

# Medicaid-Compliant Session Notes

(Updated May 2023)

# INTRODUCTIONS

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- Kelly Knowles, McGuinness Medicaid Team

# MEDICAID@CPSEPORTAL.COM

McGuinness has a separate Portal mailbox strictly for Medicaid Issues. The mailbox is **MEDICAID@CPSEPORTAL.COM**. You will see this noted on the bottom of every slide.

Here are some things that you can address to the Medicaid mailbox:

- Medicaid Compliance
- Medicaid Documentation; including how to upload documentation
- IEPs
- Prescriptions & Digital Recommendations
- Supervision

# TOPICS COVERED

- ☐ Purpose of Webinar
- ☐ What is required on a SSHSP Session Note
- ☐ Contemporaneous Record
- ☐ CPT Codes
- ☐ ICD Codes (Billable/Non-Billable/Most Specific)
- ☐ Setting & Location
- ☐ Group Sessions
- ☐ Make-Up Sessions
- ☐ Co-Treatments
- ☐ Therapist Signature
- ☐ When to Use “**Does Not Meet Medicaid Requirements**”
- ☐ Session Note “**Defaults**”

# PURPOSE OF WEBINAR

- ❑ The purpose of this webinar is to educate agencies and service providers on the importance of completing session notes that meet Medicaid requirements.
- ❑ Our goal is to achieve a higher percentage of Medicaid-compliant Session Notes; thereby improving the process.
- ❑ Improving the process will ensure less “*problems*” when submitting billing vouchers and increase Medicaid billable sessions.
- ❑ Included at the end of this presentation are citations from the Medicaid Questions & Answers and Medicaid Training Handouts that will support the guidance that we are providing.

# PROVIDING SERVICES VS. BILLING MEDICAID

- ❑ Therapists will provide services to preschool children in accordance with the IEP, county rules, IDEA, Medicaid, etc.
- ❑ The guidance we provide to you during today's presentation will help you to understand how to enter notes in specific situations.

# WHAT IS REQUIRED ON AN SSHSP SESSION NOTE?

## (Medicaid Q&A #25)

- 1) Student's Name
- 2) Service
- 3) Individual/  
Group & Group Size
- 4) Setting
- 5) Time In/Time Out
- 6) Brief Description of Progress
- 7) Name/Title/Signature of Provider
- 8) Dated Signature and Credentials

### 25. Q. What must be included in a session note?

**A.** Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student's IEP for each service delivered. Session notes must include:

- Student's name
- Specific type of service provided
- Whether the service was provided individually or in a group (specify actual group size)
- The setting in which the service was rendered (school, clinic, other)
- Date and time the service was rendered (length of session — record session start time and end time)
- Brief description of the student's progress made by receiving the service during the session
- Name, title, signature and credentials of the person furnishing the service
- Dated signature and / credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

# WHAT IS REQUIRED ON AN SSHSP SESSION NOTE?

## (Entering from the Weekly Attendance Screen)

- 1) Student's Name
- 2) Service
- 3) Individual/  
Group & Group Size
- 4) Setting (\*Location Recommended)
- 5) Time In / Time Out
- 6) Brief Description
- 7) Name/Title/Signature of provider
- 8) Dated Signature and Credentials
- 9) CPT Code(s) – Required for Claiming
- 10) ICD Code(s) – Required for Claiming

**Edit - GRP BLAND (Feb 6, 2023)**

Time In: 09:00 AM **5)** Time Out: 09:30 AM **5)** Setting: **4)** **Preschool**

Bill this session as: 1 x30 minute session(s)

☐ Co-Visit with Supervisor

Location: 123 Main Street, Schenectady, NY

Number of Children in Group This Session: **2** **3)**

**1)** [BLAND, DUSTIN]  
[Child 2]  
[Child 3]  
[Child 4]  
[Child 5]

**3)** Enrollment: BLAND, DUSTIN 1x30 - ST1 - G 09/07/22 - 06/22/23 Preschool

**2)** ESID: CBRS2223W0022645 Nickname: Frequency 1 x 30

**2)** Service Type ST1

Entry Type: Provided Treatment Session

**10)** Diagnosis Code(s): F80.2

CPT Codes: [Lookup]	Units:
<b>9)</b> 92508 TREATMENT OF SPEECH, LANGUAGE, VOICE, COMMUNICATION, AND/OR AUDITORY PROCESSING DISORDER; GROUP, 2 OR MORE INDIVIDUALS	1

☐ Does Not Meet Medicaid Requirements

**6)** Progress: ☐ No Progress ☐ Limited Progress ☒ Progress **6)**

**6)** Session Notes:  
Dustin was engaged and attentive throughout the session. Given picture cards, he was able to identify appropriate responses when choices were provided with 70% accuracy given moderate cues. He accurately differentiated between items that were "same" and "different" with 70% accuracy.

**7)** Signature: Kelly Thayer, M.S.Ed., CCC-SLP  
Profession: CFY License: NPI: 1811511298

**8)** Dated Signature occurs after signing.



# WHAT IS REQUIRED ON AN SSHSP SESSION NOTE?

## (Completed/Signed Session Note)

- 1) Student's Name
- 2) Service
- 3) Individual/  
Group & Group Size
- 4) Setting (\*Location Recommended)
- 5) Time In / Time Out
- 6) Brief Description
- 7) Name/Title/Signature of provider
- 8) Dated Signature & Credentials
- 9) CPT Code(s) – Required for Claiming
- 10) ICD Code(s) – Required for Claiming

(To Print: Go to Caseload Maintenance>  
My Caseload>Click Attendances Link>Click  
Treatment Log Link)

CPSE PORTAL					Treatment Log			
Child Name				DOB	Billing Provider		NPI	
CURRIE, QUENTIN 1)				12/12/17	ACHIEVEMENTS		1316190903	
Service	Individual/Group	IEP From	IEP To	District		County		
Speech Therapy 2)	3) Individual	09/07/22	06/23/23	ROTTERDAM-MOHONASEN CSD		SCHENECTADY		
Frequency	ESID			Rendering Provider	License	NPI		
2x30	RS2223W0017241			ADELAIDE CARVER	030860	1811511298		
Date Of Service	Time In 5)	Time Out	Duration	# in Group	Supervising Provider (UDO/USO)	License	NPI	
09/12/22	02:30 PM	03:00 PM	30					
Setting 4)	Location *				Referring Provider	NPI		
Preschool	123 Main Street, Schenectady, NY							
CPT	Units	Minutes	Description		ICD	Description		
92507	1	9)	TREATMENT OF SPEECH, LANGUAGE, VOICE, 10)		F80.1	Expressive language disorder		
Session Notes: Activity Related to IEP Goals (including objectives and measures of success) and response(s) of child								
6) Quentin was engaged and attentive throughout the session. Given picture cards, he was able to identify appropriate responses when choices were provided with 70% accuracy given moderate cues. He accurately differentiated between items that were the "same" and "different" with 70% accuracy.								
	Name, Title and Credentials				NPI	License	Date Signed	
Rendering Provider 7)	Kelly Thayer, M.S.Ed., CCC-SLP				1811511298	030860	8) 10/04/22	
UDO/USO Supervisor								
QA Review								
	Signature Method							
	DIGITAL							

# MEDICAID CLAIMING\*

## (ICD Codes & CPT Codes)

❑ In order to submit a claim to Medicaid,

- an appropriate **CPT Code** (and the number of units for each CPT Code), and
- an appropriate **ICD Code**

must be included on the Claim.

❑ Since the CPT Code(s) & ICD Code(s) are required for claiming purposes, McGuinness requires that both the CPT and ICD Code(s) be entered on the Session Note.

