

CPSE Portal **Case Management for Agency Service Providers**





What are Unmatched Children and Unmatched Enrollments?

Unmatched Children & Enrollments

- Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal.
 - * However, your agency can create a temporary child and temporary enrollment records.
 - * These are created when the County is delayed in entering data.
 - * Your agency can create these records so that attendance and other information can be recorded even though the County has not entered the official information.
- * Once the County uploads the official information, then your can "match" the temporary records to the County created record. When matching the records, any data entered for the temporary record is moved over to the County created record and then the temporary one is deleted.
- * In CPSE Portal, these temporary / placeholder entries are referred to as "UnMatched".
- * Unmatched children do not have an ESID #.

Enrollment and ESID

- * The enrollment should correspond to a unique approved service on the IEP.
- * There will be enrollments for:
 - * Different Service Types (OT vs PT vs ST)
 - Different frequencies (1x30 vs 1x45 vs 2x30)
 - * Individual vs Group (if the CPSE determines a child should receive some individual and some group of the same service type, they should be separate enrollments).
- * Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments.
- * For HIPPA reasons, do not email child names, use the ESID #, the Child Number, or the STAC ID #..

Prescriptions For SLP's ONLY

Creating Digital Orders (SLP's)

* Go to Caseload Maintenance -> Prescriptions for Caseload

- * Use this option for initial prescriptions.
- * Go to Caseload Maintenance -> Create New Order
 - * Use this option for subsequent prescriptions:
 - * Example: when there is a change in service and a previous prescription already exists.

http://support.cpseportal.com/kb/a160/creating-digital-speechrecommendations-slps.aspx?KBSearchID=19946

Caseload Maintenance	Lookup	Docum
CBRS Enrollments		
My Caseload		
Prescriptions for Caseload	۶.	
Assign Child's Therapist(s) a	nd Service Prov	/ider(s)

Caseload Maintenance	Lookup	Docum									
CBRS Enrollments											
My Caseload											
Prescriptions for Caseload											
Assign Child's Therapist(s) and Service Provider(s)											
Unmatched Children											
Add / Edit Unmatched Enrolln	nents										
View Unmatched Enrollments	View Unmatched Enrollments										
County Rescinded Enrollments											
Rescinded CB Enrollments w/ CBRS											
Create New Order											
Enrollments Missing First Co	√isit										

Prescriptions for Caseload (SLPs)

Go to Caseload Maintenance -> Prescriptions for Caseload

- * Here you will find:
 - * A list of children on your caseload,
 - * Status of your prescription,
 - * Existing Speech Recommendations and enrollments that need an RX.
- * If you click on "View", you will be able to view or print the digital speech recommendation.

5		-							
ESID	Last Name	First Name	From Date	To Date	Description	Rx Status	View Images	Upload Rx	
CBRS202		ר	11/23/2020	6/25/2021	ST 2x30 Individual	VERIFIED	View	View	
CBRS202			1/19/2021	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			9/8/2020	6/11/2021	ST 3x30 Individual	ENTERED	View	View	
CBRS202			6/14/2021	6/25/2021	ST 3x30 Individual	ENTERED	View	View	
CBRS202			9/8/2020	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			1/19/2021	6/25/2021	ST 3x30 Individual	VERIFIED	View	View	
CBRS202			1/4/2021	6/25/2021	ST 2x30 Individual	VERIFIED	View	View	
CBRS202			9/8/2020	6/25/2021	ST 2x30 Individual	MISSING		Upload	Create Speech Recommendation
CPSECB			9/8/2020	6/25/2021	ST 3x30 Individual	MISSING		Upload	Create Speech Recommendation

Create New Order

* Go to Caseload Maintenance -> Create New Order

* Search for child, and choose "Select".

