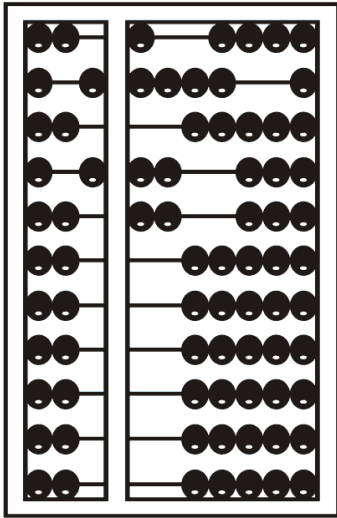


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Using Go To Webinar

Go to Webinar Control Panel

- * Control panel is on far right of screen
- * Orange button with white arrow expands and shrinks control panel



File View Help

Audio

Computer audio

Phone call

Dial: +1 (415) 930-5321

Access Code: 481-480-569 #

Audio PIN: 60 #

Problem dialing in?

Talking:

Questions

test

Webinar ID: 271-969-851

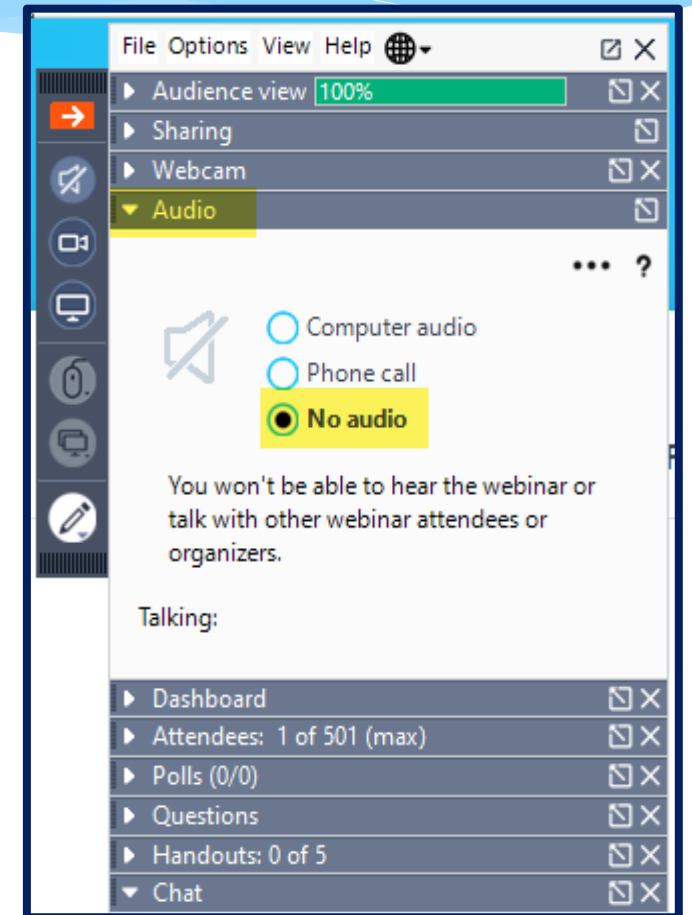
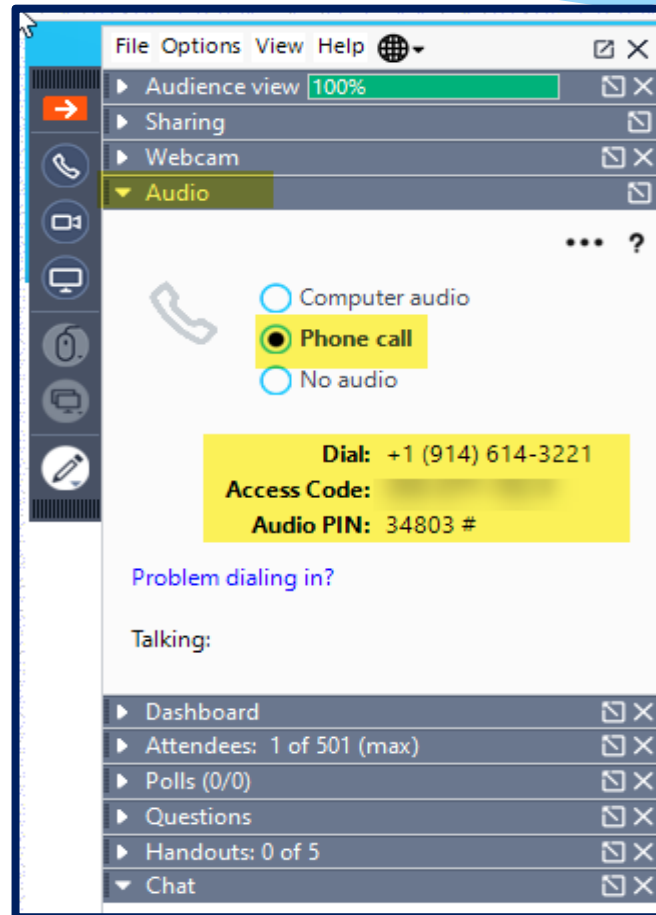
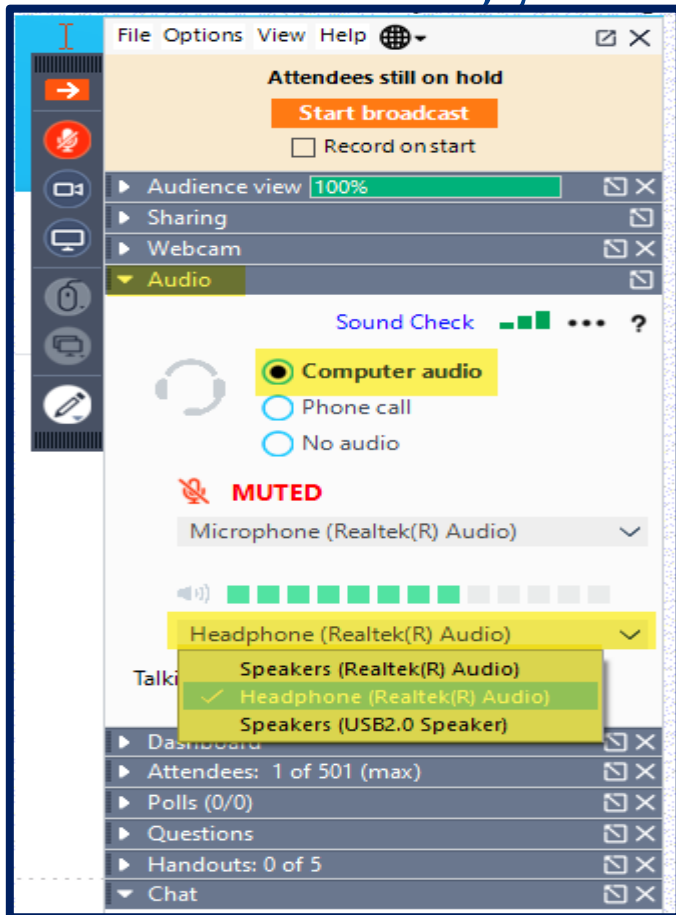
GoToWebinar

