

Medicaid-Compliant Session Notes

(Updated May 2025)

INTRODUCTIONS

Who will you be working with at McGuinness?

- Deborah Frank, McGuinness Medicaid Specialist
 - Kelly Knowles, Medicaid Team
 - Ellen Farney, Medicaid Team
 - Darcy McMullen, Medicaid Team

TOPICS COVERED

Purpose of Webinar What is required on a SSHSP Session Note Contemporaneous Record **CPT** Codes ICD Codes (Billable/Non-Billable/Most Specific) Setting & Location Group Sessions Make-Up Sessions Co-Treatments Therapist Signature When to Use "Does Not Meet Medicaid Requirements" Session Note "**Defaults**"

PURPOSE OF WEBINAR

The purpose of this webinar is to educate agencies and service providers on the importance of completing session notes that meet Medicaid requirements.

Our goal is to achieve a higher percentage of Medicaid-compliant Session Notes; thereby improving the process.

Improving the process will ensure less "problems" when submitting billing vouchers and increase Medicaid billable sessions.

Included at the end of this presentation are citations from the Medicaid Questions & Answers and Medicaid Training Handouts that will support the guidance that we are providing.

PROVIDING SERVICES VS. BILLING MEDICAID

Therapists will provide services to preschool children in accordance with the IEP, county rules, IDEA, Medicaid, etc.

The guidance we provide to you during today's presentation will help you to understand how to enter session notes in specific situations.

WHAT IS REQUIRED ON AN SSHSP SESSION NOTE? (Medicaid Q&A #25)

- 1) Student's Name
- 2) Service
- 3) Individual/ Group & Group Size
- 4) Setting
- 5) Time In/Time Out
- 6) Brief Description of Progress

7) Name/Title/Credentials

8) Signature & Signature Date

25. Q. What must be included in a session note?

- A. Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student's IEP for each service delivered. Session notes must include:
 - Student's name
 - Specific type of service provided
 - Whether the service was provided individually or in a group <u>(specify actual group size)</u>
 - The setting in which the service was rendered (school, clinic, other)
 - Date and time the service was rendered (length of session <u>— record</u> session start time and end time)
 - Brief description of the student's progress made by receiving the service during the session
 - Name, title, signature and credentials of the person furnishing the service
 - <u>Dated</u> signature and / credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

SESSION NOTES

Sample Session Note – From the Medicaid Handbook

The duties of the provider are discussed in Social Services regulation at 18 NYCRR §504.3(a). Medicaid providers must prepare and maintain contemporaneous records that demonstrate the provider's right to receive payment under the Medicaid program. "Contemporaneous" records means documentation of the services that have been provided as close to the conclusion of the session as practicable. In addition to preparing contemporaneous records, providers in the Medicaid program are required to keep records necessary to disclose the nature and extent of all services furnished and all information regarding claims for payment submitted by, or on behalf of, the provider for a period of six years from the date the care, services or supplies were furnished or billed, whichever is later.

SAMPLE SESSION NOTE – (Includes all Medicaid-required elements)

Student Name: John Smith	Service Type: Speech Therapy
Date: December 10, 2015	Location: Springdale Elementary
Time in/Time out: 10:00am /10:30am	Indiv (I) Group (G) (incl # in group): I
Practitioner Name: Martha Clark	
Session Note: During this telehealth session John prod	luced initial, medial, and final /l/ with 80%
accuracy in words. John is demonstrating good prog	ress. He continues to improve his production of
the /l/ in all positions in single words.	
Martha Clark, TSHH	Mary Brown, SLP 1/8/16
Practitioner's signature, title, and credentials	Dated supervising signature and credentials if UDO required

WHAT IS REQUIRED ON AN SSHSP SESSION NOTE? (Weekly Attendance Screen)

- 1) Student's Name
- 2) Service
- 3) Individual/ Group & Group Size
- 4) Setting (*Location Recommended)
- 5) Time In / Time Out
- 6) Brief Description
- 7) Name/Title/Signature of provider
- 8) Dated Signature and Credentials
- 9) CPT Code(s) Required for Claiming
- 10) ICD Code(s) Required for Claiming

Edit - GRP BLAND (Feb 6, 2023)		×
Time In: 09:00 AM 🛩 5) Tir	ne Out: 09:30 AM 🗸	4) Setting:
Bill this session as: 1 ×30 minu	Ite session(s)	Location:
Co-Visit with Supervisor	123 Main Street, Schenecta	
Number of Children in Group This Set		
[BLAND, DUSTIN]] 3) [Child 3] 3) [Child 3] 2 [Child 4] 2	Enrollment: BLAND, DUSTIN 1x30 - ST1 - G 09/07/22 - 06/22/23 Preschool ESID CBRS2223W0022645 Nickname Service Type ST1 Frequency 1 x 30 Entry Type: Provided Treatment Session	~
10)	Diagnosis Code(s): F80.2	
	CPT Codes: [Lookup]	Units:
9	♥ 92508 TREATMENT OF SPEECH, LANGUAGE, VOICE, COMMUNICATION, AND/OR AUDITORY PROCESSINGDISORDER; GROUP, 2 OR MORE INDIVIDUALS	1
	♥	
	*	
	*	
	♥	
	Does Not Meet Medicaid Requirements	
	Progress: O No Progress O Limited Progress Progress 6)	
6)	Session Notes: Dustin was engaged and attentive throughout the session. Given pictur he was able to identify appropriate responses when choices were provid 70% accuracy given moderate cues. He accurately differentiated betwee that were "same" and "different" with 70% accuracy.	ded with
71	Signatura: Kally Thayar M.S.Ed. COO SI D	11
1	Signature: Kelly Thayer, M.S.Ed., CCC-SLP	
	Profession: CFY License: NPI: 1811511298	
 B) Dated Signature of 	ccurs after signing.	

WHAT IS REQUIRED ON AN SSHSP SESSION NOTE? (Completed/Signed Session Note)

1)	Student's Name	
----	----------------	--

- 2) Service
- 3) Individual/ Group & Group Size
- 4) Setting (& Location)
- 5) Time In / Time Out
- 6) Brief Description
- 7) Name/Title/Signature of provider
- 8) Dated Signature & Credentials
- 9) CPT Code(s) Required for Claiming
- 10) ICD Code(s) Required for Claiming

(<u>To Print</u>: Go to Caseload Maintenance> My Caseload>Click Attendances Link>Click Treatment Log Link)

OA Review

Child Name				DOB	Billing Pro	ovider		NPI		
CURRIE, QUENTIN 1)				12/12/17	ACHIEVE	MENTS			1316190903	
Service		Individual/Group	IEP From	IEP To	District				County	
Speech Therapy 2)		3) Individual	09/07/22	06/23/23	ROTTER	SCHENECTADY				
Frequency		ESID		-	Rendering Provider License				NPI	
2x30		RS2223W0017241			ADELAIDE CARVER 030860				1811511298	
Date Of Service		Time In 5) Time Out	Duration	# in Group	Supervisi	ng Provider (UDC)/USO)	License	NPI	
09/12/22		02:30 PM 03:00 PM	30							
Setting 4)						Provider			NPI	
Preschool		123 Main Street, Schenect	tady, NY							
CPT Units Minutes	Descriptio	on			ICD	Description				
92507 1 9)	TREATMEN	NT OF SPEECH, LANGU	AGE, VOICE	i, 10)	F80.1	0.1 Expressive language disorder				
assian Notas: Activity Pa	ated to IEP	Goals (including obje	ctives and r	moasures of sur	coss) and i	response(s) of ch	ild			
Quentin was engag	ed and att	entive throughout the	e session.	Given pictur	e cards, h	ne was able to	identify app			
Quentin was engag 6) choices were provid	ed and att ded with 7	entive throughout the	e session.	Given pictur	e cards, h	ne was able to	identify app			
Quentin was engag	ed and att ded with 7	entive throughout the	e session.	Given pictur	e cards, h	ne was able to	identify app			
Quentin was engag 6) choices were provid	ed and att ded with 7	entive throughout the	e session. moderate	. Given pictur cues. He acc	e cards, h	ne was able to	identify app	s that were th		
 choices were provid 	ed and att led with 7 accuracy.	entive throughout th 0% accuracy given	e session. moderate e and Crede	. Given pictur cues. He acc	e cards, h	ne was able to ifferentiated be	identify app tween item	s that were th	e "same" and	

QA SUPERVISOR (How to Assign a QA Supervisor)

	Name, Title and Credentials	NPI	License	Date Signed	Signature Method
Rendering Provider	Kelly Thayer, M.S.Ed., CCC-SLP	1811511298	030860	10/04/22	DIGITAL
UDO/USO Supervisor					
QA Review 🛛 🔸 💳					

Go to People >Users

- Select the Provider from the drop-down (if more than one is in the drop-down)
- Find the **User** in the list that will complete the QA process.
- Click the **Edit link** at the end of the row
- Check the **QA Supervisor** Option
- Click **Update**.

