

County has not approved credentials At

* County Has Not Approved Credentials:

- * Click on the "Attendances" to see who the service provider is.
- Contact your county to approve credentials for service provider.
- * If you are from Columbia, Dutchess, Herkimer, Jefferson, Livingston, Rockland, Nassau, Niagara, Orange, Sullivan or Westchester County, then contact McGuinness and we will approve the credentials. All other counties will need to contact their county.

Missing Prescriptions

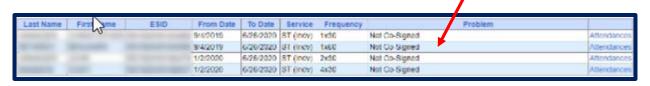
- * When submitting the voucher, you may have a problem of:
 - * Details of Prescription/order not entered for enrollment You will need to upload the prescription, enter information and attach the enrollments to the prescription.

Last Name	First Name	ESID	From Date	To Date	Service	Frequency	Problem	
			2/17/2023	6/23/2023	ST (Indv)	2x30	Details of Prescription/order not entered for enrollment	Attendances
			2/17/2023	6/23/2023	OT (Indv)	1x30	Details of Prescription/order not entered for enrollment	Attendances
			2/21/2023	6/23/2023	PT (Indv)	2x30	Details of Prescription/order not entered for enrollment	Attendances

Problem of "Not Co-Signed"

Problem of "Not Co-Signed"

* When submitting a voucher, if you see "Problems on Voucher" and click "View Problems," you may come across the problem "Not Co-Signed."



* When you click on "Attendances," you will see a listing of all of the attendances for that enrollment.

Service Date	Туре	Make Up	Medicaid	Time In	Time Out	Duration	# Sess	Mins/Session	Service Provider	Setting	Ind/Grp	Signed Date	Co-Signed Date	Voucher #		
04/27/22	Provided Treatment Session		1	10:00 AM	10:30 AM	30	1.00	30	Michelle	Therapy Room	G	04/29/22	05/24/22	CBRS220608144019	Treatment Log	
05/04/22	Provided Treatment Session		1	10:00 AM	10:30 AM	30	1.00	30	Michelle	Classroom	G	05/06/22	05/24/22		Treatment Log	Details
05/12/22	Provided Treatment Session		1	10:30 AM	11:00 AM	30	1.00	30	Michelle	Therapy Room	G	05/13/22	05/24/22		Treatment Log	Details
05/19/22	Provided Treatment Session		1	10:30 AM	11:00 AM	30	1.00	30	Michelle	Therapy Room	G	05/23/22	05/24/22		Treatment Log	Details
05/26/22	Provided Treatment Session		1	10:30 AM	11:00 AM	30	1.00	30	Michelle	Therapy Room	G	05/31/22	1		Treatment Log	Details
06/02/22	Provided Treatment Session		1	10:30 AM	11:00 AM	30	1.00	30	Michelle	Therapy Room	G	06/06/22			Treatment Log	Details

Cannot Submit Voucher: Problem of "Not Co-Signed"

- * If a fully licensed provider signs the attendances and their credentials do not require them to have a co-signature, the "Co-Signed Date" will auto-populate with the same information as "Signed Date."
- * If the therapist's credentials expire, **this will no longer be the case**. If you look at the previous screenshot, all of the attendances through March had this date auto-fill, but starting in April this was no longer the case.
 - * In the Portal, the therapist's license end date was listed as 03/31/20. This meant that everything on/after 04/01/20 was registering as needing a separate co-signature; this is why the dates no longer pre-filled.
 - * The system reads these attendances as not being done by a fully licensed provider until the license end date is updated in the system.
 - * If the attendances were already on the voucher, you will need to proceed through the following steps. If you noticed this before getting to the voucher, you will be able to skip Step 3.

Problem of "Not Co-Signed" Step 1

- * There are two ways for the credential dates to be updated:
- * You, as the agency administrator can make the correction:
 - * Go to People -> Service Provider Credential Listing.



