GUINNESS ATES INC. **hts** AMES McG & ASSOCIA Consulta

NEW ORDER SCREEN

(New Interactive Upload Process) OCTOBER 2022



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McGuinness now has a separate Portal mailbox strictly for Medicaid Issues. The mailbox is **MEDICAID@CPSEPORTAL.COM**.

Here are some things that you can address to the Medicaid mailbox:

- Medicaid Compliance
- Medicaid Documentation; including how to upload documentation
- IEP Issues
- Prescriptions & Digital Recommendation Issues
- Credential Verification Issues

ANNOUNCEMENTS

Today's webinar is for anyone that will need to upload a paper prescription to the Portal (OT/PT/ST/Psy Counseling).

□ If you are an SLP, you will continue to create digital orders in the Portal.

Today's webinar will be recorded. The PowerPoint Presentation, the recording and questions and answers from the webinar will be emailed to all registrants.

TOPICS COVERED

Medicaid Compliance for Prescriptions

Required Elements of a Medicaid Prescription

How to Upload the Prescription

- Therapist Menu
- Billing Admin Menus (Two Options)
- PRESCRIPTION UPLOAD SCREEN (Four-Step Process)
 - 1) <u>Upload Image</u>
 - 2) Image Details Screen
 - **Interactive Entry**
 - Child Name
 - Time Period
 - Ordering Practitioner Name & Credentials
 - Signature Date
 - **Manual Selection**
 - Practitioner's Address, Phone, Signature
 - 3) Order Details Screen
 - Service, Frequency/Duration, ICD Code
 - 4) Attach Enrollments to Details
- Unmatched Enrollments

MEDICAID COMPLIANCE FOR PRESCRIPTIONS

Most contracts between counties and providers stipulates that the provider will comply with Medicaid regulations.

Since the written order is one of the key documents that will allow the Medicaid claiming process to move forward, we have made design changes that should ensure a higher percentage of Medicaid compliant prescriptions.

There are eight (8) required elements of a Medicaid prescription.

The new prescription screen mirrors the list of the eight required prescription elements in the Medicaid Handbook (Page 21).

WHAT ARE THE EIGHT REQUIRED ELEMENTS OF A MEDICAID PRESCRIPTION?

Per the **Medicaid Provider Policy and Billing Handbook** (Update 9) Page 21, www.oms.nysed.gov/Medicaid, there are eight (8) required elements on a written order. The new screen correlates with this list.

- 1. <u>Child's Name</u>
- 2. <u>Term of Service/Period of Service</u>
- **3.** Ordering Practitioner's Information
 - Name
 - Address/Phone
 - NPI #
- 4. <u>Date</u> the order was written and signed
- 5. <u>Signature</u> of the ordering practitioner
- 6. <u>Service(s) being ordered</u> (OT/PT/ST).
- 7. <u>Frequency/Duration</u>/Class Designation Or As Per IEP Reference
- 8. Patient diagnosis (ICD Code)

Items 1-5 will be entered on the Image Details Screen.

Items 6-8 will be entered on the Order Details Screen.

PRESCRIPTION MENUS (Caseload Maintenance & Medicaid Menus)

Prescriptions will be uploaded by therapists and/or billing admins.

Therapists and Billing Admins will use different menus to upload the prescription.

Once the prescription screen is accessed, the upload process is the same for therapists and billing admins.

First I will go over the different menu options and then we will look at the new prescription upload process.

PRESCRIPTION MENUS (Therapists & Billing Admins)

Before you can upload a paper prescription to the Portal you must scan and save the prescription to your computer (Desktop).

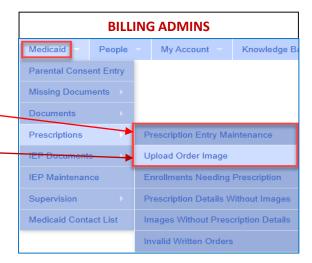
A prescription can be uploaded from **two different menus** in the Portal:

 <u>Caseload Maintenance</u> > Prescriptions for Caseload ⁻ (for Therapists)

2. <u>Medicaid</u> >

- 1) Prescriptions > Prescription Entry Maintenance &
- 2) Prescriptions > <u>Upload Order Image</u>
 - (for **Billing Admins**)





PRESCRIPTION MENU (Therapists)

For Therapists:

Caseload Maintenance > Prescriptions for Caseload

- Click the "Upload" link in the Upload Rx Column.
- □ The prescription template comes up To start the process you will/upload the prescription image.

Prescription	s / Writteı	n Orders								
Filter By	Filter By									
Provider:	Provider: Session: 2022 - 2023 Winter Search									
ESID	Last Name	First Name	From Date	To Date	Description	Rx Status	View Images	Upload Rx		
RS2223W0198283			9/7/2022	6/23/2023	ST 1x30 Individual	POTENTIAL	View existing images	Upload	Create Speech Recommendation	
RS2223W0198284			9/7/2022	6/23/2023	ST 1x60 Individual	POTENTIAL	View existing images	Upload/	Create Speech Recommendation	
RS2223W0197941			9/7/2022	6/23/2023	ST 2x30 Individual	VERIFIED	View	View		

_ Upload Document	
Choose File No file chosen	Upload Image
*Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats	

Caseload Maintenance

Prescriptions for Caseload

My Caseload

Supervision

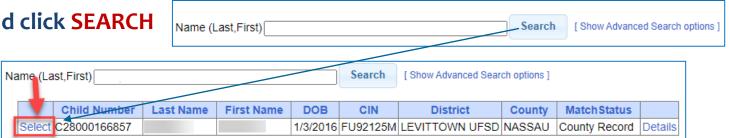
Create New Order

PRESCRIPTION MENU (Billing Admins – Option 1)

For Billing Admins – Option 1

Medicaid> Prescriptions > Prescription Entry Maintenance

- Enter Last Name, First Name and click SEARCH
- Click Select.



