McGuinness Medicaid Service Bureau -Claiming for CPSE Portal users

Medicaid using Preschool and CPSE Portal





Basics

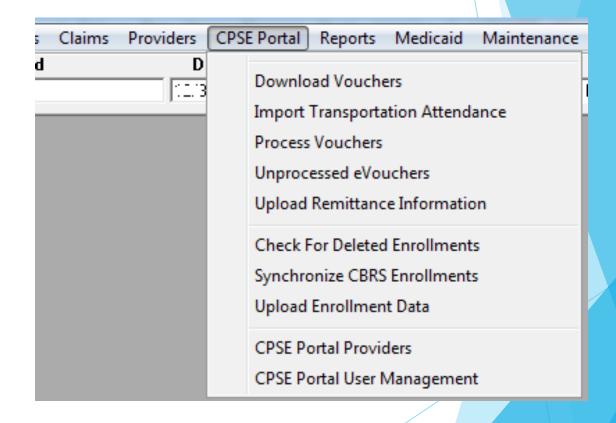
- Defining eligible services
- Synchronizing CBRS
- Importing CBRS bills
- Manual Audit
- Systematic Audit rules
- Creating a batch
- Adding / removing claims from batches
- Submitting Claims to Service Bureau





New menu

- New top menu labeled CPSE Portal
- Contains all the links previously under Maintenance->CPSEeXchange as well as the links from eBilling

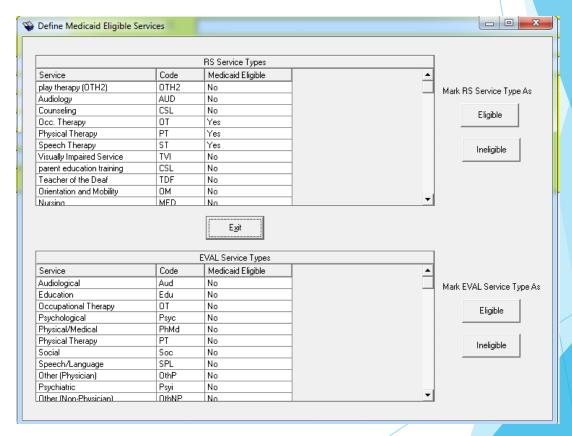






Eligible Services

- Navigate to Medicaid->Define Eligible Services
- Indicate which services your County will bill Medicaid







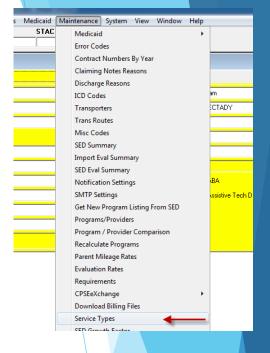
Indicating Prescription Required

- Navigate to Maintenance->Service Types
- Mark which services require a prescription / recommendation

			Service T	ypes 🔻				
Service	SED Service Code	County RS Service	Medicaid Eligible	Rx Required	SSHSP Cost Report	DisplayOrder	Limit Type Span	Limit P∈ 4
assistive tech services	ATS	ATS						
Audiology	AUD	AUD						
Coordination (1 per	COR	COR					MONTHLY	1
Coordination (COR1)	COR1	COR						
Counseling	CSL	CSL						
interpreter	OTH	INTRPT						
music therapy	MUS							
nursing	MED	MED						
Nursing	MED	MED						
Occ. Therapy	OT	OT - ind	┍	V	Occupational Therapy			
Occ. Therapy. (OT1)	OT1	OT - group	V	V	Occupational Therapy			
Orientation and Mobility	ОМ	ОМ						
PARENT EDUC	PNT	PNT						
parent education	CSL	CSL						
Parent	OTH	PAR						
Physical Therapy	PT	PT - ind.	V	V	Physical Therapy			
Physical Therapy (PT1)	PT1	PT - group	V	V	Physical Therapy			
Play Therapy	OTH	PLAY						
play therapy (OTH2)	OTH2	OTH2						
Psychological	PSY	PSY						
Social Work	SOC	SOC						
Speech Therapy	ST	ST - ind.	V	▽	Speech Therapy			
Speech Therapy (ST1)	ST1	ST - group	V	▽	Speech Therapy			