Create Dig	gital Order								
Child Look	up								
Name (Las	t,First) a				Search	Hide Advanced Search options]			
School Year	✔ Cou	inty 🔽 🗸	Provider			✓ District		~	
Child Numbe	r	STAC ID		Electro	onic Service ID				
Add Unn	natched Child								
	Ohild Number	Loof Nome		DOD	CINI	District	Country	Match Ctatus	
	Child Number	Last Name	First Name	DOB	CIN	District	County	MatchStatus	
Select C	28000251			9/3/2019	,	EAST MEADOW UFSD	NASSAU	County Record	Details
Select C	28000240			7/16/2019		UNIONDALE UFSD	NASSAU	County Record	Details

Create Digital Order

- * Enter your Date Range, ICD Code, and click "Preview and Sign".
- * This will then ask for your PIN #.

	County: SCHENECTAD	Y District: Schenectady	DOB: 5/6/2015	Redo Searc
Create recommendation fo	r Speech Services			
~				
Prescription effective date	range			
Applies to entire school	year 2021 - 2022 🗸			
OApplies to specific scho	ol year / session 2021 - 202	2 Winter 🖌		
OApplies to specific date	range			
Reason for Services				
ICD				
Search by code or descript	ion			
Reason				

Digital Speech Recommendation Webinar

- Digital Speech Recommendations: (ALL SLP's)
- (*Digital Recommendations are <u>required</u> for all Speech Services. A prescription/digital order is required in order to submit billing in the Portal.)
- * Wednesday, June 12, 2024 @ 2:00 PM
 - * https://attendee.gotowebinar.com/register/7972863814377293915
- Friday, June 14, 2024 @ 3:30 PM
 - * https://attendee.gotowebinar.com/register/4765822592131430230
- * Wednesday, August 7, 2024 @ 2:00 PM
 - https://attendee.gotowebinar.com/register/972493182653085273
- * Friday, August 9, 2024 @ 3:30 PM
 - * https://attendee.gotowebinar.com/register/881641636361597019
 - * Topics:
 - * Benefits to Using the Digital Speech Recommendation
 - * Required Elements of a Written Order
 - * One-Time Set-up
 - * How to Create the Digital Speech Recommendation
 - * Reports
 - * Unmatched Children & Enrollments
 - * OPRA



Reports

My Caseload

- * Go to Caseload Maintenance -> My Caseload
 - * You can also see all of the attendances that you have entered for each child.
 - * You will also see the ESID # of your students.

	Caseload Maintenance Lookup Docum	יר										
1	CBRS Enrollments											
-	My Caseload 🖉											
e -	Prescriptions for Caseload											
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	County Rescinded Enrollments											
	Rescinded CB Enrollments w/ CBRS											