Click the "Upload Prescription Image" button. To start the process you will upload the prescription image.

Upload P	Prescription	County: NASSAU	District: LE	VITTOWN UFSD DOB: 1/	3/2016	Redo Search					Upload Document Choose File No file chosen *Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats
	tion Entrie ption Ent		ages								
From	То	Order Type	Frequency	Signed By	NPI	Date Signed	ICD Codes	Status			
7/9/2021	6/30/2022	2 Speech Therapy	PER IEP	SHERI MORGASEN	1326326505	7/9/2021	F80.9	VERIFIED	View	Edit Entry	Or
7/1/2020	6/30/2021	Occupational Therapy	PER IEP	FAWZIA KAZMI	1609836501	11/6/2020	F81.9	VERIFIED	View	Edit Entry	
7/1/2020	6/30/2021	Speech Therapy	PER IEP	STEPHANIE NEUGEBAUER	1306255229	9/10/2020	F80.9	VERIFIED	View	Edit Entry	



PRESCRIPTION MENU (Billing Admins – Option 2)

Upload Image

For Billing Admins – Option 2

Medicaid > Prescriptions > Upload Order Image

As soon as you click on Upload Order Image, the prescription template comes up.

To start the process you will upload the prescription image.

Click Choose File, Browse to Rx Image, Click Upload Image.

Medi	aid Contact List	Images Witho	out Prescript	ion Details						
		Invalid Writte	n Orders							
Reupload File	Order Image Details									
Name (Last,Firs	t)			Searc	h [Show Advanced Sear	rch options]				
Child Number	Last Name	First Name	DOB	CIN	District	County				
C28000166857	/		1/3/2016	FU92125M	LEVITTOWN UFSD					

People

Parental Consent Entry Missing Documents

Prescriptions

IEP Documents

IEP Maintenan

Supervisi

My Account

Upload Order Image

Prescription Entry Maintenance

Prescription Details Without Images

Knowledge E

Upload Document

Choose File No file chosen

*Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats

QUESTIONS

HOW TO UPLOAD A PAPER PRESCRIPTION (Four-Step Process)

1) Upload the Order Image

Choose File No file chosen *Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats

Upload Image

2) Enter the Image Details Screen - Required Field Checklist (five of the eight required Medicaid items)

.Upload Document

Required Field Checklist	
Child Name	SAF
Time Period of Service	7/1/2021 to 6/30/2022 (202122)
Ordering Practitioner's Name	CAROLYN LEMONS
Ordering Practioner NPI/ License	1912322454
Ordering Practitioner's Address	
Ordering Practitioner's Phone Number	
Signature Date	09/22/2022
✓Signature	
	Save Order Image

3) Select and/or Enter the Order Details Screen (Service Type, ICD Code, Frequency/Duration – the remaining three required Medicaid items)

Ord	ler Details								
	Service Type	ICD	Start Date	End Date	Frequency	Duration	I/G	Per IEP	
	~		7/1/2021	6/30/2022			~		Add Detail

4) Attach the enrollment to the prescription.

	Provider Name	ESID	From Date	To Date	Service	Status	100
BROOKVILLE	CENTER FOR CHILDRES SER	CBRS2223S0047009	07/04/2022	08/12/2022	ST 3x301	ON PREVIOUS ORDER	
BROOKVILLE	CENTER FOR CHILDRES SER	CBRS2223W0047014	09/06/2022	06/23/2023	ST 3x301		Attact

PRESCRIPTION UPLOAD SCREEN (Prescription Entry Screen – Scanned Prescription)

The screenshot below shows you what you will see on the uploading screen.

- On left is the screen that you will use to <u>enter</u> five of the eight required elements of a Medicaid prescription.
- On the **right** is the <u>scanned prescription</u> where you will obtain the information to enter to the **Image Details** Screen.

Upload Order Image PRESCRIPTION ENTRY SCREEN	SCANNED PRESCRIPTION
Reupload File Order Image Details	≡ OrderImageHandler 1 / 1 − 80% + 🕃 🚸 🛓
Child JONES, JANE County: NASSAU District: LEVITTOWN UFSD DOB: 1/3/2016 Redo Search Period of Service Applies to entire school year Applies to specific school year / session Applies to specific date range	PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES
Required Field Checklist Child Name JANE JONES Time Period of Service	In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.) Evaluation Services Student Name JONES, Jane DOB 1/3/2016
Ordering Practitioner's Name Ordering Practioner NPI/ License Ordering Practitioner's Address Ordering Practitioner's Phone Number Signature Date Signature	District Levittown UF SD County Nassau Agency (Name of Agency, Center-based Program or Individual Provider / Phone) (Dack Owe) Reason for Rx: Annual Review Meeting Change in Service Transfer Meeting Re-Eval Meeting New Referral
	(REQUIRED) Term of Service: School Year July 1, 2022 to June 30, 2023 (Frequency, Duration & Class Ratio as per the IEP)

STEP 1 – UPLOADING THE ORDER IMAGE (For Therapists & Billing Admins)

At this point in the process...

