

QUESTIONS & ANSWERS

I've already accepted my invitation and set up my username and password. Can I set up my billing provider profile now?	Yes.
Who will need to attend the upcoming Credential Verification Webinar and Medicaid Compliance Webinar?	Agencies, service providers and independent providers will need to attend these two webinars.
When do we set up ID for the Portal? Will we be assigned a link if we work with an agency because the agency assigns the caseload?	If you work for an agency then the agency will be sending out an email invitation with the link to set up your profile. At that time, you will be able to accept the invitation and create your username and password.
When will you be discussing teachers using the system to take attendance?	Teachers taking attendance will be addressed in a future webinar. We will announce the dates of each webinar ahead of time. This webinar is for setting up your account in the CPSE
If you work for an agency, will password set up be done by the agency?	No. You will be responsible for setting up your own username and password when you click the link in the email invitation.
Is there a way we can have a printout of this presentation?	Yes. We will be sending a PDF of the presentation to all registrants.