Cannot Submit Voucher: Problem of "Not Co-Signed"

- * From here, you will click "Retrieve" and see a listing of all therapists within the given criteria.
- * You will then scroll to the therapist in question and view the credential dates. If you see below, the "Registered Through Date" for this therapist's license is 04/30/20.
- * If you have the option of "Edit," you will be able to correct this yourself.
- * If you only see "View," then you will **not** be able to make the correction to their account as they are in the CPSE Portal working with multiple agencies. Contact the CPSE Portal Support Team at: support@cPSEPortal.com, and we will make the necessary changes for you.



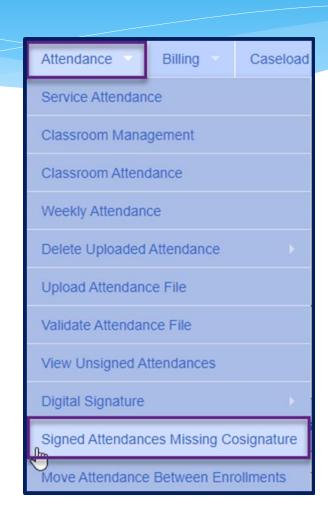
Problem of "Not Co-Signed" Step 2

- * After the credential dates are updated, the Credential Verification will also need to be re-done. This can be done by the agency by following the instructions on the previous webinar slides or click on the link below.
 - * http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx?KBSearchID=14295

Problem of "Not Co-Signed" Step 3

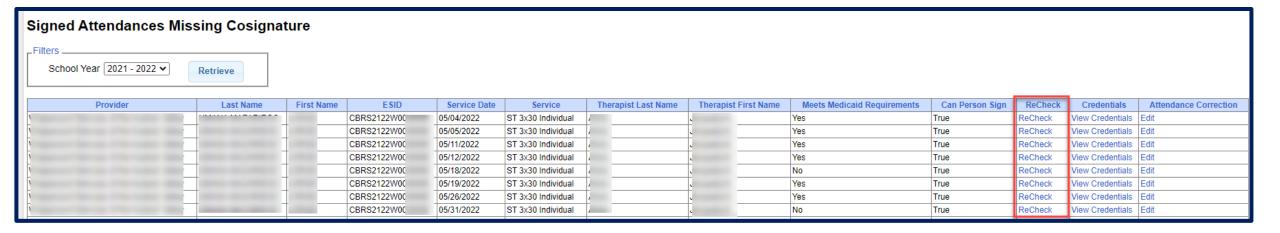
* The attendances now **no longer** need to be removed from the voucher, but instead you can "re-check" the attendances.

* To do this go to **Attendance -> Signed Attendances Missing Cosignature**



Problem of "Not Co-Signed"

- * "Retrieve" for the school year in question and you will see "ReCheck" as a column. If you know that you have corrected and verified the credentials, the "ReCheck" will allow you to refresh without removing the attendances from the voucher or un-signing.
- * You can also view the credentials from here as well.



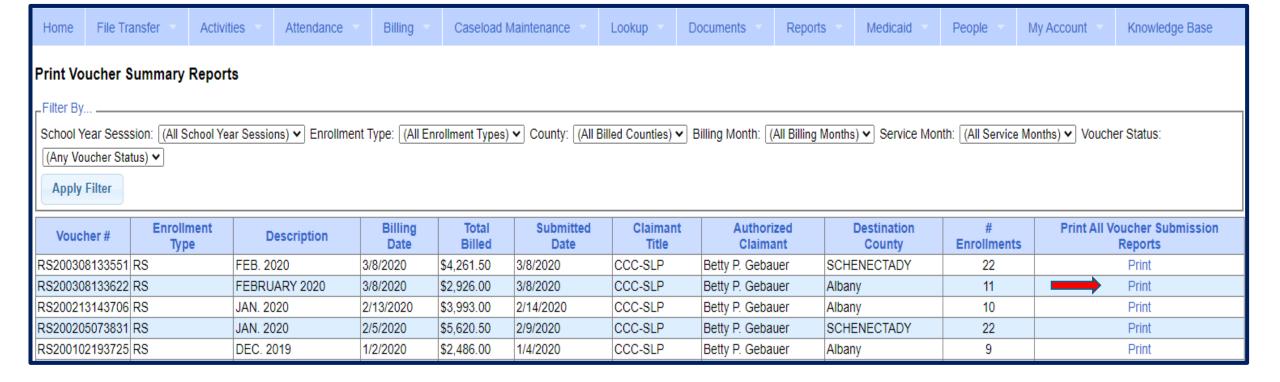
NOTE:

- * If the credentials were not changed, and the problem was pointing to the Credential Verification; simply complete the credential verification as noted in Step 2.
- * Not all counties require the electronic credential verifications.

* Go to Billing -> Print Voucher Summary



- * Complete filters if needed to find a specific voucher.
- * Click "Print" link for applicable voucher



* You will then see voucher summary:



Voucher Summary

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Page 1 of 1

Provider: GEBAUER, BETTY

<u>Vendor#:</u> 02061 <u>Bill Date:</u> 8/4/2019

<u>Tax ID:</u> <u>Submitted:</u> 8/19/19 04:09 PM BEDS Code: <u>Time Period:</u> 2019 - 2020 Summ

BEDS Code: Time Period: 2019 - 2020 Summer Voucher Description: July 2019 County: SCHENECTADY

CPSE Voucher#: RS190804113625

Vendor Invoice#:
County Doc#:

Contract Or Account#:

Child Name	ESID	Frequency	Service	Dates Of Service	Rate	Units	Minutes Per Unit	Amount
HARRIS, RUBEN	RS1920S0014606	2x30 - I	RS - ST	Jul 2019 - 3, 16, 18, 23, 25, 30	\$51.50	6.00	30	\$309.00
WINTERS, LEANORA	RS1920S0014666	2x30 - I	RS - ST	Jul 2019 - 2, 16, 18, 25, 30	\$51.50	5.00	30	\$257.50
WOLFF, JOSUE	RS1920S0014564	1x30 - G	RS - ST1	Jul 2019 - 2, 18, 25	\$51.50	3.00	30	\$154.50
WOLFF, JOSUE	RS1920S0014563	1x30 - I	RS - ST	Jul 2019 - 3, 16, 24, 30	\$51.50	4.00	30	\$206.00
				Gran	d Total:			\$927.00

I certify that on the dates above, the above named child received the services noted and that documentation exists and is maintained on file verifying the delivery of said services in accordance with all relevant Federal, State and Local Laws and Regulations governing the Medicaid process.

Authorized Signature:

Certification:

* Depending on your browser and set up for reading Adobe PDF documents you should see icons for saving and printing - Click "Print" icon to print summary:



* NOTES:

- * When billing Center Based, the Voucher Summary includes Voucher Billing info as well as Classroom Attendance.
- * It is **IMPERATIVE** that a voucher for CBRS is created and submitted to the county along with the CB voucher even though it will have a zero billing amount. This is how the county can then bill Medicaid for any Medicaid billable services. Most counties will not pay your CB Voucher unless a CBRS Voucher is also submitted with the CB Voucher.

Attendance Denied by County?

Attendance Denied? How to Correct and Re-Bill

- * You **MUST** confirm that the attendances have been denied by the county, and that you understand the removal is permanent.
- * If a provider makes a mistake and submits the erroneous data on a voucher, the County may choose to deny payment for certain dates of service.
- If this occurs, and the provider would like to attempt to correct the data and resubmit on a new voucher, the process is as follows:
- * The denied attendance needs to be removed from the initial voucher. To do this, you must inform the CPSE Portal support team of the ESID and service dates that you would like removed. To do this, complete the below form and email it to support@cpseportal.com.
 - * RequestToHaveAttendanceRemovedFromSubmittedVouchers.xlsx

Attendance Denied? How to Correct and Re-Bill

* Example of form:

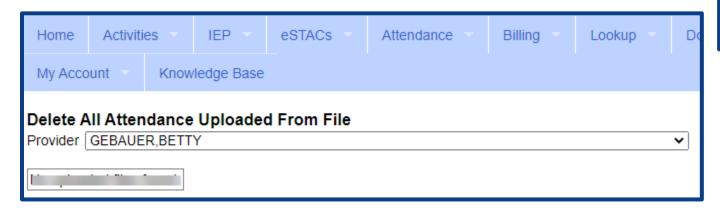
4	А	В	С	D	Е	F
1	Complete the form below to	request attendance entries to be r	emoved	from vo	uchers so	they can
2	b	e corrected and rebilled on a new	voucher			
3						
4	County					
5	Billing Provider Name					
6						
	Electronid Service ID (ESID)	Date of Service				
7	(*Child's, not Voucher #*)	(Date Needing to be Removed)				
8						
9						
10						
11						
12						
	IM	IG1: Example of form to be comp	leted			

Attendance Denied? How to Correct and Re-Bill

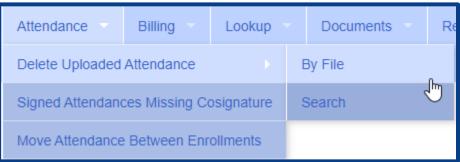
- * Once the attendance is no longer on a voucher:
 - * If you need to modify the treatment log:
 - * Follow steps on next slide.
 - * If the attendance needs to be moved to a different ESID because the original enrollment dates changed or was rescinded, here are the instructions:
 - * http://support.cpseportal.com/kb/a53/move-attendance-between-enrollments.aspx
 - * The attendance can be added to a new voucher and submitted. If the attendance is not appearing, make sure you do a "recalc" on the voucher.

Delete Uploaded Attendance

- * You can delete either your attendance file or a single attendance.
- To delete your attendance file go to Attendance
 Delete Uploaded Attendance and choose By
 File



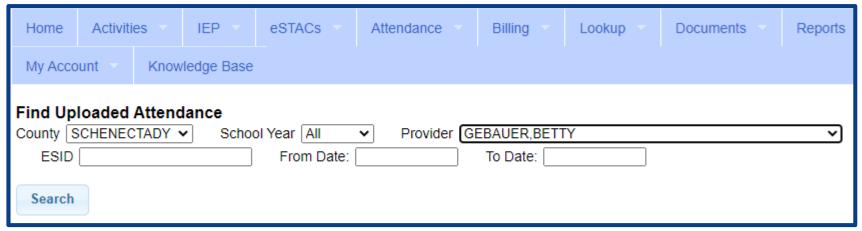




Delete Uploaded Attendance

- * To delete a single attendance, go to **Attendance** > **Delete Uploaded Attendance** and choose Search
- * You can search by ESID and date of attendance needed.