Communicating with Presenter

- * All participants are on mute
- * Two ways to communicate with us
 - * 1-Raise your hand
 - * 2-Type in a question
- * You can raise your hand in response to a question we ask. Do not raise your hand to ask a question.
- * You can type in question in the question box

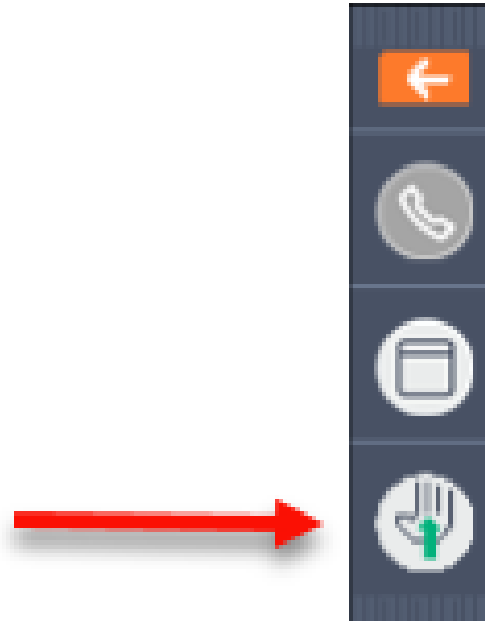
Can't Hear the Webinar?

