

Questions	Answers
Can corrections be made to records, including in the info the county has entered?	You cannot make corrections to County created records, you can only make corrections on an unmatched record. If a correction needs to be made on the County record, you will need to contact the County to make the correction.
When a child lookup is completed, can an agency or itinerant see every student that the County has entered?	The agency will be able to only see students specific to that agency, and a provider will only see students specific to that provider.
Can services be billed on an unmatched record?	You cannot bill on an unmatched record. Make sure to check for potential matches in order for the sessions to be ready for billing.