\* (Medicaid Handbook – Page 53)

### Section 7

### MEDICAID CLAIMING PROCESS

#### SSHSP BILLING/CLAIMING GUIDANCE

- I. Documentation necessary to bill Medicaid (kept on file)
  - Provider Information:
    - Acceptable Medicaid Enrollment status for Ordering/Referring Practitioners
    - Certification/Licensure of all servicing/attending providers (see Provider Qualifications and Documentation Requirements on pages 37 and 38)
    - "Under the Direction of" (UDO) documentation, if applicable (see UDO explanation/requirements on pages 23-24)
    - Provider Agreement and Statement of Reassignment (completed by outside contractors)
  - Student Information:
    - Medicaid-eligible student
    - Referral to the CSE/CPSE
    - Individualized Education Program (IEP)
    - Parental consent to bill Medicaid
    - Referrals or written orders for services as required
    - Special Transportation (medical need must be documented in IEP)
- II. Provision of Service:
  - Service must be medically necessary and
    - Documented in IEP
    - Ordered/referred by a Medicaid-enrolled practitioner acting within his/her scope of practice (exceptions found on pages 40 and 46)
    - Provided by a Medicaid qualified provider
    - Provided "Under the Direction of" (UDO) or "Under the Supervision of" as applicable
- III. Each encounter must have the following documentation:
  - Student's name
  - Specific type of service provided
  - Whether the service was provided individually or in a group (include actual # in group)
  - The setting in which the service was rendered (school, clinic, other)
  - Date and time the service was rendered (length of session; record start and end times)
  - Brief description of the student's progress made by receiving the service during the session
  - Name, title, signature, and credentials of the person furnishing the service and signature/credentials of directing/supervising clinician as appropriate
- IV. Claims submitted to Medicaid must:
  - Be supported with documentation from Sections I, II and III as required
  - Include the appropriate Current Procedural Terminology (CPT) code(s) (see Appendix A for SSHSP CPT codes) and number of units for each CPT code assigned by the provider(s) who furnished the service
  - Include procedure code modifier for physical, occupational, and speech therapy (GN, GO, GP)
  - Include the appropriate 4-digit rate code
  - Include an appropriate ICD-10 code(s)
  - Include ordering/referring provider NPI
  - Include attending provider NPI
  - Include billing provider NPI
  - Include student's Medicaid client identification number (CIN) and other demographics

# CONTEMPORANEOUS

- ❑ Session Notes must be completed by all qualified providers furnishing the services authorized in a student's IEP for each Medicaid service.
- ❑ Service providers must maintain contemporaneous records.
- ❑ What is the suggested time frame for completing contemporaneous Sessions Notes for Medicaid purposes? *Sessions should be documented as close to the conclusion of the session as practicable. For supervising clinicians the session note must be signed within 45 days.*

# CONTEMPORANEOUS

## (Medicaid Questions & Answers # 25 & 100)

**100. Q. What is the suggested time frame for completing contemporaneous session notes?**

**A.** “Contemporaneous” means occurring at or about the same period of time. Sessions should be documented **as close to the conclusion of the session as practicable.**

**These are the citations that support when a session note should be completed to be contemporaneous.**

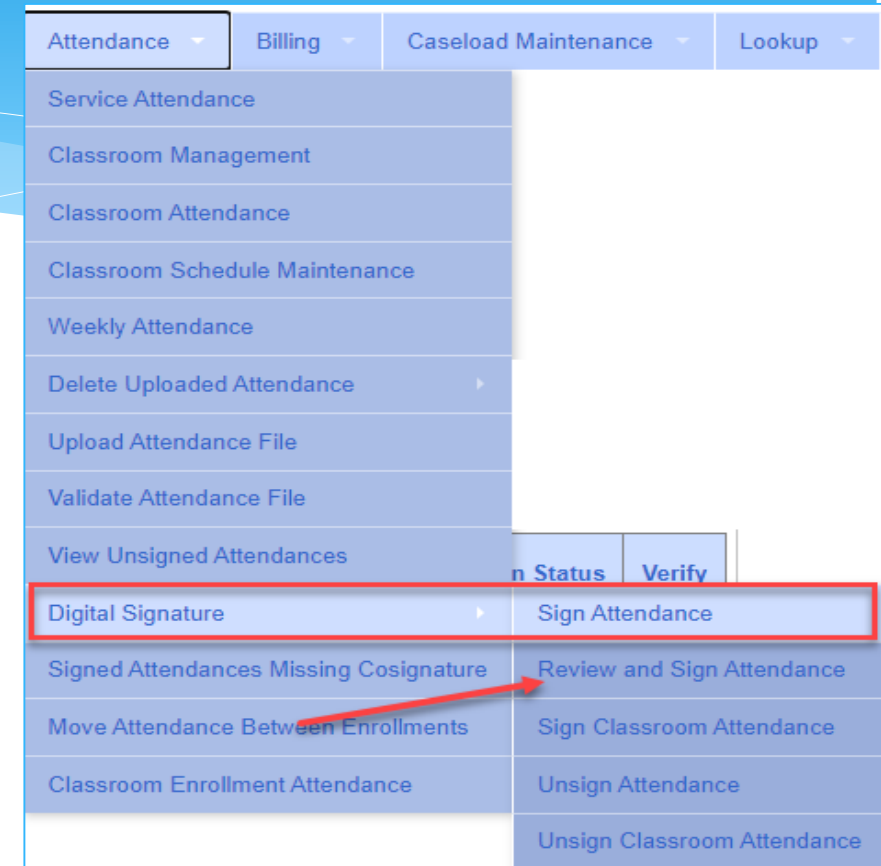
**25. Q. What must be included in a session note?**

- A.** Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student’s IEP for each service delivered. Session notes must include:
- Student’s name
  - Specific type of service provided
  - Whether the service was provided individually or in a group (specify actual group size)
  - The setting in which the service was rendered (school, clinic, other)
  - Date and time the service was rendered (length of session — record session start time and end time)
  - Brief description of the student’s progress made by receiving the service during the session
  - Name, title, signature and credentials of the person furnishing the service
  - Dated signature and / credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

# CONTEMPORANEOUS / SIGNING NOTES

❑ Signing Session Notes daily (or at least weekly) will ensure that session notes are being signed contemporaneously.

❑ The **Sign Attendance** Option on the Attendance Menu will soon be discontinued. Session Notes should be signed with the **Review and Sign Attendance** Option, which allows the service Provider to see whether the session note meets Medicaid requirements, if there is an error or if a session shows with a warning (such as an “**Over Frequency**” Warning).





# CPT (Current Procedural Terminology) CODES

- ❑ CPT Codes (Current Procedural Terminology) is a uniform language for coding medical services and procedures. Using CPT Codes increases the accuracy and efficiency of reporting medical treatments.
- ❑ CPT codes are used to identify reimbursement rates. Claims that are submitted to Medicaid must include an appropriate CPT code.
- ❑ CPT Codes are either **timed** or **untimed**. Timed codes require the **entry of units**, which must be indicated on the session note. (e.g., PT service (97532) is being billed for 30 minutes – two units would need to be billed because 97532 is a 15-minute CPT code.)

Time In: 10:00 AM ▼	Time Out: 10:30 AM ▼	CPT Codes: [Lookup]		Units:
		97532	DEVELOPMENT OF COGNITIVE SKILLS TO IMPROVE ATTENTION, MEMORY, PROBLEM SOLVING (INCLUDES COMPENSATORY TRAINING), DIRECT (ONE-ON-ONE) PATIENT CONTACT BY THE PROVIDER, EACH 15 MINUTES	2

*30-Minute Session  
Two 15-Minute Units*

- ❑ Untimed codes are used on a **one-per-session/per day** basis.

# CPT CODES

## (Medicaid Q&A #106)

- ❑ As per Medicaid Q&A #106 – Billing & Claiming Guidance
  - Each service covered under SSHSP provided to a student in accordance with his/her IEP should be assigned a CPT code.
  - It is the responsibility of the clinician providing the service to assign the CPT code.
  - CPT Codes are required for Medicaid Claiming. As a result, McGuinness requires the CPT Code on the Session Note.

