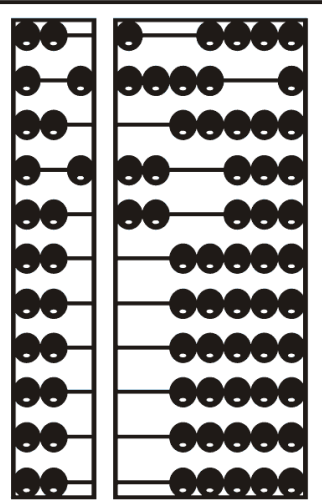


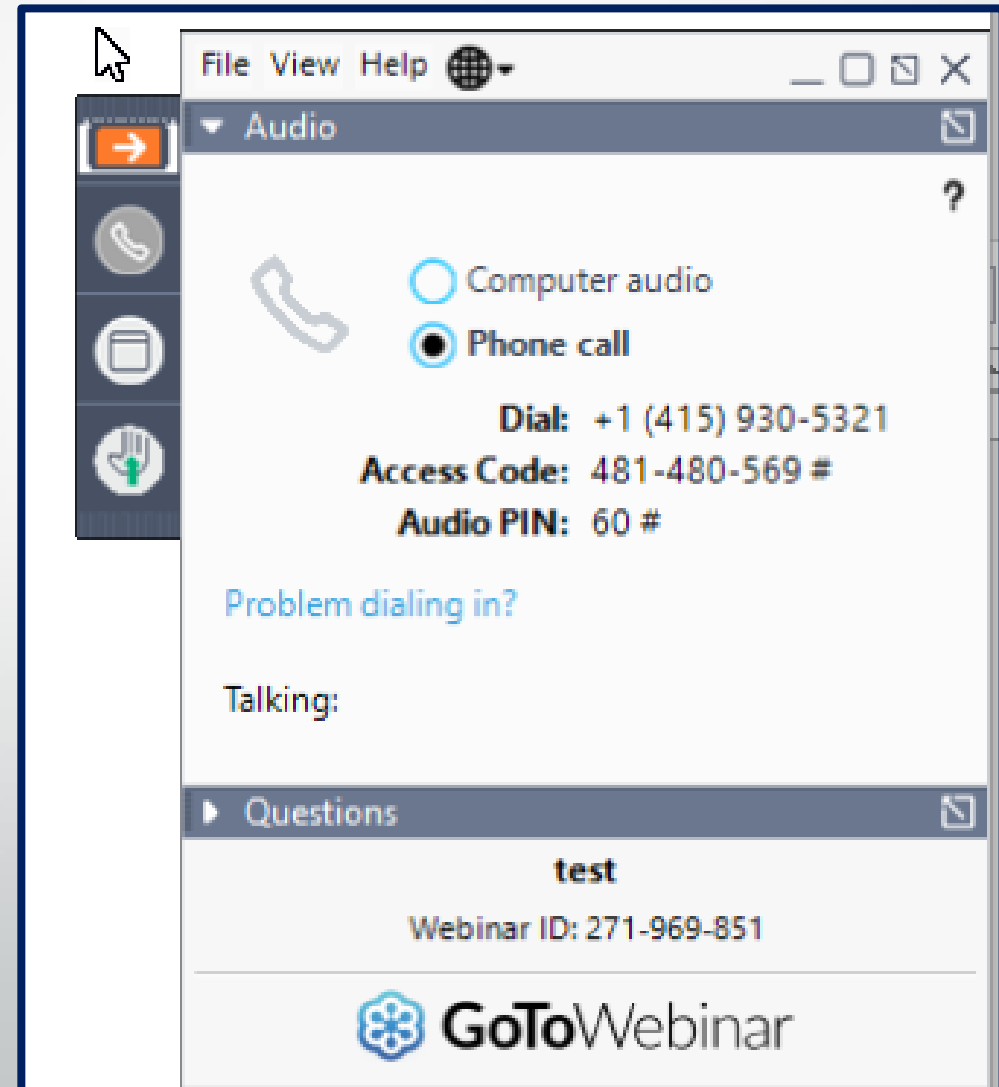
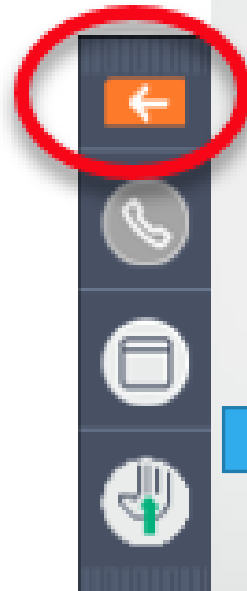
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# Using Go To Webinar

# Go To Webinar Control Panel

- Control panel is on far right of screen
- Orange button with white arrow expands and shrinks control panel

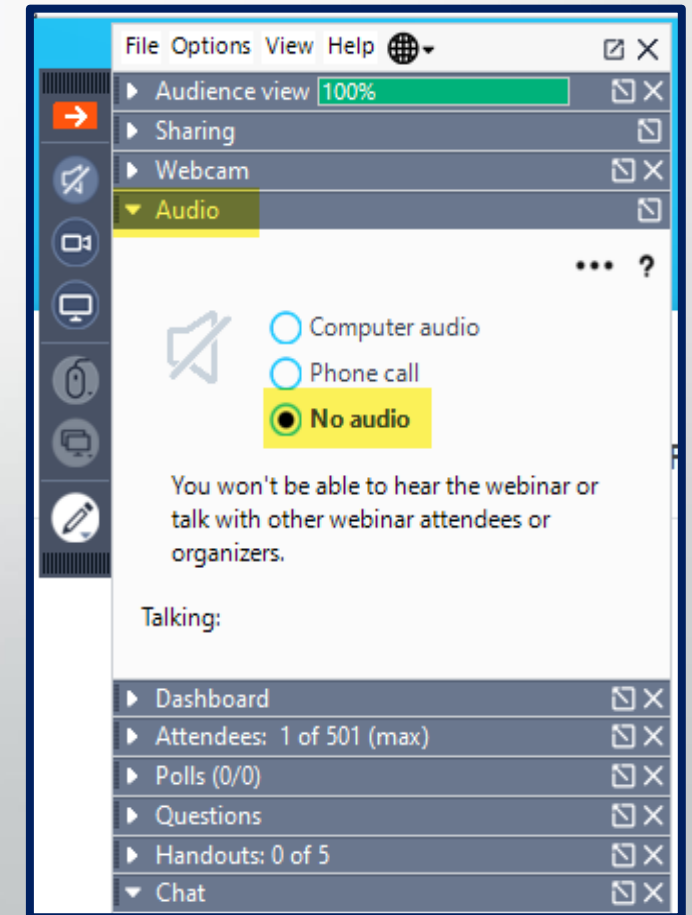
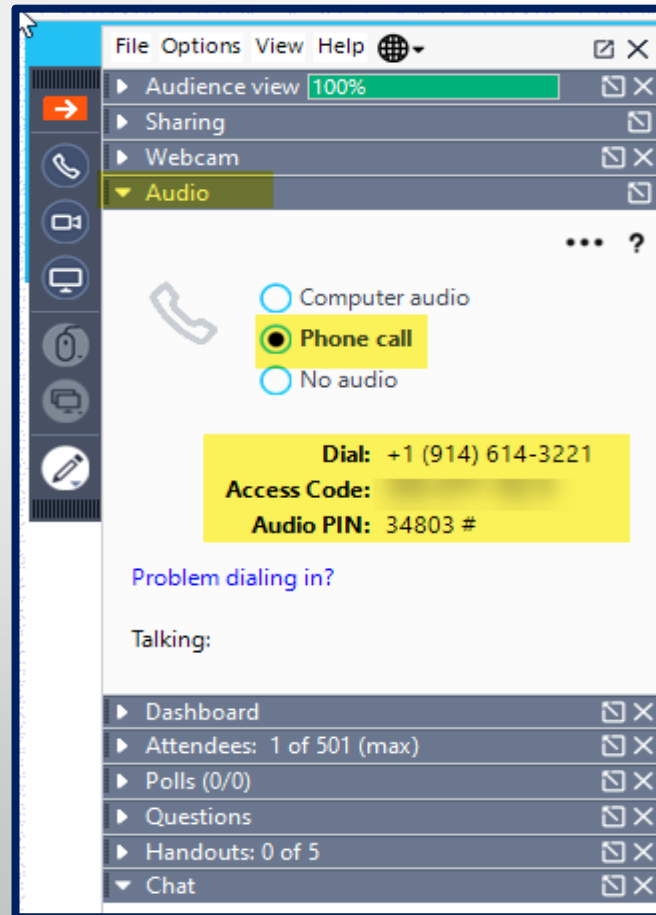
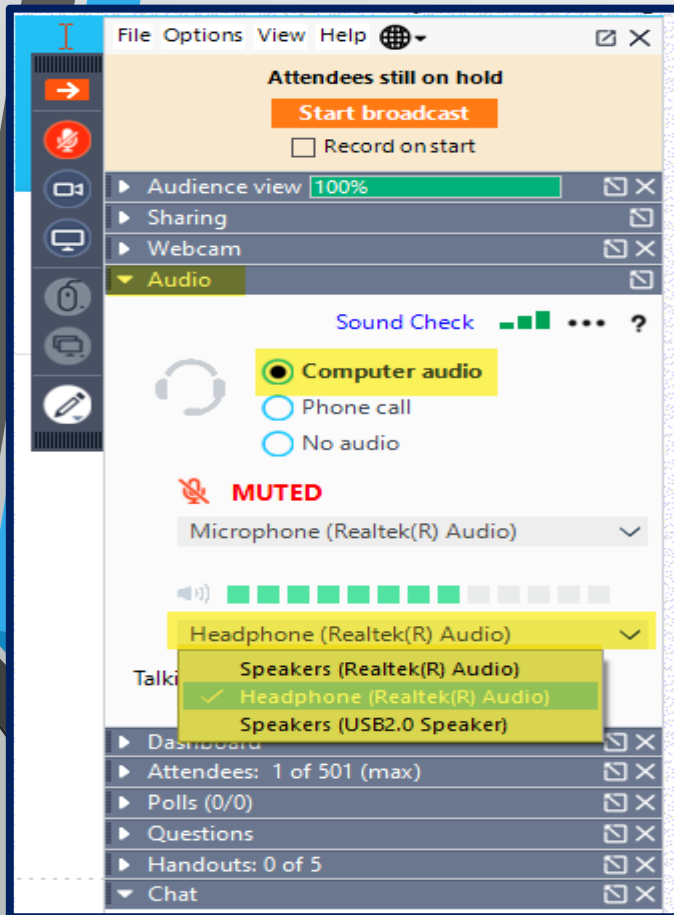


# Communicating with Presenter

- All participants are on mute.
- You can raise your hand in response to a question we ask. Do not raise your hand to ask a question.
- You can type in question in the question box.