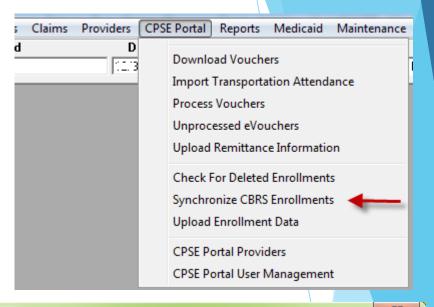


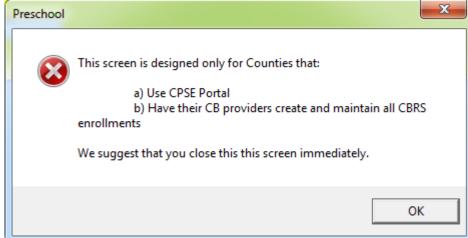
- CBRS = Center Based Related Services the services included on an IEP and provided as part of a CB tuition program for a child
- Can be entered and viewed in Preschool from the County CB enrollment screen
- Most Counties will choose to enter these and upload them to CPSE Portal
- Some Counties will choose to have the providers enter them in CPSE Portal. This saves labor, but relies on the provider.
- Counties that have providers enter the information in CPSE Portal must synchronize those records with their Preschool data





- Select the CPSE Portal->Synchronize CBRS enrollments
- Heed the warning if it pops up

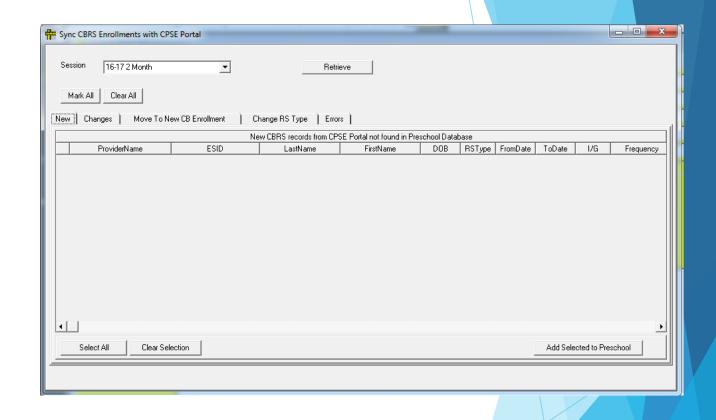








- Select a Session and click retrieve
- This may take time.
- The process gathers all CBRS records entered by providers in CPSE Portal, downloads them to Preschool and does an analysis and sorts them into categories.
- Each tab on the screen has a grid that shows the list of enrollments for that category







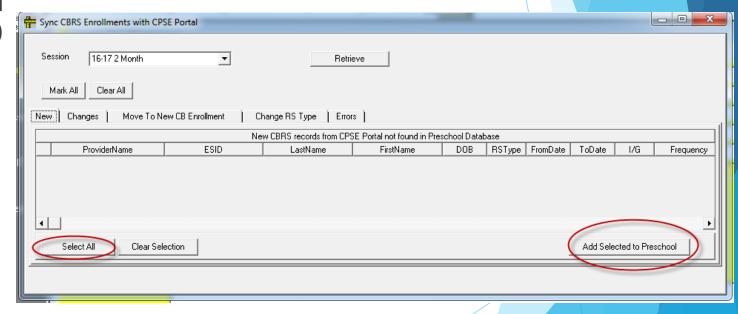
Synchronize CBRS tabs

Tab	Description
New	A brand new enrollment to add to Preschool. These can be added to Preschool without any issue.
Changes	An enrollment that exists in Preschool, but has some changed since the last synchronization. These are not likely to be Preschool an issue.
Move to New CB Enrollment	The CBRS enrollment has been moved to a different CB enrollment for that child. These need to be reviewed.
Change RS Type	The service type changed. These need to be reviewed.
Errors	Problems with synchronizing. These need to be reviewed.





- For each tab (except Errors), select the rows that you wish to either add or update in Preschool (or select all)
- Click the button to add or update.







Import Process CBRS bills

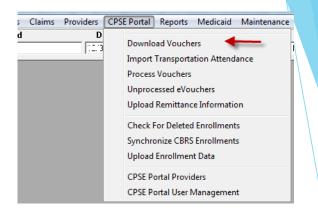
- Up until now, some Counties using CPSE Portal have been focused on paying bills, not claiming Medicaid.
- When importing Fee for Service RS & SEIT bills, the individual dates of service, along with any diagnosis, procedures, notes, etc. all get imported. If that service is Medicaid billable, that entry can be billed to Medicaid after it is imported.
- In order to bill Medicaid for the CBRS entries recorded in CPSE Portal, those services and attendance need to be loaded into Preschool. This is done by processing a CBRS voucher.
- Processing a CBRS voucher is virtually identical to processing a fee for service RS voucher, however, the voucher total is \$0.