### Billing and Claiming Guidance

106. Q. With regard to the 9/1/09 effective date of the SSHSP SPA 09-61 — how is “supporting documentation” to be managed “retroactively”? Assuming such documentation was not retained/maintained in accordance with recent protocols developed consistent with the SPA: specifically:
- (a) In what way should providers “modify” the “contemporaneous” documentation created prior to 9/1/09?
  - (b) What activities/services must be assigned a CPT code?
  - (c) Who “assigns” the CPT code?
  - (d) Must “session notes” be assigned a CPT code? Must “progress notes”?
  - (e) Are “session notes” required for each discrete service provided, even those activities / services which are not specifically identified on the IEP but are an integral component of the “approved” education program (i.e. music therapy)?
  - (f) Is there a standard duration of a “therapeutic session” for Medicaid? Must the duration be specified in the IEPs?
- A. (a) If providers/clinicians have the documentation specified in [SSHSP Billing/Claiming Guidance](#) to support the services they rendered during the 2009-2010 school year, claims for those services may be submitted to Medicaid. If the required documentation is not available to support the services furnished to students during the 2009-2010 school year, claims should not be submitted to Medicaid.
- (b) Refer to the list of [CPT codes for SSHSP](#). Each service covered under SSHSP provided to a student in accordance with his or her IEP by a qualified Medicaid practitioner should be assigned a CPT code. The ten covered SSHSP services are physical therapy, occupational therapy, speech therapy, psychological evaluations, psychological counseling services, audiological evaluations, medical evaluations, medical specialist evaluations, skilled nursing services and special transportation.
  - (c) It is the responsibility of the clinician providing the service to assign the CPT codes.
  - (d) No, neither session notes nor progress notes must be assigned a CPT code. There is no separate Medicaid reimbursement for preparation of session notes or progress notes.
  - (e) Session notes are required for the SSHSP services for which Medicaid reimbursement is sought.
  - (f) The duration of each related service is specified in the student’s IEP.
- [December 13, 2010]

# GUIDANCE FOR USING CPT CODES

## (Medicaid Q&A #113)

- ❑ McGuinness cannot (and will not) give a service provider advice on which CPT code to use. **Medicaid Q&A #113** provides links where OT/PT and Speech providers can obtain information related to CPT Codes. These links will be provided with the webinar follow-up.

**113. Q. Where can I find additional guidance on Current Procedural Terminology (CPT) coding for therapy services?**

**A.** Additional information on coding of physical and occupation therapy services is available at the [http://www.cms.gov/TherapyServices/02\\_billing\\_scenarios.asp](http://www.cms.gov/TherapyServices/02_billing_scenarios.asp)

Further information regarding physical and occupational therapy is also available through these professional organizations:

<http://www.apta.org>

<http://www.aota.org/>

Additional information on coding of speech-language services is available at: <http://www.asha.org/practice/reimbursement/coding/> [December 13, 2010]



# CPT CODES

(Medicaid Handbook – Appendix A & Training Document #5)

A CPT Code Listing can be found in **Appendix A** of the Medicaid Handbook or the SSHSP Medicaid Training **Handout #5**.

❑ **Medicaid Provider & Billing Handbook (Update 9) Appendix A**  
( [https://www.oms.nysed.gov/medicaid/handbook/sshsp\\_handbook\\_9\\_march\\_21\\_2018\\_final.pdf](https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf) )

❑ **SSHSP Medicaid Training Handout #5 – CPT Code Listing**  
( [https://www.oms.nysed.gov/medicaid/billing\\_claiming\\_guidance/CPT\\_Code\\_Handout\\_5\\_April2011.pdf](https://www.oms.nysed.gov/medicaid/billing_claiming_guidance/CPT_Code_Handout_5_April2011.pdf) )

❑ **The CPT Code Billing List delineates the following information:**

- Service Type
- CPT Code
- Rate Code
- Description
- Session (Time/Units)
- Payment Rate

# ICD (*I*nternational *C*lassification of *D*iseases) CODES

- ❑ ICD Coding (*I*nternational *C*lassification of *D*iseases) is a system used by physicians and other healthcare providers to classify and code all diagnoses, symptoms and procedures recorded in conjunction with medical care.
- ❑ Medical coding transforms provided billable medical care into medical reimbursement codes for paying claims. *Effective 10/1/2015 Medicaid claims must contain an appropriate ICD-10 Code.*
- ❑ There are two types of Codes – **Billable and Non-Billable** (or non-specific). Billable codes have additional sub-types that provide greater specificity (or more digits). Non-Billable codes are not specific enough for reimbursement purposes.

# ICD CODES

## Billable versus Non-Billable Codes

- ❑ Medicaid does not accept all ICD Codes for Medicaid reimbursement purposes.
- ❑ The Portal has an **ICD Code Lookup** feature (Lookup>ICD Code Lookup) where you can enter a specific ICD Code to see if the code will meet Medicaid requirements for billing.
- ❑ The list will tell you whether the code is **OK** or if the code **Requires additional digits**.

Search by...  
Version: ☐ ICD9 ☒ ICD10

ICD Code begins with  Short description contains

Version	ICD Code	Specific Enough	Short Description	Long Description
10	R62	Requires additional digits	Lack of expected normal physiol dev in childhood a	Lack of expected normal physiological development in childhood and adults
10	R62.0	OK	Delayed milestone in childhood	Delayed milestone in childhood
10	R62.5	Requires additional digits	Oth and unsp lack of expected normal physiol dev i	Other and unspecified lack of expected normal physiological development in childhood
10	R62.50	OK	Unsp lack of expected normal physiol dev in childh	Unspecified lack of expected normal physiological development in childhood
10	R62.51	OK	Failure to thrive (child)	Failure to thrive (child)
10	R62.52	OK	Short stature (child)	Short stature (child)
10	R62.59	OK	Oth lack of expected normal physiol development in	Other lack of expected normal physiological development in childhood
10	R62.7	OK	Adult failure to thrive	Adult failure to thrive

# ICD CODES

## Billable versus Non-Billable

**F80** – Specific developmental disorders of speech and language **requires more specificity** for reimbursement purposes.

- **F80.0 through F80.4** shows additional digits and additional specificity so these codes are Medicaid reimbursable.

**F80.8** – Other developmental disorders of speech and language **also requires more specificity** for reimbursement purposes.

- **F80.81 through F80.89** shows additional digits and additional specificity so these codes are Medicaid reimbursable.

Version	ICD Code	Specific Enough	Short Description
10	F80	Requires additional digits	Specific developmental disorders of speech and lan
10	F80.0	OK	Phonological disorder
10	F80.1	OK	Expressive language disorder
10	F80.2	OK	Mixed receptive-expressive language disorder
10	F80.4	OK	Speech and language development delay due to heari
10	F80.8	Requires additional digits	Other developmental disorders of speech and langua
10	F80.81	OK	Childhood onset fluency disorder
10	F80.82	OK	Social pragmatic communication disorder
10	F80.89	OK	Other developmental disorders of speech and langua
10	F80.9	OK	Developmental disorder of speech and language, uns

Specific developmental disorders of speech and language F80-	
Codes	
▶ F80	Specific developmental disorders of speech and language
▶ F80.0	Phonological disorder
▶ F80.1	Expressive language disorder
▶ F80.2	Mixed receptive-expressive language disorder
▶ F80.4	Speech and language development delay due to hearing loss
▶ F80.8	Other developmental disorders of speech and language
▶ F80.81	Childhood onset fluency disorder
▶ F80.82	Social pragmatic communication disorder
▶ F80.89	Other developmental disorders of speech and language
▶ F80.9	Developmental disorder of speech and language, unspecified

# ICD CODES

## Non-Billable ICD Codes on Prescriptions

- ❑ Typically, the diagnosis on a written order is determined by the ordering practitioner.
- ❑ If the diagnosis on the written order is not specific enough (a non-billable code), there are several options for the provider to determine which billable code to enter on the session note.
  - *The Service provider's education and training*
  - *Evaluation Reports may provide diagnostic information*
  - *The ordering practitioner can provide guidance*
  - *The provider can consult the governing agency for their discipline, or*
  - *The provider can reach out to SED*

# SETTING / LOCATION

❑ The “**Setting**” on the session note is where the service was rendered. (School, Clinic, Other).

❑ How specific do you need to be when indicating the “Setting?” (Medicaid Q&A #105 & 164)

*The **setting** indicated on session notes should be **reflective of the actual location** in which the service was delivered. For example...*

- \* Public School*
- \* Private Preschool or Daycare Setting*
- \* BOCES Classroom*

*If there is more than one location associated with the same name, then the setting must uniquely be identified in the session note.*

*(e.g., the physical address could be recorded as the specific “location” for the BOCES Classroom).*

❑ Entering both the **Setting & Location** on the session note will ensure that all the required Medicaid components are entered and you won’t have to un-sign the note and add it as a correction.



