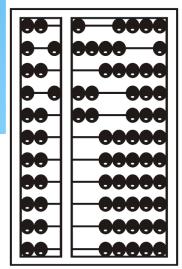
UPLOADING PRESCRIPTIONS AND MCGUINNESS VERFICATIONS



INTRODUCTIONS

Who will you be working with at McGuinness?

Deborah Frank, McGuinness Medicaid Specialist

Kelly Knowles, McGuinness Medicaid Team

TOPICS COVERED

- Unmatched Enrollments & Medicaid Documentation (Review)
- Uploading Prescriptions
 - Unmatched Children & Enrollments
 - Uploading a Prescription (Therapists)
 - Uploading a Prescription (Billing Admins)
 - Viewing & Printing Prescriptions (Therapists/Billing Admins)
 - How do You Know if You Uploaded Your Prescription Successfully?
 - Prescription Troubleshooting
- Verification Process for Prescriptions
- New Prescription Template (Rockland County Approved)
- Next Webinar Training Save the Date
- McGuinness Medicaid-in-Education Contact Information
- Follow-up

UPLOADING MEDICAID DOCUMENTATION

- Providers will be expected to upload prescriptions to the Portal for the 2021-22 ten-month session (service dates beginning 9/1/21) so McGuinness can confirm that all the Medicaid requirements are in place for claiming.
- Prescriptions should be uploaded for <u>all</u> children not just Medicaid children.

☐ How do you upload the prescription if the child is not in the Portal – no enrollment exists?

Entering Temporary Children & Enrollments "Unmatched Records"

□ A child's "official" enrollment is not always created prior to the first day of a school session. Until the "official" enrollment is created providers can create an "Unmatched Child" and an "Unmatched Enrollment."

These "unmatched" records are temporary placeholders; they exist so that providers can complete session notes and upload Medicaid documentation contemporaneously.

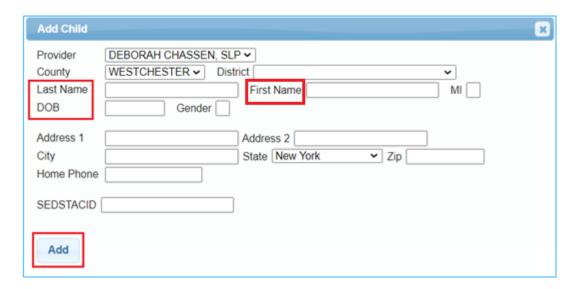
Entering Temporary Children & Enrollments (Continued)

- 1. Add the "Unmatched Child" first. Once the unmatched child is created, you will be able to create the unmatched enrollment.
 - Go to Caseload Maintenance>Unmatched Children
 - Click Add Child

Jnmatched Children Add Child															
Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone				
С		1		11/10/2015					NY			Enrollments	Attempt Match	Edit	Delete
c				10/19/2016					NY			Enrollments	Attempt Match	Edit	Delete
С				1/18/2014					NY			Enrollments	Attempt Match	Edit	Delete
С				3/11/2016					NY			Enrollments	Attempt Match	Edit	Delete

Entering Temporary Children & Enrollments (Continued)

- Fill in the as much information as you have; however, you can create the record with as little as the county, child's name and DOB.
- After you click ADD, the unmatched child record is created.



Editing an Unmatched Child

- ☐ The information you entered for the unmatched child may be different than what the county entered. You can edit your unmatched child to match the official record. If the County entered the enrollment incorrectly, contact the county so the enrollment can be edited on their end.
- ☐ Go to Caseload Maintenance>Unmatched Children
- Click Edit __

Unmatched Ch	nildren	dd Child													
Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone		——		
C66000159808	HERRARA	KRISTIE		11/10/2015	WESTCHESTER	NEW ROCHELLE	600 PELHAM ROAD	NEW ROCHELLE	NY	10805		Enrollments	Attempt Match	Edit	Delete
C66000152996	MENDEZ	KAMALU		10/19/2016	WESTCHESTER	NEW ROCHELLE	7 DAVENPORT AVE	NEW ROCHELLE	NY	10805	281 844 5019	Enrollments	Attempt Match	Edit	Delet
C66000075197	Pirzinger	Luke		1/18/2014	WESTCHESTER	NEW ROCHELLE			NY			Enrollments	Attempt Match	Edit	Delete
C66000159811	SEBASKI	WYETH		3/11/2016	WESTCHESTER	SCARSDALE	27 FERNCLIFF ROAD	SCARSDALE	NY	10583		Enrollments	Attempt Match	Edit	Delet

