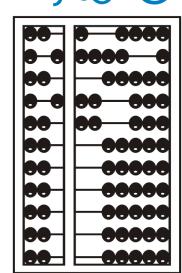
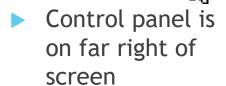
AMES McGUINNESS ASSOCIATES INC.

Using Go To Webinar

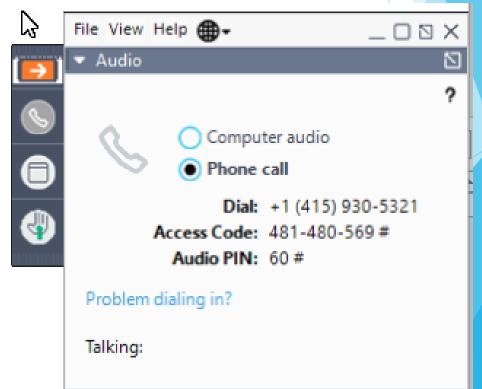


Go To Webinar Control Panel



Orange button
 with white arrow
 expands and
 shrinks control
 panel



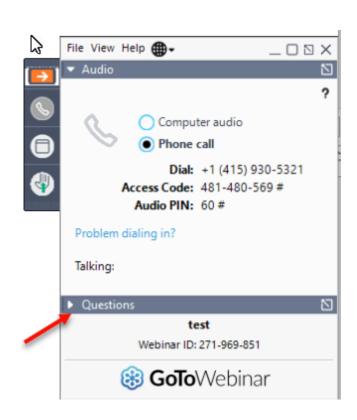


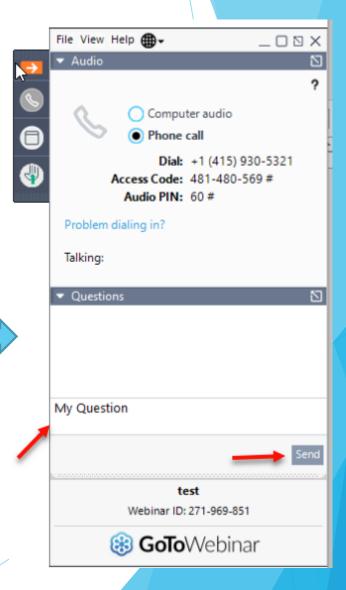
Communicating with Presenter

- All participants are on mute
- You can type in question in the question box
- We will answer your question, and also stop at some point to review the questions and answers for everyone.

Typing in a Question

- Click the question bar to expand questions section
- Type in your question and click send





Case Management

For Agencies

Topics Covered

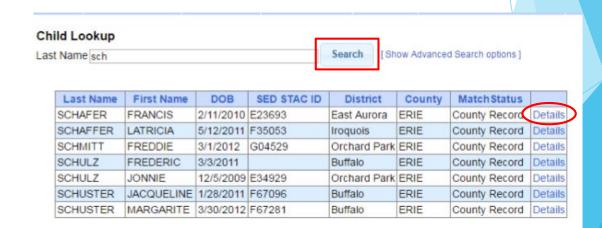
- Child Lookup slide 3
 - Advanced Search slide 4
- Unmatched Children and Enrollments slide 5
 - Adding an Unmatched Child slide 7
 - Editing an Unmatched Child slide 8
 - Adding an Unmatched Enrollment slide 9
- Assigning Children to Therapist for CBRS/RS slide 13
- Assigning Children to Teacher for SEIT slide 15
- View Unmatched Enrollments slide 17
- Matching Children slide 18
- Matching Enrollments slide 21
- Enrollment Lookup Report slide 24
 - How to find an ESID slide 27
- Enrollment Assignments Report slide 28

Child Lookup

Lookup > Child Lookup



- Enter the start of the child's last name and click Search
- Find the child and click Details
- Wildcard searches can be done by using "%" ex. Search "%son" returns Wilson, Sampson, Thompson, etc.