# GROUP SESSIONS

- ❑ As per Medicaid Q&A #25, the session note must list whether the service was provided as an individual or group service. If a group service was provided, the actual group size must be recorded.
- ❑ Is it permissible to provide service (in a group setting) to Medicaid and Non-Medicaid children? *Medicaid eligibility status is not a consideration when deciding the composition of the students in the group. **Session Notes must be completed for each Medicaid-eligible student in the group session; claims may be submitted for those services that have been documented appropriately.** (Medicaid Q&A 175)*

# GROUP SESSIONS

- ❑ If the IEP only states Group Therapy, but both Individual and Group Services were provided, what can be submitted to Medicaid?

*Only the service(s) that are delineated on the IEP can be submitted to Medicaid.*  
(Medicaid Q&A #75)

- ❑ A Group Session includes two (or more) students.

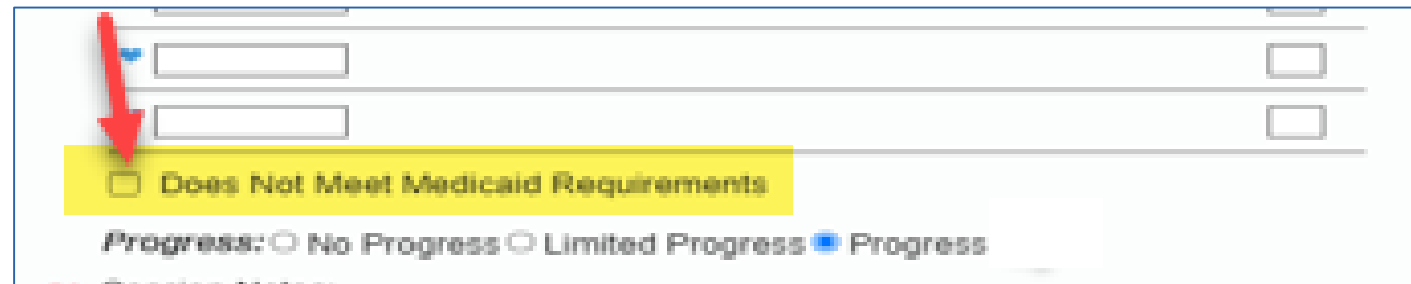
If the IEP indicates Group Therapy in a Group of two and only one child shows for the session, the session is no longer a Medicaid billable service. Since the student's IEP only states Group Therapy, you may not bill the Individual session to Medicaid.

- **Group of One:** For billing purposes, the Group enrollment should be selected, but due to the absence of the other student a CPT Code that does not indicate **a group of two or more** should **not** be used for the session.



# GROUP SESSIONS

- ❑ Group Limit: When a Medicaid related service is provided to a number of students at the same time, the number of students in the group shall not exceed five (5) students per teacher or specialist (except in NYC). If the group exceeds five students, the group session should be marked as, **“Does Not Meet Medicaid Requirements”** on the session note. (Medicaid Q&A #76)



The screenshot shows a software interface with a form. A red arrow points to a checkbox labeled "Does Not Meet Medicaid Requirements". Below this, there is a "Progress" section with three radio buttons: "No Progress", "Limited Progress", and "Progress". The "Progress" radio button is selected.

- ❑ Medicaid reimbursement is available for group therapy sessions that involve two or more students, but no more than five. **A group of one is not Medicaid reimbursable.**

# MAKE-UP SESSIONS

(Medicaid Q&A # 77)

## ☐ Are Make-Up Sessions reimbursable for Medicaid purposes?

- If a session is made up within the same week, it is not a make-up.
- If the session is not made up in the same week, it should be flagged as a “Make-Up” and a “Make-Up For Date” should be indicated.
- The Portal will handle whether the session is billed to Medicaid or not. You do not have to check the “*Does Not Meet Medicaid Requirements*” box.

# CO-TREATMENTS

## (Medicaid Q&A #78)

- ❑ Can more than one therapist providing co-treatment bill for the same session? No.

*Co-Treatment consists of more than one professional providing treatment at the same time. Therapists, or therapy assistants, working together as a “Team” to treat one or more individuals cannot bill separately for the same (or different) service provided at the same time to the same individual. For co-treatments only one CPT code may be billed per session.*

- ❑ Both therapists should complete a session note for the co-treatment, but one therapist should mark their session as, “**Does Not Meet Medicaid Requirements.**”

# BACK-TO-BACK SESSIONS

(Medicaid Q&A #160)

- ❑ Are back-to-back sessions reimbursable? How should time in/time out be documented in the session note? (e.g., Student A – 12:00 to 12:30 / Student B – 12:30 to 1:00)

*Back-to-back sessions are Medicaid reimbursable. If sessions were delivered consistent with the written order, IEP and Medicaid policy then Medicaid may be billed for the sessions. **The session note must reflect the “exact” time that the session was provided.***

# THERAPIST SIGNATURE IN PORTAL

## (My Account>My Profile)

- ❑ The Portal Signature shown on the **My Profile** (My Account>My Profile) screen is used on session notes and digital speech recommendations.
- ❑ The screenshot below shows the proper credentials for an SLP. If the Provider's credentials are not listed in the signature, a prescription or session note is signed with just a name.  
***Sarah Brown is not the same as Sarah Brown, Speech Pathologist, CCC-SLP.***
- ❑ Medicaid Training Handout #3 states that the provider's ***Name, Title, Signature and Credentials must be listed on a Medicaid Session Note.***

**My Profile**

Personal and Professional | **User Information** | Favorites ♥

Information in CPSE Database

Last Name:

First Name:

NPI:

Signature, Title, and Credentials  
(e.g.: Mary Brown, CCC-SLP):

# WHEN TO USE

## “Does Not Meet Medicaid Requirements”

- ❑ If a service provider provides a session that does not meet Medicaid requirements, the, “**Does Not Meet Medicaid Requirements**” box on the session note should be checked.



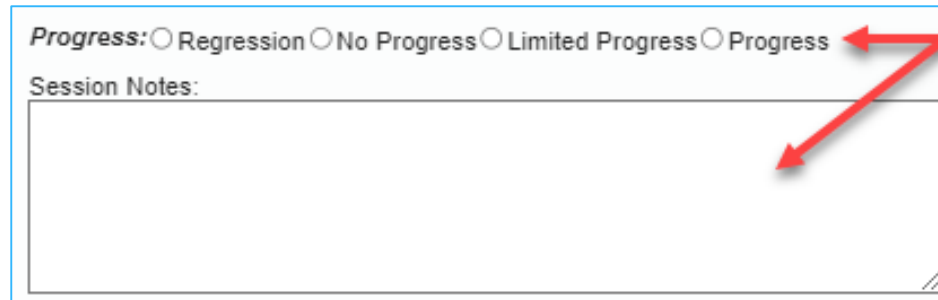
A screenshot of a form used for session notes. It features a checkbox labeled "Does Not Meet Medicaid Requirements" which is highlighted in yellow and has a red box around it. Below this, there is a "Progress:" section with four radio button options: "Regression", "No Progress", "Limited Progress", and "Progress".

- ❑ The checkbox should be checked for situations where the provided session does not meet Medicaid requirements. Such as...
  - The child is sleeping during the session.
  - The child was picked up by the parent in the middle of the session.
  - The child’s behavior did not allow the session to be completed in its entirety; goals could not be met.
  - The service provider and child were outside for a fire drill and as a result the session was not provided.
- ❑ The checkbox does not need to be checked for the following circumstances:
  - Is not necessary for a “Group of 1.” Billing edits will not allow Medicaid to be billed for a group of one.
  - Is not necessary for Make-up sessions if the session is marked specifically as a Make-up.

# SESSION NOTES

## A Brief Description of the Student's Progress Must be Included

- ❑ A brief description of the student's "**Progress Made**" by receiving the service during the session must be documented. Progress can also be noted by using the radio buttons for Regression, No Progress, Limited Progress and Progress (Medicaid Q&A #25).



The screenshot shows a form with the label "Progress:" followed by four radio button options: "Regression", "No Progress", "Limited Progress", and "Progress". Below this is a text area labeled "Session Notes:". A red arrow points from the "Progress" radio button to the "Session Notes" text area.

- ❑ For example, for a Speech Service the provider might enter the following note.