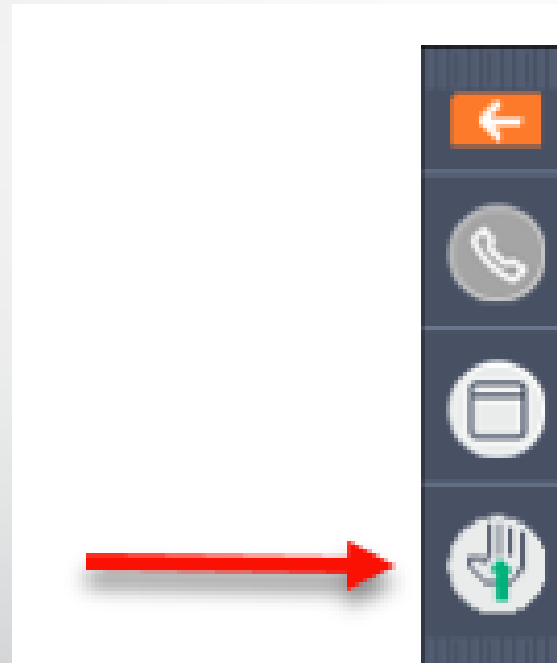
# Can't Hear the Webinar?

- Under the Audio tab, you can choose Computer Audio, Phone Call or No Audio. If you choose **No Audio**, you will not be able to hear the webinar!



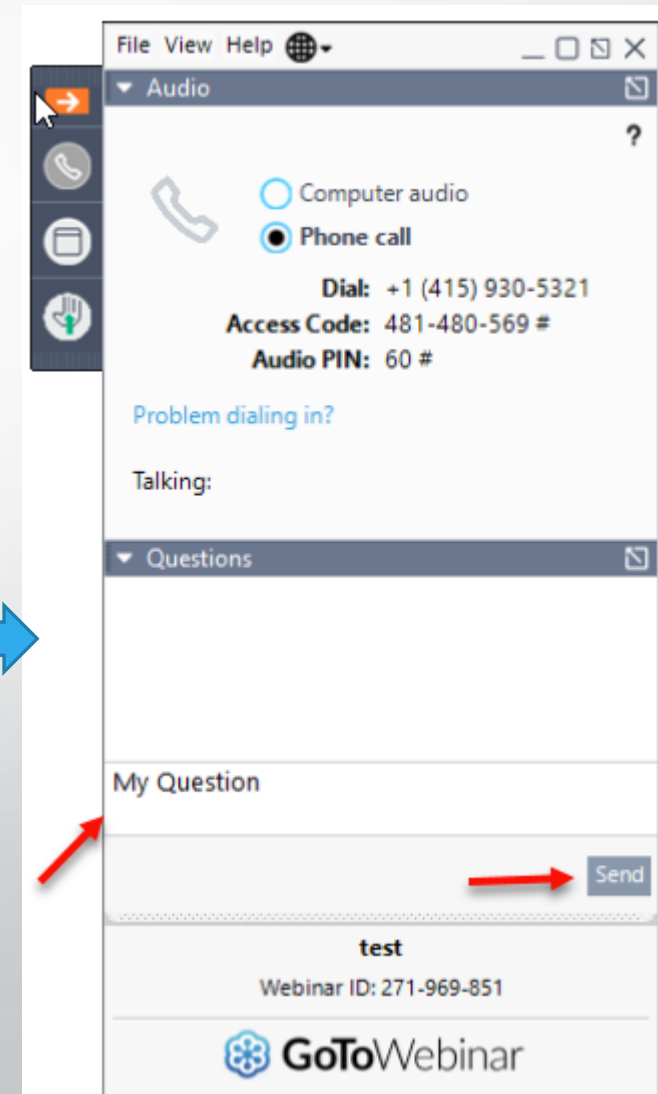
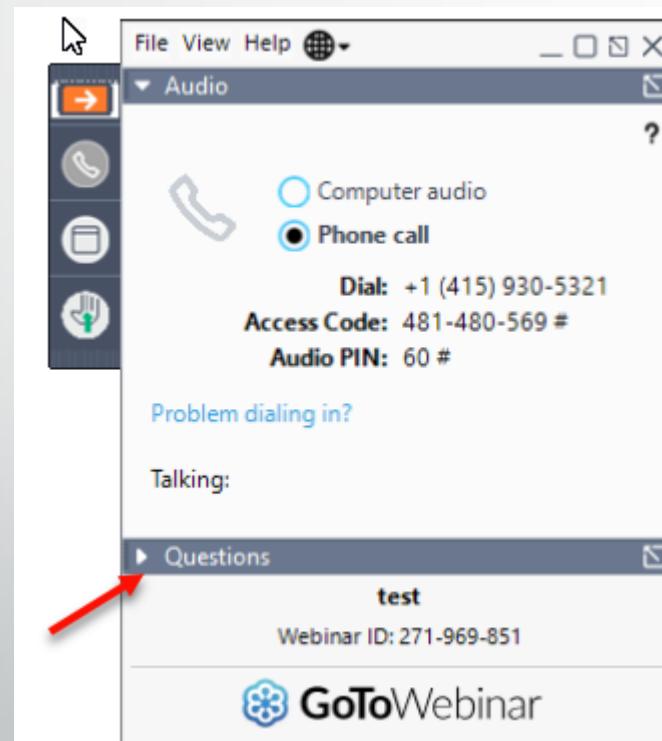
# Raising your hand

- On bottom left of control panel is a button with a hand icon.
- Click that button to raise your hand.



# Typing in a Question

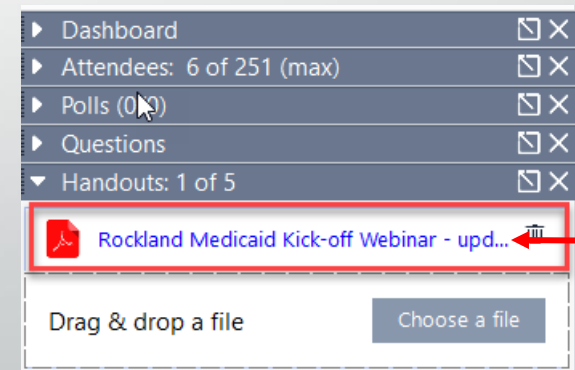
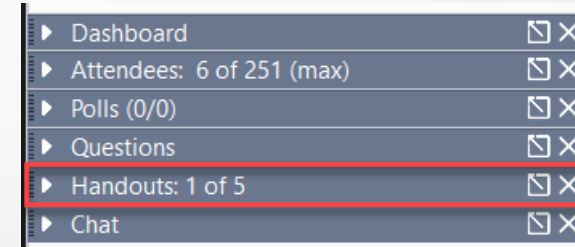
- Click the question bar to expand questions section.
- Type in your question and click send.



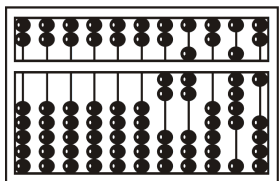
# Handouts

If you would like to download the handout:

- Click the “Handouts” icon on the control panel.
- Click the link for the handout that you would like to download.



# SED Overview for the Preschool Program



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# Various SED units / departments

- SED has multiple units that play a role in the Preschool process:
  - **STAC Unit** (<https://www.oms.nysed.gov/stac/>)  
The primary unit that Counties will interact with for Preschool.
  - **Rate Setting** (<https://www.oms.nysed.gov/rsu/>)  
The Rate Setting Unit approves and issues all rates for Preschool Services
  - **Medicaid in Education** (<https://www.oms.nysed.gov/medicaid/>)  
The Medicaid in Education handles all Medicaid Policy for Preschool  
Aka. MedinED

# STAC Unit: STAC ID's

- SED's STAC Unit issues and maintains children's STAC IDs.
  - A 6-digit number that identifies a child receiving CPSE/CSE services.
  - Processes STAC-ID requests batches.
  - Issues STAC-ID return files.
  - Processes STAC-ID problem spreadsheets.
  - Processes children's name changes & other info changes.

