

CPSE Portal Billing for Agencies

Knowledge Base Articles

- * Portal Invitations – Multiple User Template Upload
 - * <http://support.cpseportal.com/kb/a66/service-provider-user-template-to-import-therapists-and-users.aspx?KBSearchID=16175>
- * Credential verification by individual with login:
 - * <http://support.cpseportal.com/kb/a150/credential-verification-providers.aspx?KBSearchID=16524>
- * Credential verification by agency office staff
 - * <http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx?KBSearchID=16524>
- * Cannot Submit Voucher: Problem of “Not Co-Signed”
 - * <http://support.cpseportal.com/kb/a230/cannot-submit-voucher-problem-of-not-co-signed.aspx?KBSearchID=17202>
- * Creating and Submitting a Voucher
 - * <http://support.cpseportal.com/kb/a62/creating-and-submitting-a-voucher.aspx?KBSearchID=17204>
- * Why doesn't attendance appear to be put on a voucher?
 - * <http://support.cpseportal.com/kb/a92/why-doesnt-attendance-appear-to-be-put-on-a-voucher.aspx?KBSearchID=17204>
- * Missing a Full Diagnosis (ICD) Code
 - * <http://support.cpseportal.com/kb/a339/missing-a-full-diagnosis-icd-code.aspx?KBSearchID=25519>
- * How to Tell What is Missing from My Session
 - * <http://support.cpseportal.com/kb/a460/how-to-tell-what-is-missing-from-my-session.aspx?KBSearchID=25519>
- * Therapist Cannot Unsign a Session

- * <http://support.cpseportal.com/kb/a405/therapist-cannot-unsign-a-session.aspx?KBSearchID=25519>
- * How to Unsubmit a Voucher
 - * <http://support.cpseportal.com/kb/a445/how-to-unsubmit-a-voucher.aspx?KBSearchID=25519>
- * Attendance Denied? How to Remove in Order to Correct and Re-Bill
 - * <http://support.cpseportal.com/kb/a81/attendance-denied-how-to-remove-in-order-to-correct-and-re-bill.aspx?KBSearchID=17204>
- * How to Submit a Ticket to the CPSE Portal
 - * <http://support.cpseportal.com/kb/a188/how-to-submit-a-ticket-to-the-cpse-portal.aspx?KBSearchID=17204>