### Session Notes: Activity Related to IEP Goals (including objectives and measures of success) and response(s) of child

\_\_\_\_\_ was engaged and attentive throughout the session. \_\_\_\_\_ and the clinician targeted basic concepts and responding to "wh" questions. Given picture cards, he was able to identify appropriate responses when choices were provided with 70% accuracy given moderate cues. He accurately differentiated between items that were the "same" and "different" with 70% accuracy. Therapy will continue to target expanding utterances and responding to "wh" questions.



# SESSION NOTES

## Sample Session Note – From the Medicaid Handbook

The duties of the provider are discussed in Social Services regulation at 18 NYCRR §504.3(a). Medicaid providers must prepare and maintain contemporaneous records that demonstrate the provider's right to receive payment under the Medicaid program. "Contemporaneous" records means documentation of the services that have been provided as close to the conclusion of the session as practicable. In addition to preparing contemporaneous records, providers in the Medicaid program are required to keep records necessary to disclose the nature and extent of all services furnished and all information regarding claims for payment submitted by, or on behalf of, the provider for a period of six years from the date the care, services or supplies were furnished or billed, whichever is later.

### SAMPLE SESSION NOTE – (Includes all Medicaid-required elements)

Student Name: <u>John Smith</u> <sup>1</sup>	<sup>2</sup> Service Type: <u>Speech Therapy</u>
Date: <u>December 10, 2015</u>	Location: <u>Springdale Elementary</u> <sup>4</sup>
Time in/Time out: <u>10:00am /10:30am</u> <sup>5</sup>	Indiv (I) Group (G) (incl # in group): <u>I</u> <sup>3</sup>
Practitioner Name: <u>Martha Clark</u>	
Session Note <sup>6</sup> <u>During this session John produced initial, medial, and final /I/ with 80% accuracy in words. John is demonstrating good progress. He continues to improve his production of the /I/ in all positions in single words.</u>	
<u>Martha Clark</u> TSHH <sup>7</sup>	<u>Mary Brown, SLP</u> 1/8/16 <sup>8</sup>
Practitioner's signature, title, and credentials	Dated supervising signature and credentials if UDO required



# SETTING UP DEFAULTS FOR PORTAL SESSION NOTES

- ❑ If the following items on the session will be used for every session, the Portal can be set up with “**Defaults**” for...
  - Service Setting
  - Location (in some instances or if the county requires the location to be completed)
  - CPT Code(s)
  - ICD Code(s)
- ❑ Setting up **Defaults** will ensure that the correct information is entered on each note as well as ensuring that required Medicaid information is not missed.

- ❑ Go to **Caseload Maintenance>My Caseload**



# SETTING UP DEFAULTS FOR PORTAL SESSION NOTES

(Caseload Maintenance>My Caseload)

❑ The **My Caseload Screen** comes up. Click on the **Defaults** link at the end of the row to set up your default settings.

My Caseload														
Filter By														
Provider:		Session:		Search										
		2022 - 2023 Winter												
	Status	ESID	Last Name	First Name	County	Provider	District	Type	From	To	Service	Assigned		
<input type="checkbox"/>		RS2223W0025796		MELVA	Albany		GUILDERLAND CSD	RS	09/06/22	06/23/23	ST 2x30 Individual		Attendances	Defaults
<input type="checkbox"/>		RS2223W0018072		SUNSHINE	SCHENECTADY		Schenectady	RS	02/06/23	06/23/23	ST1 2x30 Group		Attendances	Defaults
<input type="checkbox"/>		RS2223W0017517		DENIS	SCHENECTADY		SCHALMONT CSD	RS	09/07/22	06/23/23	ST 1x30 Individual		Attendances	Defaults
<input type="checkbox"/>		RS2223W0018067		BURTON	SCHENECTADY		SCHALMONT CSD	RS	02/14/23	06/23/23	ST 2x30 Individual		Attendances	Defaults

# SETTING UP DEFAULTS FOR PORTAL SESSION NOTES

## (Caseload Maintenance>My Caseload)

- ☐ Enter a Nickname for the enrollment (*Optional*)
- ☐ Enter the Service Setting and Location
- ☐ Enter the Default CPT Code(s)
- ☐ Enter the Default ICD Code(s)
- ☐ Click **Save**

**Enrollment Defaults**

Enrollment Info

Child Name:  Electronic Service ID: RS2223W0198 Enrollment Type: RS RS Type: ST  
County: WESTCHESTER Provider:  District: NEW ROCHELLE  
Service Nickname:   
Enrollment Notes:

For each new attendance use these default values

Bill each entry as  30 minute session(s) for a total duration of 30 minutes.

Service Setting:  Location:

Default CPT Code for new attendance

CPT Code	Description	Units	
<input type="text"/>	<input type="text"/>	<input type="text"/>	Add

Default ICD10 Code for new attendance

ICD 10 Code	Description	
<input type="text"/>	<input type="text"/>	Add

Save

# SETTING UP DEFAULTS FOR PORTAL SESSION NOTES

(Caseload Maintenance>My Caseload)

- Here is an example of the session note that will populate with the defaults that were created for this child's enrollment.

The screenshot shows a web form titled "New Session For Jun 10, 2022". It contains various input fields and dropdown menus. Annotations with blue arrows point to specific fields:

- Setting Location:** Points to the "Setting" dropdown (value: "Preschool") and the "Location" dropdown (value: "Little Red Schoolhouse, Hurley, NY").
- ICD Code(s) CPT Code(s):** Points to the "Diagnosis Code(s)" field (value: "F80.2") and the "CPT Codes" table.

**Form Fields and Values:**

- Time In: 09:00 AM
- Time Out: 09:30 AM
- Bill this session as: 1.00 x30 minute session(s)
- ☐ Co-Visit with Supervisor
- Child: [BOYKIN, MATTIE 2x30 - ST - 101/20/22 - 06/24/22]
- Entry Type: [Provided Treatment Session]
- Diagnosis Code(s): F80.2
- CPT Codes table:

CPT Codes: (lookup)	Units:
92507 TREATMENT OF SPEECH, LANGUAGE, VOICE, COMMUNICATION, AND/OR AUDITORY PROCESSING DISORDER, INDIVIDUAL	1

☐ Does Not Meet Medicaid Requirements

Progress: ☐ No Progress ☐ Limited Progress ☐ Progress

Session Notes:

Buttons: save, cancel

# SESSION NOTES

## (Review & Sign Attendance)

- ❑ When signing session notes in the Portal, use **Review & Sign Attendance** instead of Sign Attendance.



**Attendance>Digital Signature>Review and Sign Attendance**

- ❑ The **Review & Sign Attendance** Screen will show you “**Audits**” that will highlight attendances with
  - Warnings, and/or
  - Errors that will Prevent Signing
- ❑ The **Sign Attendance** option will allow signing even though there are warnings or errors where you should not sign.

# SESSION NOTES

## (Review & Sign Attendance)

- ❑ This is an example of the **Review & Sign Attendance** Screen. There are three tabs, an **Audit Tab**, **By Week Tab** and **By Enrollment Tab**. The Audit Tab will show the following **Audit Icons** in the **Status Column**.
- A **green check mark** means there are no errors.
  - A **Yellow exclamation point** is a warning and will not prevent signing.
  - A **Red X** means there is an error that will prevent signing.

Unsigned Attendances

School Year Session: (School Year Session) Apply Filter

Audit

By Week

By Enrollment

Status	Child	Date of Service	Time In	Time Out	
✖	HESTER, DEWITT	1/11/2022	09:40	10:10	Edit
⚠	PERSON, LIBERTY	6/18/2020	01:00	01:30	Edit
⚠	RHODES, BOBBIE	1/18/2022	11:35	12:05	Edit
⚠	RHODES, BOBBIE	1/20/2022	11:30	12:00	Edit
⚠	RHODES, BOBBIE	1/21/2022	09:40	10:10	Edit

# SESSION NOTES WEBINAR

(live or in Knowledge Base)

- ❑ If you would like to watch the recorded **Session Notes Webinar** or review the **Session Notes PowerPoint Presentation**, it is posted to the Portal Knowledge Base (<http://support.cpseportal.com/kb/a375/08-cpse-portal-session-notes.aspx>).
- ❑ McGuinness is also conducting live **Session Notes Training** on June 7 and June 9. If you would like to attend either of these sessions, please send an email to [webinar@jmcguinness.com](mailto:webinar@jmcguinness.com) and request the registration links.