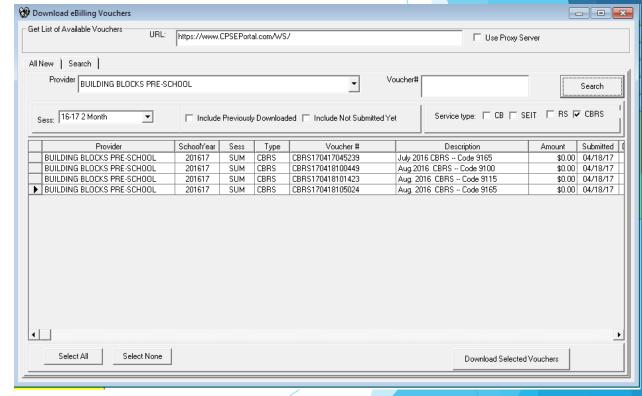




Download Voucher

- Either use the All New tab, or search by provider
- When Searching, you can specify just CBRS
- Select the vouchers to download and click the Download Selected Vouchers









Manual Audit



- In Preschool you can generate a list of sessions for Medicaid children
- ► The list can be exported to Excel for manual review
- The list includes
 - Child Name
 - Service Date
 - RS Type
 - Frequency
 - Duration
 - CPT Code
 - # children in group
 - Session Notes,
 - Etc.







Manual Audit

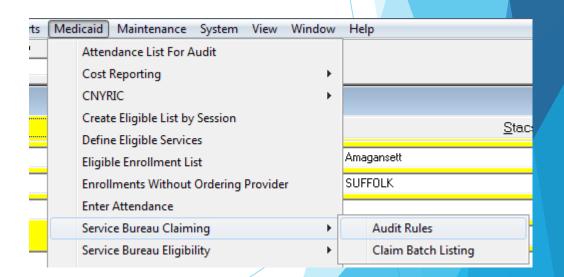
- Any rows from the spreadsheet that you manually review and determine to not be OK to bill Medicaid, can be manually marked as do not bill Medicaid.
- This will be covered later.





Systematic Audits

- Preschool has the ability to verify and validate lots of information automatically
- The County can choose which audits it would like the system to enforce
- To maintain this list, navigate to Medicaid->Service Bureau Claiming->Audit Rules







Audit Rules

- This is the list of current rules
- More may get added over time
- To choose to use this rule, click the "Enforce" check box

Medicaid Audit Categories	-			_		
Code	CPSE	Category	Description	Enforce	AuditType	
► CBRS_CBATTENDANCE		CB Attendance	Require CB Attendance on day of CBRS		FAILURE	
TRANS_CBATTENDANCE		CB Attendance	Require CB Attendance on day of Transportation		FAILURE	
CONSENTDATE		CONSENT	Service Date must be between Consent from and to dates	✓	FAILURE	
CONSENTENTERED		CONSENT	Require Medicaid Parental Consent to be entered	▽	FAILURE	
CONSENTREFUSED		CONSENT	Exclude for consents marked with a REFUSED	✓	FAILURE	
REQLOCATION	▽	CPSE FIELDS	Require location to be entered		FAILURE	
REQNOTES	₹	CPSE FIELDS	Require notes to be entered		FAILURE	
REQSETTING	▽	CPSE FIELDS	Require setting to be entered		FAILURE	
GROUPCPTCODE		CPTCODE	Exclude entries when CPT code group type does not match		FAILURE	
MEDICAIDRATECODE		CPTCODE	CPT Code must have corresponding Medicaid Rate Code	✓	FAILURE	
PERSESSIONCPT		CPTCODE	Check for extra units for non-time based CPT codes		FAILURE	
TIMEDCPT		CPTCODE	Check the actual duration vs units for time based CPT codes		WARNING	
EXMAKEUP	V	FREQUENCY	Exclude entries marked as makeup		FAILURE	
FREQUENCY		FREQUENCY	Exclude entries that exceed enrollment frequency	⊽	FAILURE	
GROUPOF1	V	GROUP	Exclude groups of 1		FAILURE	
OPRAAPPROVED		OPRA	Require ordering provider to me marked as OPRA approved		FAILURE	
RXDATE		PRESCRIPTION	Service Date must be between RX from and to dates	V	FAILURE	
RXSIGNATUREDATE		PRESCRIPTION	Service Date must be after RX signed date	✓	FAILURE	