* Under the Audio tab, you can choose Computer Audio, Phone Call or No Audio. If you choose No Audio, you will not be able to hear the webinar!



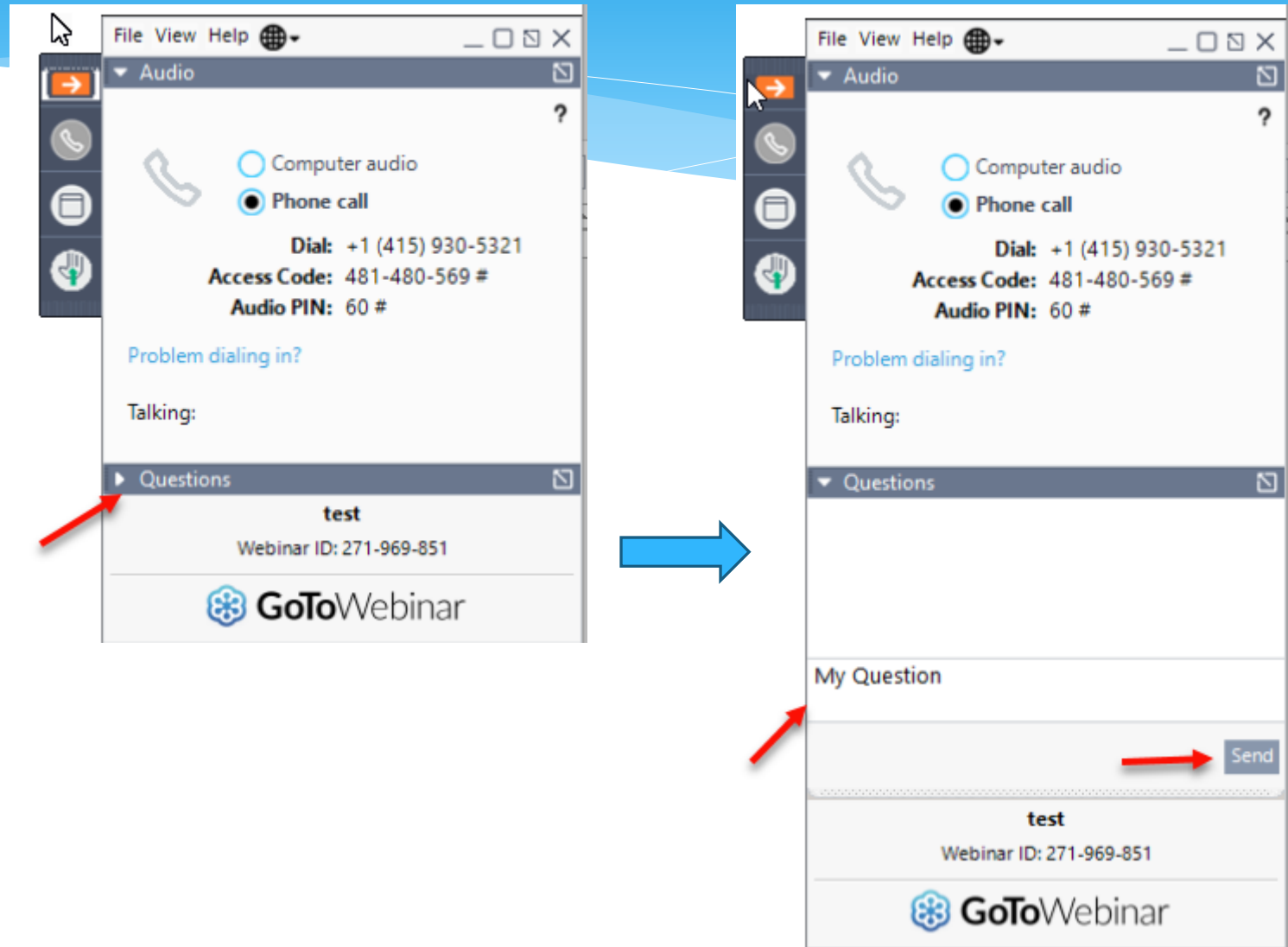
Raising your hand

- * On bottom left of control panel is a button with a hand icon
- * Click that button to raise your hand