y Cas	eload													
ilter By			Occasion: 2024 (2022 10/1 1-2	Search									
		, •							_					
Sta	itus	ESID	Last Name	First Name	County	Provider	District	Туре	From	То	Service	Assigned		
	RS	2122W0001572	5		COLUMBIA		NEW LEBANON CSD	RS	12/06/21	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
	CF	SECBRS0000118175	;		Albany		RAVENA-COEYMANS-SELKIRK CSD	CBRS	03/21/22	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
	RS	2122W0001529	-	10.00	COLUMBIA		NEW LEBANON CSD	RS	09/08/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults
	CE	RS2122W0001937			COLUMBIA		GERMANTOWN CSD	CBRS	12/06/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults
	lter By _ Provid	Iter By Provider: Status RS CP RS	Provider: /	Status ESID Last Name RS2122W0001572 \$ CPSECBRS0000118175 \$ RS2122W0001529 \$	Session: 2021 - 2022 Winter Status ESID Last Name RS2122W0001572 \$ CPSECBRS0000118175 \$ RS2122W0001529 \$	Status ESID Last Name First Name County Status ESID Last Name First Name COLUMBIA RS2122W0001572 COLUMBIA Albany COLUMBIA RS2122W0001529 COLUMBIA COLUMBIA	Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider RS2122W0001572 \$ COLUMBIA COLUMBI	Iter By Session: 2021 - 2022 Winter Search Provider: Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider District RS2122W0001572 COLUMBIA NEW LEBANON CSD NEW LEBANON CSD CPSECBRS0000118175 Albany RAVENA-COEYMANS-SELKIRK CSD NEW LEBANON CSD RS2122W0001529 COLUMBIA NEW LEBANON CSD NEW LEBANON CSD	Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider District Type Status ESID Last Name First Name County Provider District Type RS2122W0001572 COLUMBIA COLUMBIA NEW LEBANON CSD RS RS2122W0001529 COLUMBIA COLUMBIA NEW LEBANON CSD CBRS	Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider District Type From RS2122W0001572 COLUMBIA NEW LEBANON CSD RS 12/06/21 CPSECBRS0000118175 Albany RAVENA-COEYMANS-SELKIRK CSD CBRS 03/21/22 RS2122W0001529 COLUMBIA NEW LEBANON CSD RS 09/08/21	Session: 2021 - 2022 Winter Search Provider: Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider District Type From To RS2122W0001572 COLUMBIA COLUMBIA NEW LEBANON CSD RS 12/06/21 06/24/22 CPSECBRS0000118175 Albany COLUMBIA NEW LEBANON CSD CBRS 03/21/22 06/24/22 RS2122W0001529 COLUMBIA COLUMBIA NEW LEBANON CSD RS 09/08/21 06/24/22	tter By Provider: Session: 2021-2022 Winter ▼ Session: 2021-2022 Winter ▼ Search	Session: 2021 - 2022 Winter V Search Provider: Session: 2021 - 2022 Winter V Search Status ESID Last Name First Name County Provider District Type From To Service Assigned Rs2122W0001572 COLUMBIA COLUMBIA NEW LEBANON CSD RS 12/06/21 06/24/22 OT 1x30 Individual YES CPSECBRS0000118175 Albany Albany RAVENA-COEYMANS-SELKIRK CSD CBRS 03/21/22 06/24/22 OT 1x30 Individual YES RS2122W0001529 COLUMBIA COLUMBIA NEW LEBANON CSD RS 09/08/21 06/24/22 OT 2x30 Individual YES	Session: 2021 - 2022 Winter Search Provider: Session: 2021 - 2022 Winter Search Status ESID Last Name First Name County Provider District Type From To Service Assigned Rs2122W0001572 COLUMBIA COLUMBIA NEW LEBANON CSD RS 12/06/21 06/24/22 OT 1x30 Individual YES Attendances CPSECBRS0000118175 Albany Albany RAVENA-COEYMANS-SELKIRK CSD CBRS 03/21/22 06/24/22 OT 1x30 Individual YES Attendances Rs2122W0001529 COLUMBIA COLUMBIA NEW LEBANON CSD RS 09/08/21 06/24/22 OT 1x30 Individual YES Attendances



Closing

Portal Training – Knowledge Base

- The Knowledge Base provides numerous articles, trainings, webinars and other pertinent information that will help answer your questions before having to contact Portal support.
- * You can simply click the Knowledge Base tab in the Portal or you can go to:
- * http://support.cpseportal.com/kb





- * Creating Digital Speech Recommendations (SLPs):
 - * http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendationsslps.aspx?KBSearchID=19946

Upcoming Webinars

CPSE Portal Session Notes: Everyone

- * Monday, June 3, 2024 @ 10:00AM
 - * https://attendee.gotowebinar.com/register/3805382693043269977
- * Wednesday, June 5, 2024 @ 4:00PM
 - * https://attendee.gotowebinar.com/register/3585126324743933789

* Topics:

- * Recap Entering/Signing Classroom Attendance
- * Attendance Entry Record
- * Signing Attendance/Review & Sign
- * Co-Signing Session Notes/Attendance
- * Un-signing Attendance/Making Corrections After Signing
- * Move Attendances Between Enrollments
- * Print Child Treatment Log
- Print Parent Signature Log

Closing remarks

- * CPSE Portal Address (you may want to bookmark): <u>https://www.cpseportal.com</u>
- * In addition to the Portal Knowledge base, our Helpdesk is available through email at support@CPSEPortal.com
 - * When sending an email:
 - * Do not use child's name
 - * Use STAC ID # or ESID #
 - * Include your county, and info needed