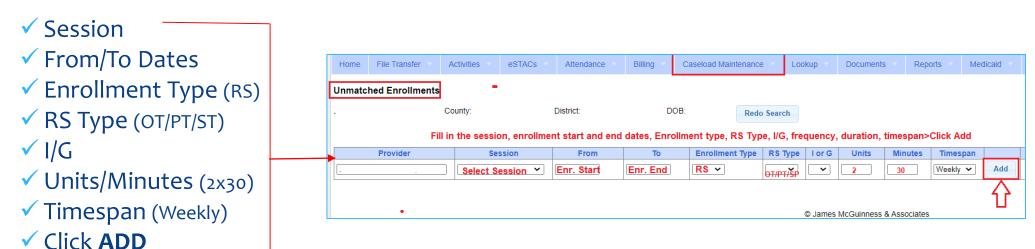
Editing an Unmatched Child

□ After you click Edit, the following screen will allow you to edit the unmatched child. Edit [only] the field(s) that are incorrect and click <u>Update</u> at the end of the row.

Unmatched C	hildren Add Child														
Child Number	Last Name	First Name	МІ	P	ОВ	County	Dis <mark>t</mark> rict	Address1	City	State	Zip	HomePhone			<u> </u>
C52000155289	ABRAMS	EDDIE		8/10/20	15	SARATOGA	WATERFORD-HALFMOON UFSD ~			NY			Enrollments	Attempt Match	Update Cancel

Entering Temporary Children & Enrollments (Continued)

- 2. Now that the "unmatched child" has been successfully created, you will be able to create the "unmatched enrollment."
 - Go to Caseload Maintenance>Add/Edit Unmatched Enrollment>Select



- The unmatched enrollment has now been added.
- You can now use this temporary enrollment to enter your session notes and upload documentation.

HOW TO CREATE AN UNMATCHED CBRS ENROLLMENT

Caseload Maintenance

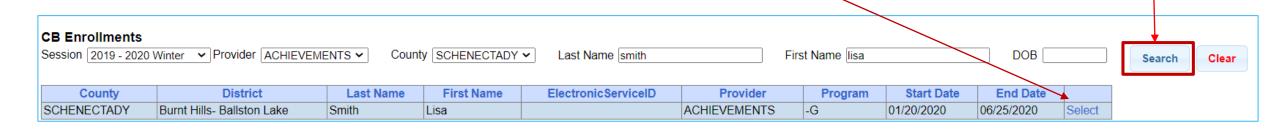
CBRS Enrollments

My Caseload

Lookup

Docu

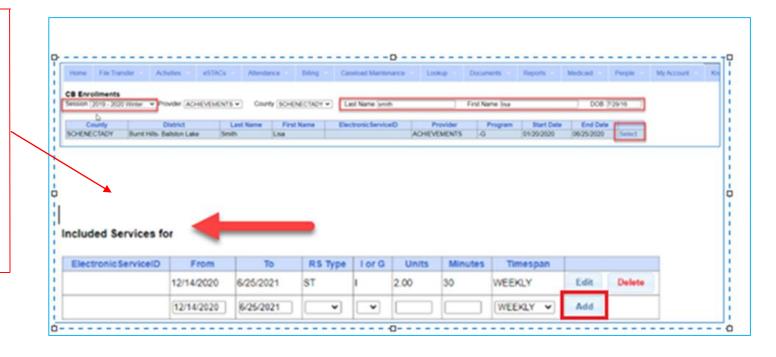
- Go to Caseload Maintenance>CBRS Enrollments
 - Select the correct session,
 - Enter the Provider
 - Enter the County
 - Enter the child's information (Last Name, First Name, DOB)
 - Click Search
 - Click Select at the end of the row for the CB enrollment.