Users Provider				~						
	Username	First Name	Last Name	Email	Associated Person	Service Provider	Supervisor	QA Supervisor	Basic	Billing Admin 🖕
CB2021		Christina	l	cbertocchi@learningtogetherinc.com.jmcguinness.com	TRIPP, TERESA	1	1	V	\checkmark	edit delete
CB2021		Christina	lana di	c @learningtogetherinc.com.jmcguinness.com	, Christina		<		_	update cancel (



Billina **Caseload Maintenance** ttendance Lookup Service Attendance **Classroom Management** Classroom Attendance Classroom Schedule Maintenance Weekly Attendance Delete Uploaded Attendance Upload Attendance File Validate Attendance File Upload Enrollment File Unmatched Imported Enrollments View Unsigned Attendances **Digital Signature** Review and Sign Attendance Signed Attendances Missing Cosignature Co-Sign Attendance Move Attendance Between Enrollments Sign Classroom Attendance Classroom Enrollment Attendance Unsign Attendance Unsign Classroom Attendance QA Selection



QA SUPERVISOR How to Complete the QA Process Once Assigned

Go to Attendance >Digital Signature >QA Selection

- Choose the School Year Session, Service Type and Click Retrieve.
- Find the therapist's name in the list and click on Review Attendances Link.
 - ✓ You can review QA by Week or by Enrollment
 - ✓ Click the Review and Sign Link to <u>Review</u> and then <u>Sign</u> attendances
 - ✓ Either the Weekly attendance or attendance for the specific Enrollment will populate to the screen

QA SUPERVISOR (Screenshots - Attendance > Digital Signature > QA Selection)

<u>لم</u>	herapist	Under Reviev	v			
	First	Name: Kris	sten Last I	Name: NPI: Sign	ature Title: Kris	sten SLP-CF
_A	ttendand	ces To Review				
ſ	Audit	QA By W	leek QA	By Enrollment		
1						
	To sig	n without revie	ew, enter your	PIN: Si	gn Selected Week	s
		Start Date	End Date	Number Of Unsigned Attendances	Navigation	
		10/27/2024	11/02/2024	1	Review And Sign	
		11/03/2024	11/09/2024	6	Review And Sign	
		11/10/2024	11/16/2024	4	Review And Sign	
		11/17/2024	11/23/2024	6	Review And Sign	
		11/24/2024	11/30/2024	3	Review And Sign	

First Name: Kristen Last Name: NPI: Signature Title: Kristen , SLP-CF							
Attendances To Review							
Audit	QA By Week	QA By Er	nrollment				
_							
To sign v	vithout review, ent	er your PIN:		Sign Sele	cted Enroll	Iments	
To sign v	vithout review, ent Child	er your PIN:	ESID	Sign Sele	cted Enroll Service	Iments Number Of Unsigned Attendances	Navigation
To sign v		,		Service Month			Navigation Review And Sign

howing	g Attend	ances for t	he weel	k of: 10/27/2024 Sig	n										
Sund	day (0)	Monday	(0)	Tuesday (0) Wed	inesday (0)	Thursd	lay (0)	Friday (1)	Saturd	ay (0)					
	Statu	s Child	Name	ESID	Service Type	Service Date	Time In	Time Out	Duration	Sessions To Bill	Minutes Per Session	Minutes To Bill	CPT Codes	ICD Codes	Notes
				CBRS2425W0039454	ST	11/01/24	10:30 AM	11:00 AM	30	1.00	30	30	92507 (x1)	F80.2	The student responded to the clinician's greeting by stating "hi" and waving her hand. The student stated "Go speech" to ask if it was her turn. She positively transitioned to the speech room. Given a paired language / literacy activity and imaximal support (binary choices, modeling, visual cues, verbal cues), the student answered 79 wh-questions (who 2/4, what 4/4, and where 1/1). During a structured activity, the student produced 12 uterances with a mean MLU OF 2.9. The student stated the following: I see bow, Dog found hat, I want doctor, Look a princess, I am pr

SESSION NOTES

Where to Update your Signature (Portal/CLAIMS)

CPSE PORTAL > MY ACCOUNT> MY PROFILE

ly Profile										
Personal and Professional User Information Favorites •										
Information in CPSE Database	/			7						
Last Name Stark	Licenses / Certifications / Profe		S Office							
First Name Shannon	Description	Credential Type	8	State	NY Profession Code	From	То	Active		
NPI 1003129438	SLP Licensed Speech & Language Pathologist	License	010654	NY	058	9/15/1998	12/31/2021	8	Edit	Remov
Signature, Title, and Credentials Shannon Stark, M.A. CCC/SLP	Add									
(e.g.: Mary Brown, CCC-SLP)										
Update										

CLAIMS > FIND THERAPIST SCREEN > TITLE FIELD

S Edit Therapist Information -	X
Therapist Information Skills/Preferences Payments Compliance/Attributes	
Salutation: Last Name: First Name:	MI: R Title: MA/CCC-SLP
Address Line 1: Address Line 2: City:	Phone #:
State: NY ZIP: 14057 Country: USA Email: Secondary Email:	
DOB: MM/DD/YY 💽 Ethnicity: CLAIMS User Name: Sev	c F Status:

CONTEMPORANEOUS

Session Notes must be completed by all qualified providers furnishing the services authorized in a student's IEP for each Medicaid service.

Service providers must maintain <u>contemporaneous</u> records.

What is the suggested time frame for completing contemporaneous Sessions Notes for Medicaid purposes? Sessions should be documented as close to the conclusion of the session as practicable. For <u>supervising</u> <u>clinicians</u> the session note must be co-signed within <u>45 days</u>.

CONTEMPORANEOUS

(Medicaid Questions & Answers # 25 & 100)

Service Provider

- 100. Q. What is the suggested time frame for completing contemporaneous session notes?
 - A. "Contemporaneous" means occurring at or about the same period of time. Sessions should be documented as close to the conclusion of the session as practicable.

Supervising Clinician

25. Q. What must be included in a session note?

- A. Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student's IEP for each service delivered. Session notes must include:
 - Student's name
 - Specific type of service provided
 - Whether the service was provided individually or in a group (specify actual group size)
 - · The setting in which the service was rendered (school, clinic, other)
 - Date and time the service was rendered (length of session <u>— record</u> session start time and end time)
 - Brief description of the student's progress made by receiving the service during the session
 - · Name, title, signature and credentials of the person furnishing the service
 - <u>Dated</u> signature and *l* credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

These are the citations that support when a session note should be completed to be contemporaneous.

CONTEMPORANEOUS / SIGNING NOTES

Signing Session Notes daily (or at least weekly) will ensure that session notes are being signed contemporaneously.

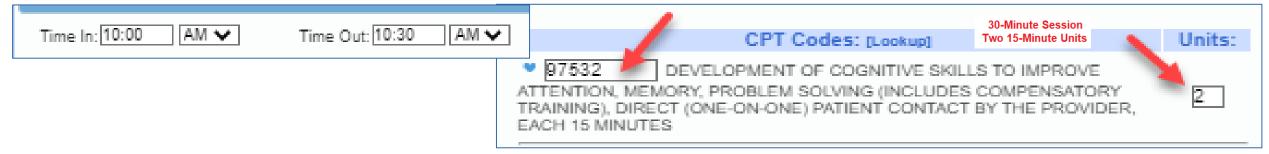
Session Notes should be signed from the
 Review and Sign Attendance Option on the
 Attendance Menu, which allows the service Provider
 to see whether the session note...

- meets Medicaid requirements,
- if there is an error, or
- if a session shows with a warning (such as an "Over Frequency" Warning).

Attendance Billing Caseload	Maintenance Lookup
Service Attendance	
Classroom Management	
Classroom Attendance	
Classroom Schedule Maintenance	
Weekly Attendance	
Delete Uploaded Attendance	
Upload Attendance File	
Validate Attendance File	
Upload Enrollment File	
Unmatched Imported Enrollments	-
View Unsigned Attendances	
Digital Signature	Review and Sign Attendance
Signed Attendances Missing Cosignature	Sign Classroom Attendance
Move Attendance Between Enrollments	Unsign Attendance
Classroom Enrollment Attendance	Unsign Classroom Attendance

CPT (<u>Current Procedural Terminology</u>) CODES

- Current Procedural Terminology (CPT) is a uniform language for coding medical services and procedures. Using CPT Codes increases the accuracy and efficiency of reporting medical treatments.
- CPT codes are used to identify reimbursement rates. Claims that are submitted to Medicaid must include an appropriate CPT code.
- CPT Codes are either timed or untimed. Timed codes require the entry of units, which must be indicated on the session note. (e.g., PT service (97532) is being billed for 30 minutes – two units would need to be billed because 97532 is a 15-minute CPT code.)



