

Unclaimed Payment Research Webinar Q+A

Question Asked	Answer Given
Can you explain the status - PAID means paid to who? Claimed, etc. I always get confused with that?	The paid status indicates that a payment batch was made for the month listed. The payee will always be listed in the furthest right-hand side of the payment list. The claimed status means that the payment has been claimed on an AVL, and the AVL it was claimed on will also be visible on that line.
Next question - I have some overlaps with other Counties. How do I know who I am overlapping with?	This information can be found in your STAC rejection report. We reviewed this process during a previous webinar. The information and slides can be found here >> https://support.cpseportal.com/kb/a805/preschool-webinar-4-sending-stacids-stac-1s-stac-5s-and-summary-files.aspx You can also feel free to reach out to schedule a meeting to assist if the rejections are unclear.