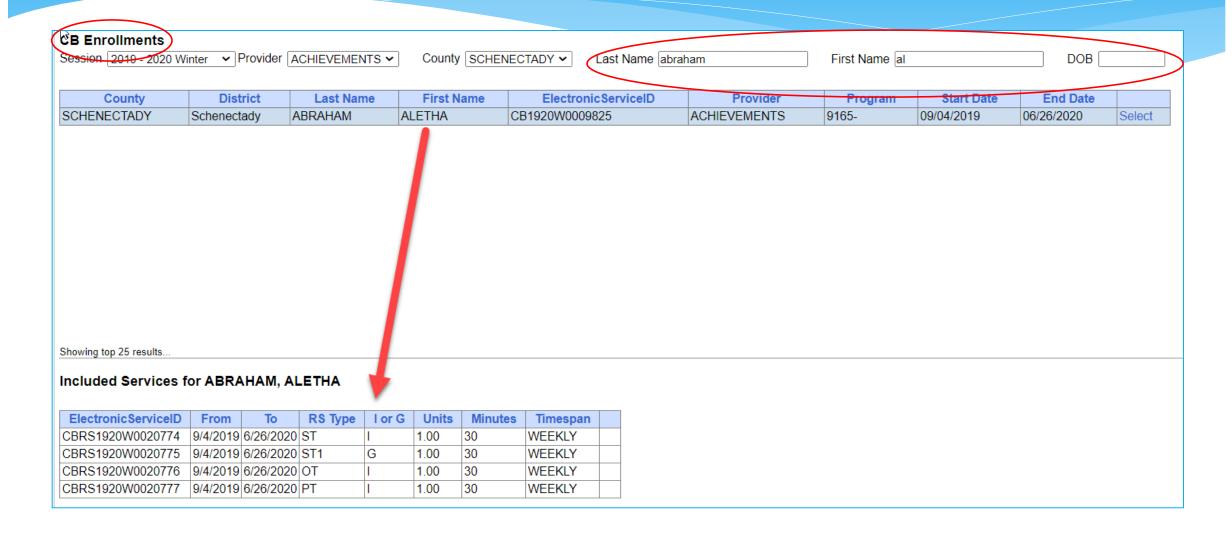
HOW TO CREATE AN UNMATCHED CBRS ENROLLMENT

Fill in the following CBRS data.

- ✓ From and To Dates
- ✓ **RS Type** (OT/PT/ST)
- ✓ Individual or Group
- ✓ Units (Frequency)
- ✓ Minutes (Duration)
- ✓ Time Span (Weekly, Monthly, etc.)
- ✓ Click ADD



UNMATCHED CBRS ENROLLMENT (Process Complete)



Questions?

We will answer any questions regarding Unmatched Children/Enrollments.

HOW TO UPLOAD A PRESCRIPTION

(Two Options)

Option 1: Hard Copy Paper Upload Process

Option 2: Digital Speech Recommendation (for SLPs only)

This process will be addressed in a separate webinar on 9/28/21.

SAMPLE PRESCRIPTION Scan to your computer

Entering the prescription into the Portal is a Two-step process. Entering the details of the prescription and uploading the image.

Step 1 is entering the following details from the prescription into the "Prescriptions Details Screen" in the Portal.

- Order Type (Service)
- 2) Ordering practitioner's NPI #
- 3) Signature Date
- 4) School Year
- 5) ICD Code(s)
- 6) Frequency can be entered or default to "As per IEP"

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required.) Evaluation Services DOB 12/16/19 District Achievements Agency (Name of Agency, Center-based Program or Individual Provider / Phone) Term of Service: School Year July 1, 2019 to June 30, 2020 (Please type in the last two digits of the school year. Format YYYY.) (REQUIRED) Evaluation/Service ICD CODE for ICD CODE for Medical Diagnosis/Purpose of Treatment EVALUATION(S) SERVICE(S) * Delayed milestone in childhood Occupational Therapy Physical Therapy Speech Psychological/Psychological Counseling Skilled Nursing (Requires a Physician's Order The most specific ICD code is required for each evaluation/service. Medicaid requires that a written referral be in place prior to the initiation of evaluations/services. An order/referral for services must be completed for each IEP period. Date Signed 7/1/19 Carolyn Lemons, M.D. Title M.D. Address & Phone (REQUIRED) - (Stamp Accepted) 78564 123 Main Street (REQUIRED) NPI # 1912322454 City, State 12345 (555) 345-6789

services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

SAMPLE PRESCRIPTION

Step 2 is entering the following details for the Prescription image.