- **Therapists** have clicked the "<u>Upload Rx Image</u>" link (Prescriptions for Caseload) and are ready to upload the prescription image (Step 1).
 - Click Choose File
 - Browse to document on computer, and 2)
 - **Click Upload Image** 3)

- **Billing Admins** have entered the child's name into the name box and clicked Search.
 - After the child was searched, the **Select** link was clicked.
 - The <u>Upload Prescription Image</u> button was clicked and are ready to upload the prescription image (Step 1).
 - Click Choose File 1)
 - Browse to document on computer, and 2)
 - Click Upload Image 3)

Upload Document

*Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats

BOTH GROUPS WILL FOLLOW THE SAME STEPS/SCREENS TO ENTER/UPLOAD THE HARDCOPY PRESCRIPTION.

Upload Document _ Choose File No file chosen Upload Image *Accepts .pdf, .docx, .doc, .jpg, .jpeg, .png, .gif file formats

> Choose File No file chosen Upload Image

STEP 2 – IMAGE DETAILS SCREEN (& Required Field Checklist)

- Now that Step 1 has been completed, uploading the prescription image, you are ready to move to Step 2, completing the <u>Image Details Screen</u>.
- The Image Details screen (Required Field Checklist) will begin to populate with the first Medicaid element, the Child's Name, to start the process.
- Each subsequent Medicaid element following the Child's Name will populate after each element has been entered. This will ensure that each Medicaid element is entered as it is delineated on the hardcopy prescription.
- □ If any of the required Medicaid components are <u>missing or illegible</u>, you will not be able to continue with the upload process.
- If you cannot continue with the upload process because of missing or illegible information, you will need to request a replacement prescription from the ordering practitioner.

Step 2 – IMAGE DETAILS SCREEN (Interactive Entry & Manual Selection)

Interactive Entry – (Order Image Screen – Step 2)

- 1. <u>Child's Name</u>
- 2. <u>Term of Service/Period of Service</u>
- **3.** Ordering Practitioner's Information
 - Name
 - Address
 - NPI #
- 4. <u>Date</u> the order was written and signed

As you can see, the Medicaid elements shown in the Medicaid Handbook (this list) has been incorporated into the new screen.

Manual Selection - (Order Image Screen)

- 5. Ordering Practitioner's Address/Phone #
- 6. Order Practitioner's Signature

Preview of New Image Details Screen

Child County: NASSAU District: LEV	VITTOWN UFSD DOB: 1/3/2016 Redo Search
Period of Service	Redo Search
Applies to entire school year 2021 - 20	
OApplies to specific school year / session	522 ~
OApplies to specific date range	
Ordering Provider Details	
Ordering Provider Details	
NPI: 1912322454	
Name: CAROLYN LEMONS	
Address: 522 GLENWOOD AVE NEW BOSTON, OH 456625	5505
Date Signed: 09/22/2022	Redo NPI Search
Required Field Checklist	
Child Name	SAKI
Time Period of Service	7/1/2021 to 6/30/2022 (202122)
Ordering Practitioner's Name	CAROLYN LEMONS
Ordering Practioner NPI/ License	1912322454
Ordering Practitioner's Address	
Concerning Practitioner's Address Concerning Practitioner's Phone Number Concerning Practitioner's Phone Number Concerning Practitioner's Phone Number Concerning Practitioner's Address Concerning Practitioner's Address Concerning Practitioner's Address Concerning Practitioner's Address Concerning Practitioner's Phone Number Concerning Practitioner's Phone Phone Number Concerning Practitioner's Phone P	09/22/2022

* Service, Frequency/Duration and Diagnosis Code will be entered on the Order Details Screen

STEP 2 – IMAGE DETAILS SCREEN (Required Field Checklist)

Now you will begin entering the required Medicaid information from the scanned prescription to the Image Order Entry Screen.

Before we begin, please keep an eye on the "Required Field Checklist" box.

- As you progress through the <u>entering process</u>, beginning with the <u>child's name</u>, each required Medicaid element will be auto-checked in the selection boxes to the left of the Medicaid item in the <u>Required Field Checklist</u>.
- You will also you see a list of the *entered* information building (in red) to the right of the *Required Field Checklist*.

Upload Order Image for
Reupload File
Order Image Details
_ Child
County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search
Period of Service
OApplies to entire school year
OApplies to specific school year / session
OApplies to specific date range The Name begins the running list.
Required Field Checklist
Child Name The Child's Name is already checked.
Time Period of Service
Ordering Practitioner's Name
Ordering Practioner NPI/ License
Ordering Practitioner's Address
Ordering Practitioner's Phone Number
Signature Date

STEP 2 - IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Child's Name)

□ The child's name auto-fills in three places on the template.

- 1) At the top of the screen
- 2) In the Child Box, and
- 3) In the Required Field Checklist box.

Since you already <u>Searched</u> and <u>Selected</u> the correct child (Billing Admins) or clicked the link in the Prescriptions for Caseload grid (Therapists), the child's name is...

- Auto-filled in the template.
- The *Child Check box* has been *auto-selected*.
- The <u>Child's Name</u> appears in the <u>Required Field List</u>.

Upload Order Image for 1
Reupload File
Corder Image Details
Child
2) County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search
Period of Service
OApplies to entire school year
OApplies to specific school year / session
OApplies to specific date range
Required Field Checklist
Child Name
Time Period of Service
Ordering Practitioner's Name
Ordering Practioner NPI/ License
Ordering Practitioner's Address
Ordering Practitioner's Phone Number
Signature Date
Signature

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Period of Service – Three Options)

- □ The first item that you will enter is the Period of Service (Term of Service) for the prescription.
- The Period of Service shows three options for the provider to select.
 - 1) Applies to entire school year
 - 2) Applies to specific school year/session
 - 3) Applies to specific date range

Period of Service	
OApplies to entire school year	\sim
OApplies to specific school year / session	~
OApplies to specific date range	

What you enter in this section is pre-determined by what is written on the hardcopy prescription.