STAC-703 The University of the State of New York  
THE STATE EDUCATION DEPARTMENT Rev. 08/2023

**Child Information Change Form**

This form is used by representatives of School Districts and Municipalities to request changes in how a child's name or other identifying information is recorded on the STAC Online (EFRT) System. The STAC Unit will apply the change on EFRT.  
*District forms must be signed by the district superintendent, director of pupil personnel services, or registrar. County forms must be signed by the municipality representative.*

Scan and upload completed forms to SED File Transfer Manager (FTM) "inbasket".  
Email OMSSTAC@nysed.gov with the SED FTM location and filename.  
Do NOT attach completed forms to emails.

CHILD INFORMATION AS CURRENTLY DISPLAYED ON THE STAC ONLINE (EFRT) SYSTEM			
Child's Last Name as listed on EFRT	MI	Child's First Name as listed on EFRT	Gender Identity as listed on EFRT
			<input type="checkbox"/> Male
			<input type="checkbox"/> Female
			<input type="checkbox"/> Non-Binary
Child's STAC ID	Date of Birth as listed on EFRT	Race-Ethnicity as listed on EFRT	

☐ Change Child's First Name to:

☐ Change Child's Middle Initial to:

☐ Change Child's Last Name to:

☐ Change Child's Date of Birth to:  /  /

# STAC Unit: STAC's

- SED's STAC Unit reviews and approves children's evaluations and STAC-1's from counties.
  - Approves evaluations (STAC-5).
  - Approves services (STAC-1).
  - Reviews and approves special programs/services:
    - RNs and LPNs (STAC-812).
    - Assistive Tech Device.
    - "OTHER" type of evaluation components.

**PRESCHOOL STAC-1** The University of the State of New York  
THE STATE EDUCATION DEPARTMENT  
Albany, New York 12244

Request for Commissioner's Approval of Reimbursement for Services for Students with Disabilities  
Pursuant to Section 4410 of the Education Law

STAC-ID

STUDENT INFORMATION		
Last Name	First Name	Middle Initial
Date of Birth (mm/dd/yyyy)	Student Identification Number (if applicable)	Gender Identity <input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Non-Binary

PLACEMENT TYPE	RACIAL/ETHNIC CATEGORY OF STUDENT
Approved Program (DSPRE) <input type="checkbox"/> Special Class <input type="checkbox"/> Special Class Integrated Setting (SCIS)	<input type="checkbox"/> Hispanic or Latino Not of Hispanic Origin: <input type="checkbox"/> American Indian or Alaskan Native <input type="checkbox"/> Asian or Pacific Islander <input type="checkbox"/> Black or African American <input type="checkbox"/> Native Hawaiian or other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Two or more Races <small>(see explanation on next page)</small>

RELATED SERVICES OR SEIS PROVIDER	TYPE OF RELATED SERVICE	HRS PER DAY	DAYS PER WEEK

Public School District that has Committee on Preschool Special Education Responsibility

County of Child's Current Location (where child resides)

County at Time of Placement in Foster Care or in Temporary Housing or in a residential facility licensed or operated by another State Agency

Service Provider for Special Class, SCIS or SEIS

a. Is this the same provider that conducted the most recent evaluation for this student? ☐ Yes ☐ No

Name of Program

Program Code

# STAC Unit: AVL's

- SED's STAC Unit issues and processes Automated Voucher Listings (AVL).
  - Issues AVLs for specific school years over three years.
  - Issues AVL adjustments based on STAC changes.
  - Processes AVL return files.
  - Grants extensions to AVL due dates.
  - Returns AVLs if there are errors.

THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK  
System to Track and Account for Children (STAC) and Medicaid Unit  
AVL Schedule – Section 4410 – Preschool  
April 2024 – March 2025

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Evaluations</b>												
2020-21		#12 Final										
2021-22				#09				#10			#11	
2022-23		#05				#06			#07			#08
2023-24	#01			#02			#03				#04	
<b>Services</b>												
2020-21		#12 Final			*				*			
2021-22			#09				#10			#11		
2022-23	#05			#06				#07			#08	

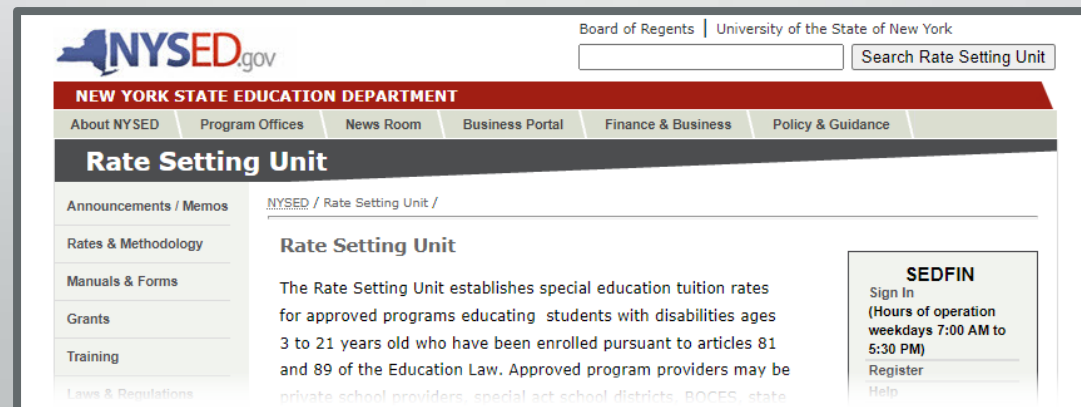
# STAC Unit: Programs & Rates

- SED's STAC Unit posts approved programs and rates.  
(The STAC Unit does not set the rates.)
  - Approves Special Education Itinerant Teacher (SEIT) programs.
  - Posts rates and rate changes to EFRT and Agency Files.
    - The CPSE Portal uses Agency Files to collect program and rate changes daily.
    - Preschool imports the latest program listing from the CPSE Portal.
- (When SED's Rate Setting Unit releases new rates, there may be a delay between the release and the STAC Unit posting the new rates.)

Download PROVIDER Information Files	
File	File Type/Size
Provider	<a href="#">ASC</a>
Provider	<a href="#">TXT</a>
Provider	<a href="#">data dictionary</a>
Download PROGRAM Information Files	
Program <a href="#">(all years)</a>	ASC
Program <a href="#">(all years)</a>	TXT
Program <a href="#">(2010-11)</a>	TXT
Program <a href="#">(2011-12)</a>	TXT
Program <a href="#">(2012-13)</a>	TXT
Program <a href="#">(2013-14)</a>	TXT
Program <a href="#">(2014-15)</a>	TXT
Program <a href="#">(2015-16)</a>	TXT
Program <a href="#">(2016-17)</a>	TXT
Program <a href="#">(2017-18)</a>	TXT
Program <a href="#">(2018-19)</a>	TXT
Program <a href="#">(2019-20)</a>	TXT
Program <a href="#">(2020-21)</a>	TXT
Program <a href="#">(2021-22)</a>	TXT
Program <a href="#">(2022-23)</a>	TXT
Program <a href="#">(2023-24)</a>	TXT
Program <a href="#">(2024-25)</a>	TXT
Program	<a href="#">data dictionary</a>
<a href="#">List of Public School Districts</a>	

# Rate Setting Unit

- SED's Rate Setting Unit approves and issues all rates for Preschool Services.
  - Approves CB & SEIT providers' new rates for their programs.
  - Adjusts CB & SEIT providers' existing rates for their programs.
  - Approves Evaluation Rates for SED-approved evaluators.
  - Approves Related Services (RS) rates for each county.
    - Although each county sets its own RS rates, there is a maximum rate for different service types, and whenever that needs to be changed, the Rate Setting Unit needs to approve them.



# Medicaid in Education

- SED's Medicaid in Education handles all Medicaid Policies for Preschool.
  - Provides training and guidance for Medicaid processes:
    - Claiming and reimbursement for CPSE and CSE services.
  - Creates and updates all Medicaid Policies for CSE and CPSE Services.

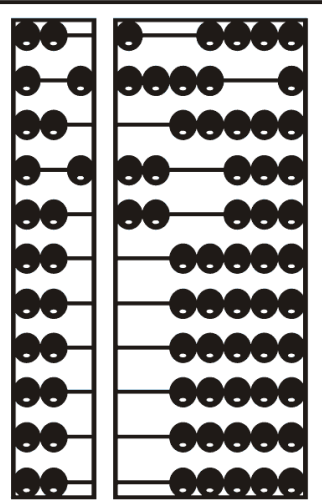


# Interactions with SED

- The Preschool program interacts mainly with the STAC Unit:
  - | STAC ID's | STAC-1's | STAC-5's | AVL's |
  - Submitting files to and receiving files from the STAC Unit.
  - Imports programs and rates from the STAC Unit for providers to bill under.
- The County Representatives interact with all three SED Units relating to Preschool.
  - Sending STACs with special programs to the STAC Unit on paper.
  - Asking the STAC Unit on what and how to enter services into an STAC.
  - Submits new RS rates for the Rate Setting Unit to approve.
  - Asking Medicaid in Education for questions regarding Medicaid claiming and policies.