- □School Year (#4)
- ■NPI # of the ordering practitioner (#2)
- ☐ The prescription signature date (#3)

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided as specified in the Individualized Education Program (IEP) designed by the Committee. (Check one or both as required.) Evaluation Services Student Name Odilia Aaron DOB 12/16/19 District Achievements Agency (Name of Agency, Center-based Program or Individual Provider / Phone) ☑ Annual Review Meeting ☐ Change in Service ☐ Transfer Meeting ☐ Re-Eval Meeting ☐ New Referral (REQUIRED) Term of Service: School Year July 1, 2019 to June 30, 2020 (Frequency, Duration & Class Ratio as per the IEP) (Please type in the last two digits of the school year. Format YYYY.) (REQUIRED) Evaluation/Service ICD CODE for ICD CODE for Medical Diagnosis/Purpose of Treatment EVALUATION(S) SERVICE(S) * Delayed milestone in childhood Occupational Therapy Physical Therapy Speech Psychological/Psychological Counseling Skilled Nursing (Requires a Physician's Order) The most specific ICD code is required for each evaluation/service. Medicald requires that a written referral be in place prior to the initiation of evaluations/services. An order/referral for services must be completed for each IEP period. A new order/referral must be completed wherever reviews conducted during an IEP period results in a change in service (i.e., frequency/duration/class size). Date Signed 7/1/19 Print Name Carolyn Lemons, M.D. Title M.D. Address & Phone (REQUIRED) - (Stamp Accepted) 78564 123 Main Street (REQUIRED) NPI # City, State 12345 1912322454 (555) 345-6789

(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scope of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

HOW TO UPLOAD A PAPER PRESCRIPTION (Two Menu Options)

- Before you can upload a prescription to the Portal you must scan and save the prescription to your computer (Desktop). Caseload Maintenance Lookup Docun You can upload a prescription from two different menus in the Portal: **CBRS** Enrollments My Caseload Caseload Maintenance>Prescriptions for Caseload* rescriptions for Caseload (for Therapists) Assign Child's Therapist(s) and Service Provider(s) My Account Knowledge F Parental Consent Entry Medicaid>Prescriptions>Prescription Entry Maintenance* Missing Documents (for Billing Admins) **IEP Maintenance**
- * Important Note Regarding Prescriptions: Beginning with a September 1, 2021 service date, providers will not be able to submit a voucher in the Portal until a prescription has been uploaded.

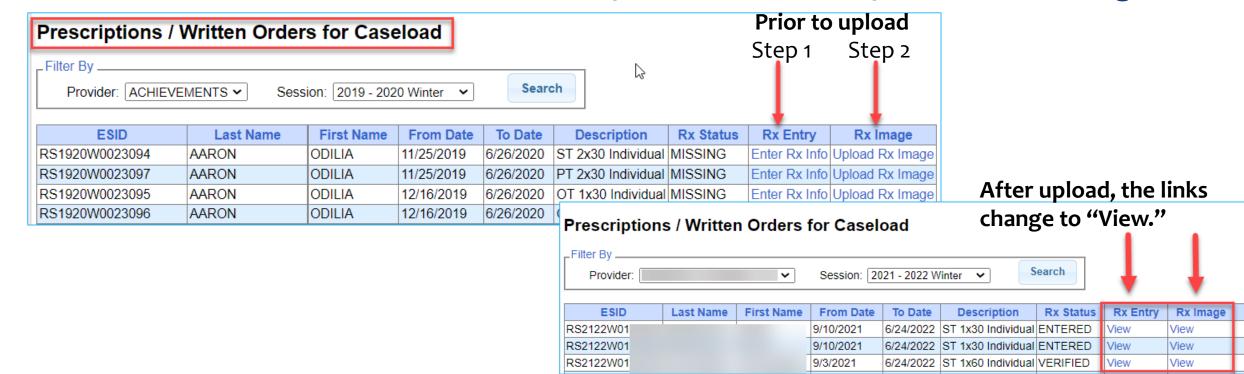
MENUS TO UPLOAD PRESCRIPTIONS

(Option 1 – Therapist – Caseload Maintenance>Prescriptions for Caseload)

Option 1

Therapist (Caseload Maintenance>Prescriptions for Caseload)

Select the row for the child and the specific service type/ESID # from grid.