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Period of Service – Option #1 – Applies to Entire School Year)

Applies to entire school year, will be selected if the term of service dates are delineated on the prescription as <u>7/1 to 6/30</u>.

Period of Service	
Applies to entire school year	2022 - 2023 🗸
OApplies to specific school year / session	
OApplies to specific date range	

	PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES		
In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.)			
Student Name	Jones, Jane DOB 1/2/17		
District	Schenectady City School District County Schenectady		
Agency	Achievements (Name of Agency, Center-based Program or Individual Provider / Phone)		
(Check One) Reason for Rx:	🗆 Annual Review Meeting 🛛 Change in Service 🗖 Transfer Meeting 🗖 Re-Eval Meeting 🗖 New Referral		
(REQUIRED) Term of Servio	ce: School Year July 1, 2022 to June 30, 2023 (Frequency, Duration & Class Ratio as per the IEP)		

(Discontinue in the last time disits of the ashead mean Format VVVV)

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Time Period of Service – Option #2 – Applies to Specific School Year/Session)

2) Applies to specific school year/session, will be selected if the term of service dates are delineated on the prescription as 7/1 to 8/30 or 9/1 to 6/30.

Period of Service ————	
OApplies to entire school year	~
Applies to specific school year / session	2022 - 2023 Summer 🗸
OApplies to specific date range	

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.) **Evaluation** Services

Student Name	Jones, Jane	DOB	1/2/17
District	Schenectady City School District	County	Schenectady
Agency	Achievements	/	
	(Name of Agency, Center-based P	ogram or Individual Provid	der / Phone)
(Check One) Reason for Rx:	Annual Review Meeting 🛛 🛛 Change in Service	Transfer Meetin	ng 🔲 Re-Eval Meeting 🗌 New Referral
(REQUIRED) Term of Servic	e: School Year 7/1/22 to 8/30/22	(Frequency, Duration & Class Ratio as per the IEP)

Period of Service		
OApplies to entire school year		\sim
Applies to specific school year / session	2022 - 2023 Winter	~
OApplies to specific date range		

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.)

Student Name	Jones, Jane	DOB 1/2/17
District	Schenectady City School District	County Schenectady
Agency	Achievements (Name of Agency, Center-Pased P	Program or Individual Provider / Phone)
(Check One) Reason for Rx:	Annual Review Meeting 🛛 Change in Service	e 🔲 Transfer Meeting 🔲 Re-Eval Meeting 🗌 New Referral
(REQUIRED) Term of Servi	ce: School Year 9/1/22 to 6/30/23	(Frequency, Duration & Class Ratio as per the IEP)

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Time Period of Service – Option #3 – Applies to Specific Date Range)

3) Applies to specific date range, will be selected if there are "<u>specific</u>" term of service dates delineated on the prescription such as <u>7/5 to 8/5</u> or <u>9/8 to 6/21</u>. These are specific dates that are more specific than session dates, which encompass the entire session. This option must be selected if the prescription has this type of specificity.

Period of Service				
OApplies to entire school year				\sim
OApplies to specific school year	/ session	2022 - 2	023 Winter	~
Applies to specific date range	7/5/22		8/5/22	

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.) **Evaluation Services**

Student Name	Jones, Jane		DOB	1/2/17	
District	Schenectady City Scho	ol District	County	Schenectady	
Agency	Achievements (Name of	of Agency, Center-based Pro	gram or Individual Provid	er / Phane)	
(Check Ore) Reason for Rx:	Annual Review Meeting	Change in Service	Transfer Meeting	g Re-Eval Meeting	New Referral
(REQUIRED) Term of Servi	ce: School Year 7/5/	22 to 8/5/22	(F	requency, Duration & Cla	ss Ratio as per the IEP)

			\sim
/ session	2022 - 2	023 Winter	\sim
09/08/20	22	06/21/2023	
			/ session 2022 - 2023 Winter 09/08/2022 06/21/2023

PSSHSP REFERRAL FOR EVALUATION OR RECOMMENDATION FOR SERVICES

In accordance with the request by the Committee on Preschool Special Education, a referral for evaluation and/or a recommendation for services as noted below will be provided <u>as specified in the Individualized Education Program</u> (IEP) designed by the Committee. (Check one or both as required.) **Evaluation** Services

Student Name	Jones, Jane	DOB	1/2/17
District	Schenectady City School District	County	Schenectady
Agency	Achievements (Name of Agency, Center-br	ised Program or Individual Provi	der / Phone)
(Check One) Reason for Rx:	Annual Review Meeting 🛛 Change in Se	rvice Transfer Meetin	ng 🔲 Re-Eval Meeting 🗌 New Referral
(REQUIRED) Term of Servi	ce: School Year 9/8/22 to 6/21/23		(Frequency, Duration & Class Ratio as per the IEP)

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Period of Service)

The first item that you will enter is the Period of Service (Term of Service) for the prescription.

- If the period of service is not delineated on the prescription, you will need to secure a replacement prescription.
- After you select the appropriate term of service option (as indicated on the hardcopy prescription), you will need to enter the school year. When you select the school year, the next section of the entry screen populates, <u>The Ordering Practitioner's Name</u>, <u>Address and NPI #</u>.