Medicaid Batches

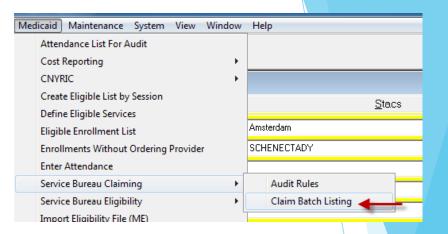
- Claims are submitted to the MSB in batches
- The process is
 - Create a batch
 - Add claims to batch
 - Submit batch to MSB
- A County can choose to work on multiple batches at a time

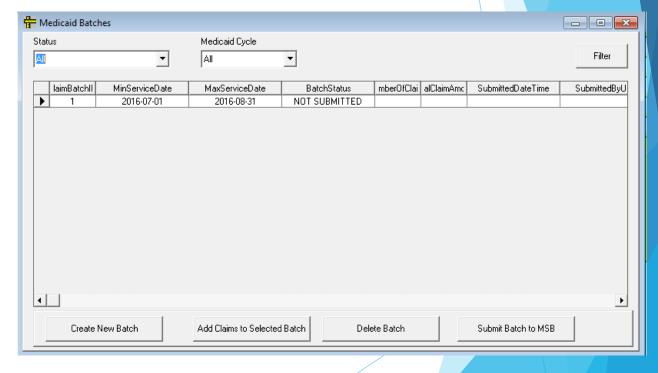




Creating a batch

- Navigate to Medicaid->Service Bureau Claiming->Claim Batch Listing
- Screen will list all Batches
- You can filter by status and cycle
- To create a batch click the Create New Batch button



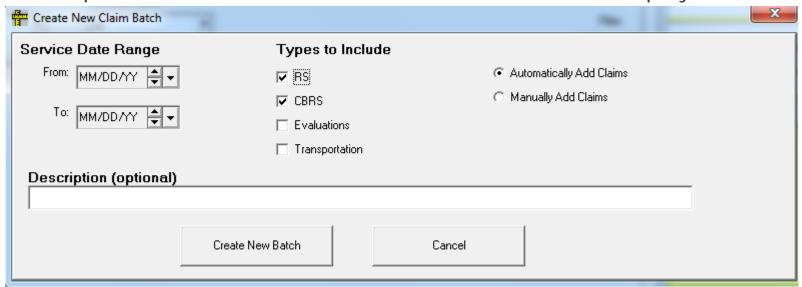






Create Batch Criteria

- ▶ To Create a batch, enter the criteria for a batch and click Create New Batch
- Choosing Automatically Add Claims, will add any claims that pass the audit to the batch
- Upon batch creation, the batch details screen will display the batch



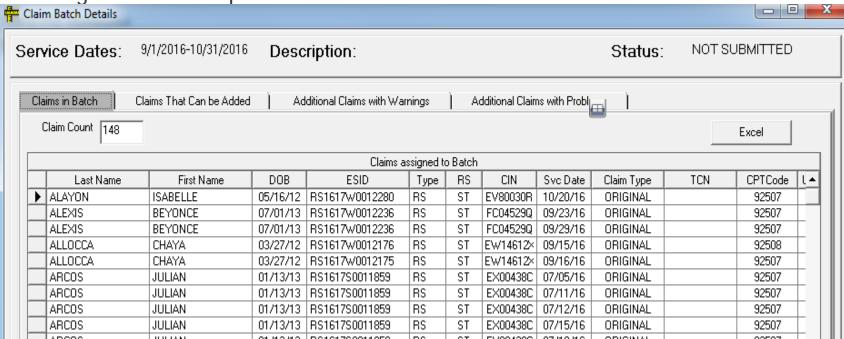




Claim Batch Details

Claims are sorted into 4 categories and displayed on 4 separate tabs

Each grid can be exported to Excel







Claim Batch Details - tabs

Description
Claims that have already been added to the current batch
Claims that meet the batch criteria (dates and types) and pass all the audits
Claims that meet the batch criteria (dates and types) however they did not pass an audit that are of type "WARNING"
Claims that meet the batch criteria (dates and types) however they did not pass one or more audits that are of type "FAILURE"