MENUS TO UPLOAD PRESCRIPTIONS

Options 2 – Billing Admin Medicaid>Prescriptions>Prescription Entry Maintenance

Option 2:

Billing Admin

(Medicaid>Prescriptions>Prescription Entry Maintenance>Type in Name of Child>Select)



How to Upload a Paper Prescription (Prescription Entry - Therapists & Admins)

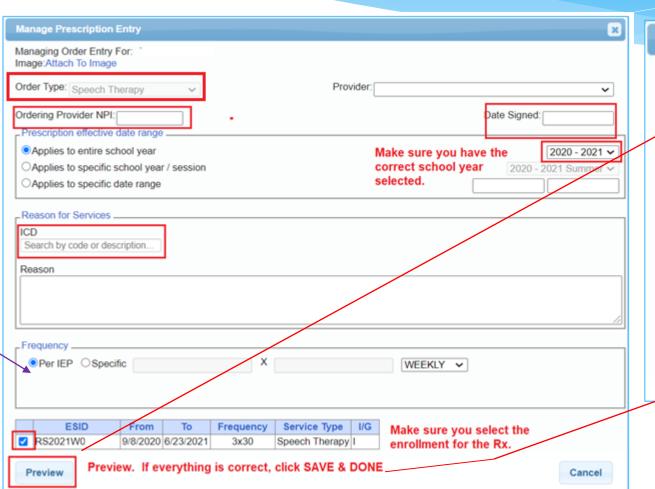
Step One

From the script Enter Items 1 through 5:

- Select Order Type
- 2. NPI
- 3. Date Signed
- 4. School Year
- 5. ICD
- 6. Frequency (Default)

Then...

- 1. Select Enrollment
- 2. Click Preview
- 3. Click Save & Done





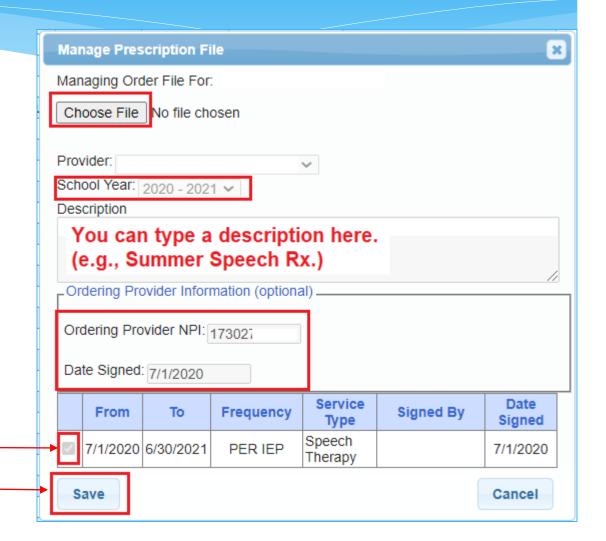
How to Upload a Paper Prescription Image Entry – (Therapists & Admins)

Step 2

Click **Choose File** and browse to the Rx image on your computer.

From the prescription:

- Fill in the correct school year.
- 2. Optional You can type in a description.
- 3. Fill in the NPI #.
- 4. Fill in the **signature date** of the Rx.
- 5. Check the **eligible order**.
- 6. Click **Save**



DEMONSTRATION

UPLOADING A PRESCRIPTION:

THERAPISTS

How can you tell if you successfully entered your prescription?

☐ How do you print the prescription?

How do you know if you completed your Rx? (For Therapists – Prescriptions for Caseload)

☐ How do you know if you successfully completed your prescription?

The **Rx Status Column** on the **Prescriptions for Caseload** screen will let you know whether the prescription has been **Entered, Verified, Missing* or Invalidated**. If invalidated, you will see the reason why it has been invalidated.

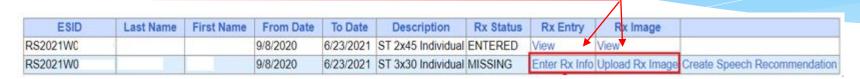
* If the prescription was not entered correctly, the status will show as "missing."

	ESID	Last Name	First Name	From Date	To Date	Description		Rx Status	Rx Ei	ntry	Rx Ima	age	
(CBRS2021S(7/6/2020	8/14/2020	ST 3x30 Individual	ENTERED	\.	View	V	iew		
(CBRS2021S(7/6/2020	8/14/2020	ST 3x30 Individual	invalidated:	Computer-generated signature stamp used.	Enter R	x Info U	lpload Rx	Image	Create Speech Recommendation
(CBRS2021S(7/6/2020	8/14/2020	ST 3x30 Individual	MISSING		Enter R	x Info U	pload Rx	Image	Create Speech Recommendation

The link will change to "View" when the Rx has been successfully uploaded.

How to print Prescription from Prescriptions for Caseload - (Therapists)

☐ Click the "View" link in either the Rx Entry or Rx Image column.



- ☐ From the **Rx Entry** column, click "**View**."
- Click the "View Image" link. –
- ☐ Right Click>**Print**

** OR **

Back
Forward
Reload
Save as...
Print...