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# Getting Started with Preschool

# Getting Support

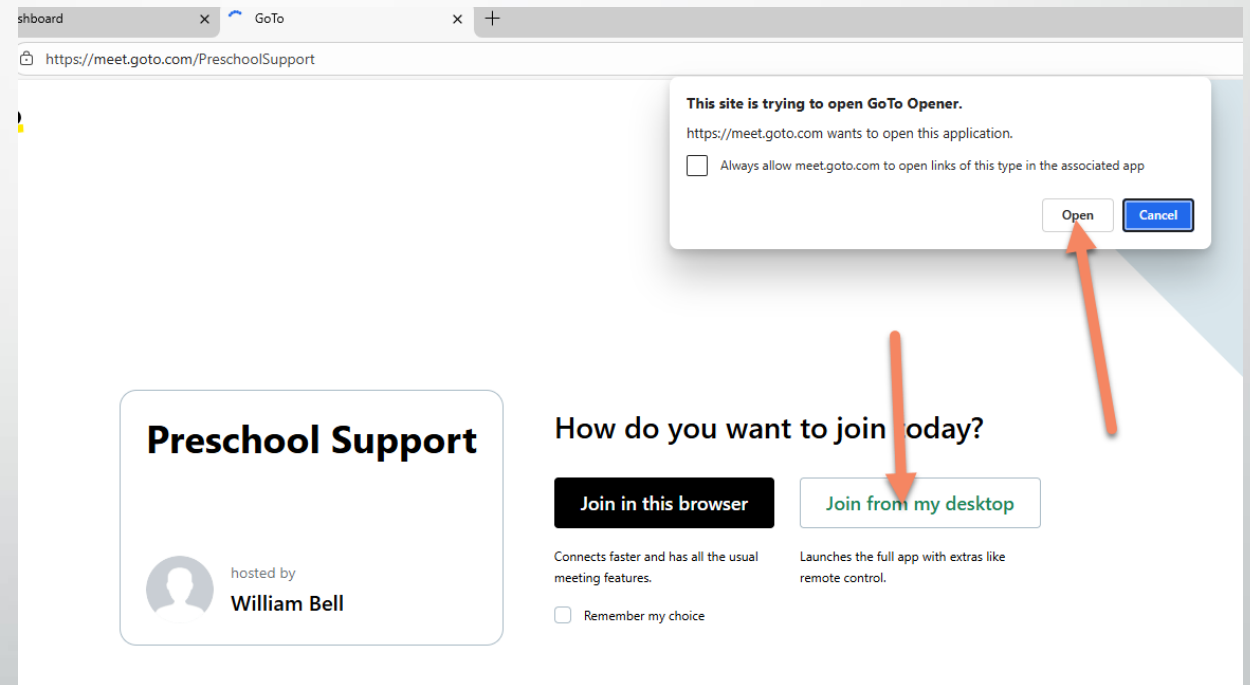
- If you need assistance with Preschool, you can always contact us for Support.
- Our office is opened Monday-Friday from 8am to 5pm, we close for lunch from 12pm to 1pm.
- You can reach us through email at [preschoolsupport@cpseportal.com](mailto:preschoolsupport@cpseportal.com)
  - You can also email your Preschool CRM directly
- If you'd prefer to call our phone number is (518) 393-3635

# Go To Meeting

- We use Go To Meeting for our support meetings.
- In order to best assist you, we ask you to share your screen and may sometime ask for keyboard and mouse control.

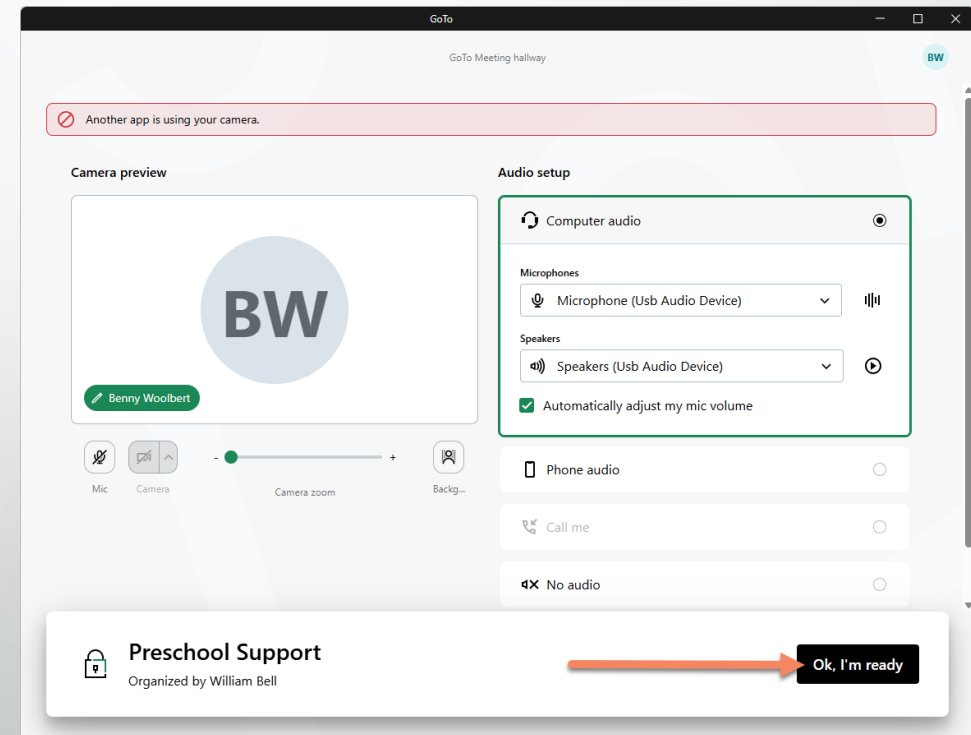
# Joining a Go To Meeting

- When you Join a go to Meeting you have two options:
- Browser or Desktop
- We recommend joining from the desktop as the desktop app has much more functionality.
- Once you select the Join from desktop your browser will display a pop up window, select the “Open Go To Opener” button.

