

OPRA

 $(\underline{O} \text{rdering} - \underline{P} \text{rescribing} - \underline{R} \text{eferring} - \underline{A} \text{ttending}$

PRESENTATION

(May 2025)

INTRODUCTIONS

Deborah Frank, McGuinness Medicaid Specialist

- Kelly Knowles, McGuinness Medicaid Team
- Ellen Farney, McGuinness Medicaid Team
- Darcy McMullen, McGuinness Medicaid Team

TOPICS COVERED

- ☐ Purpose of Webinar
- ☐ How Does Non-OPRA Enrollment Affect Medicaid?
- - New Hires
 - Newly Licensed
 - 45-Day Conditional Approval Process
 - OPRA Tracking
- ■eMedNY OPRA Application Process
- **□** OPRA Initial Enrollment Date
- **■**eMedNY Revalidation Process
- ☐ How to be Medicaid Compliant with a Non-Enrolled OPRA Provider

PURPOSE OF THIS WEBINAR

In order for Medicaid to pay on a Medicaid claim, the ordering provider must be enrolled as an Ordering, Referring, Prescribing or Attending (OPRA) provider.

All FSM Counties <u>require</u> SLPs to be OPRA enrolled so the resulting services are Medicaid reimbursable.

The purpose of this webinar is to help providers understand why OPRA enrollment is important as well as how to navigate the process.

HOW DOES NON-ENROLLMENT AFFECT MEDICAID?

(Timeframe to Complete the Application Process)

- When the SLP is not OPRA enrolled and creates the Speech referral, the county loses Medicaid revenue for every Medicaid-eligible child on the SLP's caseload for as long as it takes to become enrolled, which can be months negatively impacting Medicaid billing for the County.
- □ Currently, when a <u>complete</u> application packet is received by eMedNY, the timeframe for becoming OPRA enrolled is <u>90 150 days (3 5 months)</u>.
- □ If the application is returned to the provider due to missing information, the process is delayed (even further) until eMedNY receives a "complete" enrollment packet. Only after receiving the completed application, the 90-150 day cycle approval process begins.

HOW TO INCREASE OPRA ENROLLMENT (for the Agency)

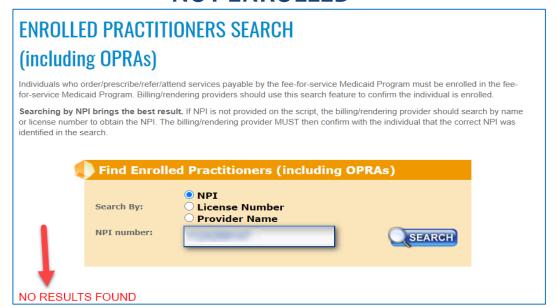
- □ It would be a benefit to the agency as well as the county if the <u>agency</u> took more of a role in monitoring the OPRA process.
- ☐ The next several slides will delineate how agencies can improve the OPRA process for **New Hires** and **Newly-Licensed Providers**.

HOW TO INCREASE OPRA ENROLLMENT

(Agency – New Hires)

□ The agency should check a new hire's OPRA status using the eMedNY Search Screen (https://www.emedny.org/info/opra.aspx).

NOT ENROLLED



ENROLLED

e	MedA		ENMANCED BY GO
What's New	Information	Provider Provider Provider Enrollment Manuals and T	Contacts EMEGNY HIPAA CM Support
ENROLL	ED PRACTITI	ONERS SEARCH	
(includi	ng OPRAs)		
		end services payable by the fee-for-service hadering providers should use this search feat	Medicaid Program must be enrolled in the fee-
	per to obtain the NPI. The search.		
1 match fou		BER PROFESSION.CODE	SEARCH
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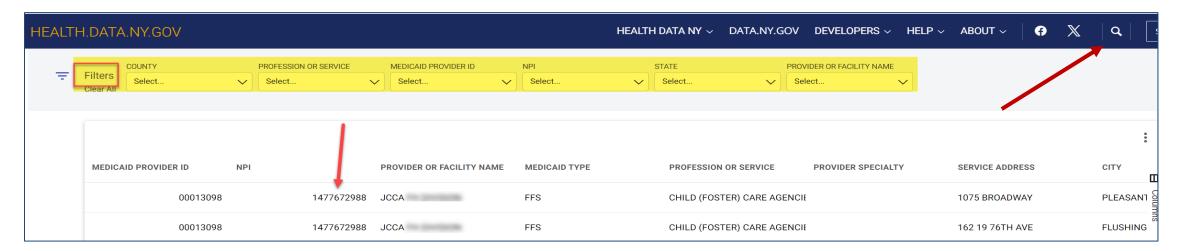
MEDICAID PENDING PROVIDER LISTING

- □ The status of a *pending application*, can be reviewed if you click this link. Pending_Provider_File.xlsx (live.com)
- ☐ Use CTRL F to bring up a search field and search the list by the provider's NPI #.