Columns in grids

Claims That Can Be Added											
Last Name	First Name	DOB	ESID	Туре	RS	CIN	Svc Date	Claim Type	TCN	CPTCode	L
ALAYON	ISABELLE	05/16/12	RS1617W0012280	RS	ST	EV80030R	10/20/16			92507	
BARONE	JULIA	10/21/12	RS1617W0011943	RS	ST	FE40435U	10/21/16			92507	
BASILE	ISABELLA	11/03/12	RS1617W0011898	RS	OT	EW61153Z	10/21/16			97530	
BITON	LEENA	07/19/12	RS1617W0012050	RS	OT	FB83941X	10/26/16			97530	

Claims That Can Be Added													
CPTCode	Units	Rate	Rate	Total	Primary ICD	AddtHCD	Rx Start	Rx End	Rx Signed	Status	Attnd Provider		
92507	1	2024	\$50.57	\$50.57		F80.2	10/11/16	06/23/17	10/11/16	PASS	Hyde, Kimberly Anne 1		
92507	1	2024	\$50.57	\$50.57		F80.1	09/06/16	06/23/17	09/06/16	PASS	Bosco, Dawn 1		
97530	2	2084	\$23.96	\$47.92		F82	09/06/16	06/23/17	09/06/16	PASS	Fritz, Enid 1		
97530	2	2084	\$23.96	\$47.92		R62.0	09/07/16	06/23/17	06/20/16	PASS	Rice, AMIE 1		

Claims That Can Be Added												
Total	Primary ICD	Addtl ICD	Rx Start	Rx End	Rx Signed	Status	Attnd Provider	Attnd NPI	Ord Provider	Ord NPI 4		
\$50.57		F80.0	09/06/16	06/23/17	09/05/16	PASS	Thomson, Susan	1154635852	Thomson, Susan	1154635852		
\$50.57		F80.0	09/06/16	06/23/17	09/06/16	PASS	Bottoni, CARRA	1982159406	Baxter, Elizabeth	1023267432		
\$24.85		F80.2	09/06/16	06/23/17	09/06/16	PASS	Baxter, Elizabeth	1023267432	Baxter, Elizabeth	1023267432		
\$50.57		F80.0	09/06/16	06/23/17	09/06/16	PASS	Baxter, Elizabeth	1023267432	Baxter, Elizabeth	1023267432		





Adding claims to a batch

- You can add claims to the batch from either the Claims That Can be Added tab or Additional Claims with Warnings
- To add claims, select the rows, right-click and select Add Claim(s) to current batch

	Claims That Can Be Added												
Last Name	First Na	ame	DOB	ESID	Туре	RS	CIN	Svc Date	Clair				
GARCIA	SAMUEL		06/13/12	RS1617W0012131	RS	ST	EW660194	10/28/16					
HERRMANN	ERIC		07/31/12	RS1617W0011756	RS	ST	FM98341B	10/13/16					
LARKIN	JAKE		10/04/13	RS1617W0012222	RS	ST	EZ17062S	10/28/16					
LEGGETT	EFRAIM		08/04/12	RS1617W0011876	RS	ST	EX37129E	10/13/16					
LORENZO	JOSEPH		04/11/13	RS1617W0012219	RS	ST	EZ81004Z	10/19/16					
MEZZASALAMA	KYLE		07/20/12	RS1617W0011894	RS	OT	EW85483W	10/14/16					
MEZZASALAMA	KYLE	Add Clai	ms(s) to cu	rrant hatch	3	OT	EW85483W	10/18/16					
▶ MEZZASALAMA	KYLE	Add Clai	ms(s) to cu	ment batch	3	OT	EW85483W	10/28/16					
PAPACHRISTOU	SHLO	Mark Cla	ims as can	not ever claim	6	ST	FP16993X	10/21/16					
PARKS	THOMAS		12/19/11	RS1617W0012070	HS	PT	EZ62226W	10/14/16					
PARKS	THOMAS		12/19/11	RS1617W0012070	RS	PT	EZ62226W	10/14/16					





Removing claims from the batch

- From the Claims in Batch tab you can remove any claims from the batch.
- To do this, select the rows to remove, right-click and select the Remove Claim(s) from the current batch

