**KNOWLEDGE BASE LINKS**

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| **ARTICLE** | **LINK** |
| Checklist for Medicaid-Compliant Written Orders | <http://support.cpseportal.com/kb/a173/medicaid-compliant-written-order-checklist.aspx> |
| Rockland-Approved Medicaid-Compliant Prescription Template | <http://support.cpseportal.com/kb/a266/medicaid-compliant-prescription-template.aspx> |
| Sample of a Medicaid-Compliant Written Order | <http://support.cpseportal.com/kb/a174/medicaid-compliant-written-order-sample-template.aspx> |
| OPRA/eMedNY Links | <http://support.cpseportal.com/kb/a255/opra-enrollment-information-website.aspx> |
| Medicaid Questions & Answers | <http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf> |
| Medicaid Provider & Billing Handbook, (Update 9) | <http://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf> |
| Knowledge Base (Search for Help) | <http://support.cpseportal.com/Main/Default.aspx> |
| CPSE Portal Support | [support@CPSEPortal.com](mailto:support@CPSEPortal.com) |