Untimed codes are used on a one-per-session/per day basis.

CPT CODE ENTRIES (That will cause Billing Errors)

□ The following CPT Code entries will cause billing errors.

- Entering the <u>same</u> CPT Code <u>separately</u>; instead of using the # of units.
- Entering <u>zero units</u> for a CPT Code; instead of <u>deleting the unnecessary code</u>.
- Entering a CPT Code along with a **NOCPT** Code.
- Not entering a CPT Code. A **NOCPT** Code must be entered for a missed session.
- Link to Knowledge Base Article:

https://support.cpseportal.com/kb/a670/cpt-code-entries-that-will-cause-billing-errors.aspx

Please review the next few slides that give more detailed explanations.

You cannot enter the	same CPT code separately.
CPT Dos	CPT Don'ts
97110 – 2 Units	97110 – 1 Unit
	97110 – 1 Unit

Ĩ	СРТ	Units	Minutes	Description	ICD	Description
	97110	1	15	THERAPEUTIC PROCEDURE, ONE OR MORE AREAS, EACH	R62.50	Unspecified lack of expected normal physiological development in
	97110	1	15	THERAPEUTIC PROCEDURE, ONE OR MORE AREAS, EACH		

You cannot enter z	ero units for a CPT Code.
CPT Dos	CPT Don'ts
97110 – 1 Unit	97110 – 1 Unit
97112 – 1 Unit	97112 – 1 Unit
Delete CPT Codes 97116 & 97530 from	97116 – 0 Units
the session.	97530 – 0 Units
These Codes will not be deleted from	*The above codes are all of the codes in your
your Default Settings.	Default Settings

СРТ	PT Units Minutes Description		ICD	Description	
97110	1	15	THERAPEUTIC PROCEDURE, ONE OR MORE AREAS, EACH	F82	Specific developmental disorder of motor function
97112	1	15	THERAPEUTIC PROCEDURE, ONE OR MORE AREAS, EACH	R26.89	Other abnormalities of gait and mobility
97116	0	0	THERAPEUTIC PROCEDURE, ONE OR MORE AREAS, EACH	R62.50	Unspecified lack of expected normal physiological development in
97530	0	0	THERAPEUTIC ACTIVITIES, DIRECT (ONE-ON-ONE) PATIENT		

You cannot enter a CPT C	Code along with a NOCPT Code.
CPT Dos	CPT Don'ts
97530 – 2 Units or	97530 – 1 Unit
NOCPT – 1 Unit	NOCPT *– 1 or 0 Units

СРТ	Units	Minutes	Description	ICD	Description
97530	1	15	THERAPEUTIC ACTIVITIES, DIRECT (ONE-ON-ONE) PATIENT	F82	Specific developmental disorder of motor function
NOCPT	1		No CPT Code for this service		

A CPT Code must be e	ntered for a missed session.
CPT Dos	CPT Don'ts
NOCPT – Enter the NOCPT Code along	Leaving the CPT Code blank will generate a
with the number of units for the	billing error.
service mandate.	

СРТ	Units	Minutes	Description	ICD	Description
				F84.0	Autistic disorder

CPT CODE DEFAULTS

Defaults

If you list all of the CPT Codes that you will be using in your "Defaults" for each child, and you do not need to use all of the codes for each session, you will delete all of the codes that are not required for that particular session.

Deleting CPT Codes on a particular session "after" Defaults are set-up, will NOT delete the CPT Codes from your Default Settings.

CPT CODES (CPT Code Correction)

Attendance Correction by Billing Admin Article in Knowledge Base

https://support.cpseportal.com/kb/a489/attendance-correction-by-billing-admin.aspx

Child Name:		ESID:	CBRS2324S	0024579 E	nrollment Type:	CBRS	Service Type:	Occupational Therapy
County:	Provid	ier Name:		District:				
From Date: 7/5	2023 To Dat	e: 8/15/20	23 Frequ	ency: 1x30	Session Rate	: 0.00		
Date Of Service:	7/11/2023 5	tart Time:	10:00 AM	End Time:	10:30 AM Du	ration:	30 Children I	n Group: 1
CPT Code 97530	CPT Code Uni 2	15	Ainutes	ICD Code F84.0	ICD Descriptio Autistic disorder			
Signed By: Reh	ecca Rivera OTA				023			
	lene Goldberg, M	IS, OTR/L	Cosigned					
CoSigned By:	sion: 30 Ra	IS, OTR/L ate Per Sess ital Minutes	sion: 0.00	Amount To	Bill			

CPT CODES

(Medicaid Q&A #106)

As per Medicaid Q&A #106 – Billing & Claiming Guidance...

- Each service covered under SSHSP provided to a student in accordance with his/her IEP should be assigned a CPT code.
- It is the responsibility of the clinician providing the service to assign the CPT code.
- CPT Codes are required for Medicaid
 Claiming. As a result, McGuinness requires the CPT Code on the Session Note.

Billing and Claiming Guidance

106. Q. With regard to the 9/1/09 effective date of the SSHSP SPA 09-61 — how is "supporting documentation" to be managed "retroactively"? Assuming such documentation was not retained/maintained in accordance with recent protocols developed consistent with the SPA: specifically:

(a) In what way should providers "modify" the "contemporaneous" documentation created prior to 9/1/09?

(b) What activities/services must be assigned a CPT code?

(c) Who "assigns" the CPT code?

(d) Must "session notes" be assigned a CPT code? Must "progress notes"?

(e) Are "session notes" required for each discrete service provided, even those activities / services which are not specifically identified on the IEP but are an integral component of the "approved" education program (i.e. music therapy)?

(f) Is there a standard duration of a "therapeutic session" for Medicaid? Must the duration be specified in the IEPs?

A. (a) If providers/clinicians have the documentation specified in <u>SSHSP</u> <u>Billing/Claiming Guidance</u> to support the services they rendered during the 2009-2010 school year, claims for those services may be submitted to Medicaid. If the required documentation is not available to support the services furnished to students during the 2009-2010 school year, claims should not be submitted to Medicaid.
(b) Refer to the list of <u>CPT codes for SSHSP</u>. Each service covered under SSHSP provided to a student in accordance with his or her IEP by a qualified Medicaid practitioner should be assigned a CPT code. The ten covered SSHSP services are physical therapy, occupational therapy, speech therapy, psychological evaluations, medical specialist evaluations, skilled nursing services and special transportation.
(c) It is the responsibility of the clinician providing the service to assign the CPT codes.

(d) No, neither session notes nor progress notes must be assigned a CPT code. There is no separate Medicaid reimbursement for preparation of session notes or progress notes.

(e) Session notes are required for the SSHSP services for which Medicaid reimbursement is sought.

(f) The duration of each related service is specified in the student's IEP. [December 13, 2010]

GUIDANCE FOR USING CPT CODES (Medicaid Q&A #113)

McGuinness cannot (and will not) give a service provider advice on which CPT code to use. Medicaid Q&A #113 provides links where OT/PT and Speech providers can obtain information related to CPT Codes. These links will be provided with the webinar follow-up.

113. Q. Where can I find additional guidance on Current Procedural Terminology (CPT) coding for therapy services?

A. Additional information on coding of physical and occupation therapy services is available at the <u>http://www.cms.gov/TherapyServices/02_billing_scenarios.asp</u>

Further information regarding physical and occupational therapy is also available through these professional organizations: <u>http://www.apta.org</u> <u>http://www.aota.org/</u>

Additional information on coding of speech-language services is available at: <u>http://www.asha.org/practice/reimbursement/coding/</u> [December 13, 2010]

CPT CODES

(Medicaid Handbook – Appendix A & Training Document #5)

A CPT Code Listing can be found in...

Medicaid Provider & Billing Handbook (Update 9) Appendix A
 (https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf)

SSHSP Medicaid Training Handout #5 – CPT Code Listing

(https://www.oms.nysed.gov/medicaid/billing_claiming_guidance/CPT_Code_Handout_5_April2011.pdf)

The CPT Code Billing List delineates the following information:

- Service Type
- CPT Code
- Rate Code
- Description
- Session (Time/Units)
- Payment Rate

ICD (International Classification of Diseases) CODES

International Classification of Diseases (ICD Coding) is a system used by physicians and other healthcare providers to classify and code all diagnoses, symptoms and procedures recorded in conjunction with medical care.