Upload Order Image for	Upload Order Image for
Reupload File	Reupload File
- Order Image Details	_Order Image Details
_ChildSelect one.	County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search
County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search	Period of Service
	● Applies to entire school year 2021 - 2022 ✓
Period of Service	OApplies to specific school year Assession
Applies to entire school year	OApplies to specific date range
OApplies to specific school year / session	Ordering Provider Details
OApplies to specific date range	NPI: Begins With: Ends With: State: Search
	Last Name: Begins With: Ends With:
Required Field Checklist	First Name: Begins With: Ends With: Clear
Child Name	
Time Period of Service	Date Signed: The child's name and term of service dates selected appear in the checklist. Required Every Search
Ordering Practitioner's Name	
Ordering Practioner NPI/ License	Child Name Now two boxes are checked.
	Image: Time Period of Service 7/1/2021 to 6/30/2022 (202122)

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Ordering Practitioner's Name, Address & NPI #)

- You will now see that the Ordering Provider Details box has filled in with the NPI search criteria. You can enter the NPI # for the ordering practitioner from the scanned prescription or if you cannot read the NPI # on the prescription you can enter the practitioner's name (and click Search).
- When you click Search, the name, address and NPI # for the ordering practitioner appears below the NPI search. Click Select in the list for the correct person.

	Upload Order Image for
Upload Order Image for	David and Ella
Reupload File	Reupload File
_Order Image Details	- Order Image Details
Child	- Child
County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search	
Period of Service	County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Sea
Applies to entire school year 2021 - 2022	
OApplies to specific school year / session	Period of Service
OApplies to specific date range	Applies to entire school year 2021 - 2022
Ordering Provider Details	○Applies to specific school year / session
- Search Criteria	OApplies to specific date range
NPI: Begins With: Ends With: State: Search	
Last Name: Begins With: Ends With: Clear	Ordering Provider Details
First Name: Begins With: Ends With: Clear	Search Criteria
Date Signed: Redo NPI Search	NPI: Begins With: 1912322454 Ends With: State: Search
Required Field Checklist	Last Name: Begins With: Ends With:
Child Name	First Name: Begins With: Ends With: Clear
Time Period of Service 7/1/2021 to 6/30/2022 (202122)	
Ordering Practitioner's Name	
Ordering Practioner NPI/ License	NPI Last Name First Name Credentials Address1 City State Zip
Ordering Practitioner's Address	Select 1912322454 LEMONS CAROLYN 522 GLENWOOD AVE NEW BOSTON OH 456625505
Ordering Practitioner's Phone Number	Data Signadi
Signature Date	Date Signed: Redo NPI Search
□ Signature	

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Ordering Practitioner's Name, Address & NPI #)

- After you click Select, you will see that the Ordering Practitioner Details box has filled in with the Ordering Practitioner's information (Name, Address and NPI #).
- □ You will also see that four checkboxes are now checked and the NPI number for the ordering practitioner is now listed in the growing list of Medicaid elements to the right.

	Upload Order Image for
	Reupload File
Upload Order Image for	Order Image Details
Reupload File	Child
-Order Image Details	County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search
	Period of Service
County: WESTCHESTER District: NEW ROCHELLE DOB: 9/8/2018 Redo Search	Applies to entire school year Applies to specific school year / session Applies to specific date range NPI # auto fills
Applies to entire school year 2021 - 2022 Applies to specific school year / session Applies to specific date range Ordering Provider Details	Ordering Provider Details Ordering Practitioner Details NPI: Name: Address: NEW BOSTON, OH 456625505 CAROLYN LEMONS S22 GLENWOOD AVE NEW BOSTON, OH 456625505
Search Criteria NPI: Begins With: 1912322454 Ends With: State: Search Last Name: Begins With: Ends With: Ends With: Clear First Name: Begins With: Ends With: Clear NPI Last Name First Name Credentials Address1 City State Zip Select 1912322454 LEMONS CAROLYN 522 GLENWOOD AVE NEW BOSTON OH 456625505 Date Signed: Redo NPI Search	Date Signed: Redo NPI Search Required Field Checklist Four checkboxes are now Child Name checked. Time Period of Service 7/1/2021 to 6/30/2022 (202122) Drdering Practitioner's Name CAROLYN LEMONS Drdering Practitioner's Address 1912322454 Ordering Practitioner's Phone Number Signature Date Signature Signature

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Signature Date)

Next you will enter the signature date from the scanned prescription.

If the signature date is not on the prescription, you will need to secure a replacement prescription.

After you enter the signature date, the Signature Date field is auto-checked in the Required Field Checklist and the signature date appears in the growing list of fields on the right.

Upload Order Image for	
Reupload File	
Order Image Details	
Child	
County: WESTCHESTER	District: NEW ROCHELLE DOB: 9/8/2018 Redo Search
Period of Service	
Applies to entire school year 2021 -	2022 🗸
OApplies to specific school year / session	✓
OApplies to specific date range	
Ordering Provider Details	
Ordering Practitioner Details	
NPI: 1912322454	
Address: CAROLYN LEMONS 522 GLENWOOD AVE	
NEW BOSTON, OH 4566	\$25505
Date Signed: 9/1/22	Redo NPI Search
Required Field Checklist	
Child Name Five check boxes are	
Time Period of Service now checked.	7/1/2021 to 6/30/2022 (202122)
Ordering Practitioner's Name	CAROLYN LEMONS
Ordering Practioner NPI/ License	1912322454
Ordering Practitioner's Address	
Ordering Practitioner's Phone Number	Signature date fills in here.
Signature Date	9/1/22

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Manual Selection)

Five check boxes have auto-filled throughout the entering process so far.

Three checkboxes remained unchecked.

These fields will require the person uploading the prescription to view the scanned prescription for the Ordering Practitioner's address, phone number and signature.