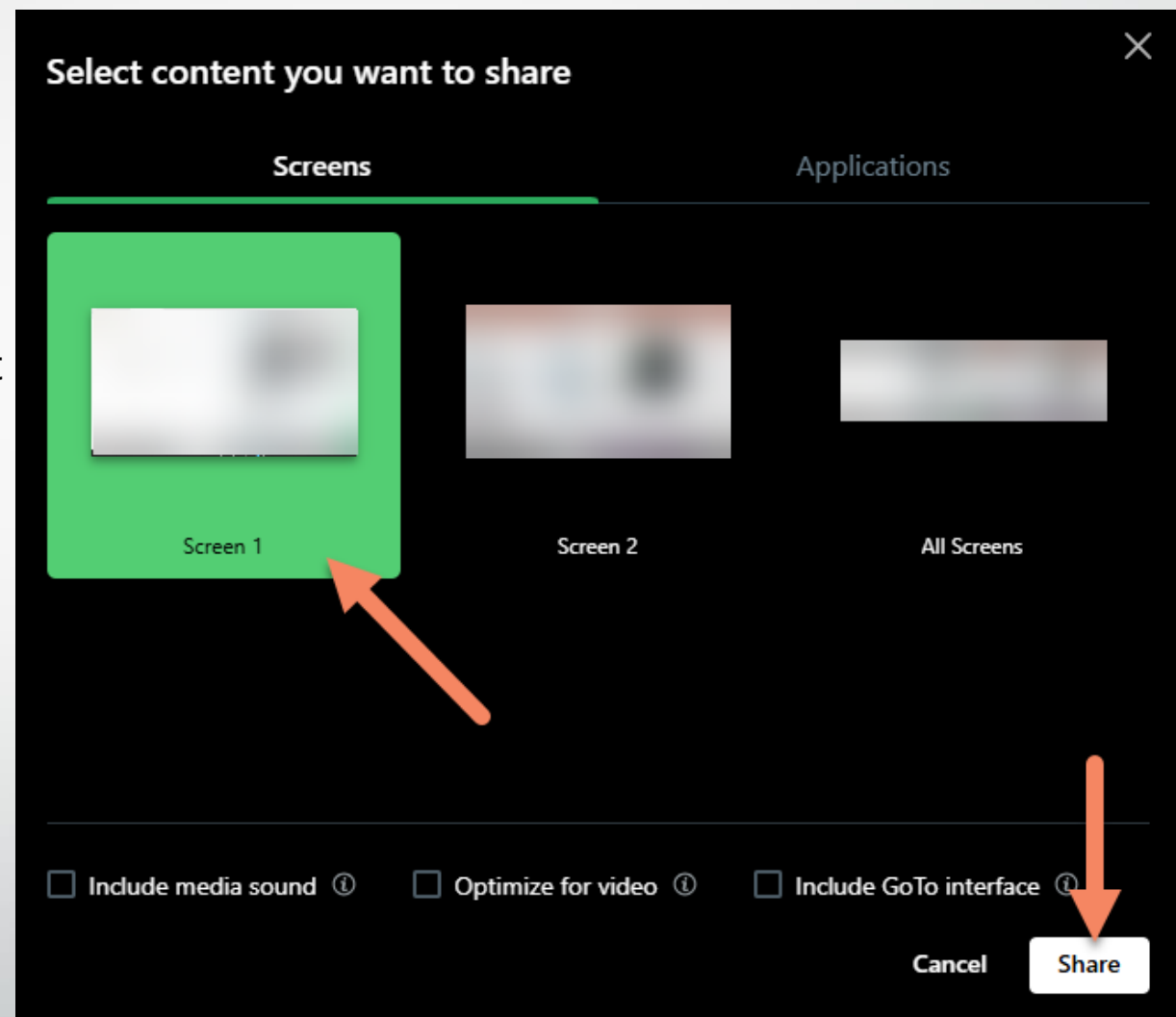


# Choosing your audio settings in Go To Meeting

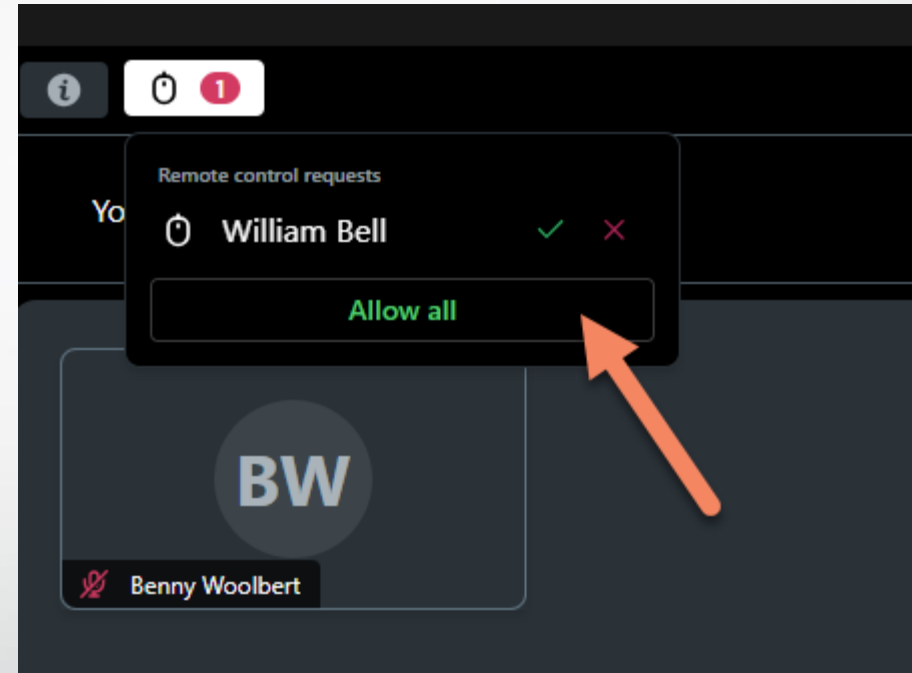
- Next you will see the audio screen
- There are two choices, computer audio or phone audio
- If you have a headset and microphone, you can choose computer audio.
- If you do not have a headset or microphone you can always call in using the provided number.



- To share your screen, click the Share button at the bottom of the screen.
- Then click on the Screens tab, choose the screen that you want to share and then click the Share button.



- If we need to take control of the screen, we will send out a remote control request, which will appear as a small pop-up window in the top-left corner of your GoTo interface. Clicking “Allow all” will grant us the permission to remote control the screen that you’



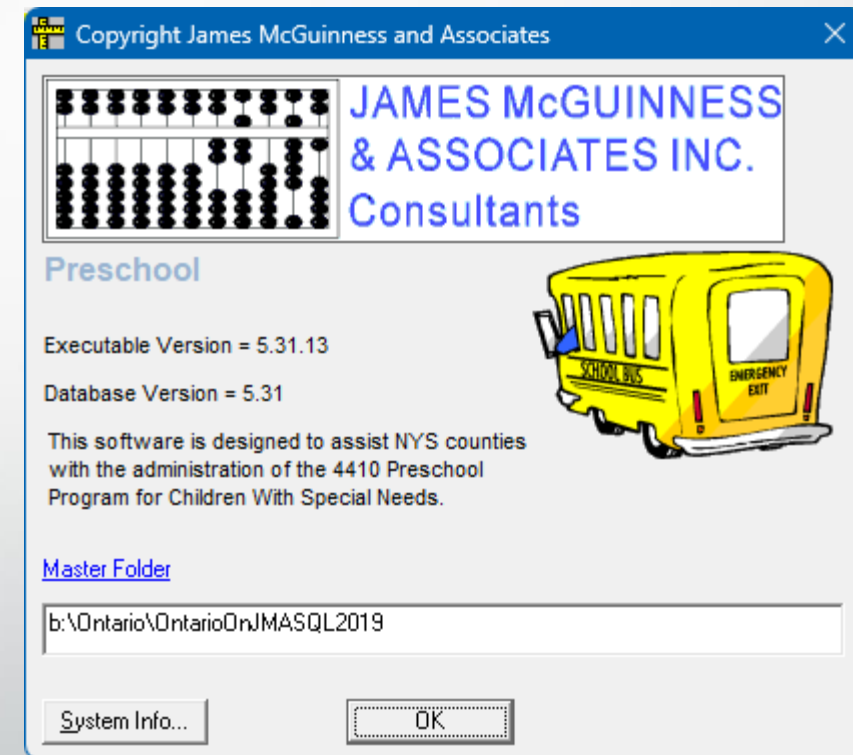
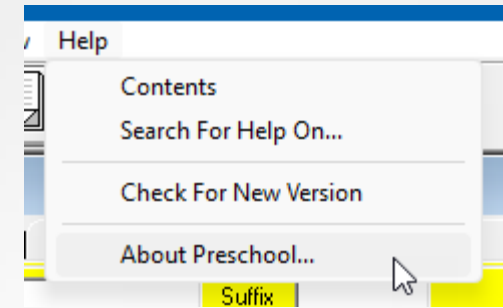
# Navigating Preschool



# Opening Preschool

- Your Preschool Icon should point to the Launcher, which will be located somewhere on your County Network.
- If your launcher is not pointed at the correct place, you may get an error when attempting to open Preschool. If this happens, please contact us.

- In Preschool, the Help Tab has the About Preschool selection.
- This will tell you what version of Preschool you are running as well as the database version.
- The executable version will always have additional numbers ex (5.31.13) while the database version will only have two sets of numbers (5.31)
- It will also display a link to the Network Path to the Production folder on your County Network.
- The Master Folder link will open the Production folder



- Look Up child, there are two ways to look up children.
- The first way is the child list, it will display a list of all children in your Preschool system for all school years.
- You are able to filter the list based on the last name, DOB, or District.
- To open the child list click the Look Up Child button at the top left.

Preschool (24-25 2 Month)

File Child / Services Payments Claims Providers CPSE Portal Reports Medicaid Maintenance S

Lookup Child

Child / Services

Child / STAC Info

Current Child DOB Eligibility STAC ID Current Se

24-25 2 Mo

Child & STAC Maintenance

Child

Last Name\*

ChildNew

Search Name

☐ Name ☐ AKA ☐ DOB ☐ SS#

District Filter All Districts

LastName	FirstName	AKA	DOB	Sex	SSNumber	District	SED Stac ID	CIN
			06/30/21	M		CANANDAIGUA	L28611	
			08/24/15	M		CANANDAIGUA	H77128	
			11/09/17	M		GENEVA CITY SD	K02829	
			01/18/12	F		EAST	F64936	
			08/08/17	F		VICTOR CSD	U04200	

- If you press Ctrl+F on your keyboard you will open the new child search function.
- This search has additional fields that you can use including the STACID, ESID, eSTAC's Student Number, and CIN.
- This search can be made the default search for Preschool if you choose.



The screenshot shows a software window titled "ChildNew". The form is divided into two main sections. The top section, which has a yellow background, contains several input fields: "Name (Last,First)" with a text box, "Born on or After" with a date picker set to "12/01/15", "SED STAC ID" with a text box, "CIN" with a text box, "Date of Birth:" with a date picker set to "MM/DD/YY", "Electronic Service ID" with a text box, and "eSTACs Student #" with a text box. To the right of these fields are two buttons: "Search" and "Clear". The bottom section of the form is a large, empty gray rectangular area. At the bottom right of the window, there are two buttons: "Select" and "Cancel".

- Once you have looked up a child, the child screen will show some basic info about the child.
- You will see the name, eligibility, STACID, Services in the current session as well as other demographic information
- If you click on the Blue STACID at the top of the screen, the SED summary information will display

Child Maintenance System - Child Screen

Last Name\* JACOBIE Suffix

First Name\* JOHN M.I.

AKA  Alternate Names

DOB\* 01/21/2020 Elig: 01/01/23 - 08/31/25

Sex\* M Race/Ethnic\* White

District\* ALBANY CITY SD

Foster County

Child Maintenance System - Child Screen

STAC ID M05690 Current Sess. 24-25 10 Month

RS ST,ST1

Child Maintenance System - Child Screen

DOB 1/21/2020 Eligibility 01/01/23 - 08/31/25 STAC ID M05690 Current Sess. 24-25 10 Month

RS ST,ST1

SED Child Summary

Last Name  First Name  MI  STACID M05690

DOB  Gender  Race/Ethnicity

STACs Evals

School Year:  Show All Details Only show details for selected STAC

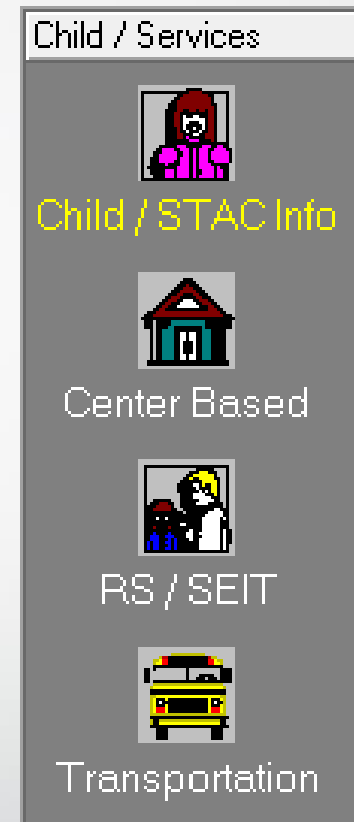
STACs											
Year	Session	Rec#	Begin	End	Type	Amd	DistrictName	Educ Provider	Multi	Prov is Eval	Issued