Child Lookup Advanced Search

Click "Show Advanced Search options" to see additional search criteria:



Enrollment & ESID

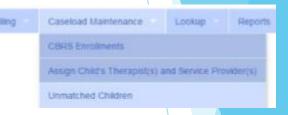
- The enrollment should correspond to a unique approved service on the IEP. Separate enrollments for
 - Different service types (OT vs PT vs ST)
 - Different frequencies (1x30 vs 1x45 vs 2x30) (if the CPSE alters the IEP and changes the frequency during the year, a new enrollment should be created)
 - Individual vs Group (if the CPSE determine a child should receive some individual and some group of the same service type, they should be separate enrollments)
- Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments
- For HIPPA reasons, do not email child names, use the ESID, the Child Number, the STAC ID

Unmatched Children and Enrollments

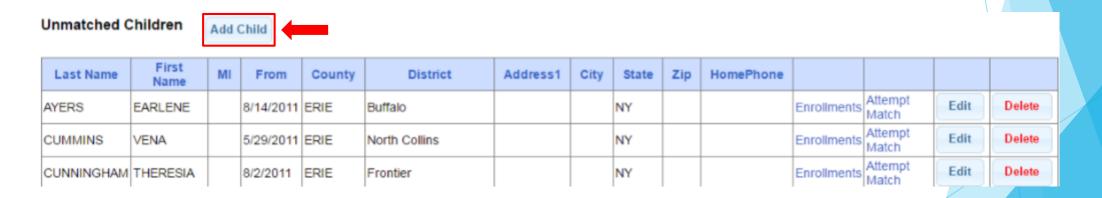
- Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal
- However, an agency can create temporary child and enrollment records
- These are created when the County is delayed in entering data
- The agency can create these records so that attendance and other information can be recorded even though the County has not entered the official information
- Once the County uploads the official information, the agency can "match" the temporary records to the County created record. When they do that, any data entered for the temporary record is moved to the County created one and then the temporary one is deleted.
- In CPSE Portal, these temporary / placeholder entries are referred to as "UnMatched"
- Unmatched children do not have an ESID

Unmatched Children

Navigate top menu to Caseload Maintenance > Unmatched Children

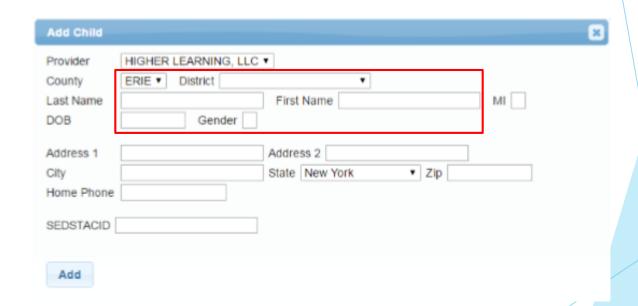


Click "Add Child" to add an Unmatched Child



Adding an Unmatched Child

- Click Add Child button on Unmatched Children Screen
- Enter in the information
- Required fields
 - County
 - District
 - Last Name
 - First Name
 - DOB
 - Gender
- All other fields optional



Editing an Unmatched Child

Click on "Edit" next to the child you would like to edit

	Last Name	First Name	MI	From	County	District	Address1	City	State	Zip	HomePhone			V	
A	YERS	EARLENE		8/14/2011	ERIE	Buffalo			NY			Enrollments	Attempt Match	Edit	Delete
С	CUMMINS	VENA		5/29/2011	ERIE	North Collins			NY			Enrollments	Attempt Match	Edit	Delete

- You can edit
 - Name
 - Date of Birth
 - District
- Click "Update" to save your changes

							,													
П	Last Name	First Name	MI	Free	County	District	6	Address1	City	State	Zip	HomePhone			4					
	AYERS	EARLENE		8/14/2011	ERIE	Buffalo	•			NY			Enrollments	Attempt Match	Update	Cancel				
(CUMMINS	VENA		5/29/2011	ERIE	North Collins				NY			Enrollments	Attempt Match	Edit		Delete			

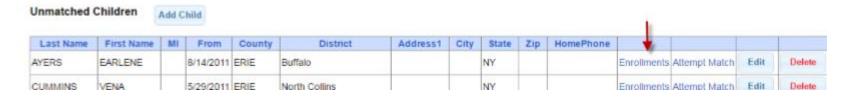
Adding an Unmatched Enrollment

Provider	Session	From	То	Enrollment Type	RS Type	lorG	Units	Minutes	Timespan		
HIGHER LEARNING, LLC ▼	2015 - 2016 Winter 🔻	09/13/15	06/24/16	RS ▼	OT ▼	•	2	45	Weekly ▼	Add	