# CITATIONS & HANDOUTS

(Medicaid Handbook ,Medicaid Q&A, & Training Handouts)

Topic	Medicaid Questions & Answers #
<b>What must be included on a session note?</b>	<b>25</b>
<b>Definition of Contemporaneous</b>	<b>100</b>
<b>CPT Codes</b>	
<i>Billing Units</i>	<b>104</b>
<i>Billing Units/Per Session</i>	<b>110</b>
<i>Untimed Codes</i>	<b>111</b>
<i>Links to CPT Code Guidance</i>	<b>113</b>
<i>CPT Code Listing (Medicaid Handbook – Appendix A</i>	<a href="https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf">https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf</a>
<b>Setting &amp; Location</b>	
<i>How specific does the setting need to be?</i>	<b>105 &amp; 164</b>
<b>Group Sessions</b>	
<i>Group Limit</i>	<b>76</b>
<i>Medicaid &amp; Non-Medicaid Children</i>	<b>175</b>
<i>Group Session Note</i>	<b>102</b>
<i>Group &amp; Individual Sessions on the Same Day</i>	<b>138, 170, 171</b>
<b>Make-up Sessions</b>	<b>77</b>
<b>Back-to-Back Sessions</b>	<b>160</b>
<b>Co-Treatments</b>	<b>78</b>
<b>Name Change</b>	<b>125</b>
<b>Medicaid Training Handouts</b>	<b>#3, #5 &amp; #7</b>



# FOLLOW-UP

- ❑ This presentation is being recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.

- Search for help in our Knowledge Base: <http://support.cpseportal.com/Main/Default.aspx>
- Email: [Medicaid@CPSEPortal.com](mailto:Medicaid@CPSEPortal.com)
- Questions/Guidance regarding Medicaid compliance: Contact Deborah Frank – [dfrank@jmcguinness.com](mailto:dfrank@jmcguinness.com).

## ❑ HELPFUL LINKS

## ❑ MEDICAID REFERENCES

- Provider Policy & Billing Handbook - <http://www.oms.nysed.gov/medicaid/handbook/>
- Medicaid Questions & Answers [http://www.oms.nysed.gov/medicaid/q\\_and\\_a/q\\_and\\_a\\_combined\\_revised\\_12\\_9\\_16.pdf](http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf)

# CITATIONS

## (What must be Included on a Medicaid Session Note)

### 25. Q. What must be included in a session note?

A. Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student's IEP for each service delivered. Session notes must include:

- Student's name
- Specific type of service provided
- Whether the service was provided individually or in a group (specify actual group size)
- The setting in which the service was rendered (school, clinic, other)
- Date and time the service was rendered (length of session — record session start time and end time)
- Brief description of the student's progress made by receiving the service during the session
- Name, title, signature and credentials of the person furnishing the service
- Dated signature and / credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

[July 21, 2015]

# CITATIONS

## (Definition of Contemporaneous)

**100. Q. What is the suggested time frame for completing contemporaneous session notes?**

**A.** “Contemporaneous” means occurring at or about the same period of time. Sessions should be documented **as close to the conclusion of the session as practicable.**  
[December 13, 2010]

# CPT CODES

## Timed vs. Untimed

- ❑ From CPT Code list on Resources page of SED Medicaid in Education site (<http://www.oms.nysed.gov/medicaid/resources/> )
  - CPT codes are either timed or untimed.
  - Timed codes require the entry of units. When the practitioner chooses a code, the number of units must also be indicated. For example, if the physical therapist provided a service (CPT code 97140), and the session lasted 30 minutes, two units would be billed.
  - Untimed codes are used on a one-per-session/per day basis. With one exception, providers should not report more than one physical medicine and rehabilitation therapy service for the same 15 minute time period. The only exception involves a “supervised modality” defined by CPT codes 97010-97028 which may be reported for the same 15 minute time period as other therapy services. For more information on the use of CPT codes and the claiming parameters, please contact your individual professional organizations.

# CITATIONS

## (CPT Codes – Untimed CPT Codes)

**111. Q. Is there a minimum session length requirement for a speech therapy session when billing Medicaid with an untimed CPT code?**

**A.** A typical speech therapy session will last for 30-45 minutes. Medicaid reimbursement for speech therapy is only available for sessions lasting a minimum of 30 minutes. Because untimed CPT codes are billed using a one code per encounter logic, no additional 'units' can be billed when the therapy session exceeds 30 minutes. [December 13, 2010]

# CITATIONS

## (CPT Codes – Billing Units/Per Session)

**110. Q. On the SSHSP CPT Code list some of the Session Time/Units have 15 minutes or 60 minutes while others say "1 per session". What is a session in this case?**

**A.** A session is an encounter. For billing purposes, some CPT codes are timed and some are not. Sessions that are billed using timed CPT codes require a unit(s). When the session length is in excess of the time described in the CPT code definition, multiple units must be billed. For example, a 30-minute physical therapy session can be billed as CPT code 97110 X 2 units. Sessions that are billed using untimed CPT codes cannot be submitted with more than one unit specified. For example, a 45 minute therapy session can be billed as CPT code 92507 (one unit specified because one code per session is billed). [December 13, 2010]

# CITATIONS

## (CPT Codes – Billing Units)

**104. Q. Some therapy sessions are billable in 15 minute increments. Is a separate session note required for each CPT code or each unit being billed?**

**A. Session notes must be written to reflect the services that were furnished during the session (encounter) whether the session encompasses one or several billing units.  
[December 13, 2010]**



# CITATIONS

## (CPT Codes – Links to CPT Code Listing)

### **Medicaid Provider & Billing Handbook (Update 9)**

#### **Appendix A**

[https://www.oms.nysed.gov/medicaid/handbook/sshsp\\_handbook\\_9\\_march\\_21\\_2018\\_final.pdf](https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf)

### **SSHSP Medicaid Training #5 – CPT Code Listing**

[https://www.oms.nysed.gov/medicaid/billing\\_claiming\\_guidance/CPT\\_Code\\_Handout\\_5\\_April2011.pdf](https://www.oms.nysed.gov/medicaid/billing_claiming_guidance/CPT_Code_Handout_5_April2011.pdf)

# CITATIONS

## (Portal ICD Code Listing)

### Lookup>ICD Code Lookup

**CPSE PORTAL**

Home Activities IEP eSTACs Attendance Billing Caseload Maintenance **Lookup**

Search by...  
Version: ☐ ICD9 ☒ ICD10

ICD Code begins with  Short description contains

Search by...  
Version: ☐ ICD9 ☒ ICD10

ICD Code begins with  Short description contains

Version	ICD Code	Specific Enough	Short Description	Long Description
10	R62	Requires additional digits	Lack of expected normal physiol dev in childhood a	Lack of expected normal physiological development in childhood and adults
10	R62.0	OK	Delayed milestone in childhood	Delayed milestone in childhood
10	R62.5	Requires additional digits	Oth and unsp lack of expected normal physiol dev i	Other and unspecified lack of expected normal physiological development in childhood
10	R62.50	OK	Unsp lack of expected normal physiol dev in childh	Unspecified lack of expected normal physiological development in childhood
10	R62.51	OK	Failure to thrive (child)	Failure to thrive (child)
10	R62.52	OK	Short stature (child)	Short stature (child)
10	R62.59	OK	Oth lack of expected normal physiol development in	Other lack of expected normal physiological development in childhood
10	R62.7	OK	Adult failure to thrive	Adult failure to thrive

# CITATIONS

(Setting & Location – How Specific does the Setting Need to Be?)