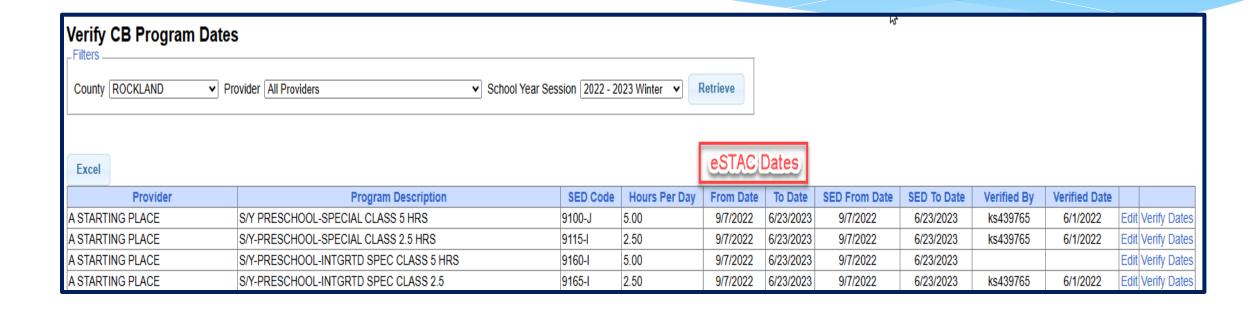


Verifying CB Dates and Entering Provider Sites

Verifying CB Dates For eSTACs

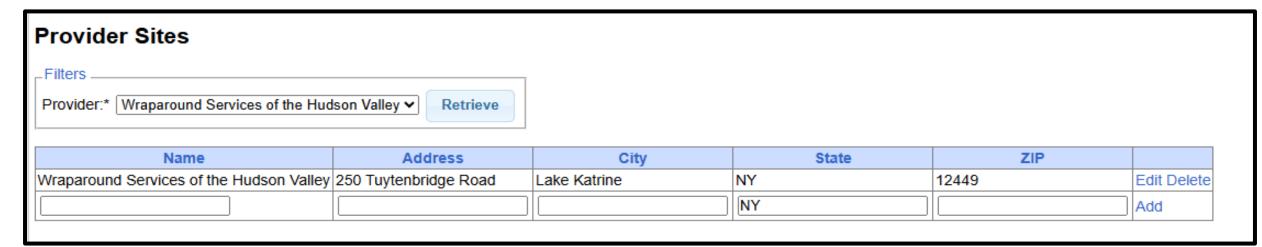
- * If your county uses eSTACs, each year someone from your agency will need to verify your CB dates. This is important!!
- * When districts are choosing programs for the following year, the program dates need to match the IEPs.
- * You will go to eSTACs -> Maintenance -> Verify CB Program Dates.
 - Check to ensure that your program dates match SED.
 - * If your eSTAC program dates are wrong, then update them.
 - * If your program dates are wrong with SED, then contact SED.
- * You will receive a reminder from the county each year with instructions.

Verifying CB Dates For eSTACs



Provider Sites

- * Any agency with a program will need to enter the physical address of their program(s).
- * This can be done one of two ways.
 - * eSTACs -> Maintenance -> Provider Sites, or
 - * My Account -> Provider Sites.
- * Below, you can see that this agency only has one provider site.



Signature and Location Approvals

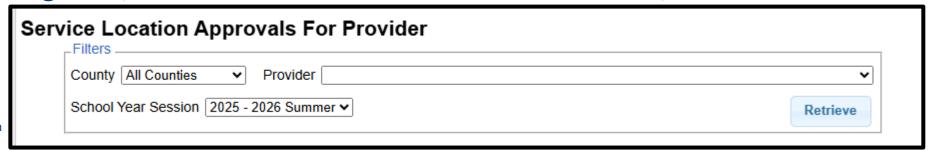
Signature Approvals

- * All Full Service Medicaid counties will need to have signatures of therapists approved. This includes therapists that use the Portal or bill from an outside source.
 - * Once the therapists signature is approved, it will not need to be approved again unless there is a change.
 - * To see who needs approval, or who has been invalidated, go to **People -> Signature Approval Listing**, and use filters.
- * Below is a screen shot showing that the therapists were missing their credentials on their attendance signatures.
- * Any questions, contact Medicaid@CPSEPortal.com.

County NASSAU V		RVICES ~						
☑Include Invalid Signa ☐Include Approved Si		Retrieve					г	
Provi	der Last N	lame First Name	CPSE Signature		Attendance Signature	Approved	Invalidat ed	Invalid Reason
NEWY	ES Adomo	F F	CCC-SLP	A	, , 020762, 1750689584		03/17/25	
	ES Adama ES A	L IE L	CCC-SLP 3MAN, DPT	A L	Ü			Missing Credential / Titl Missing Credential / Titl
NEW Y		E E		A L E	, , 020762, 1750689584		03/17/25	Missing Credential / Titl Missing Credential / Titl
NEW \ NEW \ NEW \ NEW \	ES A	/ / / / / / / / / / / / / / / / / / /	3MAN, DPT	A L E A	, , 020762, 1750689584 RNOLD-LIEBMAN, , 029492, 1366684623		03/17/25 12/23/24	Missing Credential / Titl