Medical coding transforms provided billable medical care into medical reimbursement codes for paying claims. (Effective 10/1/2015 Medicaid claims must contain an appropriate ICD-10 Code.)

There are two types of Codes – <u>Billable and Non-Billable</u> (or specific & non-specific). Billable codes have additional sub-types that provide greater specificity (or more digits). Non-Billable codes are not specific enough for reimbursement purposes.

ICD CODES Billable versus Non-Billable Codes

Medicaid does not accept all ICD Codes for Medicaid reimbursement purposes.

The Portal has an ICD Code Lookup feature (Lookup>ICD Code Lookup) where you can enter a specific ICD Code to see if the code will meet Medicaid requirements for billing.

The list will tell you whether the code is **OK** or if the code **Requires additional digits**.

- Search b	y			
Version:) ICD9 💿 K	CD10		
				•
ICD Code	begins with	r62	Short description contains	Search
	5		•	
	100.0			Long Description
Version	ICD Code	Specific Enough	Short Description	Long Description
10	R62	Requires additional digits	Lack of expected normal physiol dev in childhood a	Lack of expected normal physiological development in childhood and adults
10	R62.0	OK	Delayed milestone in childhood	Delayed milestone in childhood
10	R62.5	Requires additional digits	Oth and unsp lack of expected normal physiol dev i	Other and unspecified lack of expected normal physiological development in childhood
10	R62.50	OK	Unsp lack of expected normal physiol dev in childh	Unspecified lack of expected normal physiological development in childhood
10	R62.51	OK	Failure to thrive (child)	Failure to thrive (child)
10	R62.52	ОК	Short stature (child)	Short stature (child)
10	R62.59	OK	Oth lack of expected normal physiol development in	Other lack of expected normal physiological development in childhood
10	R62.7	OK	Adult failure to thrive	Adult failure to thrive

ICD CODES Non-Billable ICD Codes on Prescriptions

Typically, the diagnosis on a written order is determined by the ordering practitioner.

□ If the diagnosis on the written order is not specific enough (a non-billable code), there are several options for the provider to determine which billable code to enter on the session note.

- The Service provider's <u>education and training</u>
- Evaluation Reports may provide diagnostic information
- The <u>ordering practitioner</u> can provide guidance
- The provider can consult the <u>governing agency</u> for their discipline, or
- The provider can reach out to <u>SED</u>

(ICD Code Citations: Medicaid Q&A # 157 & 176. Also Medicaid Alert #12-04)

SETTING / LOCATION

McGuinness has recently participated in several SED Medicaid Document Reviews with various counties.

- In each of those reviews the Setting & Location fields on some of the session notes have been flagged as not meeting Medicaid requirements, which means during an official audit the county could incur financial penalties.
- □ The approved entries for the Setting Field are noted below:

Home	Therapy Room
Daycare	Classroom
Preschool	Cafeteria
Nursery School	Gym
Universal Pre-K	Head Start
Medical Site	Teletherapy
Community Setting	Flexible Setting
Facility Location/Private Office	

SED has confirmed that the location noted on the IEP does not have to match what is entered on the Session Note. As long as one of the approved settings in this list is defined in the location field to show "where" the service is delivered it will meet Medicaid requirements.

SETTING / LOCATION

□ The **"Setting"** on the session note is where the service was rendered. (School, Clinic, Other).

□ How specific do you need to be when indicating the "Setting?" (Medicaid Q&A #105 & 164)

The <u>setting</u> indicated on session notes should be <u>reflective of the actual location</u> in which the service was delivered. For example...

- * Public School
- * Private Preschool or Daycare Setting
- * BOCES Classroom

If there is more than one location associated with the same name, then the setting must uniquely be identified in the session note.

(e.g., the <u>physical address</u> could be recorded as the specific "<u>location</u>" for the BOCES Classroom).

Entering both the <u>Setting & Location</u> on the session note will ensure that all the required Medicaid components are entered and you won't have to un-sign the note and add it as a correction.

SETTING / LOCATION

(Specific Enough & Not Specific Enough)

The setting indicated on session notes should be reflective of the actual location in which the service was delivered. The location should be used to specify the setting.

The chart below gives some examples of entries that meets Medicaid requirements and some entries that do not.

Not Specific Enough	Specific Enough		
(Does not meet Medicaid Requirements)	(Meets Medicaid Requirements)		
Setting: School	Setting: Preschool		
Location: Therapy Room	Location: ABC Preschool, 123 Main St., Albany, NY		
Setting: Universal Pre-K	Setting: Universal Pre-K		
Location: Preschool	Location: ABC Preschool, Classroom 3		
Setting: Preschool	Setting: Preschool		
Location: Sensory Gym	Location: ABC Preschool, Sensory Gym		
Setting: Community Setting	Setting: Community Setting		
Location: Classroom A	Location: Classroom A, 254 South Main Street, Albany NY,		

GROUP SESSIONS

As per <u>Medicaid Q&A #25</u>, the session note must list whether the service was provided as an <u>individual</u> or <u>group</u> service. If a group service was provided, the actual group size must be recorded.

■ Is it permissible to provide service (in a group setting) to Medicaid and Non-Medicaid children? Medicaid eligibility status is not a consideration when deciding the composition of the students in the group. Session Notes must be completed for each Medicaid-eligible student in the group session; claims may be submitted for those services that have been documented appropriately. (Medicaid Q&A 175)

GROUP SESSIONS

If the IEP only states Group Therapy, but both Individual and Group Services were provided, what can be submitted to Medicaid?
Only the service(s) that are delineated on the IEP can be submitted to Medicaid.

(Medicaid Q&A #75)

A Group Session includes two (or more) students.

If the IEP indicates Group Therapy <u>in a Group of two</u> and only one child shows for the session, the session is <u>no longer a Medicaid billable service</u>. Since the student's IEP only states Group Therapy, you may not bill the <u>Individual</u> session to Medicaid.

Group of One: For billing purposes, the Group enrollment should be selected, but due to the absence of the other student a CPT Code that does not indicate a group of two or more should not be used for the session.

GROUP SESSIONS

□ <u>Group Limit</u>: When a Medicaid-related service is provided to a number of students at the same time, the number of students in the group shall not exceed five (5) students per teacher or specialist (except in NYC). If the group exceeds five students, the group session should be marked as, "Does Not Meet Medicaid Requirements" on the session note. (Medicaid Q&A #76)

Does Not Meet Medicaid Requirements	
Progress: O No Progress O Limited Progress Progress	

Medicaid reimbursement is available for group therapy sessions that involve two or more students, but no more than five. A group of one is not Medicaid reimbursable. MAKE-UP SESSIONS (Medicaid Q&A # 77)

Are Make-Up Sessions reimbursable for Medicaid purposes?

- If a session is made up within the same week, it is not a make-up.
- If the session is not made up within the same week, it should be flagged as a "<u>Make-Up</u>" session and a "<u>Make-Up For Date</u>" should be entered.
- The Portal will handle whether the session is billed to Medicaid or not.
 You do not have to check the "Does Not Meet Medicaid Requirements" box.

CO-TREATMENTS (Medicaid Q&A #78)

Can more than one therapist providing co-treatment bill for the same session? No.

Co-Treatment consists of more than one professional providing treatment at the same time. Therapists, or therapy assistants, working together as a "Team" to treat one or more individuals cannot bill separately for the same (or different) service provided at the same time to the same individual. For co-treatments only one CPT code may be billed per session.

Both therapists should complete a session note for the co-treatment, but one therapist should mark their session as, "Does Not Meet Medicaid Requirements."

□ If one of the therapists providing co-treatment is an <u>SLP</u>, the SLP should bill the session and the other therapist should mark their session as <u>Medicaid ineligible</u>.

BACK-TO-BACK SESSIONS (Medicaid Q&A #160)

Are back-to-back sessions reimbursable? How should <u>time in/time out</u> be documented in the session note? (e.g., Student A – 12:00 to 12:30 / Student B – 12:30 to 1:00)
Back to back sessions are Medicaid reimbursable. If sessions were delivered

Back-to-back sessions <u>are</u> Medicaid reimbursable. If sessions were delivered consistent with the written order, IEP and Medicaid policy then Medicaid may be billed for the sessions. **The session note must reflect the "exact" time that the session was provided.**

THERAPIST SIGNATURE IN PORTAL (My Account>My Profile)

The <u>Portal Signature</u> shown on the <u>My Profile Screen</u> (My Account>My Profile) is used on Session Notes and Digital Speech Recommendations.