	Α	3	С	D	E	F
1 ETI	N	NPI	NAME	COS_DESC	STATUS	DATE
2	241450046	1063063998		REGISTERED NURSE	RECEIVED: NYS PROVIDER ENROLLMENT	08/26/2024
3	242140015	1326889395		REGISTERED NURSE	RECEIVED: NYS PROVIDER ENROLLMENT	08/26/2024
4	242190024	1942089891		PHYSICIAN GROUP PRACTICE	RECEIVED: NYS PROVIDER ENROLLMENT	08/26/2024
5	241800093	1679260855	102 CENTER CARE PHARMACY INC	MEDICAL EQUIPMENT SUPPLIERS & DEALE	ADD'L INFO REQ'D: AWAITING PROV RESPONSE	08/26/2024
6	241800093	1679260855	102 CENTER CARE PHARMACY INC	PHARMACY	ADD'L INFO REQ'D: AWAITING PROV RESPONSE	08/26/2024
7	241690072	1053088567	137 MOTT PHARMACY INC	MEDICAL EQUIPMENT SUPPLIERS & DEALE	ADD'L INFO REQ'D: AWAITING PROV RESPONSE	08/26/2024

MEDICAID ENROLLED PROVIDER LISTING

- If you would like to check on the status of a **Medicaid Enrolled Provider**, you can click this link. Medicaid Enrolled Provider Lookup | State of New York (ny.gov)
- □Click the Search Icon (upper right-hand corner) and enter the provider's NPI # or you can use the filters at the top of the screen.



HOW TO INCREASE OPRA ENROLLMENT

(Agency – Newly Hires)

- If the newly-hired SLP is not OPRA enrolled, the agency may want to include the OPRA application as part of the **onboarding documentation** and address OPRA enrollment with the SLP's **orientation** to the agency. (Provider Enrollment Therapist (eMedNY.org)
- □ For new hires that <u>are</u> OPRA enrolled, the agency should request a copy of the SLP's <u>eMedNY Welcome Letter</u> and/or request the SLP's <u>Medicaid</u> <u>Provider</u> # for the agency's records.
- □ If the SLP provides their Medicaid Provider #, it should be confirmed using the *Medicaid Provider Service Listing*.

HOW TO INCREASE OPRA ENROLLMENT

(Agency – Newly Licensed)

- For CFYs and speech teachers that obtain their license, the Agency should assist the newly-licensed SLP in locating the OPRA Enrollment Form on the Portal Knowledge Base or the Agency may want to keep blank applications on hand (Provider Enrollment Therapist (eMedNY.org Option #2)
- The agency should ensure that the newly-licensed OPRA application is <u>completed</u> and <u>submitted</u> to eMedNY as soon as the SLP receives their NYS license. (A copy of the SLP's license will need to be submitted with the application. CFY's and speech teachers cannot apply for OPRA until they are licensed.)

OPRA CONDITIONAL APPROVALS

☐ After issuing <u>many</u> Conditional Approvals for non-enrolled OPRA providers, McGuinness has noticed that as long as billing can be submitted to the County, there is no urgency in becoming OPRA enrolled.

☐ As a result, we have implemented the process shown on the next few slides.

OPRA CONDITIONAL APPROVALS

- McGuinness will receive a Medicaid denial for service(s) that are billed to Medicaid for a non-OPRA enrolled provider.
- ■Based upon the Medicaid denials, the SLP and the agency will be notified that the SLP needs to enroll in OPRA (to prevent future denials).
- □ The SLP will be assigned a **45-day conditional approval period** to submit their OPRA application to eMedNY. The agency will be able to bill during this 45-day period.

CONDITIONAL APPROVALS

(Conditional Approval Process has Changed)

- □ Thirty (30) days after the OPRA application has been submitted, the SLP or the agency can obtain a <u>tracking number</u> and <u>day number</u> from eMedNY for the enrollment form. The SLP or agency should email McGuinness with the tracking information.
- □ After McGuinness receives the SLP's application tracking information, the SLP will be given a 180-day conditional approval extension period while the SLP awaits their OPRA approval and Medicaid number (from eMedNY).
- If the SLP or agency does not report the tracking information to McGuinness and the 45-day conditional approval period expires, the conditional approval period will not be extended until McGuinness receives the eMedNY tracking information. This will impact the agency's ability to submit billing for the children on the (non-OPRA enrolled) SLP's caseload.

CONDITIONAL APPROVALS (OPRA Tracking)

OPRA non-compliance, it would be beneficial if agencies took more of role in monitoring the OPRA Process.

Listed on the next slide is a suggestion for tracking the OPRA Process.

CONDITIONAL APPROVALS (OPRA Tracking)

- 4) The agency may want to maintain a spreadsheet to track OPRA that includes...
 - The date that the application was mailed
 - The date that eMedNY received the application and assigned the tracking information
 - The Medicaid # (once approved)
 - The Initial Enrollment Date (once approved)
 - The Next Revalidation Date
 - Comments To keep track of the date mailed, day #, tracking #, etc.