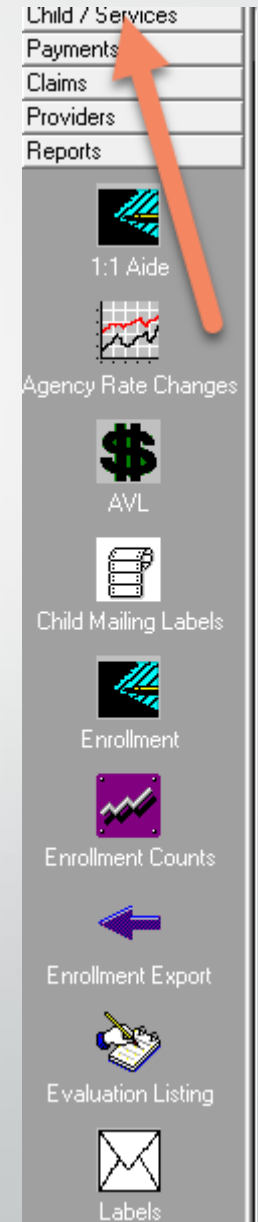
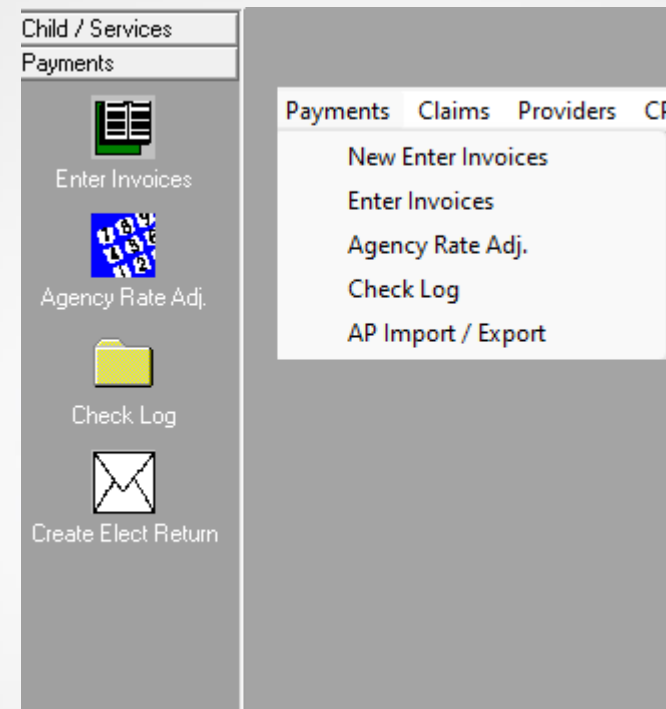
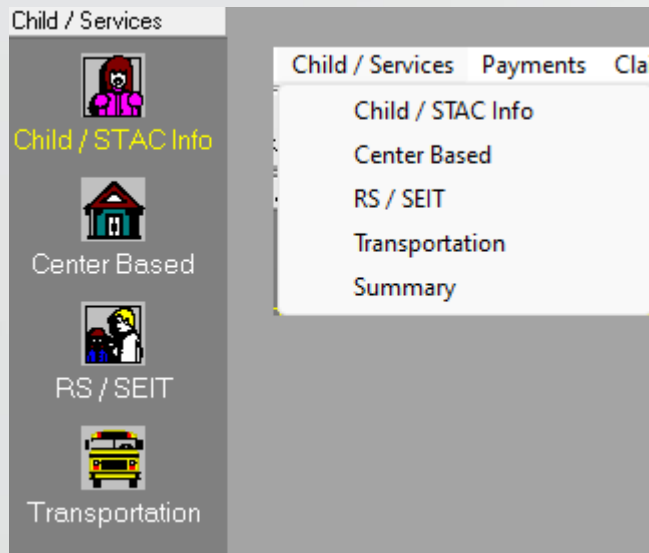
Details											
Service	Program	Begin	EndDate	Hrs/Day	Days/Week	Aide%	Aide Rate	Ind/Grp	30-min sess	FTE	Rate

Close

# Side Navigation Options

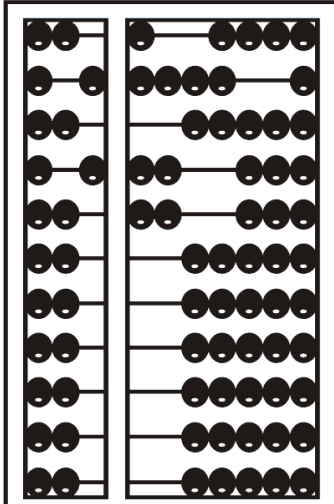
- The Left hand side of Preschool has navigation options.
- The Child/STAC Info button allows you to see the child demographic info, STAC's, and Eval's screens.
- The Center Based button takes you to the Center Based Enrollment screen which will display any CB or CBRS enrollments.
- The RS/SEIT button takes you to the RS/SEIT Enrollment screen, which will display any SEIT or RS enrollments.





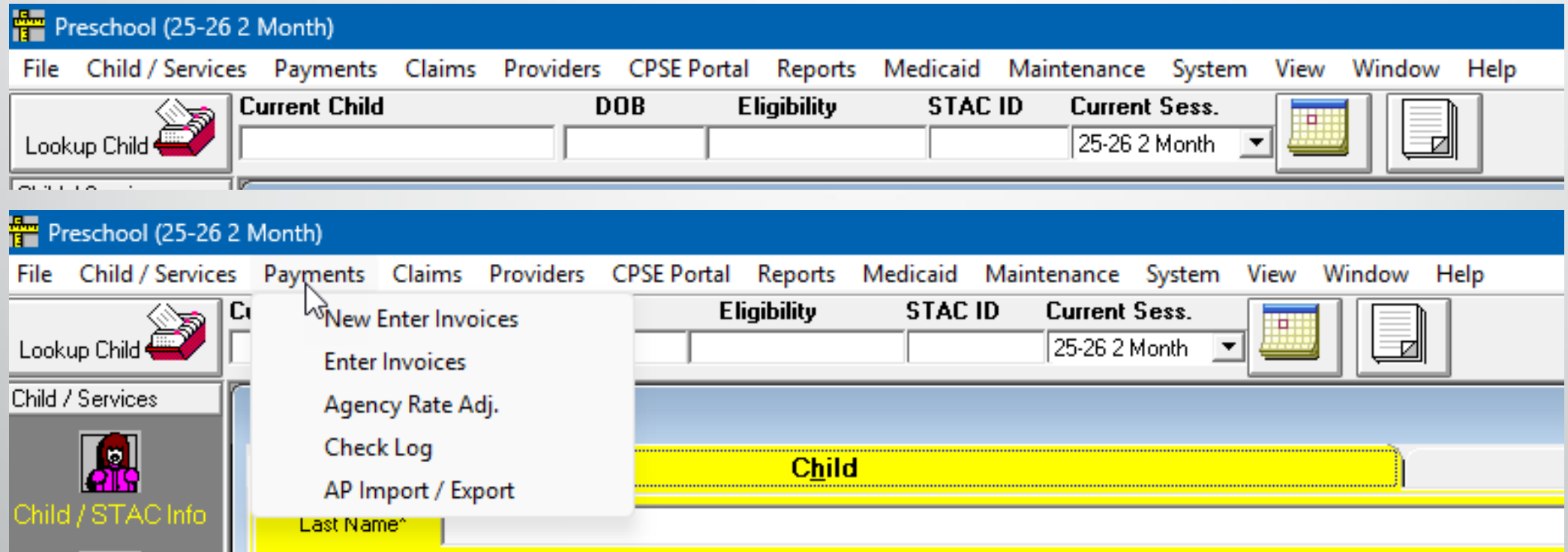
- There are additional Side Navigation options should you choose to use them.
- These side navigation options generally display the same options as the Tabs do once you choose a category.
- If you “got lost” in the side menu, you can always click the top “Child/Services” folder to get back to the “Familiar Four”.