	,							
		ssigned to	Batch					
	Last Name		First Name	DOB	ESID	Туре	RS	
	ALEXIS	BEYO	INCE	07/01/13	RS1617W0012236	RS	ST	F
	ALEXIS	BEYC	INCE	07/01/13	RS1617W0012236	RS	ST	F
	ALLOCCA	CLIAN		00 107 14 0	DOLOT 25/2004 04 20	RS	ST	E'
Ν	ALLOCCA		Remove Claims	s(s) from cu	irrent batch	RS	ST	E,
	ARCOS		Mark Claims as	cannot eve	er claim	RS	ST	E
	ARCOS	OOLIA	STY	01713713	113101730011033	RS	ST	E
	ARCOS	JULI/	λN	01/13/13	RS1617S0011859	RS	ST	E
	ADCOC.	11 11 17	i KI	กาหาหา	DC1C17C00110E0	DC	CT	I

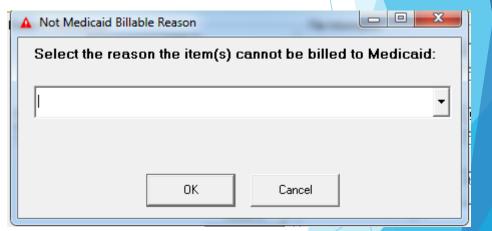




Marking claims as never claim

- Some issues with claims can be resolved. Example, a missing script can be entered.
- Others cannot, such as script was signed after date of service.
- You may choose to mark a claim as being never able to claim Medicaid, in order to stop claim from appearing
- Right click on any of the grids and select Mark Claims as cannot ever claim
- Select the reason from the popup



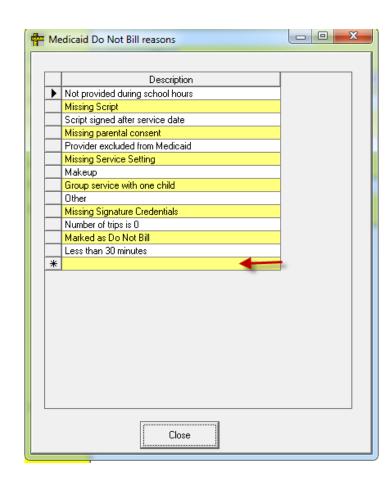


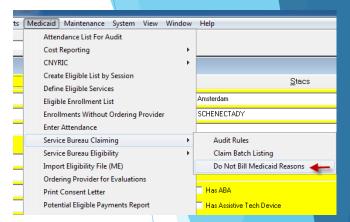




List of Do Not Bill reasons

- Navigate the top menu to Medicaid->Service Bureau Claiming->Do Not Bill Medicaid Reasons
- Type in the blank last row to add reasons