□ If the Ordering Practitioner's information is listed on the prescription, you will check these boxes.

If these items are not listed on the prescription, you will not be able to proceed any further and you should secure a replacement prescription.

Required Field Checklist	
Child Name	SAKI
Time Period of Service	7/1/2021 to 6/30/2022 (202122)
Ordering Practitioner's Name	CAROLYN LEMONS
Ordering Practioner NPI/ License	1912322454
Drdering Practitioner's Address	
Ordering Practitioner's Phone Number	
Signature Date	09/22/2022
Signature	
The second se	

Signature	Carolyn Lemons		Date Sign	ned 9/1/22
	(Original Signature Required – Stamps Not P	ermitted)		
rint Name	Carolyn Lemons, M.D.		т	ïtle
Address & P	hone (REQUIRED) - (Stamp Accepted)	(REQUIRED)	License #	123456
	none (REQUIRED) - (Stamp Accepted)	(LICENSE #	125450
ABC Therapy 23 Main Stre	eet	(REQUIRED)	NPI #	1912322454

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Saving the Required Field Checklist – Image Details – Save Order Image)

After you check the three remaining boxes, you will click the Save Order Image button.

Jpload Order Image for				
Reupload File				
Order Image Details				
Child				
CHRISTIAN, SKYLAR County: WESTCHESTER	District:	NEW ROCHELLE	DOB: 9/8/2018	Redo Search
Period of Service				
Applies to entire school year 202	1 - 2022 🗸			
OApplies to specific school year / session	~			
OApplies to specific date range				
Ordering Provider Details				
Ordering Practitioner Details				
NPI: 1912322454 Name: CAROLYN LEMONS Address: 522 GLENWOOD AVE NEW BOSTON, OH 45	6625505			
Date Signed: 9/1/22	Redo NF	PI Search		
Required Field Checklist				
Child Name		SKY		
Time Period of Service		7/1/2021 to 6/30/2	022 (202122)	
Ordering Practitioner's Name		CAROLYN LEMO	NS	
Ordering Practioner NPI/ License		1912322454		
✓Ordering Practitioner's Address	eck hoves if	f information is o	on Ry	
Ordering Practitioner's Phone Number				
Signature Date		9/1/22		
Signature				
			1	Save Order Image
				Save Order illage

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Saving The Required Field Checklist)

You will notice in screenshot #1 that the last check box (Signature) remains unchecked. You will also notice there is no SAVE button at the bottom of the screen.

Required Field Checklist	
Child Name	SAK
Time Period of Service	7/1/2021 to 6/30/2022 (202122)
Ordering Practitioner's Name	CAROLYN LEMONS
Ordering Practioner NPI/ License	1912322454
Ordering Practitioner's Address	No Save Button
Ordering Practitioner's Phone Number	
Signature Date	09/22/2022
Signature Last item unchecked	V

Screenshot #2 shows all the boxes checked, which will now allow you to SAVE.

All eight items must be checked and/or entered or you will not have the option to SAVE.

SAł	
7/1/2021 to 6/30/2022 (202122))
CAROLYN LEMONS	
1912322454	
09/22/2022	
	4
	Save Order Image
	7/1/2021 to 6/30/2022 (202122) CAROLYN LEMONS 1912322454

STEP 2 – IMAGE DETAIL SCREEN – REQUIRED FIELD CHECKLIST (Saving the Required Field Checklist – Image Details – Save Order Image)

After you click the Save Order Image button, you will receive a message indicating that the Order File saved successfully (Yellow bar/top of screen).



QUESTIONS About the Order Image Screen

STEP 3 – ENTERING THE ORDER DETAILS

The following items were not addressed in part two (the Image Details/Checklist) of the upload process and will need to be entered on this screen (Step 3 – Order Details) to complete the process.

- 1) The **Service Type** (OT/PT/ST/PSY)
- 2) The ICD Code
- 3) The Frequency, Duration, Class Designation (I/G) (Only choose one option below Not Both.)
 - a) If the prescription has narrative that states that the <u>frequency and duration will be delivered</u> "<u>As per the IEP</u>," you will check the <u>Per IEP</u> box on the Order Detail Screen.

Г ^{Ого}	der Details										1
	Service Type	ICD	Start Date	*	End Date	Frequency	Duration	I/G	Per IEP		6
	Occupational Therapy	R62.50	7/1/2022] [6/	30/2023			~		Add D)etail

b) If the prescription has the **specific frequency/duration and class designation (I/G)** delineated on the prescription, you will enter that information into the respective boxes on the Order Detail Screen.

COLC	der Details									
	Service Type	ICD	Start Date	\star Date	Frequency	Duration	I/G	Per IEP		
	Occupational Therapy 🗸	R62.50	7/1/2022	6/30/2023			~	×	Add De	etail

* The **Start** and **End** Dates auto-fill with the period of service dates that were entered on the Image Detail Screen.

Click the Add Detail link. (The link changes from Add Detail to Edit/Delet

SHOW FILE DETAILS BUTTON

Once you get to the <u>Order Details</u> screen, you can check the <u>Image Details</u> by clicking the <u>Show File Details</u> button.

To return to the <u>Order Details</u> screen from the <u>Order Image Details</u> Screen, click the <u>Hide File Details</u> button.