- Fields
 - Session (School year and either summer session or 10-month Sep-Jun called winter)
 - From and To Dates
 - Enrollment Type
 - CB tuition based classroom
 - SEIT/SEIS = Special Education Itinerant Teacher/Service
 - RS = Fee for Service Related Service (OT, PT, ST, etc.)
 - RS Type OT, PT,
 - I or G is Individual vs. Group
 - Units/Minutes & Timespan refer to frequency (For ex. 2x45 Weekly)
- ❖ 2 = units
- ❖ 45 = minutes
- Weekly = Timespan

Adding Enrollments from Unmatched Children

Click the Enrollments link on the child



Enter your data on the blank row and click Add



Adding an Unmatched Enrollment

- You can add an Unmatched Enrollment to either a County created child or an unmatched child (created by the provider)
- For an Unmatched Child you can use either Unmatched Children page or Add/Edit Unmatched Enrollments page
- For a County-created Child, you need to use Add/Edit Unmatched Enrollments



Adding Enrollments from Add/Edit Unmatched Enrollments

- Search for the child
- Click "Select" next to the child's name



Enter your data on a blank row and click "Add"



Questions?

Assigning Enrollments to Therapist

- Caseload Maintenance > Caseload
- Select therapist under "Person" dropdown and click Retrieve
- Click "Add New Assignment"

Add New Assignment

Filter by Enrollment type, Service type, or Last Name and click "Retrieve" to bring up any enrollments that fit the description



LG INTERVENTION SPECIALISTS, INC. ▼

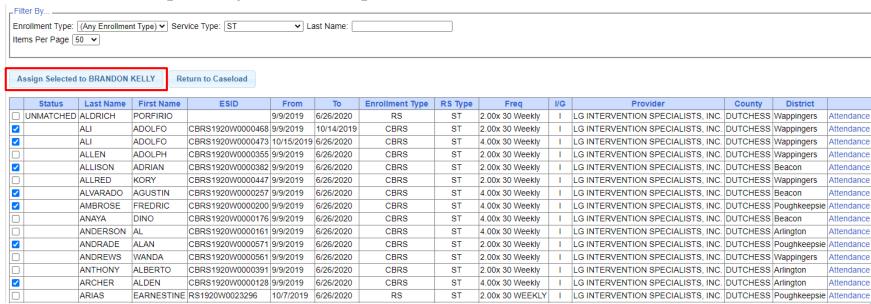
School Year Session 2019 - 2020 Winter V

Person:

Retrieve

Assigning Enrollments to Therapist

Select the enrollments you want to assign to this therapist and click "Assign Selected To [Therapist's Name]"