Location Approvals

- * All Full Service Medicaid counties will need to have the locations that are listed on attendances / session notes approved.
 - * Once a location is approved, it will not need to be approved again.
 - * To see what attendances were approved or invalidated, go to **Caseload Maintenance** -> **Service Location Approvals**, and filter for county and school year.
- * All session note / attendances must have a valid location.
 - * If the setting is Preschool, what is the name & location of the Preschool? You should enter the name & address of the Preschool under the location field on the session note.
 - * If the setting is Daycare, what is the name & address of the daycare.



Location Approvals

- Below is an example of Approved and Invalid session note locations.
- * You can click on the Enrollments, and you will see a list of children that have been invalidated for the location being Therapy Room. The setting is Therapy Room, so the location should be the address of the therapy room.
- * All notes need to be removed from the voucher, unsigned, corrected & resigned.

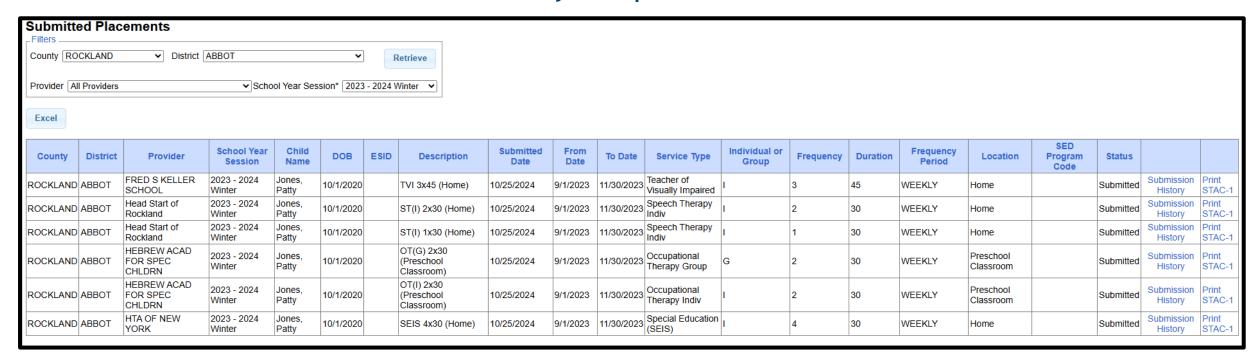
NASSAU	RS	Preschool	WIND 'N WILLOW PRESCHOOL: 1201 N BROADWAY, MASSAPEQUA, NY 11758	02/03/25	APPROVED	Enrollments
NASSAU	RS	Preschool	WIND AND WILLOW PRESCHOOL:	01/27/25	APPROVED	Enrollments
NASSAU	RS	Therapy Room	THERAPY ROOM:	02/14/25	INVALID	Enrollments
NASSAU	RS	II IIIIVersai ere-k	UPK NORTHSIDE Elementary School: 55 POWELL PL FARMINGDALE NY 11735	06/25/25	APPROVED	Enrollments

									1	
LastName	FirstName	CPSEChildNumber	ESID	EnrollmentType	Serv	ice	Setting	Location	Didest Service Date	Newest Service Date
	ITEO	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/12/24	01/30/25
	AN	C28000	RS2425W0:	RS	ST		Therapy Room	THERAPY ROOM: 0	1/12/24	12/19/24
	:K	C28000	RS2425W0:	RS	PT		Therapy Room	THERAPY ROOM: 0)/11/24	02/13/25
	MA	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/10/24	10/31/24
	RENZO	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/11/24	02/13/25
	IVIS	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 1	/29/24	02/14/25
	VER	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/10/24	10/31/24
	LIN	C28000	RS2425W0:	RS	ST		Therapy Room	THERAPY ROOM: 05	/10/24	02/13/25
	SHA	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/05/24	10/31/24
	N	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/05/24	10/31/24
	M	C28000	RS2425W0:	RS	ST		Therapy Room	THERAPY ROOM: 0	/17/24	01/23/25
	/IN	C28000	RS2425W0:	RS	ST		Therapy Room	THERAPY ROOM: 0	/05/24	02/03/25
	AYDEN	C28000	RS2425W0:	RS	ST		Therapy Room	THERAPY ROOM: 0	/17/24	12/17/24
	JAMIN	C28000	RS2425W0:	RS	ОТ		Therapy Room	THERAPY ROOM: 0	/05/24	10/31/24