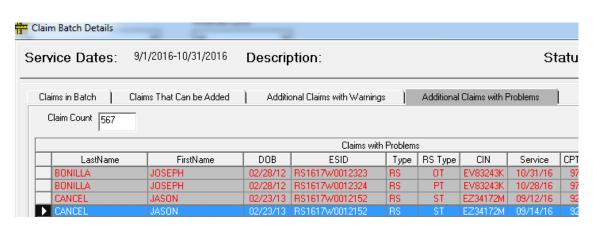


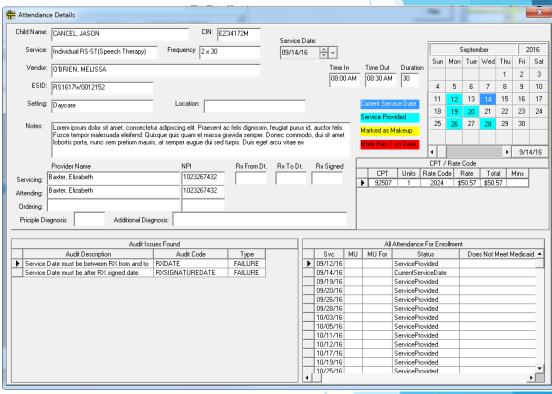




Viewing claim details and audit issues

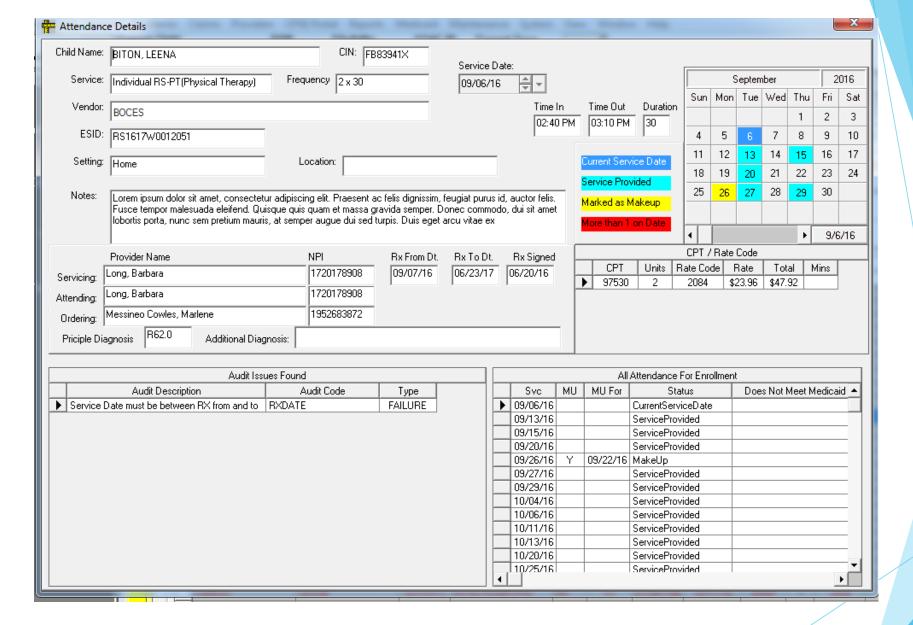
Double click on a row in the grid to show the details for that claim









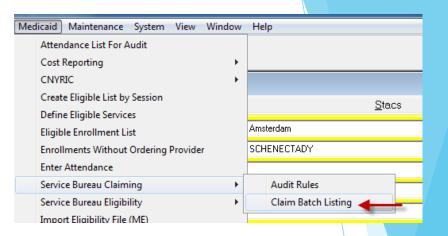


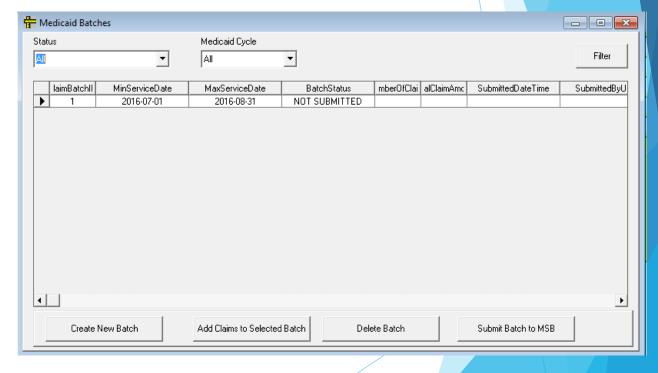




Edit existing batch

- Navigate to Medicaid->Service Bureau Claiming->Claim Batch Listing
- Screen will list all Batches
- Double click the row to Edit the Batch



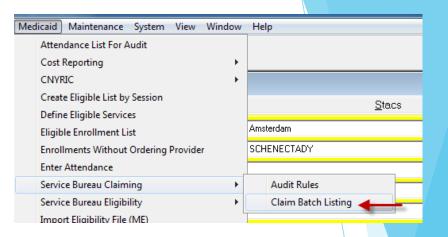


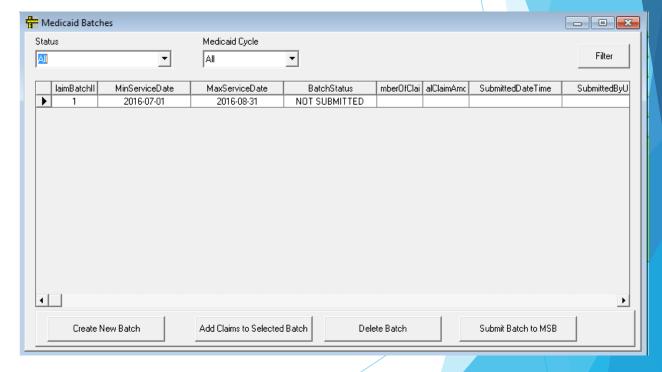




Submitting a Batch

- Navigate to Medicaid->Service Bureau Claiming->Claim Batch Listing
- Screen will list all Batches
- Select the batch to submit and click the Submit Batch to MSB button









Questions