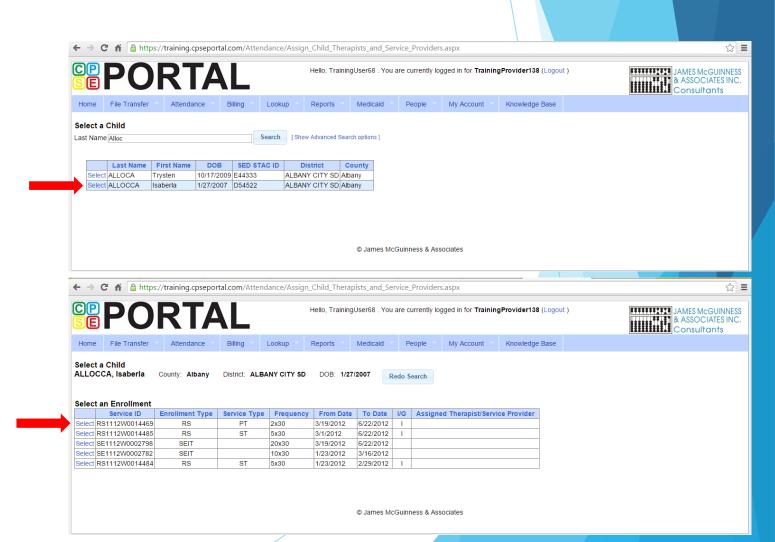


Click "Return to Caseload" to return to the previous therapist search page

Assigning Therapists to Children

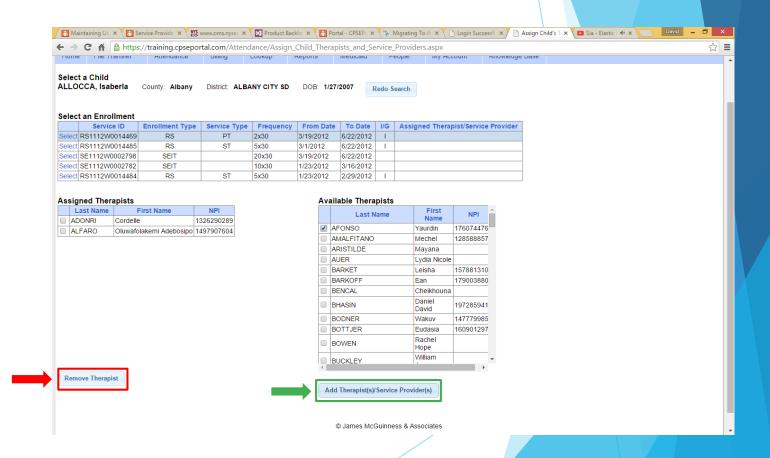
- Caseload Maintenance > Assign Child's Therapist(s) and Service Provider(s)
- Search for a child and select the child you are working on

Select the enrollment



Assigning Therapists to Children

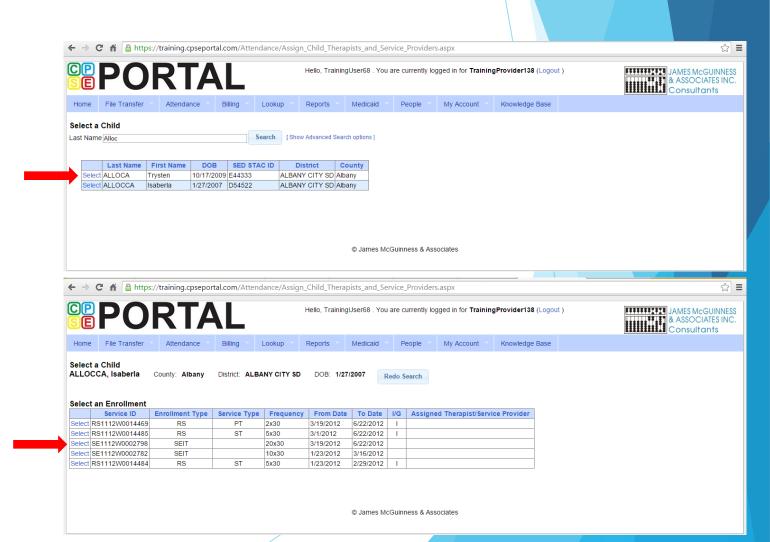
- Select a therapist from the Available Therapists section
- Click "Add Therapist(s)/Service Provider(s)"
- To remove assigned therapists, select the therapist from the Assigned Therapists section and click "Remove Therapist"



Assigning SEIT Teacher to Children

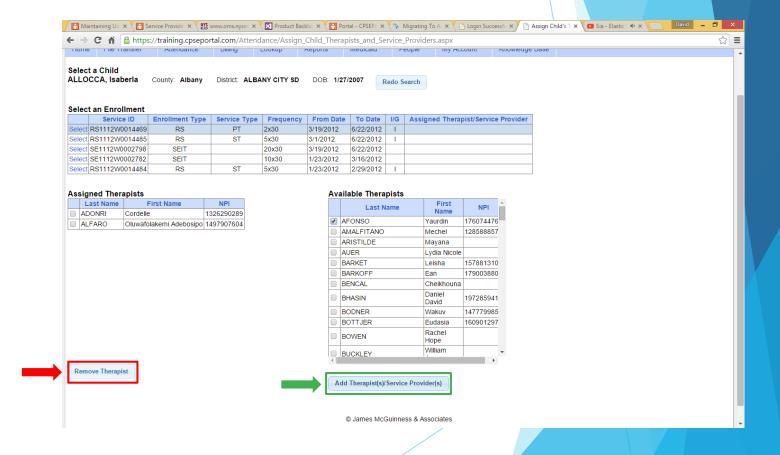
- Caseload Maintenance > Assign Child's Therapist(s) and Service Provider(s)
- Search for a child and select the child you are working on