□ The screenshot below shows the proper signature for an SLP. If the Provider's Name, Title and Credentials are <u>not</u> listed in the signature, the signature is not Medicaid compliant.

Sarah Brown is not the same as Sarah Brown, Speech Pathologist, CCC-SLP.

sonal and Profe	essional	User Information	Favorites 👻
ormation in CPS	E Databas		
ast Name	Brow	/n	
irst Name	Sara	h	
PI	1730	278607	· · · · · · · · · · · · · · · · · · ·

THERAPIST SIGNATURE IN PORTAL (My Account>My Profile)

Medicaid Training Handout #3 states that the provider's Name, Title, Signature and Credentials must be listed on a Medicaid Session Note.

(https://www.oms.nysed.gov/medicaid/training_materials/handout_3_session_note_and_progess_note_

revised_7_13_15.pdf)

Session Notes (Medicaid requirement):

Service providers must maintain contemporaneous records. Session notes specifically document that the servicing provider delivered certain diagnostic and/or treatment services to a student on a particular date. Session notes must be completed by all qualified providers furnishing the services authorized in a student's IEP for each Medicaid service delivered and must include:

- Student's name
- Specific type of service provided
- Whether the service was provided individually or in a group (specify actual group size)
- The setting in which the service was rendered (school, clinic, other)
- Date and time the service was rendered (length of session record session start time and end time)
- Brief description of the student's progress made by receiving the service during the session
- Name, title, signature and credentials of the servicing provider
- Dated signature and credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

WHEN TO USE

"Does Not Meet Medicaid Requirements"

□ If a service provider provides a session that does not meet Medicaid requirements, the, "Does Not Meet Medicaid Requirements," box on the session note should be

checked.

Does Not Meet Medicaid Requirements

Progress: O Regression O No Progress O Limited Progress O Progress

The <u>checkbox should be checked</u> for situations where the provided session does not meet Medicaid requirements. Such as...

- The child is sleeping during the session.
- The child was picked up by the parent in the middle of the session.
- The child's behavior did not allow the session to be completed in its entirety.
- The service provider and child were outside for a fire drill and as a result the session was not provided.

The checkbox <u>does not need to be checked</u> for the following circumstances:

- Is not necessary for a "<u>Group of 1</u>." Billing edits will not allow Medicaid to be billed for a group of one.
- Is not necessary for <u>Make-up sessions</u> if the session is **marked specifically as a Make-up**.

NEW REPORT ATTENDANCES NOT MEETING MEDICAID REQUIREMENTS

The Portal has a new report that can be accessed by going to Reports > Attendances Not Meeting Medicaid Requirements. (The County also has access to this report.)

Agencies should review this report prior to each monthly billing period to ensure that the designation is being used appropriately by service providers.

This report gives information on the child, enrollment, DOS, Voucher Number and Submitted Date for the voucher.

Entries marked Does Not Meet Medicaid Requirements Filters County Provider Progress: Regression No Progress: Limited Progress: Progress: Regression No Progress: Pr					ess
School Year Session 2024 - 2025 Winter V From Date To Dat	Retrieve				
Last Name First Name CPSE Child Number Electronic Service ID Enr	rollment Type Related Service Code	Date Of Service Start Time	End Time Service Provider	Voucher Number	Submitted Date
CBR	RS ST1	09/04/2024 12:30 PM	1:00 PM Hursala, Dafna	INCLTUITON 9-24 GRP SP	10/25/2024
CBR	RS ST1	09/18/2024 1:00 PM	1:30 PM Hursala, Dafna	INCLTUITON 9-24 GRP SP	10/25/2024
CBR	RS ST1	11/06/2024 1:00 PM	1:30 PM Hursala, Dafna	INCLTUITION 11-24 SP GRP	12/16/2024

Reports Medicaid People Voucher Listings Billed Items Remittance Batch Details Session Listing Therapist Activity Enrollment Listing Child Treatment Log Classroom Attendance Enrollment Assignments **Rendering Provider Attestations** View Child Activities by Therapist Enrollments Without Attendance CB Enrollments Missing Attendance Enrollments Uploaded By County County Service Provider Listing Submitted Session Listing ttendances Not Meeting Medicaid Requirements

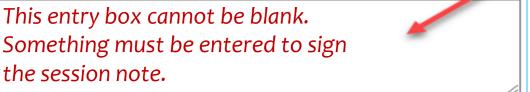
SESSION NOTES

A Brief Description of the Student's Progress Must be Included

A brief description of the student's "Progress" for the session must be documented. Progress can also be noted by using the radio buttons for Regression, No Progress, Limited Progress and Progress (Medicaid Q&A #25).

> Progress: O Regression O No Progress O Limited Progress O Progress Session Notes: This entry box cannot be blank.

> > the session note.



□ For example, for a Speech Service the provider might enter the following note.

Session Notes: Activity Related to IEP Goals (including objectives and measures of success) and response(s) of child

was engaged and attentive throughout the session. and the clinician targeted basic concepts and responding to "wh" questions. Given picture cards, he was able to identify appropriate responses when choices were provided with 70% accuracy given moderate cues. He accurately differentiated between items that were the "same" and "different" with 70% accuracy. Therapy will continue to target expanding utterances and responding to "wh" questions.

SETTING UP *DEFAULTS* FOR PORTAL SESSION NOTES

If the following Medicaid items will be used for every session, the Portal can be set up with "Defaults" for...

- Service Setting
- Location (The Location is required for all Full-Service Medicaid Counties)
- CPT Code(s)
- ICD Code(s)

Setting up **Defaults** will ensure that the correct information is entered on each note as well as ensuring that required Medicaid information is not missed.

Go to Caseload Maintenance>My Caseload



SETTING UP <u>DEFAULTS</u> FOR PORTAL SESSION NOTES (Caseload Maintenance>My Caseload)

The <u>My Caseload Screen</u> comes up. Click on the <u>Defaults</u> link at the end of the row to set up your <u>default</u> settings.

My C	aseload													
-Filter Pi	By ovider:	Session: 20	022 - 2023 Winter 💉	Search										
	Status	ESID	Last Name	First Name	County	Provider	District	Туре	From	То	Service	Assigned		
D		RS2223W0025796		MELVA	Albany	(GUILDERLAND CSD	RS	09/06/22	06/23/23	ST 2x30 Individual		Attendances	Defaults
D		RS2223W0018072		SUNSHINE	SCHENECTADY	(Schenectady	RS	02/06/23	06/23/23	ST1 2x30 Group		Attendances	Defaults
		RS2223W0017517		DENIS	SCHENECTADY	(SCHALMONT CSD	RS	09/07/22	06/23/23	ST 1x30 Individual		Attendances	Defaults
		RS2223W0018067		BURTON	SCHENECTADY	(SCHALMONT CSD	RS	02/14/23	06/23/23	ST 2x30 Individual		Attendances	Defaults

SETTING UP <u>DEFAULTS</u> FOR PORTAL SESSION NOTES (Caseload Maintenance>My Caseload)

Enter a <u>Nickname</u> for the enrollment (Optional)

□ Enter the <u>Service Setting</u> and <u>Location</u>

- Enter the Default <u>CPT Code(s)</u>
- Enter the Default <u>ICD Code(s)</u>

Click Save

Enrollment Defaults		
County: WESTCHESTER Provider: District: NEW ROCHELLE Service Nickname: Enrollment Notes: For each new attendance use these default values	Any "Default" item that does not apply to a specific session, can be deleted when entering the session note.	
Bill each entry as 1 30 minute session(s) for a total duration of 30 minutes.		
Service Setting: V Location:	Deleting the default setting on a	
Default CPT Code for new attendance	specific session note will NOT delete the default entries.	
Default ICD10 Code for new attendance ICD 10 Code Description Add		Save

SETTING UP <u>DEFAULTS</u> FOR PORTAL SESSION NOTES (Caseload Maintenance>My Caseload)

□ Here is an example of the session note that will populate with the defaults that were created for this

child's enrollment.