Reports

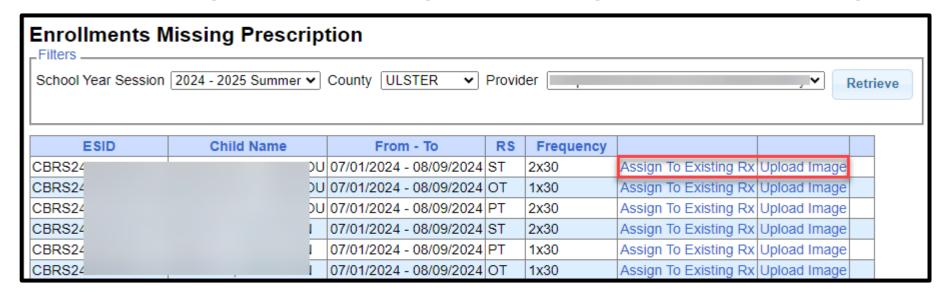
School Districts Using eSTACs

- * Agencies can go to eSTACs -> Reports -> Submitted Placements, and review children & services that the district has assigned to them.
- * You will filter for the county, district, school year, and click Retrieve.
- * You can review the Submission History and print the STAC-1 if needed.



Missing Prescriptions Report

- * Go to Medicaid -> Prescriptions -> Enrollments Needing Prescription.
- * You can filter the school year and the county.
- * On this page you can: Assign To Existing RX or Upload Image





Missing CBRS Entries

- * There is now a report in the Portal that will show you children who you have billed the CB tuition for, but not the CBRS services.
- * Go to Billing -> Missing CBRS Entries, and filter for county and school year.
- * In the below example, you will see a child that the agency was paid the tuition for, but have not billed the CBRS services for July and August.
- * The agency should be periodically reviewing this report to see why you have not billed the CBRS. If possible, voucher and bill services.
- * We at McGuinness also review this report periodically and will email you asking why the CBRS has not been vouchered and billed to the county.

County Provider	Child Name	CPSE Child #	ESID	Description	July	August	Total Submitted	Missing Months
WESTCHESTER.	L	C6600	CBRS242	CBRS (ST) 9100-A 2x30 - I - (07/01/2024-08/09/2024)	MISSING	MISSING	0	2
WESTCHESTER ACCOUNTS	L,	C6600	CBRS242	CBRS (OT) 9100-A 2x30 - I - (07/01/2024-08/09/2024)	MISSING	MISSING	0	2

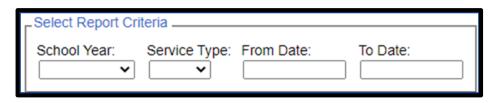
Voucher Listing Report

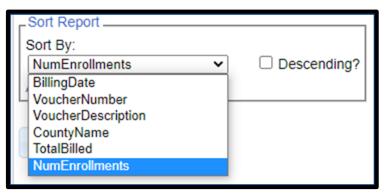
* To see all Vouchers that have been submitted to the county, you can run a Voucher Listing Report.



* Enter Criteria, and choose how you want to sort your report.







Voucher Listing Report

- * Your report will look like the screenshot below.
- * You can download or print this report for your records.