Select the SEIT enrollment



Assigning SEIT Teacher To Children

- Select a SEIT teacher from the Available Therapists section
- Click "Add Therapist(s)/Service Provider(s)"
- To remove assigned therapists, select the therapist from the Assigned Therapists section and click "Remove Therapist"



View Unmatched Enrollments

- Go to Caseload Maintenance > View Unmatched Enrollments
- Use this report to match children and enrollments or to delete an unmatched enrollment.



Matching Children

- Billing cannot be submitted to the County on "Unmatched" children/enrollments. They can only be submitted for County created enrollments
- In order to address this, you need to "Match" the temporary/placeholder entry to a County created one and then the data will be merged into the County created entry
- You can "Attempt Match" from Unmatched Children screen



Or Attempt Child Match from View Unmatched Enrollments

Jnmatch	ed Enrollmen											
Retrie											1	
County	Last Name	First Name	DOB	School Year	From	To	Туре	Service	Description		*	
ERIE	BLUM	MERIL	03/24/12	201516	04/06/16	06/30/16	RS	PT	1x30	Attendances	Attempt Child Match	Delete

Matching Children

Match Child Against County-Imported Child



- The top of the screen will show the information you entered for the child
- The bottom shows the potential matches
- You can alter potential match search criteria for DOB and First? letters of their last name
- Make sure the child you are selecting to match is the correct one and click select

Confirming your Child Match

- Click Select to choose the Count created child that matches your agency entered child.
- The bottom of the screen will ask you to confirm the information.
- Double check the information for accuracy and if it is correct, click Match



WARNING: By clicking the button below, you are combining these two children (including any associated data - not limited to: enrollments, attendances, medicaid consents, medicaid eligibility, IEPs, log notes, scripts/orders). Make sure the match is correct. This cannot be undone.



Matching Enrollments

Caseload Maintenance > View Unmatched Enrollments



Caseload Maintenance

CBRS Enrollments

Lookup

Assign Child's Therapist(s) and Service Provider(s)

- If the child is an Unmatched child (agency created) you can Attempt Child Match
- If the enrollment has potential matches (same child and service type), the "Attempt Enrollment Match" link appears

Matching Enrollments to County Created Entries

- The top of the screen shows the agency created enrollment information
- The bottom shows a list of potential matches based on service type only (doesn't check dates)
- If you can find a County created match, click Select

Match Enrollment Against County-Imported Enrollment

```
Child:
SHELDON, NEAL County: ERIE District: Orchard Park DOB: 7/22/2011

Current Unmatched Enrollment:
Session: 2015 - 2016 Winter From Date: 3/30/2016 To Date: 6/24/2016
Enrollment Type: RS Service Type: ST Individual or Group: I Frequency: 1x30

Potential Matches:
Enrollment Type Service Type Session From Date To Date I or G Frequency
```

2015 - 2016 Winter 9/1/2015

ESID

RS1516W0081795

2x30

6/30/2016

Confirm Enrollment Match

- When you select and enrollment to Match, you will be prompted to confirm the information.
- Double check the information is correct.
- If it is correct, click Match

Poten	tial Matches:							
	Enrollment Type	Service Type	Session	From Date	To Date	l or G	Frequency	ESID
Select	RS	ST	2015 - 2016 Winter	9/1/2015	6/30/2016	1	2x30	RS1516W0081795

WARNING: By clicking the button below, you are combining these two enrollments (including any associated data - not limited to: attendances, orders/scripts, log notes, therapist/provider assignments). Make sure the match is correct. This cannot be undone.