	Time In: 09:00 AM •	Time Out:09:30 AM V Setting Prescho	Setting:
	Bill this session as: 1.00 x	30 minute session(s) Location Little Red Schoolhor	Location:
Setting:	Co-Visit with Supervisor	LUCAUUII Little Red Schoolhor	use, Hurley, NY 👘
Dreacheal	(BOYKIN, MATTIE]	Child	
Preschool	[monthing, more than]	BOYKIN, MATTIE 2x30 - ST - I 01/20/22 - 06/24/22	~]
		Entry Type: Provided Treatment Session 🗸	
		V Diagnosis Code(s):	
Location:	ICD Code(s)	F80.2	
Little Red School	CPT Code(s)	92507 TREATMENT OF SPEECH, LANGUAGE, VOICE.	Units:
	01 1 0000(0)	COMMUNICATION, AND/ OR AUDITORY PROCESSING DISORDER.	1
House, Hurley, NY		INDIVIDUAL	
nouse, nancy, n		♥ []	
		▼	
ICD Code:		▼	
F80.2		-	
100.2		Does Not Meet Medicaid Requirements	
		Progress/ONo ProgressOLimited ProgressOProgress	
		Session Notes:	
CPT Code:			
92507			
			la.
			save cancel

SESSION NOTES (Review & Sign Attendance)

When signing session notes in the Portal, the Review & Sign Attendance Screen should be used.



Attendance>Digital Signature>Review and Sign Attendance

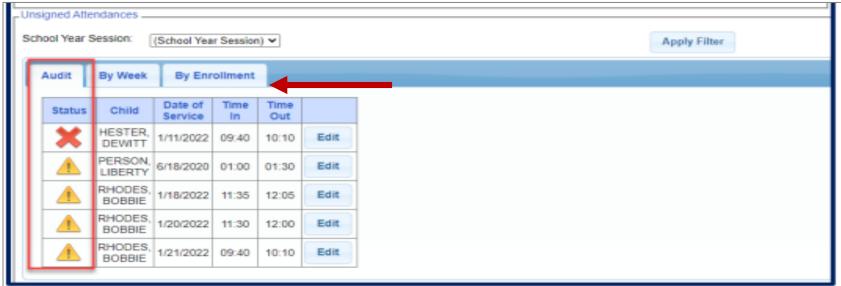
The Review & Sign Attendance Screen will show you "Audits" that will highlight attendances with...

- Warnings, and/or
- Errors that will Prevent Signing

SESSION NOTES (Review & Sign Attendance)

This is an example of the Review & Sign Attendance Screen. There are three tabs, an Audit Tab, By Week Tab and By Enrollment Tab. The Audit Tab will show the following Audit Icons in the Status Column.

- A green check mark means there are <u>no errors</u>.
- A <u>Yellow exclamation point</u> is a warning and <u>will not prevent signing</u>.
- A **<u>Red X</u>** means there is an error that <u>will prevent signing</u>.



NEW APPROVAL SCREENS (Required for Billing)

1) Signature Approval

Due to recent SED Medicaid Document Reviews that have shown that Medicaid documents have been signed electronically/digitally with signatures that do <u>not</u> meet Medicaid requirements, McGuinness will now be performing a **Signature Approval Process** (similar to the Credential Approval Process) that may affect billing.

- If the service provider's electronic/digital signature <u>meets Medicaid requirements</u> (has the Name, Title & Credentials), the signature will be **approved** by McGuinness.
- If the signature does <u>not</u> include the <u>Name, Title and Credentials</u>, the signature will be Invalidated. Billing cannot be submitted to the County with Invalidated signatures.
- Billing can only occur <u>after</u> the service provider's signature has been updated to include all of the Medicaid-compliant components and subsequently approved by McGuinness.

NEW APPROVAL SCREENS (Required for Billing)

2) Service Location Approval

Due to recent **SED Medicaid Document Reviews** that have shown that the <u>Setting and Location</u> Fields on some Session Notes have been too vague to determine "where" the child's service was rendered, McGuinness will now be performing **Service Location Approvals**.

- The Provider Locations for each FSM <u>agency</u> will be reviewed to ensure that between the Setting and Location fields on the Session Note that there is enough information to determine where the service was rendered.
- If between the Setting and Location Fields, the information is too vague to determine where the service occurred (or will occur), the service location will be Invalidated. Attendances with Invalidated Service Locations cannot be submitted to the county.
- Billing can only occur <u>after</u> receiving a Service Location Approval from McGuinness.

FOLLOW-UP

This presentation is being recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.

- Search for help in our Knowledge Base: <u>http://support.cpseportal.com/Main/Default.aspx</u>
- Email: <u>Medicaid@CPSEPortal.com</u>
- Questions/Guidance regarding Medicaid compliance: Contact Deborah Frank <u>dfrank@jmcguinness.com</u>.

HELPFUL LINKS

MEDICAID REFERENCES

- Provider Policy & Billing Handbook http://www.oms.nysed.gov/medicaid/handbook/
- Medicaid Questions & Answers http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf

THANK YOU!

I want to thank everyone for taking the time to attend this presentation.

I hope you found the content helpful.

Deborah Frank

(The Medicaid Citation Appendix follows this slide.)

CITATIONS & HANDOUTS

(Medicaid Handbook, Medicaid Q&A, & Training Handouts)

Торіс	Medicaid Questions & Answers #
What must be included on a session note?	25
Definition of Contemporaneous	100
CPT Codes	
Billing Units	104
Billing Units/Per Session	110
Untimed Codes	111
Links to CPT Code Guidance	113
CPT Code Listing (Medicaid Handbook – Appendix A	https://www.oms.nysed.gov/medicaid/handbook/ sshsp_handbook_9_march_21_2018_final.pdf
Setting & Location	
How specific does the setting need to be?	105 & 164
Group Sessions	
Group Limit	76
Medicaid & Non-Medicaid Children	175
Group Session Note	102
Group & Individual Sessions on the Same Day	138, 170, 171
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Back-to-Back Sessions	160
Co-Treatments	78
Name Change	125
Medicaid Training Handouts	#3, #5 & #7

CITATIONS

(What must be Included on a Medicaid Session Note)

25. Q. What must be included in a session note?

- A. Session notes specifically document that the service provider delivered certain evaluation and/or services to a student on a particular date. Session notes must be completed by all qualified service providers delivering preschool/school supportive health services that have been ordered by an appropriate practitioner and included in a student's IEP for each service delivered. Session notes must include:
 - Student's name
 - Specific type of service provided
 - Whether the service was provided individually or in a group (specify actual group size)
 - The setting in which the service was rendered (school, clinic, other)
 - Date and time the service was rendered (length of session <u>— record</u> session start time and end time)
 - Brief description of the student's progress made by receiving the service during the session
 - · Name, title, signature and credentials of the person furnishing the service
 - <u>Dated</u> signature and / credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

[July 21, 2015]

CITATIONS (Definition of Contemporaneous)

100. Q. What is the suggested time frame for completing contemporaneous session notes?

A. "Contemporaneous" means occurring at or about the same period of time. Sessions should be documented as close to the conclusion of the session as practicable. [December 13, 2010]

CPT CODES Timed vs. Untimed

From CPT Code list on Resources page of SED Medicaid in Education site (http://www.oms.nysed.gov/medicaid/resources/)

- CPT codes are either timed or untimed.
- <u>Timed codes</u> require the entry of units. When the practitioner chooses a code, the number of units must also be indicated. For example, if the physical therapist provided a service (CPT code 97140), and the session lasted 30 minutes, two units would be billed.
- Untimed codes are used on a one-per-session/per day basis. With one exception, providers should not report more than one physical medicine and rehabilitation therapy service for the same 15 minute time period. The only exception involves a "supervised modality" defined by CPT codes 97010-97028 which may be reported for the same 15 minute time period as other therapy services. For more information on the use of CPT codes and the claiming parameters, please contact your individual professional organizations.

CITATIONS (CPT Codes – Untimed CPT Codes)

- 111. Q. Is there a minimum session length requirement for a speech therapy session when billing Medicaid with an untimed CPT code?
 - A. A typical speech therapy session will last for 30-45 minutes. Medicaid reimbursement for speech therapy is only available for sessions lasting a minimum of 30 minutes. Because untimed CPT codes are billed using a one code per encounter logic, no additional 'units' can be billed when the therapy session exceeds 30 minutes. [December 13, 2010]

CITATIONS (CPT Codes – Billing Units/Per Session)

110. Q. On the SSHSP CPT Code list some of the Session Time/Units have 15 minutes or 60 minutes while others say "1 per session". What is a session in this case?

A. A session is an encounter. For billing purposes, some CPT codes are timed and some are not. Sessions that are billed using timed CPT codes require a unit(s). When the session length is in excess of the time described in the CPT code definition, multiple units must be billed. For example, a 30-minute physical therapy session can be billed as CPT code 97110 X 2 units. Sessions that are billed using untimed CPT codes cannot be submitted with more than one unit specified. For example, a 45 minute therapy session can be billed as CPT code per session is billed. [December 13, 2010]

CITATIONS (CPT Codes – Billing Units)

104. Q. Some therapy sessions are billable in 15 minute increments. Is a separate session note required for each CPT code or each unit being billed?