CP SE	P	R1	ΓΔ	
SE				

Voucher Listings

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Page 1 of 2

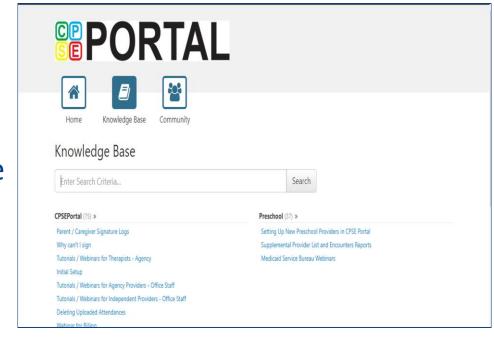
Report Criteria: School Year: 201819 Service Type: RS Sorted By: NumEnrollments Ascending

Voucher Number	Voucher Description	County Name	Billing Date	# Enrollments	Total Billed
RS190416194659	March 2019/Quinn	SCHENECTADY	4/16/2019	1	\$268.00
RS180805085528	July 2018	SCHENECTADY	8/5/2018	2	\$450.00
RS180819200723	August 2018	SCHENECTADY	8/19/2018	2	\$400.00
RS180819204244	July 2018	Albany	8/19/2018	4	\$1,100.00
RS180820185858	August 2018	Albany	8/20/2018	4	\$605.00
RS181010190803	September 2018	Albany	10/10/2018	6	\$1,870.00
RS181112190013	October 2018	Albany	11/12/2018	6	\$2,750.00
RS181208181032	November 2018	Albany	12/8/2018	7	\$2,365.00
RS190106124044	DECEMBER 2018	Albany	1/6/2019	7	\$2,090.00

Closing

Portal Training – Knowledge Base

- * The Knowledge Base provides numerous articles, trainings, webinars and other pertinent information that will help answer your questions before having to contact Portal support.
- * You can simply click the Knowledge Base tab in the Portal or you can go to:
- * http://support.cpseportal.com/kb



Helpful Knowledge Base Articles – Portal Invites & Credential Verification

- * Import Person with License Template
 - * http://support.cpseportal.com/kb/a126/import-person-with-license-template.aspx?KBSearchID=17027
- * Credential Verification for Agencies
 - * http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx
- * Credential Verification for Providers with NO CPSE Portal Login
 - * http://support.cpseportal.com/kb/a151/credential-verification-no-cpse-portal-login.aspx
- * County Codes
 - * http://support.cpseportal.com/kb/a82/county-codes.aspx

Helpful Knowledge Base Articles – Creating Vouchers

- * Schema for Attendance File Upload
 - * http://support.cpseportal.com/kb/a67/schema-for-attendance-file-upload.aspx?KBSearchID=16987
- * Creating and Submitting a Voucher
 - * http://support.cpseportal.com/kb/a62/creating-and-submitting-a-voucher.aspx?KBSearchID=17204
- * Why doesn't attendance appear to be put on a voucher?
 - * http://support.cpseportal.com/kb/a92/why-doesnt-attendance-appear-to-be-put-on-a-voucher.aspx?KBSearchID=17204
- Missing a Full Diagnosis (ICD) Code
 - * http://support.cpseportal.com/kb/a339/missing-a-full-diagnosis-icd-code.aspx?KBSearchID=25519

Helpful Knowledge Base Articles – Creating Vouchers

* Attendance Denied? How to Correct and Re-Bill

- * http://support.cpseportal.com/kb/a81/attendance-denied-how-to-remove-in-order-to-correct-and-re-bill.aspx?KBSearchID=17075
- * Cannot Submit Voucher: Problem of "Not Co-Signed"
 - * http://support.cpseportal.com/kb/a230/cannot-submit-voucher-problem-of-not-co-signed.aspx?KBSearchID=17202
- * How to Submit a Ticket to the CPSE Portal
 - * http://support.cpseportal.com/kb/a188/how-to-submit-a-ticket-to-the-cpse-portal.aspx?KBSearchID=17204

Closing Remarks

* CPSE Portal Address (you may want to bookmark): https://www.cpseportal.com

- * In addition to the Portal Knowledge Base, our Helpdesk is available through email at support@CPSEPortal.com
 - * When sending an email:
 - * Do **not** use child's name
 - * Use ESID #, Child # or STAC ID #
 - * Include your county, and info needed