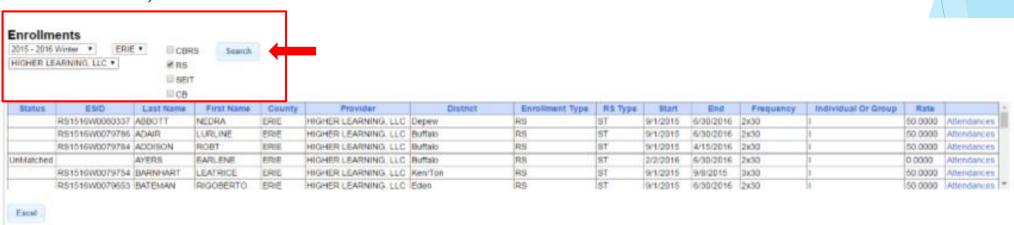
Questions?

Enrollment Lookup Report

- A report of all enrollments
- Lookup > Enrollment Lookup



Choose filters, and click Search



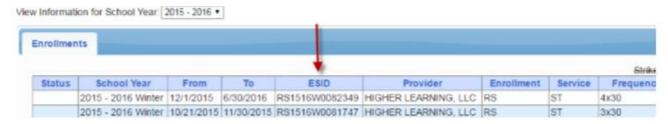
Enrollment Lookup Report

- Can use to find:
 - Attendances on an enrollment
 - Why an unmatched enrollment is not matching the county's enrollment
 - Why an enrollment isn't showing up for billing

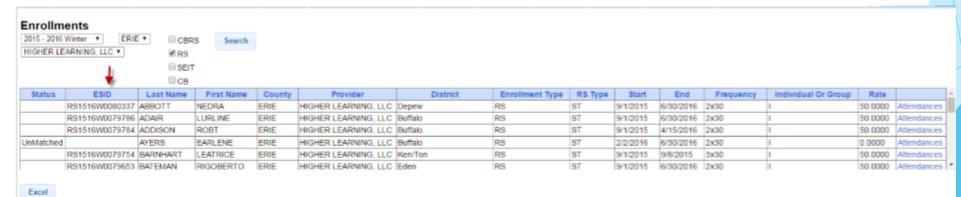
School	ear Session 2019	- 2020 Winter	_ ✓ County	DUTCHESS •	✓ □ CBR	RS Search														
Provide	ovider LG INTERVENTION SPECIALISTS, INC. ▼																			
	□SEIT																			
	□св																			
Status	ESID	Last Name	First Name	County	F	Provider	District	Enroll Type	RS Type	Start	End	Frequency	Indiv / Grp	Program	1:1	Rate	Sessions Billed	SED Weeks Enrolled	Calendar Weeks Enrolled	
UnMatch	ed	ALDRICH	PORFIRIO	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Wappingers	RS	ST	9/9/2019	6/26/2020	2x30	I		(0.00	0.00	39	41	Attendances
	RS1920W0023200	ALDRICH	PORFIRIO	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Wappingers	RS	ST1	9/9/2019	6/26/2020	3x60	G	9200-2		70.00	0.00	39	41	Attendances
	RS1920W0023296	ARIAS	EARNESTINE	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Poughkeepsie	RS	ST	10/7/2019	6/26/2020	2x30	I	9200-2	(50.00	0.00	36	37	Attendances
	RS1920W0023221	AVILES	THERON	DUTCHESS L	.G INTERVENTION	ON SPECIALISTS, INC.	Hyde Park	RS	OT	9/9/2019	6/26/2020	1x30	I	9200-2	(60.00	0.00	39	41	Attendances
	RS1920W0023222	AVILES	THERON	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Hyde Park	RS	PT	9/9/2019	6/26/2020	1x30	I	9200-2	(60.00	0.00	39	41	Attendances
	RS1920W0023280	AVILES	THERON	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Hyde Park	RS	ST	9/9/2019	10/16/2019	2x30	I	9200-2	(50.00	0.00	6	5	Attendances
	RS1920W0023238	BERGMAN	JOSEF	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Rhinebeck	RS	PT	9/9/2019	6/26/2020	2x30	I	9200-2	(50.00	0.00	39	41	Attendances
	RS1920W0023224	BIGGS	BORIS	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Wappingers	RS	ST1	9/9/2019	6/26/2020	3x60	G	9200-2		70.00	0.00	39	41	Attendances
	RS1920W0023208	BOYER	BILLY	DUTCHESS L	G INTERVENTION	ON SPECIALISTS, INC.	Wappingers	RS	ST1	9/9/2019	6/26/2020	3x60	G	9200-2		70.00	0.00	39	41	Attendances
	•										•									

