

McGuinness Full-Service Medicaid Kick-Off For Rockland County

September 17, 2021 @ 10:00am & 2:00pm

Questions & Answers

Topic/Category	
PRESCRIPTIONS	
Q	Currently prescriptions are not required for Counseling & Parent Training. Will prescriptions for these services now be required?
A	No, only prescriptions for OT, PT, ST & Psychological Counseling will require prescriptions.
Q	Will we need to re do our speech prescriptions that were done in September for October in the new system?
A	No, you will not need to redo your speech prescriptions. As of 10/1/2021 , you will need to start using Digital Orders for speech services for any new children or any speech services that have changed.
Q	What does ST stand for?
A	ST is the abbreviation used for Speech Therapy.
OPRA	
Q	Is there a link to verify that our speech providers have valid OPRA numbers?
A	There is not a link in the Portal to check OPRA status. You can; however, click on this link to search for each of your speech therapists by NPI #: https://www.emedny.org/info/opra.aspx
Center-Based/Center-Based Related Service Vouchers	
Q	CBRS billing needs to be submitted with CB billing. What if there are Portal problems with CB or CBRS voucher?
A	The CBRS voucher will need to be submitted with the CB voucher in order for the county to pay the tuition. If you have any issues submitting your billing, you can contact the CPSE Portal support team for assistance in resolving the issue. Once billing is ready to submit, you will be required to submit both the center-based and CBRS vouchers at the same time. For any CBRS children that do not accompany the CB Voucher, the tuition for those children will not be paid.
NPI #	
Q	If a provider provides services between 9/1-9/17, and they do not have an NPI #, can we bill retroactively once an NPI # is obtained?
A	Yes, you will be able to submit a voucher for those attendance dates. The service provider may not be able to add the NPI # to the Portal account, but you can send the NPI # to McGuinness, and they can add it for you. The therapist, or agency, will need to verify the therapist's credentials after the NPI # has been added to the therapist's profile.