Typing in a Question

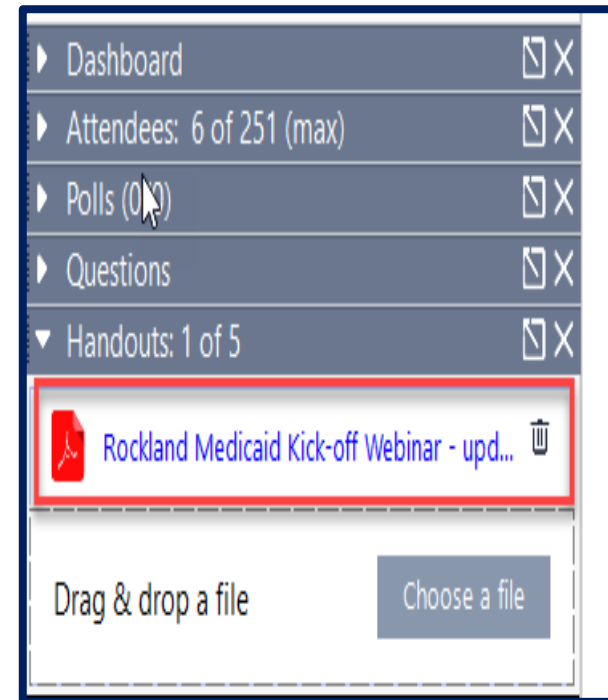
- * Click the question bar to expand questions section
- * Type in your question and click send



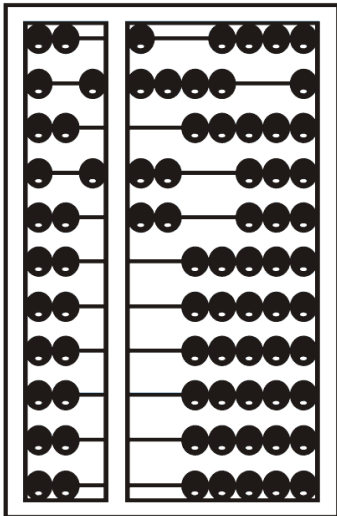
Handouts

If you would like to download the handout:

- * Click the “Handouts” icon on the control panel.
- * Click the link for the handout that you would like to download.



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CPSE Portal Case Management for Agency Service Providers



What are Unmatched Children and Unmatched Enrollments?

Unmatched Children & Enrollments

- * Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal.
 - * However, your agency can create a temporary child and temporary enrollment records.
 - * These are created when the County is delayed in entering data.
 - * Your agency can create these records so that attendance and other information can be recorded even though the County has not entered the official information.
- * Once the County uploads the official information, then you can “match” the temporary records to the County created record. When matching the records, any data entered for the temporary record is moved over to the County created record and then the temporary one is deleted.
- * In CPSE Portal, these temporary / placeholder entries are referred to as “UnMatched”.
- * Unmatched children do not have an ESID #.

Enrollment and ESID

- * The enrollment should correspond to a unique approved service on the IEP.
- * There will be enrollments for:
 - * Different Service Types (OT vs PT vs ST)
 - * Different frequencies (1x30 vs 1x45 vs 2x30)
 - * Individual vs Group (if the CPSE determines a child should receive some individual and some group of the same service type, they should be separate enrollments).
- * Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments.
- * **For HIPPA reasons, do not email child names**, use the ESID #, the Child Number, or the STAC ID #..



Reports

My Caseload

- * Go to **Caseload Maintenance** -> **My Caseload**
- * You can also see all of the attendances that you have entered for each child.
- * You will also see the ESID # of your students.



