

# MEDICAID-COMPLIANT WRITTEN ORDERS

March 15 & 17, 2022

3:30

## Questions & Answers

Topic/Category	
Child / DOB	
<b>Q</b>	If you have two children with same name, shouldn't the date of birth be required to determine the difference?
<b>A</b>	Having the child's date of birth on a prescription is helpful when determining the correct child; however, Medicaid does <b>not</b> require the DOB on the prescription ( <i>the DOB is not one of the eight required items</i> ). If the DOB <b>is</b> delineated on the prescription, it must be the correct DOB for the child.
Term of Service	
<b>Q</b>	If the term of service is 7/1/21 to 6/30/22 and the signature date is 6/11/21, will the prescription be valid for the entire school year?
<b>A</b>	Yes. The term of service on the prescription defines 7/1/21 as the first valid date of the life of the prescription.
<b>Q</b>	If the "As per IEP" reference is delineated on the prescription and the " <b>correct</b> " frequency/duration is written on the prescription, is a new prescription required?
<b>A</b>	No. If the frequency/duration that is written on the prescription matches the enrollment and IEP mandate, a new prescription would not be required. If the frequency/duration was written on the prescription and was <b>not</b> the correct frequency/duration (does not match the IEP mandate), the prescription would not be valid for Medicaid purposes.
Frequency/Duration – As per IEP Reference	
<b>Q</b>	Who has the final determination when recommending a child's frequency? The CPSE Committee or the doctor?
<b>A</b>	The CPSE Committee will determine the appropriate service mandate for the child. The ordering practitioner usually uses the child's IEP information to complete the prescription.
<b>Q</b>	If a child's mandate is 2x45 in a facility and then changed to 1x45 in the facility and 1x45 at home resulting in new enrollments, is a new prescription required?
<b>A</b>	Yes. This change would have generated a new IEP. As a result, a new prescription is required.

Q	If the IEP mandate changes from 2x45 to 2x30, is a new prescription required if the original prescription was written with “As per IEP” reference?
A	Yes. The “As per IEP” narrative no longer applies once there is a new IEP. The new prescription would need to show a signature date of <b>just prior to</b> or <b>just after</b> the implementation date of the new IEP (for the change in service).
<b>ICD Codes / Diagnosis</b>	
Q	How do you handle prescriptions that have ICD codes that are not Medicaid compliant or expired?
A	Work with the ordering practitioner to secure a prescription with an acceptable ICD code.
Q	Does the ICD code need to coincide with the discipline? For example, a PT cannot accept a script with an ICD code for a speech delay.
A	The ordering practitioner that is preparing the prescription is the person that has the ability to determine the diagnosis. If the ICD code that the ordering practitioner lists on the prescription does not align with the child’s treatment plan, the agency (or parent) should work with the ordering practitioner to obtain a replacement prescription.
<b>Corrections / Altering a Prescription</b>	
Q	Should we ask the doctor to <u>correct</u> past prescriptions or go through the parents?
A	The only time that an ordering practitioner can “ <b>correct</b> ” a prescription is at the time that the prescription is being prepared. Once the prescription leaves the doctor’s office if anything on the prescription needs to be corrected/updated, a replacement prescription should be requested. The <b>replacement</b> prescription will have a <b>subsequent</b> signature date. If you have authorization that allows you to work with the practitioner, you can contact the practitioner directly; otherwise you must reach out to the parent.
<b>When is a New Order Required?</b>	
Q	Do we need to obtain two prescriptions – one for summer and one for fall?
A	If the summer and winter services are listed on the same IEP, the term of service on the prescription is 7/1 to 6/30 and the prescription references the IEP for frequency/duration, one script would cover the entire school year.  If the child has one IEP for summer and another IEP for the winter, two prescriptions would be required – new IEP requires a new script.
<b>Replacement Prescriptions</b>	
Q	If the replacement prescription is dated <b>after</b> the start date of the service, will the service be covered?
A	Any sessions that are provided prior to the signature date on the Medicaid-compliant prescription should be marked as, “ <b>Not Medicaid Eligible</b> ” on the session note. A Medicaid-compliant prescription must be in place in order to bill Medicaid.

Miscellaneous

**Q** Can licensed psychologists enter digital orders for Psychological Counseling enrollments?

**A** The Portal does not support this at this time.

**Q** Do doctors need to be enrolled in Medicaid?

**A** If the ordering practitioner *is* enrolled with Medicaid, the resulting services can be billed to Medicaid. If the ordering practitioner is *not* enrolled in Medicaid, the resulting services (*that were referred by the non-Medicaid practitioner*) cannot be billed to Medicaid.

**Q** What happens when the doctor is not enrolled with Medicaid?

**A** If the ordering practitioner is not enrolled with Medicaid, the resulting services that are provided will not be Medicaid reimbursable.

**Q** Should the Portal Start/End dates always match the IEP even if the actual start date is different?

**A** Yes. The Portal and IEP must match in order to bill Medicaid. Attendance of the child is different from the school year timeframe shown on the prescription.

**Q** If the doctor checks off both evaluation and services, is that okay?

**A** Yes.