×

Manage Prescription File

Managing Order File For:

Image: View Order File

- ☐ From the **Rx Image** column, click "**View**."
- ☐ Click the "View Order File" link.
- Right Click>Print

ADMINS

■How can you tell if you successfully entered your prescription?

☐ How do you print the prescription?

How do you know if you completed your Rx? (For Admins – Prescription Entry Maintenance)

- ☐ How do you know if you successfully completed your prescription?
 - There are two tabs on the <u>Prescription Entry Maintenance Screen</u>
 - 1) Prescription **Entries**, and
 - Prescription Images

 Each tab has a "Status" column

Pregription Entries

7/1/2018 6/30/2019 Speech Therapy

The <u>Prescription Entries Tab</u> will show you whether the prescription was **Entered, Verified,** Invalidated or Missing.

The <u>Prescription Images Tab</u> will show you whether the image is "Attached" or "Unattached" to the Prescription Image.

Prescription Entries Prescription Images Prescription Images School Year Description Signed By **Date Uploaded** ATTACHED TO ORDER 201920 View Edit Image Delete 201819 Order File created from CPSE Portal 7/1/2018 12/5/2018 UNATTACHED TO ORDER View Edit Image Delete

1730278607 7/1/2018

INVALIDATED: Signed with a signature stamp.

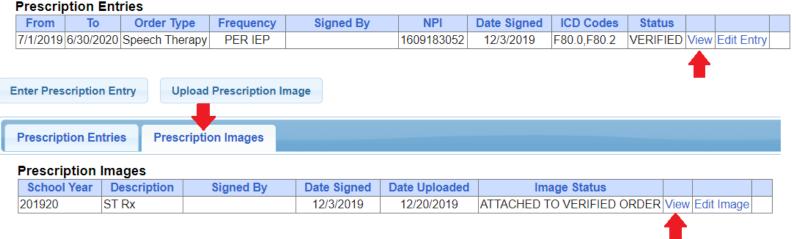
/iew Edit Entry Delete

iew Edit Entry

How to print the Prescription from Prescription Entry Maintenance - (Admins)

☐ Click on the Prescription Entries or Prescription Images Tab. Click the "View" Link. The Rx image will appear. Right click on the Rx image and click **Print**. Enter Prescription Entry **Upload Prescription Image** Back Forward Prescription Images **Prescription Entries** Reload **Prescription Entries** Order Type Frequency Signed By NPI Date Signed ICD Codes Status Save as... F80.0.F80.2 VERIFIED View Edit Entry 7/1/2019 6/30/2020 Speech Therapy PER IEP 1609183052 12/3/2019

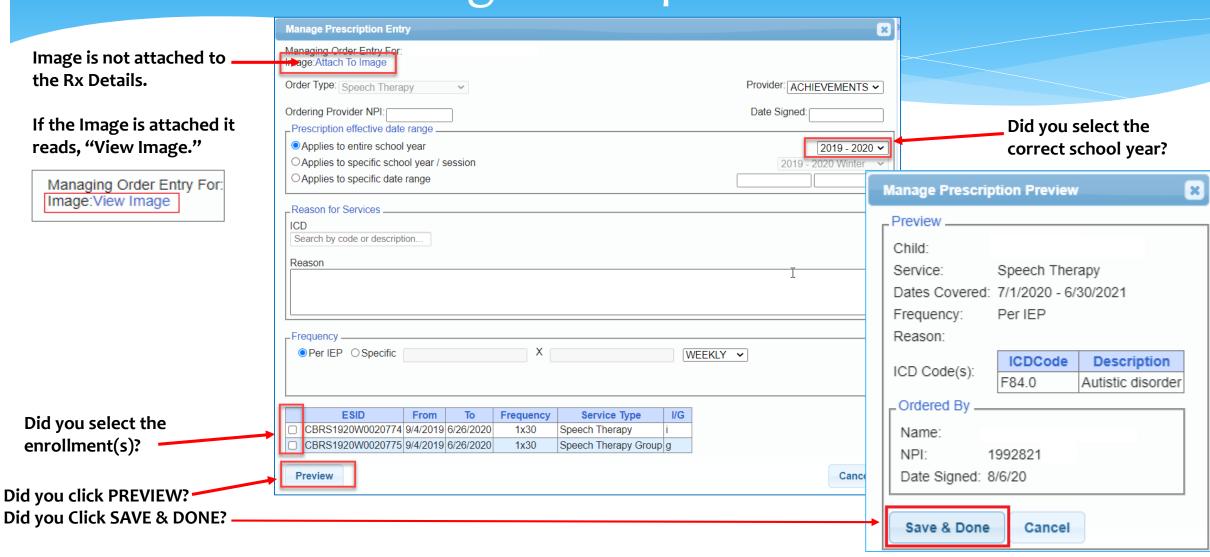
Print...