# Navigation Tabs

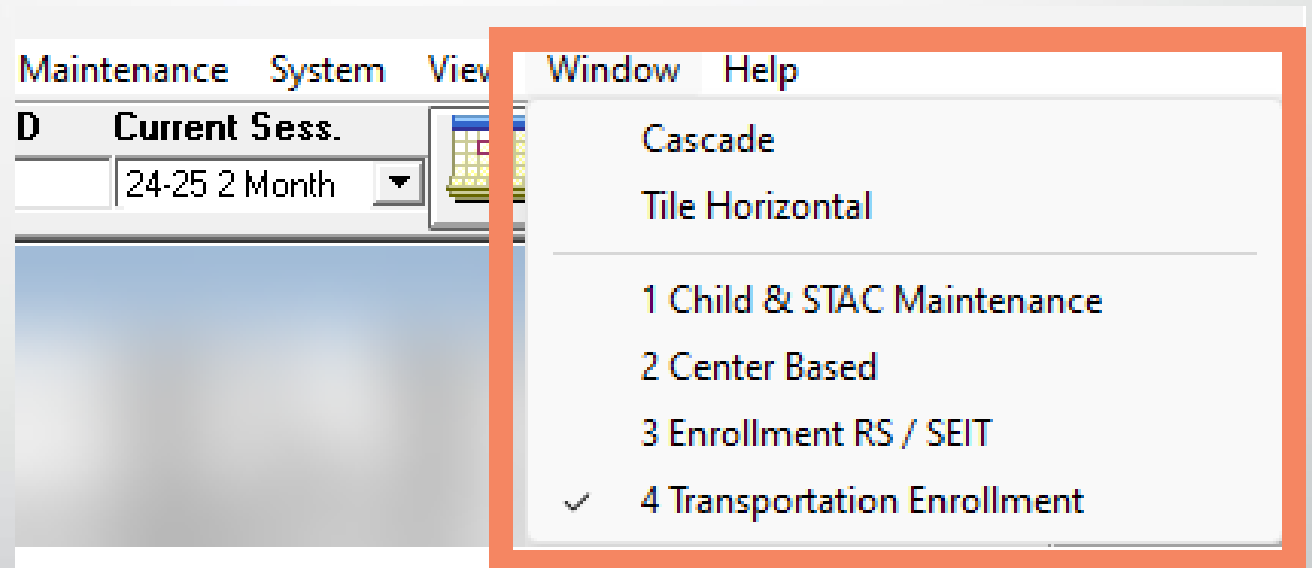
- Along the top of the screen are Tabs
- Each tab has options to select once you mouse over the tab

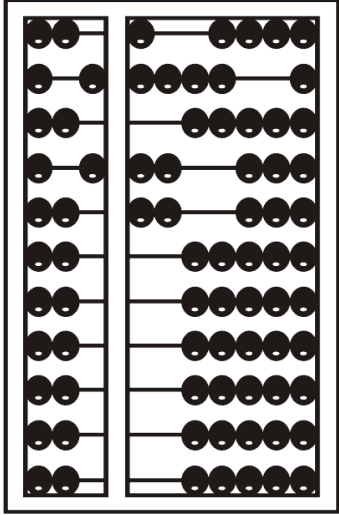


# The “Window” menu.

When you are working with multiple different windows in Preschool, and you need to get to a previous screen that you were working on.

Instead of closing all the other screens. You can use the “Window” menu to bring the screen you want back to the top.





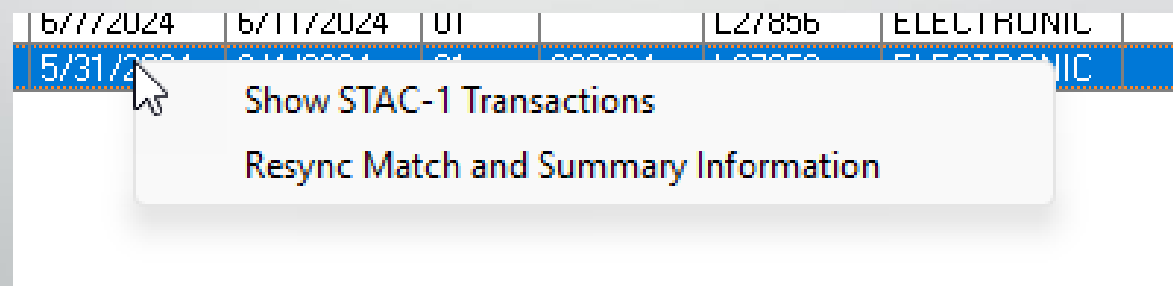
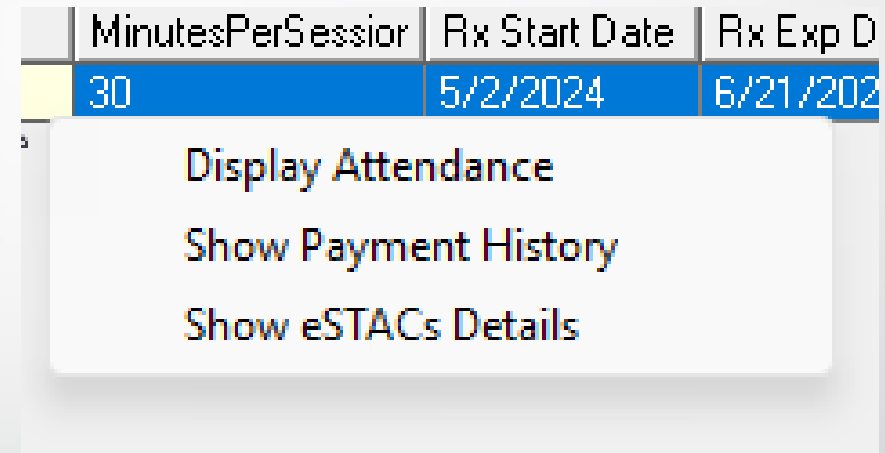
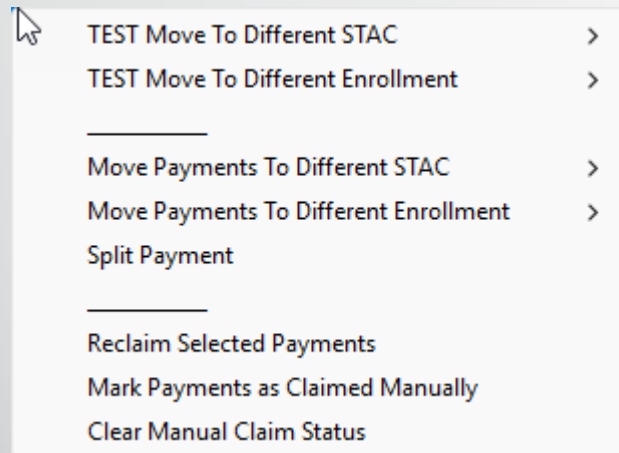
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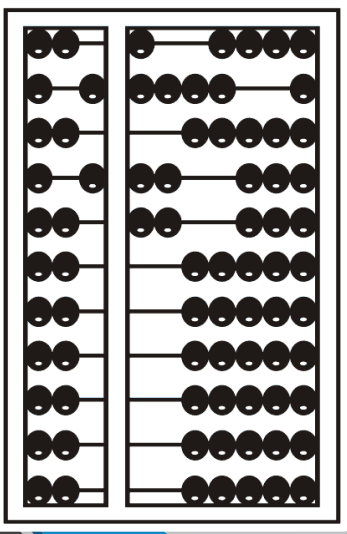
Grids

- Selecting items on grids can be done in three primary ways
- Single Select (Left Click)
- Multi-Select (Hold the Ctrl Key on the Keyboard and Left Click)
- Multi Select Range (Left click on one row, then Hold the Shift key and click on another row above or below to select all rows)
- This is usually done on the Payment or Attendance screens.

	Label	Month		Adj	Amount	Status	PaymentBatch	BatchDate	Check#	CheckDate	ClaimBatch	ClaimDate	Rec#	ClaimServiceType	Payee
▶	A	09/2023	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	10/2023	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	11/2023	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	12/2023	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	01/2024	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	02/2024	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	03/2024	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	04/2024	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	05/2024	R		\$4,207.88	PAID	24-2059	05/23/25					X1	EDUC	6535
	A	06/2024	R		\$3,156.08	PAID	24-2059	05/23/25					X1	EDUC	6535

- Once you have something selected in a Grid, you may be able to right click it depending on what it is.
- Attendance and Payments can be moved
- Right clicking on enrollments can display attendance
- Right clicking on a STAC can display the Transmission History.





# Core Screens

# Child Screen, Child Tab

- The Child Screen has three tabs
- Child, STAC, and Eval
- The child tab displays demographic info as well as the STACID, Medicaid info, and Claiming info

The screenshot shows a web application window titled "Child & STAC Maintenance". It features three tabs: "Child" (selected), "Stacs", and "Evals". The "Child" tab contains a form for entering demographic information. The form fields include:

- Last Name\*: JACOBIE
- First Name\*: JOHN
- AKA: (empty)
- DOB\*: 01/21/2020 (with a date range note: Elg: 01/01/23 - 08/31/25)
- Sex\*: M
- Race/Ethnic\*: White
- District\*: ALBANY CITY SD
- Foster County: (empty)
- Address: (empty)

Additional fields and buttons on the right side of the form include:

- Suffix: (empty)
- M.I.: (empty)
- Alternate Names: (button)
- STAC ID: M05690 (with a dropdown arrow)
- SSN: (empty)
- eSTACs Student #: (empty)
- CIN #: (empty)
- Buttons: New, Apply, Lookup Child, Delete, Summary, Add Child to CIN Lookup, Upload to CPSE Portal, Has Assistive Tech Device, Has ABA.

At the bottom of the form is a "Child Activity Log" section with a "View Full Log" link and an "Add" button. The table below has columns for Category, Date, Time, Activity, AddedBy, and Added.