How to find an ESID

Use Child Lookup to view enrollments for a child



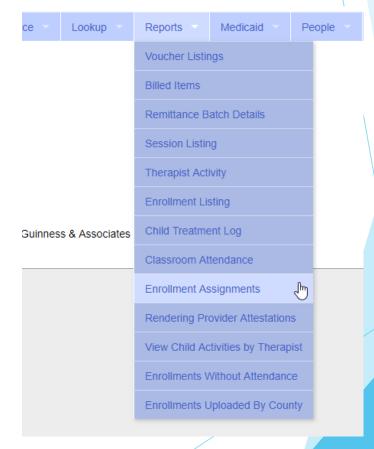
Use Enrollment Lookup to view List



Enrollment Assignments Report

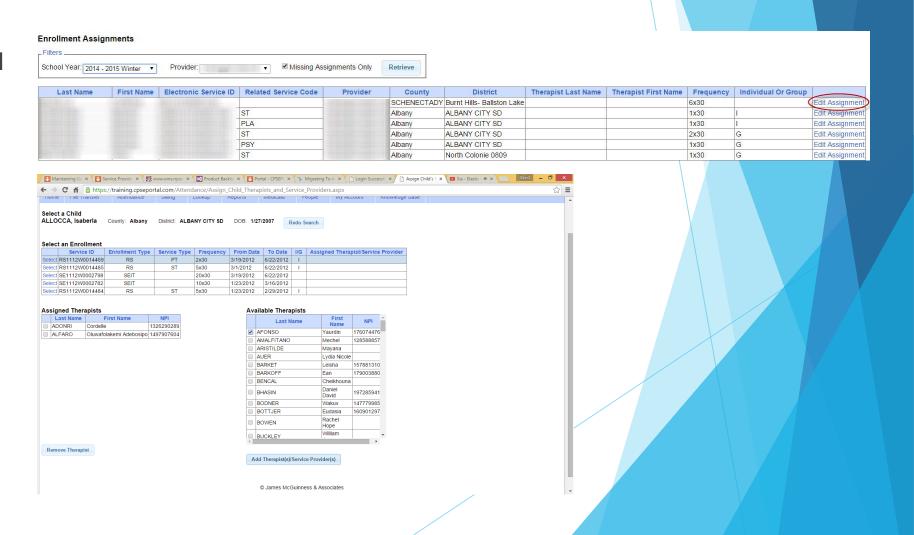
- Easy way to access child enrollment information
- Can also assign or remove therapists from assignment
- Reports > Enrollment Assignments
- Search by School Year or Provider and click Retrieve





Enrollment Assignments Report

- Find the child you need and click "Edit Assignment"
- Select the enrollment
- Add or Remove therapists as needed



Important Note:

If you do not match your enrollments, you cannot bill for those services

Follow-Up

- This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.
- Helpful Knowledge Base Articles:
 - Articles on Unmatched Children/Enrollments:
 - http://support.cpseportal.com/kb/c11/enrollments.aspx
 - Assigning Children to Therapist(s)/Service Provider(s) (including teachers):
 - http://support.cpseportal.com/kb/a34/assign-children-to-therapist.aspx
 - How to look up a child by ESID:
 - http://support.cpseportal.com/kb/a178/how-to-look-up-a-child-by-esid-.aspx
- Email the CPSE Portal Support Team: support@CPSEPortal.com

Upcoming Webinars

- Center-Based Set-Up & Attendance (CB Agencies)
 - 5/11 @ 2:30pm https://attendee.gotowebinar.com/register/4110703854729869072
 - ► 5/12 @ 11:00 am https://attendee.gotowebinar.com/register/6279629078983146768
- Case Management (Independents)
 - ► 5/18 @ 2:30 pm https://attendee.gotowebinar.com/register/20733904658987792
 - ► 5/19 @ 11:00 am https://attendee.gotowebinar.com/register/3296188939408361744
- Case Management (Agency Service Providers)
 - ▶ 5/25 @ 2:30 pm https://attendee.gotowebinar.com/register/1866210295811328272
 - ► 5/26 @ 11:00 am https://attendee.gotowebinar.com/register/1710046659318322960