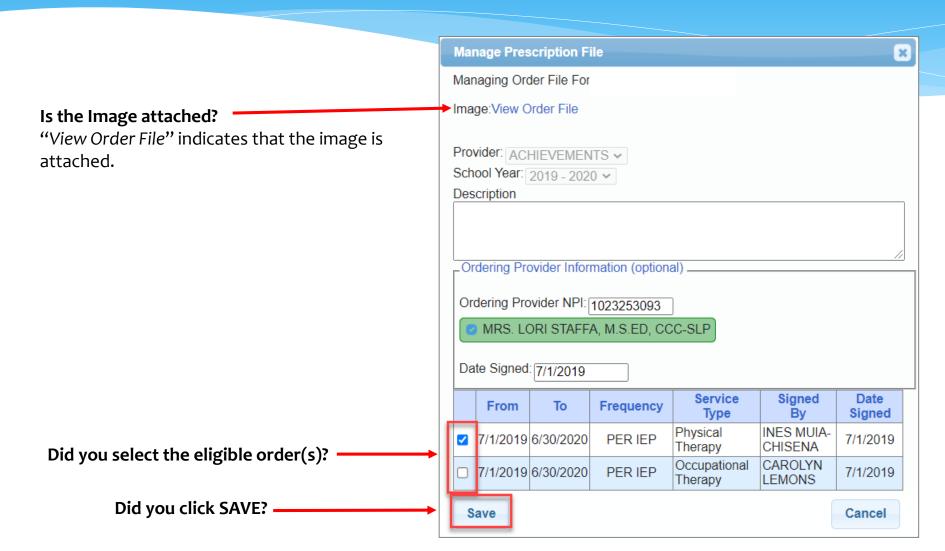
TROUBLESHOOTING (Prescription Uploading)

- ☐ The following issues will prevent you from completing your prescription successfully.
 - ✓ Prescription Entry Details (Step 1) were not completed and/or saved (Preview/Save & Done).
 - ✓ The <u>enrollment that applies to the Rx was not selected</u> on the Prescription <u>Entry</u> Details Screen.
 - ✓ <u>Prescription Image (Step 2) was not uploaded</u> or was uploaded and <u>not attached to the Prescription Details</u> Screen.
 - ✓ The **Eligible Orders** on the **Image** Details Screen was **not selected**.
 - ✓ The <u>correct school year</u> was not selected so the correct ESID # is not associated with the prescription.
 - ✓ The **prescription was invalidated** because one of the eight mandated criteria did not meet Medicaid requirements. As a result, billing cannot move forward.
 - ✓ All the items noted above will result in the following error message,
 - "Details of Prescription/order not entered for enrollment."

TROUBLESHOOTING Entering Prescription Details



TROUBLESHOOTING Entering Image Details



Questions?

We will answer any questions.

VERIFYING A PRESCRIPTION

What do we look at when verifying a Prescription?

We will only be touching on this topic today.

On **9/30/21** we will have a webinar on Medicaid-Compliant Written orders. This explains all the required components of a written order as well as the "valid" versus "invalid" way for those components to be expressed on a Medicaid prescription.

PRESCRIPTION VERIFICATION (Continued)

- ☐ The agency or therapist will be responsible for obtaining and uploading the prescription/speech recommendation.
- Medicaid Q&A #114 Review for completeness prior to uploading....
- □ It is important to note that the therapist/agency must have a copy of the prescription "in hand" before providing the service. The district will not be uploading the prescription.

PRESCRIPTION VERIFICATION (Continued)

☐ What is McGuinness looking for when they verify a prescription?

The Medicaid Provider Policy & Billing Handbook (page 21) lists (8) eight elements that are required on a Medicaid prescription.