**105. Q. How specific do we need to be when indicating the 'setting' the therapy took place in on a session note? Do we need to identify the precise setting where each therapy is delivered?**

**A. The setting indicated on session notes should be reflective of the actual location in which the services were delivered. Examples include:**

- Public school,
- Board of Cooperative Educational Services (BOCES) classroom,
- Approved private day or residential school, or
- Private preschool or daycare setting. [December 13, 2010]

# CITATIONS

## (Group Sessions – Group Limit)

**76. Q. Is there a limit on how many students can be in a group for related services (e.g., speech therapy, occupational therapy, physical therapy)?**

**A.** Part 200.6(e)(3) of the regulations of the Commissioner of Education states *“When a related service is provided to a number of students at the same time, the number of students in the group shall not exceed five students per teacher or specialist, except that, in the city school district of the city of New York, the commissioner shall allow a variance of up to 50 percent rounded up to the nearest whole number from the maximum of five students per teacher or specialist.”*

The ratio of 5:1 for speech group therapy sessions is allowed per Part 200.6(e)(3) of the regulations of the Commissioner of Education. This ratio is also allowable for Medicaid billing purposes. Medicaid reimbursement is available for group therapy sessions involving two or more students. [December 13, 2010]

# CITATIONS

## (Group Sessions – Medicaid & Non-Medicaid Children)

**175. Q. Can a therapy group consist of both Medicaid-eligible and non-Medicaid-eligible students? How would this be documented for billing?**

**A.** Consistent with Section 200.1 of the Regulations of the Commissioner of Education, students should be grouped together according to similarity of individual needs for the purpose of special education. The student's Medicaid eligibility status is not a consideration when deciding the composition of the students in the group. Session notes must be completed for each Medicaid eligible student in the group therapy session, and when the student's Medicaid eligibility has been verified, the school district, county, or §4201 school may submit claims for those services that have been documented appropriately. [December 5, 2011]

# CITATIONS

(Group Sessions – Group Session Note)

**102. Q. Can one session note work for the entire group?**

**A.** No, this is not permissible. A separate session note is required for each student in the group for purposes of confidentiality and appropriate record keeping. [December 13, 2010]

# CITATIONS

## (Group & Individual Sessions on the Same Day)

**138. Q. Can a group and individual session(s) be billed for a student on the same day?**

**A.** Yes, billing for both individual (one-to-one) and group services provided to the same student in the same day is allowed, provided the Current Procedural Terminology (CPT) and Centers for Medicare and Medicaid Services (CMS) rules for individual and group therapy are both met. The Correct Coding Initiative (CCI) edits require the group therapy and the individual therapy to occur in different sessions, timeframes, or separate encounters that are distinct or independent from each other when billed on the same day. [June 6, 2011]



# CITATIONS

## (Group & Individual Sessions on the Same Day)

**170. Q. Can Medicaid be billed for more than one group physical or occupational therapy session per day?**

**A. Yes.** A Medicaid claim with two units of CPT code 97150 (untimed code) may be submitted only when a student receives:

- group physical therapy and group occupational therapy on the same day, or
- two distinctly separate group physical therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle, or
- two distinctly separate group occupational therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle.

To bill Medicaid for multiple sessions on the same date of service the school district, county, or §4201 school needs to submit one claim with two units of 97150. Each unit billed represents one session provided. [December 5, 2011]

# CITATIONS

## (Group & Individual Sessions on the Same Day)

**171. Q. Can Medicaid be billed for more than one individual or group speech therapy session per day?**

- A.** Yes. A Medicaid claim with two units of CPT codes 92507 or 92526 may be submitted only when the student receives two distinctly separate individual speech therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle. A Medicaid claim with two units of CPT code 92508 may be submitted only when the student receives two distinctly separate group speech therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle. Speech therapy session must be a minimum of 30 minutes to be Medicaid reimbursable and sessions lasting longer can only be billed as one unit.

To bill Medicaid for multiple sessions on the same date of service the school district, county, or §4201 school needs to submit one claim with two units of 92507, or 92526, or 92508. Each unit billed represents one session provided. [December 5, 2011]

# CITATIONS

## (Make-Up Sessions)

**77. Q. Is Medicaid reimbursement available for therapy sessions that have to be made-up?**

**A.** In order for a make-up therapy session to be Medicaid reimbursable it must be consistent with the written order/referral (medically necessary) and must:

- Be a service that is documented in the IEP
- Occur within the week within which the missed visit occurred
- Be documented (session notes must be kept for each session including made up sessions)
- Be provided by a qualified Medicaid provider
- Fit with the desired treatment outcome

Example:

The written order and the IEP specify three 30-minute physical therapy sessions per week must be provided. The student misses one session due to absence from school. If the session is made-up within the same week Medicaid can be billed for all three sessions because only the three sessions have been provided within one week. If the missed session is provided in a subsequent week Medicaid can only be billed for three of the four sessions provided that week because the IEP specified three therapy sessions per week, not four. [December 13, 2010]

# CITATIONS

## (Back-to-Back Sessions)

### **Session Notes**

**160. Q. Are back-to-back therapy sessions (e.g., session with Student A from 12:00 - 12:30 PM and session with Student B from 12:30-1:00 PM) Medicaid reimbursable? How should the time in/time out be documented in the session notes?**

**A. Yes. Back-to-back therapy sessions are Medicaid reimbursable. If sessions were delivered consistent with the written order, the IEP, and Medicaid policy (e.g., to be Medicaid reimbursable the speech therapy session must be a minimum 30 minutes and properly documented) then Medicaid may be billed for the sessions. Session notes must always document the actual time in/time out. If first session was from 12:00-12:30 PM and second session was from 12:30-1:00 PM, the session notes must reflect that. [December 5, 2011]**



# CITATIONS

## (Co-Treatments)

**78. Q. Can more than one therapist providing co-treatment bill for the same session?**

- A.** Co-treatment consists of more than one professional providing treatment at the same time. Therapists, or therapy assistants, working together as a “team” to treat one or more individuals **cannot** bill separately for the same or different service provided at the same time to the same individual. For co-treatments only one Current Procedural Terminology (CPT) code may be billed per session (untimed CPT codes) or per unit (timed CPT codes).

Where a physical and an occupational therapist (timed CPT code) both provide services to one individual at the same time, either one therapist can bill for the entire service or the PT and OT can divide the service units if applicable. If services are provided by a speech-language pathologist (untimed CPT code) and an occupational or physical therapist (timed CPT code), only one discipline per session may be billed. The session note should reflect the service provided by each practitioner during the session. [December 13, 2010]

# CITATIONS

## (Name Change)

**125. Q. How should a practitioner sign their session notes if their name has legally changed (e.g., marriage, divorce, etc.)? Should they use the name on their license or their new legal name?**

**A.** School Supportive Health Services staff consulted with the Office of the Professions, Records and Archives Unit, which indicated that practitioners should always sign their name as it appears on their license registration. Practitioners are required by NYSED to change their name with Office of the Professions (OP) within 30 days of any legal name change (e.g., marriage, divorce, etc.). The name will be changed in the official database and will display immediately on ~~This change will show on the registration certificate and on the website on-line~~ license verification page. A new registration certificate displaying the new name will be mailed to the address on record.

Practitioners are not required to get a new license parchment ~~change the name on their license [11x14 tan document (parchment)]~~. However, ~~the practitioner must use whatever name is on the license when signing documents even if the current registration has a different name.~~

The OP has specific requirements for submitting name/address changes. Practitioners should follow these guidelines and complete/submit the appropriate form(s) to OP found at: <http://www.op.nysed.gov/documents/anchange.pdf>. The on-line license verification page can be found at <http://www.op.nysed.gov/opsearches>. [August 1, 2011]

# MEDICAID TRAINING HANDOUT

## Medicaid Training Handout #3

### SSHSP SESSION NOTES & PROGRESS NOTES

The link below will be provided with the webinar follow-up.

Link: [https://www.oms.nysed.gov/medicaid/training\\_materials/handout\\_3\\_session\\_note\\_and\\_progress\\_note\\_revised\\_7\\_13\\_15.pdf](https://www.oms.nysed.gov/medicaid/training_materials/handout_3_session_note_and_progress_note_revised_7_13_15.pdf)

#### **Preschool/School Supportive Health Services Program (SSHSP): Session Notes and Progress Notes**

##### **Session Notes (Medicaid requirement):**

Service providers must maintain contemporaneous records. Session notes specifically document that the servicing provider delivered certain diagnostic and/or treatment services to a student on a particular date. Session notes must be completed by all qualified providers furnishing the services authorized in a student's IEP for each Medicaid service delivered and must include:

- Student's name
- Specific type of service provided
- Whether the service was provided individually or in a group (specify actual group size)
- The setting in which the service was rendered (school, clinic, other)
- Date and time the service was rendered (length of session – record session start time and end time)
- Brief description of the student's progress made by receiving the service during the session
- Name, title, signature and credentials of the servicing provider
- Dated signature and credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

The duties of the provider are discussed in Social Services regulation at 18 NYCRR Section 504.3(a). Medicaid providers must prepare and maintain contemporaneous records that demonstrate the provider's right to receive payment under the Medicaid program. "Contemporaneous" records means documentation of the services that have been provided as close to the conclusion of the session as practicable. In addition to preparing contemporaneous records, providers in the Medicaid program are required to keep records necessary to disclose the nature and extent of all services furnished and all information regarding claims for payment submitted by, or on behalf of, the provider for a period of six years from the date the care, services or supplies were furnished or paid, whichever is later.