A. Session notes must be written to reflect the services that were furnished during the session (encounter) whether the session encompasses one or several billing units. [December 13, 2010]

CITATIONS (CPT Codes – Links to CPT Code Listing)

Medicaid Provider & Billing Handbook (Update 9) Appendix A

https://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf

SSHSP Medicaid Training #5 – CPT Code Listing

https://www.oms.nysed.gov/medicaid/billing_claiming_guidance/CPT_Code_Handout_5_April2011.pdf

CITATIONS (Portal ICD Code Listing)

Lookup>ICD Code Lookup

Home Activities IEP eSTACs Attend	ance Bi	lling Case	eload Maintenance - Lookup		
Search by Version: ICD S ICD 10 ICD Code begins with Short description	tion contains		Search		
		 ⊃ ICD9 ● IC begins with ि	•	hort description contains	Search
	Version	ICD Code	Specific Enough	Short Description	Long Description
	10	R62			Lack of expected normal physiological development in childhood and adults
	10	R62.0	ОК	Delayed milestone in childhood	Delayed milestone in childhood
	10	R62.5			Other and unspecified lack of expected normal physiological development in childhood
	10	R62.50			Unspecified lack of expected normal physiological development in childhood
	10	R62.51		Failure to thrive (child)	Failure to thrive (child)
	10	R62.52		Short stature (child)	Short stature (child)
	10 10	R62.59 R62.7		Oth lack of expected normal physiol development in Adult failure to thrive	Other lack of expected normal physiological development in childhood Adult failure to thrive

CITATIONS

(Setting & Location – How Specific does the Setting Need to Be?)

105. Q. How specific do we need to be when indicating the 'setting' the therapy took place in on a session note? Do we need to identify the precise setting where each therapy is delivered?

- A. The setting indicated on session notes should be reflective of the actual location in which the services were delivered. Examples include:
 - · Public school,
 - Board of Cooperative Educational Services (BOCES) classroom,
 - Approved private day or residential school, or
 - Private preschool or daycare setting. [December 13, 2010]

CITATIONS (Group Sessions – Group Limit)

- 76. Q. Is there a limit on how many students can be in a group for related services (e.g., speech therapy, occupational therapy, physical therapy)?
 - A. Part 200.6(e)(3) of the regulations of the Commissioner of Education states "When a related service is provided to a number of students at the same time, the number of students in the group shall not exceed five students per teacher or specialist, except that, in the city school district of the city of New York, the commissioner shall allow a variance of up to 50 percent rounded up to the nearest whole number from the maximum of five students per teacher or specialist."

The ratio of 5:1 for speech group therapy sessions is allowed per Part 200.6(e)(3) of the regulations of the Commissioner of Education. This ratio is also allowable for Medicaid billing purposes. Medicaid reimbursement is available for group therapy sessions involving two or more students. [December 13, 2010]

CITATIONS (Group Sessions – Medicaid & Non-Medicaid Children)

- 175. Q. Can a therapy group consist of both Medicaid-eligible and non-Medicaideligible students? How would this be documented for billing?
 - A. Consistent with Section 200.1 of the Regulations of the Commissioner of Education, students should be grouped together according to similarity of individual needs for the purpose of special education. The student's Medicaid eligibility status is not a consideration when deciding the composition of the students in the group. Session notes must be completed for each Medicaid eligible student in the group therapy session, and when the student's Medicaid eligibility has been verified, the school district, county, or §4201 school may submit claims for those services that have been documented appropriately. [December 5, 2011]

CITATIONS (Group Sessions – Group Session Note)

102. Q. Can one session note work for the entire group?

A. No, this is not permissible. A separate session note is required for each student in the group for purposes of confidentiality and appropriate record keeping. [December 13, 2010]

CITATIONS (Group & Individual Sessions on the Same Day)

138. Q. Can a group and individual session(s) be billed for a student on the same day?

A. Yes, billing for both individual (one-to-one) and group services provided to the same student in the same day is allowed, provided the Current Procedural Terminology (CPT) and Centers for Medicare and Medicaid Services (CMS) rules for individual and group therapy are both met. The Correct Coding Initiative (CCI) edits require the group therapy and the individual therapy to occur in different sessions, timeframes, or separate encounters that are distinct or independent from each other when billed on the same day. [June 6, 2011]

CITATIONS (Group & Individual Sessions on the Same Day)

170. Q. Can Medicaid be billed for more than one group physical or occupational therapy session per day?

- A. Yes. A Medicaid claim with two units of CPT code 97150 (untimed code) may be submitted only when a student receives:
 - group physical therapy and group occupational therapy on the same day, or
 - two distinctly separate group physical therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle, or
 - two distinctly separate group occupational therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle.

To bill Medicaid for multiple sessions on the same date of service the school district, county, or §4201 school needs to submit one claim with two units of 97150. Each unit billed represents one session provided. [December 5, 2011]

CITATIONS (Group & Individual Sessions on the Same Day)

171. Q. Can Medicaid be billed for more than one individual or group speech therapy session per day?

A. Yes. A Medicaid claim with two units of CPT codes 92507 or 92526 may be submitted only when the student receives two distinctly separate individual speech therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle. A Medicaid claim with two units of CPT code 92508 may be submitted only when the student receives two distinctly separate group speech therapy sessions on the same day and one of the sessions is a make-up for a session missed during the same week or cycle. Speech therapy session must be a minimum of 30 minutes to be Medicaid reimbursable and sessions lasting longer can only be billed as one unit.

To bill Medicaid for multiple sessions on the same date of service the school district, county, or §4201 school needs to submit one claim with two units of 92507, or 92526, or 92508. Each unit billed represents one session provided. [December 5, 2011]

CITATIONS (Make-Up Sessions)

77. Q. Is Medicaid reimbursement available for therapy sessions that have to be made-up?

- A. In order for a make-up therapy session to be Medicaid reimbursable it must be consistent with the written order/referral (medically necessary) and must:
 - Be a service that is documented in the IEP
 - Occur within the week within which the missed visit occurred
 - Be documented (session notes must be kept for each session including made up sessions)
 - Be provided by a qualified Medicaid provider
 - Fit with the desired treatment outcome

Example:

The written order and the IEP specify three 30-minute physical therapy sessions per week must be provided. The student misses one session due to absence from school. If the session is made-up within the same week Medicaid can be billed for all three sessions because only the three sessions have been provided within one week. If the missed session is provided in a subsequent week Medicaid can only be billed for three of the four sessions provided that week because the IEP specified three therapy sessions per week, not four. [December 13, 2010]

CITATIONS (Back-to-Back Sessions)

Session Notes

- 160. Q. Are back-to-back therapy sessions (e.g., session with Student A from 12:00 -12:30 PM and session with Student B from 12:30-1:00 PM) Medicaid reimbursable? How should the time in/time out be documented in the session notes?
 - A. Yes. Back-to-back therapy sessions are Medicaid reimbursable. If sessions were delivered consistent with the written order, the IEP, and Medicaid policy (e.g., to be Medicaid reimbursable the speech therapy session must be a minimum 30 minutes and properly documented) then Medicaid may be billed for the sessions. Session notes must always document the actual time in/time out. If first session was from 12:00-12:30 PM and second session was from 12:30-1:00 PM, the session notes must reflect that. [December 5, 2011]

CITATIONS (Co-Treatments)

78. Q. Can more than one therapist providing co-treatment bill for the same session?

A. Co-treatment consists of more than one professional providing treatment at the same time. Therapists, or therapy assistants, working together as a "team" to treat one or more individuals cannot bill separately for the same or different service provided at the same time to the same individual. For co-treatments only one Current Procedural Terminology (CPT) code may be billed per session (untimed CPT codes) or per unit (timed CPT codes).

Where a physical and an occupational therapist (timed CPT code) both provide services to one individual at the same time, either one therapist can bill for the entire service or the PT and OT can divide the service units if applicable. If services are provided by a speech-language pathologist (untimed CPT code) and an occupational or physical therapist (timed CPT code), only one discipline per session may be billed. The session note should reflect the service provided by each practitioner during the session. [December 13, 2010]

CITATIONS (Name Change)

125. Q. How should a practitioner sign their session notes if their name has legally changed (e.g., marriage, divorce, etc.)? Should they use the name on their license or their new legal name?