Upload Order Image	Upload Order Image
Order File saved successfully. Please enter details.	Hide File Details Click Hide File Details to return to the Order Details Screen.
Show File Details	Order Image Details
Show File Details	Child
_Order Details	County: NASSAU District: LEVITTOWN UFSD DOB: 1/3/2016 Redo Search
Service Type ICD Start Date End Date Frequency Duration I/G Per IEP	Period of Service
Image: Service type Image: Service type	Applies to entire school year 2021 - 2022
	OApplies to specific school year / session
	O Applies to specific date range
	Cordering Provider Details
	Cordering Practitioner Details
	NPI: 1912322454 Name: CAROLYN LEMONS
	Address: 522 GLENWOOD AVE
	NEW BOSTON, OH 456625505
	Date Signed: 09/22/2022 Redo NPI Search
	Required Field Checklist
	Child Name SA
	Time Period of Service 7/1/2021 to 6/30/2022 (202122)
	CAROLYN LEMONS
	Crdering Practioner NPI/ License 1912322454
	Crdering Practitioner's Address
	Cordering Practitioner's Phone Number
	Signature Date 09/22/2022
	Signature
	Save Order Image

STEP 4 – ATTACHING THE ENROLLMENT – FINAL STEP

- After you enter the remaining three details (Service Type, ICD Code Frequency/Duration) and click the Add Detail link, you will see the following screen.
- □ The next step is attaching the enrollment(s) to the prescription Step 4 of the process.
- Click Select for each therapy
 - (which will bring up all the enrollments for the selected service type within the selected period of service).
- Click the **"Attach"** link to <u>link</u> the enrollment(s) to the prescription.

Sh	oad Order Image									s	pload Order Image Show File Details Order Details									
	Service Type	ICD	Start Date	End Date	Frequency	Duration	I/G	Per			Service Type	ICE) Start Date	End Da	ate F	requency	Duration	I/G	Per IEP	E dit
Sele	ect Speech Therapy	F80.9	7/1/2021	6/30/2022					Edit Delete	Se	Select Speech Therapy	f80.9	7/1/2022	6/30/20	23					Edit Delete Add Detail
		✓	7/1/2021	6/30/2022			~		Add Detail		Apply To Enrollments									
											Provider Name BROOKVILLE CENTER FOR CHILI BROOKVILLE CENTER FOR CHILI						I ON PREV	Status /IOUS O		ttach
											Finish and Go To Child Details	INCO SER	0010222300047014	03/00/2022	00/20/20	20 01 0000	•			liach

STEP 4 – ATTACHING THE ENROLLMENT – FINAL STEP

□ After you click the Attach link, <u>the link</u> changes to show "Detach." The prescription is now uploaded and is attached to the child's enrollment(s).

Show	d Order Image v File Details									
Drder	Details									
	Service Type	ICD	Start Date	End D	End Date		Duration	I/G	Per IEP	
Select	Speech Therapy	f80.9	7/1/2022	6/30/2023						Edit Delete
	· · · · · · · · · · · · · · · · · · ·		7/1/2022	6/30/2023				~		Add Detail
Apply ⁻	To Enrollments									
	Provider Name		ESID	From Date	To Dat	te Service	e S	Status		
BROO	KVILLE CENTER FOR CHILD	RES SER CBR	S2223S0047009	07/04/2022	08/12/20	022 ST 3x30	I ON PREV	lous o	RDER	
	KVILLE CENTER FOR CHILD	RES SER CBR	S2223W0047014	09/06/2022	06/23/20	023 ST 3x30	I ATTACHE	D		etach

FINISH AND GO TO CHILD DETAILS

□ If you click the "Finish and Go To Child Details" button, you can check the Portal details for the uploaded prescription from the Written Orders Tab.

Provider Name	ESID	From Date	To Date	Service	Status
BROOKVILLE CENTER FOR CHILDRES SER	CBRS2223S0047009	07/04/2022	08/12/2022	ST 3x30 I	ON PREVIOUS ORDI
BROOKVILLE CENTER FOR CHILDRES SER	CBRS2223W0047014	09/06/2022	06/23/2023	ST 3x30 I	

REVIEWING THE PRESCRIPTION DETAILS (Written Orders Tab)

Click on the Written Orders Tab to view Prescriptions.

You can see that a prescription was entered and includes the following information:

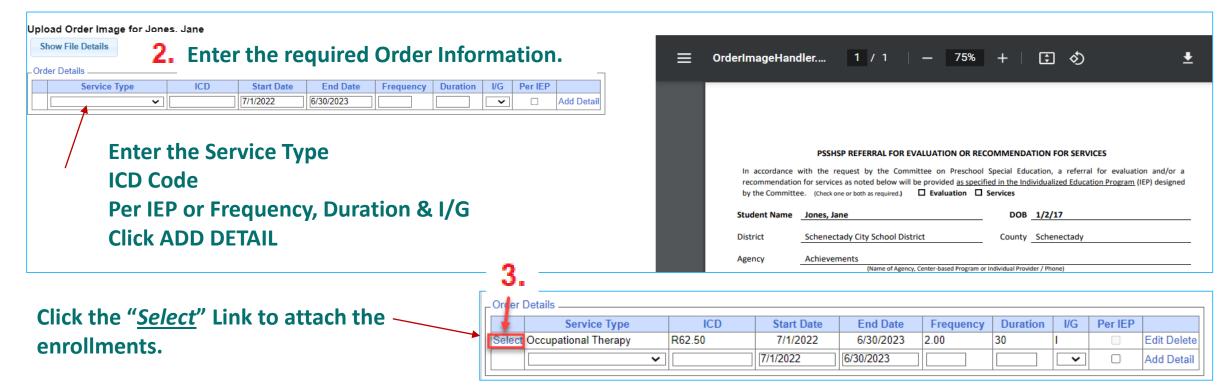
- The school year for the prescription
- Who signed the prescription
- Signature date of the prescription
- The date the prescription was uploaded