##### **Progress Notes (IDEA requirement):**

Progress notes are completed, at a minimum quarterly, by the service provider and must include:

- The present level of performance of the student,
- The progress that the student is making toward meeting projected outcomes of goals, and/or objectives of health related services as specified on the IEP.

Progress notes are required, under IDEA and Part 200 of the Commissioner's Regulations, for each reporting period. An annual review that contains progress notes by appropriate providers, qualifies as one progress note.



# MEDICAID TRAINING HANDOUT

## Medicaid Training Handout #5

### SSHSP BILLING CODES – CPT

The link below will be provided with the webinar follow-up.

Link: [https://www.oms.nysed.gov/medicaid/training\\_materials/handout\\_5\\_august\\_2018.html](https://www.oms.nysed.gov/medicaid/training_materials/handout_5_august_2018.html)

#### Preschool/School Supportive Health Services Program

#### SSHSP Billing Codes, Handout 5 - August 2018

(posted 5/22/19)

SSHSP providers must use this select list of Current Procedural Terminology (CPT) codes to bill Medicaid for SSHSP services. This handout contains CPT codes for the following SSHSP services that can be billed to Medicaid:

Click on one of these links to go directly to the CPT codes.	
<a href="#">Psychological Evaluation</a>	<a href="#">Psychological Counseling</a>
<a href="#">Speech Therapy</a>	<a href="#">Audiological Evaluation</a>
<a href="#">Physical Therapy</a>	<a href="#">Occupational Therapy</a>
<a href="#">Medical/Medical Specialist Evaluation</a>	<a href="#">Skilled Nursing</a>
<a href="#">Special Transportation</a>	

Effective September 1, 2009, all SSHSP services will be reimbursed using an encounter-based claiming methodology, based on fees established by the Department of Health.

CPT codes are numbers assigned to services practitioners may provide to a patient including medical, surgical and diagnostic services. CPT codes are then used by insurers to identify the service provided and ultimately the reimbursement rates. Since CPT codes are used nationally, they ensure uniformity, while adding a level of precision. CPT codes are developed, maintained and copyrighted by the American Medical Association (AMA). As the practice of health care changes, new codes are developed for new services, current codes may be revised, and old, unused codes are discarded. Thousands of codes are in use, (over 14,000) and are updated annually. Development and maintenance of these codes is overseen by editorial boards at the AMA. DOH in coordination with SED has developed a list (just over 100 codes) that is available for SSHSP claiming.

CPT codes are either timed or untimed. Timed codes require the entry of units. When the practitioner chooses a code, the number of units must also be indicated. For example, if the physical therapist provided a service (CPT code 97140) and the session lasted 30 minutes, two units would be billed. Untimed codes are used on a one-per-session/per day basis. With one exception, providers should not report more than one physical medicine and rehabilitation therapy service for the same 15-minute time period. The only exception involves a "supervised modality" defined by CPT codes 97010-97028 which may be reported for the same 15-minute time period as other therapy services. For more information on the use of CPT codes and the claiming parameters, please contact your individual professional organizations.

# MEDICAID TRAINING HANDOUT

## Medicaid Training Handout #7

### SSHSP Billing/Claiming Guidance (Page 1 of 2)

The link below will be provided with the webinar follow-up.

Link: [https://www.oms.nysed.gov/medicaid/training\\_materials/billing\\_claiming\\_guidelines\\_sept\\_2010.PDF](https://www.oms.nysed.gov/medicaid/training_materials/billing_claiming_guidelines_sept_2010.PDF)

#### Preschool/School Supportive Health Services (SSHSP)

##### SSHSP BILLING/CLAIMING GUIDANCE

- I. Documentation necessary to bill Medicaid (kept on file)
  - Provider Information:
    - Certification/Licensure of all servicing providers (See Provider Matrix)
    - "Under the Direction of" (UDO) documentation (if applicable; see UDO explanation/requirements)
    - Provider Agreement and Statement of Reassignment (completed by outside contractors)
  - Student Information:
    - Medicaid-eligible student
    - Referral to the CSE/CPSE
    - Individualized Education Program (IEP)
    - Consent for Release of Information
    - Referrals or written orders for services as required
    - Special Transportation (medical need must be documented in IEP)
- II. Provision of Service:
  - Service must be medically necessary and
    - i. Documented in IEP
    - ii. Ordered by a practitioner acting within his/her scope of practice
    - iii. Provided by a qualified provider
    - iv. Provided "Under the Direction of" (UDO) or with supervision if applicable
- III. Each encounter must have the following documentation:
  - Student's name
  - Specific type of service provided
  - Whether the service was provided individually or in a group
  - The setting in which the service was rendered (school, clinic, other)
  - Date and time the service was rendered (length of session)
  - Brief description of the student's progress made by receiving the service during the session
  - Name, title, signature, and credentials of the person furnishing the service and signature/credentials of supervising clinician as appropriate
- IV. For claims with date of service 6/30/09 and earlier:
  - Supporting documentation from Sections I and II is required
  - Supporting documentation from Section III is required for the applicable minimum visits per month (e.g., two documented speech therapy sessions per month)
  - Select applicable monthly rate code
  - Transmit to billing agent
- V. For claims with date of service 9/1/09 and later:
  - Supporting documentation from Sections I, II and III is required
  - Provider who furnished the service documents Current Procedural Technology (CPT) code(s) (see SSHSP CPT codes for additional information) that apply to each encounter
  - Transmit to billing agent

# MEDICAID TRAINING HANDOUT

## Medicaid Training Handout #7

### SSHSP Billing/Claiming Guidance (Page 2 of 2)

The link below will be provided with the webinar follow-up.

#### SSHSP BILLING/CLAIMING GUIDANCE

Date of Service	Documentation Requirements	Process
Pre-July 1, 2009	<ul style="list-style-type: none"><li>Provider Qualifications/Credentials, Agreement and Statement of Reassignment</li><li>Medicaid eligible student's information including: referral to CSE/CPSE; IEP; consent for release of information; referrals or orders for services as required; special transportation needs if applicable</li><li>Contemporaneous session note documenting provision of service (<b>minimum 2 sessions/month</b>), including:<ul style="list-style-type: none"><li>Student's name</li><li>Specific type of service provided</li><li>Whether the service was provided individually or in a group</li><li>The setting in which the service was rendered (school, clinic, other)</li><li>Date and time the service was rendered (length of session)</li><li>Brief description of the student's progress made by receiving the service during the session</li><li>Name, title, and signature of the person furnishing the service and signature of supervising clinician as appropriate</li></ul></li></ul>	Transmit to Billing Agent: <ul style="list-style-type: none"><li>Date of Service;</li><li>Billing Code;</li><li>Actual number of services provided in the month;</li><li>Parental consent indicator for eligible students</li></ul>
July 1, 2009- August 31, 2009	No SSHSP claims can be paid	
September 1, 2009 and forward	<ul style="list-style-type: none"><li>Provider Qualifications/Credentials, Agreement and Statement of Reassignment</li><li>Medicaid eligible student's information including: referral to CSE/CPSE; IEP; consent for release of information; referrals or orders for services as required; special transportation needs if applicable</li><li>Contemporaneous session note documenting provision of service for <b>each encounter</b>, including:<ul style="list-style-type: none"><li>Student's name</li><li>Specific type of service provided</li><li>Whether the service was provided individually or in a group</li><li>The setting in which the service was rendered (school, clinic, other)</li><li>Date and time the service was rendered (length of session)</li><li>Brief description of the student's progress made by receiving the service during the session</li><li>Name, title, and signature of the person furnishing the service and signature of supervising clinician as appropriate</li></ul></li></ul>	Transmit to Billing Agent: <ul style="list-style-type: none"><li>Date of Service;</li><li>CPT code that corresponds to type of service and duration of session;</li><li>Parental consent indicator for eligible students</li></ul>