My Caseload

Filter By

Provider: Session: 2021 - 2022 Winter

	Status	ESID	Last Name	First Name	County	Provider	District	Type	From	To	Service	Assigned		
<input type="checkbox"/>		RS2122W0001572			COLUMBIA		NEW LEBANON CSD	RS	12/06/21	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		CPSECBRS0000118175			Albany		RAVENA-COEYMANS-SELKIRK CSD	CBRS	03/21/22	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		RS2122W0001529			COLUMBIA		NEW LEBANON CSD	RS	09/08/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		CBRS2122W0001937			COLUMBIA		GERMANTOWN CSD	CBRS	12/06/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults

Excel

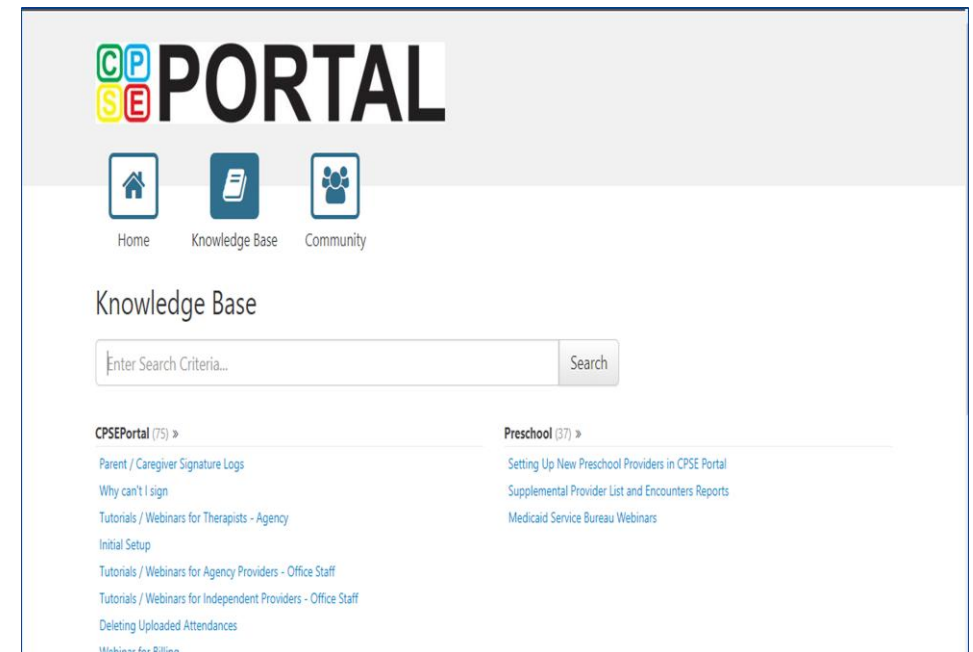
Generate Blank Signature Logs for Selected Enrollments



Closing

Portal Training – Knowledge Base

- * The Knowledge Base provides numerous articles, trainings, webinars and other pertinent information that will help answer your questions before having to contact Portal support.
- * You can simply click the Knowledge Base tab in the Portal or you can go to:
- * <http://support.cpseportal.com/kb>



Knowledge Base Links

- * Creating Digital Speech Recommendations (SLPs):

- * <http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendations-slps.aspx?KBSearchID=19946>

Upcoming Webinars

CPSE Portal Session Notes: **Everyone**

* **Friday, June 5th, 2026 @ 10:00AM**

* <https://attendee.gotowebinar.com/register/2890399920996542294>

* **Friday, June 5th, 2026 @ 3:30PM**

* <https://attendee.gotowebinar.com/register/6530073680004845910>

* **Topics:**

* *Recap Entering/Signing Classroom Attendance*

* *Attendance Entry Record*

* *Signing Attendance/Review & Sign*

* *Co-Signing Session Notes/Attendance*

* *Un-signing Attendance/Making Corrections After Signing*

* *Move Attendances Between Enrollments*

* *Print Child Treatment Log*

* *Print Parent Signature Log*

Closing remarks

- * CPSE Portal Address (you may want to bookmark):
<https://www.cpseportal.com>
- * In addition to the Portal Knowledge base, our Helpdesk is available through email at support@CPSEPortal.com
 - * When sending an email:
 - * Do not use child's name
 - * Use STAC ID # or ESID #
 - * Include your county, and info needed