A. School Supportive Health Services staff consulted with the Office of the Professions, Records and Archives Unit, which indicated that practitioners should always sign their name as it appears on their license registration. Practitioners are required by NYSED to change their name with Office of the Professions (OP) within 30 days of any legal name change (e.g., marriage, divorce, etc.). <u>The name will be changed in</u> <u>the official database and will display immediately on This change will show on the</u> registration certificate and on the website on-line <u>license</u> verification page. <u>A new</u> <u>registration certificate displaying the new name will be mailed to the address on</u> <u>record.</u>

Practitioners are not required to <u>get a new license parchment</u> change the name on their license [11x14 tan document (parchment)]. However, the practitioner must use whatever name is on the license when signing documents even if the current registration has a different name.

The OP has specific requirements for submitting name/address changes. Practitioners should follow these guidelines and complete/submit the appropriate form(s) to OP found at: <u>http://www.op.nysed.gov/documents/anchange.pdf</u>. <u>The online license verification page can be found at http://www.op.nysed.gov/opsearches.</u> [August 1, 2011]

Medicaid Training Handout #3

SSHSP SESSION NOTES & PROGRESS NOTES

The link below will be provided with the webinar follow-up.

Preschool/School Supportive Health Services Program (SSHSP): Session Notes and Progress Notes

Session Notes (Medicaid requirement):

Service providers must maintain contemporaneous records. Session notes specifically document that the servicing provider delivered certain diagnostic and/or treatment services to a student on a particular date. Session notes must be completed by all qualified providers furnishing the services authorized in a student's IEP for each Medicaid service delivered and must include:

- Student's name
- · Specific type of service provided
- Whether the service was provided individually or in a group (specify actual group size)
- · The setting in which the service was rendered (school, clinic, other)
- Date and time the service was rendered (length of session record session start time and end time)
- Brief description of the student's progress made by receiving the service during the session
- Name, title, signature and credentials of the servicing provider
- Dated signature and credentials of supervising clinician as appropriate (signature date must be within 45 days of the date of service).

The duties of the provider are discussed in Social Services regulation at 18 NYCRR Section 504.3(a). Medicaid providers must prepare and maintain contemporaneous records that demonstrate the provider's right to receive payment under the Medicaid program. "Contemporaneous" records means documentation of the services that have been provided as close to the conclusion of the session as practicable. In addition to preparing contemporaneous records, providers in the Medicaid program are required to keep records necessary to disclose the nature and extent of all services furnished and all information regarding claims for payment submitted by, or on behalf of, the provider for a period of six years from the date the care, services or supplies were furnished or paid, whichever is later.

Progress Notes (IDEA requirement):

Progress notes are completed, at a minimum quarterly, by the service provider and must include:

- · The present level of performance of the student,
- The progress that the student is making toward meeting projected outcomes of goals, and/or objectives of health related services as specified on the IEP.

Progress notes are required, under IDEA and Part 200 of the Commissioner's Regulations, for each reporting period. An annual review that contains progress notes by appropriate providers, qualifies as one progress note.

Medicaid Training Handout #5

SSHSP BILLING CODES – CPT

The link below will be provided with the webinar follow-up.

Preschool/School Supportive Health Services Program

SSHSP Billing Codes, Handout 5 - August 2018

(posted 5/22/19)

SSHSP providers must use this select list of Current Procedural Terminology (CPT) codes to bill Medicaid for SSHSP services. This handout contains CPT codes for the following SSHSP services that can be billed to Medicaid:

Click on one of these links to go directly to the CPT codes.						
Psychological Evaluation	Psychological Counseling					
Speech Therapy	Audiological Evaluation					
Physical Therapy	Occupational Therapy					
Medical/Medical Specialist Evaluation	Skilled Nursing					
Special Transportation]					

Effective September 1, 2009, all SSHSP services will be reimbursed using an encounter-based claiming methodology, based on fees established by the Department of Health.

CPT codes are numbers assigned to services practitioners may provide to a patient including medical, surgical and diagnostic services. CPT codes are then used by insurers to identify the service provided and ultimately the reimbursement rates. Since CPT codes are used nationally, they ensure uniformity, while adding a level of precision. CPT codes are developed, maintained and copyrighted by the American Medical Association (AMA). As the practice of health care changes, new codes are developed for new services, current codes may be revised, and old, unused codes are discarded. Thousands of codes are in use, (over 14,000) and are updated annually. Development and maintenance of these codes is overseen by editorial boards at the AMA. DOH in coordination with SED has developed a list (just over 100 codes) that is available for SSHSP claiming.

CPT codes are either timed or untimed. Timed codes require the entry of units. When the practitioner chooses a code, the number of units must also be indicated. For example, if the physical therapist provided a service (CPT code 97140) and the session lasted 30 minutes, two units would be billed. Untimed codes are used on a one-per-session/per day basis. With one exception, providers should not report more than one physical medicine and rehabilitation therapy service for the same 15-minute time period. The only exception involves a "supervised modality" defined by CPT codes 97010-97028 which may be reported for the same 15-minute time periods. For more information on the use of CPT codes and the claiming parameters, please contact your individual professional organizations.

Medicaid Training Handout #7

SSHSP Billing/Claiming Guidance (Page 1 of 2)

The link below will be provided with the webinar follow-up.

Preschool/School Supportive Health Services (SSHSP)

SSHSP BILLING/CLAIMING GUIDANCE

- I. Documentation necessary to bill Medicaid (kept on file)
 - Provider Information:
 - · Certification/Licensure of all servicing providers (See Provider Matrix)
 - "Under the Direction of" (UDO) documentation (if applicable; see UDO explanation/requirements)
 - Provider Agreement and Statement of Reassignment (completed by outside contractors)
 - Student Information:
 - Medicaid-eligible student
 - Referral to the CSE/CPSE
 - Individualized Education Program (IEP)
 - Consent for Release of Information
 - Referrals or written orders for services as required
 - Special Transportation (medical need must be documented in IEP)
- II. Provision of Service:
 - · Service must be medically necessary and
 - i. Documented in IEP
 - ii. Ordered by a practitioner acting within his/her scope of practice
 - iii. Provided by a qualified provider
 - iv. Provided "Under the Direction of" (UDO) or with supervision if applicable
- III. Each encounter must have the following documentation:
 - Student's name
 - Specific type of service provided
 - Whether the service was provided individually or in a group
 - · The setting in which the service was rendered (school, clinic, other)
 - · Date and time the service was rendered (length of session)
 - Brief description of the student's progress made by receiving the service during the session
 - Name, title, signature, and credentials of the person furnishing the service and signature/credentials of supervising clinician as appropriate
- IV. For claims with date of service 6/30/09 and earlier:
 - · Supporting documentation from Sections I and II is required
 - Supporting documentation from Section III is required for the applicable minimum visits per month (e.g., two documented speech therapy sessions per month)
 - · Select applicable monthly rate code
 - Transmit to billing agent
- V. For claims with date of service 9/1/09 and later:
 - Supporting documentation from Sections I, II and III is required
 - Provider who furnished the service documents Current Procedural Technology (CPT) code(s) (see SSHSP CPT codes for additional information) that apply to each encounter
 - Transmit to billing agent

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September 2010
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Handout 7

Medicaid Training Handout #7

SSHSP Billing/Claiming Guidance (Page 2 of 2)

The link below will be provided with the webinar follow-up.

SSHSP BILLING/CLAIMING GUIDANCE

Date of Service	Documentation Requirements	Process
Pre-July 1, 2009	 Provider Qualifications/Credentials, Agreement and Statement of Reassignment Medicaid eligible student's information including: referral to CSE/CPSE; IEP; consent for release of information; referrals or orders for services as required; special transportation needs if applicable Contemporaneous session note documenting provision of service (minimum 2 sessions/month), including: Student's name Specific type of service provided Whether the service was provided individually or in a group The setting in which the service was rendered (school, clinic, other) Date and time the service was rendered (length of session) Brief description of the student's progress made by receiving the service during the session Name, title, and signature of the person furnishing the service and signature of supervising clinician as appropriate 	 Transmit to Billing Agent: Date of Service; Billing Code; Actual number of services provided in the month; Parental consent indicator for eligible students
luly 1, 2009- August 31, 2009	 No SSHSP claims can be paid Provider Qualifications/Credentials, Agreement and Statement of Reassignment Medicaid eligible student's information including: referral to CSE/CPSE; IEP; consent for release of information; referrals or orders for services as required; special transportation needs if applicable Contemporaneous session note documenting provision of service for each encounter, including: Student's name Specific type of service provided Whether the service was provided individually or in a group The setting in which the service was rendered (school, clinic, other) Date and time the service was rendered (length of session) Brief description of the student's progress made by receiving the service during the session Name, title, and signature of the person furnishing the service and signature of supervising clinician as 	 Transmit to Billing Agent: Date of Service; CPT code that corresponds to type of service an duration of session; Parental consent indicator for eligible students