- The complete <u>name</u> of the child
- 2. The complete date the order was written and signed (MM/DD/YY)
- 3. The **service(s)** being ordered (OT/PT/ST)

Frequency/duration of the ordered service must be either <u>specified on the order itself</u> (2x30 I)
** OR **

The order can explicitly adopt the frequency/duration of the service by IEP reference (As per IEP)

- 4. Ordering **provider's contact information** (Street, City, State, Zip, Phone Including Area Code.)
- 5. <u>Signature</u> of the ordering practitioner (Stamps are not permitted; including computer-generated signatures)
- 6. The <u>time period</u> for which the services are being ordered (Specific Dates 7/1/yy-6/30/yy -<u>or</u>- School Year 2020-2021)
- 7. The ordering practitioners **NPI and/or license number**
- 8. Patient <u>diagnosis</u> and/or reason/need for ordered service(s) (ICD Code)

Customizable Medicaid-Compliant Prescription Template

Available through the CPSE Portal Knowledge Base

Link to Knowledge Base Customizable Medicaid-Compliant Prescription Template: http://support.cpseportal.com/kb/a172/medicaid-compliant-prescription-template.aspx

Rockland County is expecting providers to use this template beginning <u>January 1, 2022</u> for all services <u>except Speech</u>.

Rockland County is expecting SLPs to use the Digital Speech Recommendation feature in the Portal for <u>new children</u> or <u>changes</u> <u>in service</u> beginning <u>October 1, 2021</u>.

SPACE FOR SCHOOL/AGENCY INFORMATION

You can list your company address and phone number here to be sure that it is included on the order.

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

	elow will be provided	•	cation, a referral for evaluation and/or a lividualized Education Program (IEP) designed
Student Name John Smith	, , ,		1/2/15
District Optional			Optional
Agency Optional			
(Clack One) Reason for Rx: Annual Review Meeting		gram or Individual Provider), ce Transfer Meetin	
(Required) Term of Service: School Year Ju	y 1, <u>2019</u> to J	une 30, 2020	(Frequency, Duration & Class Ratio as per the IEP)
Evaluation/Service	(Required) ICD CODE for EVALUATION(S)	(Required) ICD CODE for SERVICE(S) *	Medical Diagnosis/Purpose of Treatment
Audiological			
Occupational Therapy			
Physical Therapy			
Speech		F80.2	Mixed receptive-expressive language disorder
Psychological/Psychological Counseling			
Skilled Nursing (Requires a Physician's Order) The	most specific ICD code	e is required for each e	valuation/service.
* An A new order/referral must be completed when	order/referral for services i never a review conducted d	must be completed for each luring an IEP period results in	a change in service (i.e., frequency/duration/ratio).
Signature Handwritten Signature Coriginal Signature Required			gned Date is Required (Required)
Print Name PRINT NAME HERE (St	amp Accepted)		Title M.D.
Address & Phone (Required) - (Stamp According)	pted)	(Required) License #	123456 (REQUIRED)
REQUIRED: COMPLETE ADDRESS & PHO ABC Agency	NE#	(Required) NPI#	1234567890 (REQUIRED)
123 Main St. New York City, NY 12345		Medicaid#	
(000) 123-4567		Fax#	

(Signature of NYS licensed and registered physician, a physician or a licensed nurse practitioner acting within the scape of practice (for psychological counseling services this also includes an appropriate school official and for speech therapy services, a speech-language pathologist who has seen the child.)

Questions?

We will answer any questions.

Next Webinar – Save the Date

- Our next webinar training will focus on <u>Credential Verification</u> through the Portal.
- ☐ This process must be completed before you can bill through the Portal.
- This presentation is scheduled for:
 - Tuesday, September 23rd at 10:00 a.m. & 2:00 p.m. (Two presentations)
- Save the date!

McGuinness Medicaid-in-Education Contact Information

James McGuinness and Associates, Inc.

1482 Erie Boulevard

Schenectady, NY 12305

Phone: (518) 393-3635

Fax: (518) 393-9938

Deborah Frank, McGuinness Medicaid Specialist – <u>dfrank@jmcguinness.com</u> – Extension #41 **Kelly Knowles**, McGuinness Medicaid Team – <u>kknowles@jmcguinness.com</u> – Extension #28

Follow-up

- ☐ This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.
 - Search for help in our Knowledge Base: http://support.cpseportal.com/Main/Default.aspx
 - Email: <u>support@CPSEPortal.com</u>
 - Questions/Guidance regarding Medicaid compliance:

Contact Deborah Frank dfrank@jmcguinness.com, 518-393-3635, Ext. #41

HELPFUL LINKS

CPSE Portal Knowledge Base Links for Medicaid

http://support.cpseportal.com/kb/a231/medicaid-knowledge-base-links.aspx