

## CREDENTIAL VERIFICATION

September 23, 2021 @ 10:00am & 2:00pm

### Questions & Answers

Topic/Category	
CREDENTIAL VERIFICATION	
<b>Q</b>	Does everyone have to verify their credentials or only when prompted?
<b>A</b>	Yes, you will be required to verify your credentials now & when prompted.
<b>Q</b>	What if the therapist already verified their credentials with the wrong NPI #?
<b>A</b>	Please email Deb or myself with the correct NPI # so this can be corrected ASAP.
OPRA (SLPs ONLY)	
<b>Q</b>	Does a CFY have to apply for an OPRA # before they get their license?
<b>A</b>	No, the CFY will continue to work under the SLP. Once the CFY becomes an SLP, and has their own license #, then they should apply for an OPRA # using their own license #.
<b>Q</b>	What if the SLP did not receive their eMEDNY Recertification letter because they have moved?
<b>A</b>	You can contact eMEDNY @ 1-800-373-9000. You will need to complete a change of address form which can be found at: <a href="https://www.emedny.org/info/providerenrollment/changeaddress.aspx">https://www.emedny.org/info/providerenrollment/changeaddress.aspx</a>
<b>Q</b>	Can the SLP do a search to see if they are already OPRA enrolled?
<b>A</b>	Yes, if you do not remember if you have already enrolled for OPRA, you can search your NPI # at: <a href="https://www.emedny.org/info/opra.aspx">https://www.emedny.org/info/opra.aspx</a>
<b>Q</b>	Does your OPRA # get backdated to older attendances/session notes?
<b>A</b>	No, your OPRA # starts once eMEDNY has created your OPRA #. Any session notes/attendances previous to your OPRA enrollment will not be eligible for Medicaid reimbursement.