Category	Date	Time	Activity	AddedBy	Added
----------	------	------	----------	---------	-------



# Child Screen STAC's Tab

- The STAC's tab will display all of the STAC's (both STAC-1's and STAC-5's) that have been entered into Preschool
- From here you can make changes to your STAC-1 and see transmission history for them

Child & STAC Maintenance

Child Stacs Evals

Type	Session	District	Rejected	Last Sent	Last App'd	Rec#	Year	SEDStac#	X-Mit	DualSTAC	Force	OKToSend	Status
CB	25-26 2 Month	ALBANY CITY SD						M05690	ELECTRONIC	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
SEIT	24-25 10 Month	ALBANY CITY SD						M05690	ELECTRONIC	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
CB	23-24 10 Month	ALBANY CITY SD						M05690	ELECTRONIC	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

New  
Apply  
Delete  
Details

# Child Screen Eval's Tab

- The Evals Tab will display all of the Evals that have been entered for the child.
- From here you can make changes to the Evals

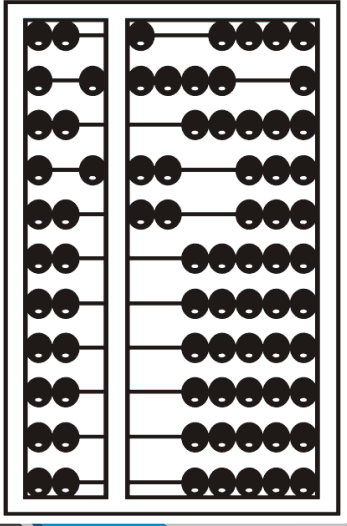
Child & STAC Maintenance

Child      Stacs      **Evals**

HasEval	Eval Date	Eval Type	Bi-Lingual	Rate
<input type="checkbox"/>		Physical/Medical	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	1/3/2023	<b>Social</b>	<input type="checkbox"/>	<b>\$138.00</b>
<input checked="" type="checkbox"/>	1/3/2023	<b>Psychological</b>	<input type="checkbox"/>	<b>\$240.00</b>
<input type="checkbox"/>		Speech/Language	<input type="checkbox"/>	
<input type="checkbox"/>		Physical Therapy	<input type="checkbox"/>	
<input type="checkbox"/>		Occupational Therapy	<input type="checkbox"/>	
<input type="checkbox"/>		Education	<input type="checkbox"/>	
<input type="checkbox"/>		Audiological	<input type="checkbox"/>	
<input type="checkbox"/>		Other (Physician)	<input type="checkbox"/>	
<input type="checkbox"/>		Other (Non-Physician)	<input type="checkbox"/>	
<input type="checkbox"/>		Psychiatric	<input type="checkbox"/>	
<input type="checkbox"/>		Music	<input type="checkbox"/>	
<input type="checkbox"/>		Teacher of the	<input type="checkbox"/>	
*			<input type="checkbox"/>	

Evaluator: ACHIEVEMENTS  
District: North Colonie 0809  
Foster County:   
CPSE Date: 02/27/2023      Translation Cost: 0  
☒ Child is a preschooler with a disability  
STAC ID: K50210      EVAL #: 01  
Comments:

District	Evaluator	CPSE Date	Disabled	Comments	STACID	Eval#	TranslationCost
North Colonie 0809	ACHIEVEMENTS	2/27/2023	<input checked="" type="checkbox"/>		K50210	01	\$0.00
North Colonie 0809	ACHIEVEMENTS	8/5/2024	<input checked="" type="checkbox"/>		K50210	01	\$0.00



# SED Summary

- gibility

STAC ID

Current Sess.

CB

SEIT CTrans

1/23 - 08/31/25

M05690

08/24/25 M

08/24/25 M

SED Child Summary

x

Last Name

First Name

MI

STACID

DOB

Gender

Race/Ethnicity

M05690

STACs

Evals

School Year:

<

Show All Details

Only show details for selected STAC

STACs

	Year	Session	Rec#	Begin	End	Type	Amd	DistrictName	Educ Provider	Multi	Prov is Eval	Issued	Summary	CPSE Code	Provider C
--	------	---------	------	-------	-----	------	-----	--------------	---------------	-------	--------------	--------	---------	-----------	------------

Details

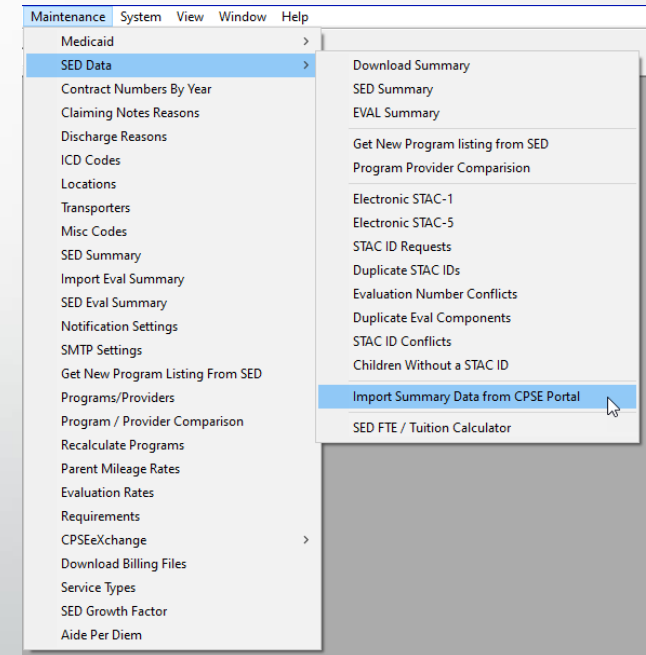
Service	Program	Begin	EndDate	Hrs/Day	Days/Week	Aide%	Aide Rate	Ind/Grp	30-min sess	FTE	Rate	Approved	Prior Claimed	Available
---------	---------	-------	---------	---------	-----------	-------	-----------	---------	-------------	-----	------	----------	---------------	-----------

Close

[illegible]

# Importing Summary Files

- To Import Summary Files go to the Maintenance tab > SED Data and click on 'Import Summary Data from CPSE Portal'
- You can use this whether you use CPSE Portal or not.
- This process should be completed on a weekly basis.



- This is the Import Summary from CPSE Portal screen.
- Start by selecting the school year you want to import data for
- Then click Import Summary
- Finally click the Update/Auto Match button

Import SED Summary from CPSE Portal

School Year: 202425

<u>Evaluations</u>	<u>Services</u>
Import Evaluation Summary	Import Service Summary
Update Evaluations From SED Summary	Auto Match Services (STAC-1)



# Closing

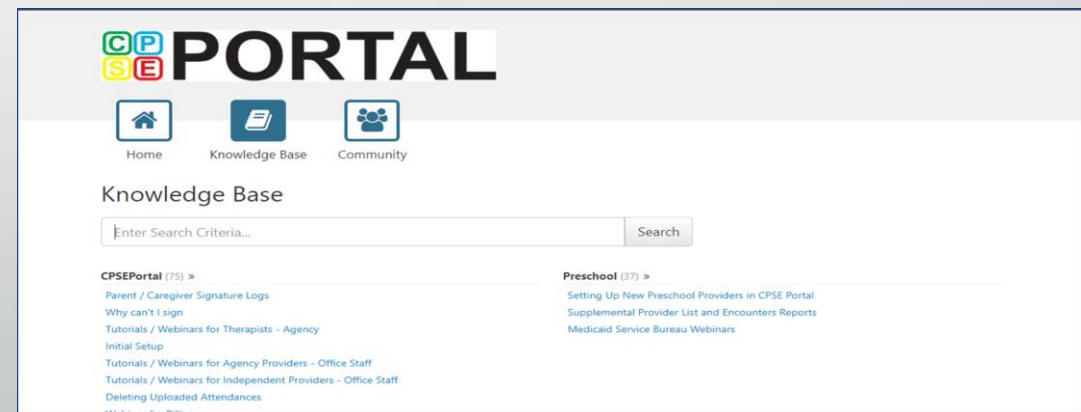
[Support@CPSEPortal.com](mailto:Support@CPSEPortal.com)

# Preschool Training – Knowledge Base

- The Knowledge Base provides numerous articles, trainings, webinars, and other pertinent information that will help answer your questions before having to contact Preschool support.
- You can simply click the Knowledge Base tab in the Portal or you can go to:

- <http://support.cpseportal.com/kb>

Support@CPSEPortal.com





# Handy Links

- SED STAC Unit Website <https://www.oms.nysed.gov/stac/>
- SED Rate Setting Unit Website <https://www.oms.nysed.gov/rsu/>
- SED Medicaid in Education Website <https://www.oms.nysed.gov/medicaid/>
- SED STAC Forms [https://www.oms.nysed.gov/stac/contact\\_us/form\\_requests/](https://www.oms.nysed.gov/stac/contact_us/form_requests/)
- SED Medicaid Q&As [https://www.oms.nysed.gov/medicaid/q\\_and\\_a/](https://www.oms.nysed.gov/medicaid/q_and_a/)
- SED Medicaid Training Materials [https://www.oms.nysed.gov/medicaid/training\\_materials/](https://www.oms.nysed.gov/medicaid/training_materials/)
- SED Medicaid Alerts [https://www.oms.nysed.gov/medicaid/medicaid\\_alerts/](https://www.oms.nysed.gov/medicaid/medicaid_alerts/)

# Knowledge Base Articles

- Send STACID Batch to SED <http://support.cpseportal.com/kb/a168/stac-id-process.aspx>
- Send STAC-1 Batch to SED <http://support.cpseportal.com/kb/a113/submitting-stac-1s-to-nysed.aspx>
- Send STAC-5 Batch to SED <http://support.cpseportal.com/kb/a619/submitting-stac-5s-to-nysed.aspx>
- Import Summary Data <http://support.cpseportal.com/kb/a115/download-sed-summary-file-stac-eval.aspx>

# Closing remarks

- In addition to the Knowledge base, our Helpdesk is available through email at [PreschoolSupport@CPSEPortal.com](mailto:PreschoolSupport@CPSEPortal.com)
  - When sending an email:
    - Do not use child's name
    - Use STAC ID # or ESID #
    - Include your county, and info needed
  - Or you can reach out to your designated Preschool CRM directly via email or phone