nrollmen	ts	Writ	ten Order	s IEPs	c	onsent	s	Documents	CINs					
Upload Prescription Image														
Prescription Images														
Descrip	tion	Sch	oolYear	Signed	Ву	Dat Sign		Date Uploaded	Inva Reas		Invalidat	ed	Invalidated By	
		2022	23	CAROLYN LEMONS		9/1/2	022	9/20/2022 📹		_				mana
		1000000 11		NORA GERSTEIN		7/5/2	022	7/5/2022						mana
OT Prescripti	on	2021	22	MAURICE CHIANESE		8/24/2	2021	9/10/2021						mana
		2021	22	KATRINA MACKEN		9/2/2	021	9/2/2021						mana
Prescripti	on En	tries												
From	то		Ser	vice	Freq	uency_		Signed By	Date	Signed		1		
7/1/2022	6/30/2	2023	Speech Th	erapy				OLYN LEMONS	9/1	/2022	manage	1		
7/5/2022	6/30/2	2023 5	Speech Th	erapy	PE	PER IEP N		A GERSTEIN	7/5	/2022	manage	1		
7/1/2021	6/30/2	2022	Occupation	nal Therapy	PE	RIEP	MAU	RICE CHIANES	E 8/24	4/2021	manage	1		
9/2/2021	6/30/2	022	Speech Th	erany	DEI	RIEP	KATE	RINA MACKEN	9/2	/2021	manage	1		

FINISHING AN INCOMPLETE PRESCRIPTION (Lookup>Child Lookup>Written Orders Tab)

- 1. Click the <u>Manage</u> Link in the Images Table.
- 2. <u>Enter</u> the required Order information.
- 3. Click <u>Select</u> to attach the enrollment(s)

Upload Prescript 1. Click the "Manage" Link. Prescription Images											
Description	SchoolYear	Signed By	Date Signed	Date Uploaded	Invalid Reason	Invalidated	Invalidated By				
	202223	CAROLYN LEMONS	9/10/2021	10/13/2022				manage			



FINISHING AN INCOMPLETE PRESCRIPTION (Written Orders Tab)

As you can see from the screenshot below, there are two prescriptions that have Image Entries, but do not have any Prescription Entries.

To finish entering the <u>Order Details</u> and <u>Enrollment Details</u>, just click the "Manage" link at the end of the row.

After you complete the prescription, you should see an entry in the *Prescription Entries* Table that corresponds with the entry in the *Images* Table.

Child Details (Jones, Jane) Child Number: C53000231487 DOB: 1/2/2017 Gender: F Address: County: SCHENECTADY District: Schenectady Matched?: N , NY											
Enrollments	Written Order	rs IEPs (Consents	Documents	CINs						
Upload Pres	cription Image		ages are ax not com								
Description	SchoolYear	Signed By	Date Signed	Date Uploaded	Invalid Reason	Invalidated	Invalidated By				
	202223	CAROLYN LEMONS	9/10/2021	10/13/2022				manage			
	202223	CAROLYN LEMONS	9/1/2022	10/10/2022				manage			
Prescription Entries No prescription entries found for child Order Details are missing.											

LIVE DEMONSTRATION

QUESTIONS

About Entering the Order Details and/or Attaching the Enrollment

UNMATCHED ENROLLMENTS

How does this work when the county/school district doesn't create an enrollment until after the service starts?

- Do Not wait for the "official" enrollment to be entered by the county/school district before uploading a prescription. You will
 most likely have to begin treating the child prior to the creation of the official enrollment.
- Agencies & Independent Providers have the ability to create "unmatched" children and enrollments.
- Unmatched children and enrollments are placeholders. They exist so you can work contemporaneously while waiting for the official record to be created (by the county or school district).
- With an unmatched child and/or enrollment, you can **complete treatment logs, create digital orders, upload prescriptions**, etc.
- When the official record is created, the billing provider (agency/independent provider) will need to "match" the temporary (unmatched) record to the official record. The matching process moves all the written orders, treatment logs, etc., to the "official" record and the temporary (unmatched) record is deleted.
- Independent providers will need to complete both processes (creating the unmatched child/enrollment and then matching).

UPCOMING TRAINING TIMELINE (All Presentations are at 10:00 AM & 3:30 PM)

□1/12/23 – Medicaid-Compliant Written Orders Training

□1/18/23 – How to Complete a Speech Recommendation (for SLPs) Effective 7/1/22 Sullivan County is requiring SLPs to use the digital option for <u>all</u> prescriptions.

□ 1/23/23 – Supervision (UDO/USO/Pre-License) – New Screen

McGuinness Medicaid-in-Education Contact Information

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Deborah Frank, McGuinness Medicaid Specialist – <u>dfrank@jmcguinness.com</u> – Extension #41 Kelly Knowles, McGuinness Medicaid Team – <u>kknowles@jmcguinness.com</u> – Extension #28 Shanell Boyd, McGuinness Medicaid Team – <u>sboyd@jmcguinness.com</u> – Extension #32

Follow-up

This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.

- Search for help in our Knowledge Base: <u>http://support.cpseportal.com/Main/Default.aspx</u>
- Portal Support Email: <u>Support@cpseportal.com</u>
- Medicaid Support Email: <u>Medicaid@CPSEPortal.com</u>
- Questions/Guidance regarding Medicaid compliance:

Contact Deborah Frank <u>dfrank@jmcguinness.com</u>, 518-393-3635, Ext. #41

HELPFUL LINKS

- CPSE Portal Knowledge Base Links for Medicaid
- http://support.cpseportal.com/kb/a231/medicaid-knowledge-base-links.aspx