

# Credential Verification

August 10, 2023

## Questions & Answers

Topic/Category	
CREDENTIAL VERIFICATION	
Q	How can we find original date of licensure?
A	Your original date of licensure will be on your page on the SED Office of Professions under your license number
Q	Can a service provider who works for multiple agencies have one of their agencies verify their credentials for them? Does it matter if the other agency they work for does not work with the portal?
A	NO. If a provider works for multiple agencies, an agency can verify that provider's credentials, but if anything is wrong, the service provider has to change it themselves.
Q	Do social workers who can write their own scripts need to be enrolled in OPRA?
A	No, licensed social workers are not required to enroll.
Q	Does the providers name need to exactly match what is on the license, for example using middle name?
A	The First and Last name need to match. No middle name is needed in the portal.
Q	How is the information entered originally for it to be verified?
A	This will be set up by the therapist when they receive their invite from the agency to join the portal. If you currently work for an agency that uses the Portal, then your information will be brought over to the portal.
Q	Can a therapist treat a child if the script date entered by the ordering practitioner is later than the IEP service start date? (Example: IEP Service Dates: 9/9/20 to 06/25/21; Script Date: 10/20/20.)
A	The prescription should be dated in accordance with the initial provided session with the child. (Example: IEP Effective date is 9/9/20; the first session with the child is 9/11/20; the signature date on the script should be 9/11/20.)