

Digital Speech Recommendations Webinar
Questions & Answers

Q	Will the system alert the therapist that the ICD code is not specific enough when entering the ICD code on a prescription?
A	Therapists will not be notified at the time the digital order is created because non-billable ICD codes can be used on prescriptions. If a non-billable code is used on the Rx, a billable code within that code family will need to be entered on the session note. Therapists will receive an error if a non-billable code is used on a session note.
Q	If a prescription is deemed invalid by McGuinness due to an error, is this indicated on the CPSE Portal or through email communication?
A	If a prescription is invalidated by McGuinness, an email will be sent automatically to the agency detailing the reason for the invalidation and that a replacement prescription is required. The billing admins can also view the reason for the invalidation under the Written Orders tab on the child's record in the Portal.
Q	Can you direct us to the acceptable suggested speech ICD 10 codes?
A	McGuinness cannot offer SLPs guidance on which diagnosis codes to use on referrals. If ICD code guidance is needed, SLPs can consult the governing body for their specialty, or SED. There is an ICD code lookup in the Portal you can use to find the descriptions of specific codes (if you search for them). That is under Lookup > ICD code lookup.
Q	Can a supervising speech therapist see all the children and write the prescription and then have another speech therapist service the children for the remainder of the IEP period?
A	Any SLP who has observed the child at least once can create the Digital Speech Recommendation. To make the diagnostic statement required on the referral, the SLP needs to have observed the child. The SLP who writes the digital order does not have to be the SLP who treats the child.
Q	If an SLP sees a child during the school year but a different SLP takes over in the summer, can the original SLP write the new prescription to have it completed sooner? Or must it be written by the new SLP?
A	If an SLP has previously met with a child and can accurately diagnose them, they can write the prescription for the new session and another SLP can service the child.
Q	What if the child has Individual and Group enrollments? The digital order template does not let you enter individual and group on one prescription.
A	A digital order will need to be created separately for both the Individual and Group enrollments.