						Initial	Next	
			Application	eMedNY		Enrollment	Revalidation	
Name of SLP	NPI#	License #	Mailed	Received	Medicaid #	Date	Date	Comments
								eMedNY Tracking #121356,
								called on 3/1/23, Mary is on
Mary Brown	1234567890	123456	1/2/2023	1/5/2023	1451298	4/1/2023	3/31/2028	Day #60

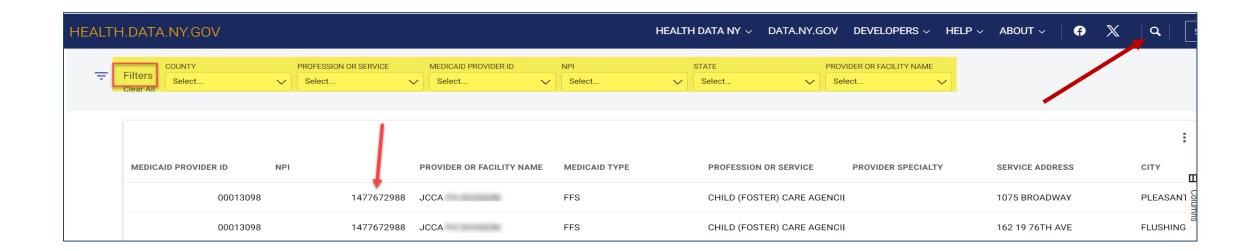
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- □(Use CTRL F to bring up a search field and search the list by the provider's NPI #.)

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MEDICAID ENROLLED PROVIDER LISTING

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- □Click the Search Icon (upper right-hand corner) and enter the provider's NPI #.



QUESTIONS

Provider Enrollment - Therapist (eMedNY.org)

INSTRUCTIONS FOR COMPLETING A NEW YORK STATE ENROLLMENT FORM FOR (emedny.org)

The non-enrolled OPRA Provider should complete the **OPRA Provider Enrollment Application – Option #2** (for Service Providers)

Provider Enrollment - Therapist (emedny.org)

(There is no cost for the service provider to enroll.)



INSTRUCTIONS FOR COMPLETED THE ENROLLMENT FORM

The link (below) will bring you to instructions for completing the Enrollment Form.

INSTRUCTIONS FOR COMPLETING A NEW YORK STATE ENROLLMENT FORM FOR (emedny.org)

INSTRUCTIONS FOR COMPLETING THE NY MEDICAID ENROLLMENT FORM FOR THOSE WHO <u>ONLY</u> ORDER-REFER-ATTEND-PRESCRIBE OR ARE IN A MANGED CARE NETWORK (non-billers)

If the applicant/provider (<u>practitioner</u>) in the Provider Type(s) below is contracted with a Managed Care Plan, they are required to enroll with NYS Medicaid per Section 5005(b)(2) of the 21st Century Cures Act which amended Section1932(d) of the Social Security Act (SSA).

1. General Instructions:

- Complete <u>ALL</u> items on the form <u>unless</u> otherwise instructed below*. Failure to complete all required fields will result in your <u>enrollment form being</u> returned to you which may have an impact on the enrollment effective date.
- Required document (see #3 below) MUST cover the application date and be continuous through the current date.
- · Completion of signature field is required and must be original. Initials or rubber stamped signatures will not be accepted.
- Type or legibly print in black or blue ink. Do not use red ink, nor white-out. All attachments will be scanned so they must be legible and on standard 8 ½ x 11 paper in good condition.
- · Keep a copy of all documents submitted

2. Additional Instructions and Definitions for Form Completion:

Category(s) of Service: Enter the appropriate 4-digit code based on your Licensure (see Page 2 of these instructions)

Choose ONE and check the corresponding box on the Enrollment Form:

- √ Check New Enrollment if the NPI or Provider listed is not currently enrolled in NYS Medicaid.
- ✓ Check <u>Revalidation</u> if the NPI or Provider is currently enrolled and you were notified that Revalidation is required per 42 CFR, Part 455.414. The Provider ID can be found on the Revalidation Letter you received
- ✓ Check <u>Reinstatement/Reactivation</u> if the provider was <u>previously</u> enrolled but is not <u>currently</u> active. Please note: You will be at financial risk if you render services to Medicaid beneficiaries before successfully completing the enrollment process.

**Leave the following field blank if it does not pertain to you:

Specialty

Service Address: Do not indicate a Patient's Address. PO Box is Not Acceptable.

**Ownership in Applicant: If, after you have reviewed 18NYCRR, Section 504.1(d)(18)(iv), you determine this part of Section 1 does not pertain to you, write N/A in the box labeled, "Name of Individual or Entity"

**Section 2, 3 or 4: If one or more of these Sections do not pertain to you, write N/A in the Name box as appropriate.

Section 5: Association Type: Enter the letter (B, F, H, M, P or U) which best corresponds to the individual's role:

B: Board of Directors Member M: Managing Employee F: Facility Administrator
P: Supervising Pharmacist

H: Compliance Officer
U: Laboratory Director

3. ADDITIONAL REQUIREMENTS

OMIG Provider Compliance Certification – Confirmation notice for the OMIG Provider Compliance Program may be required. Visit www.omig.nv.gov to determine if the Applicant / Provider must comply. If yes, a copy of the confirmation notice (printed from the website) must be included with this application.

REQUIRED DOCUMENTS TO BE SUBMITTED WITH THIS FORM:

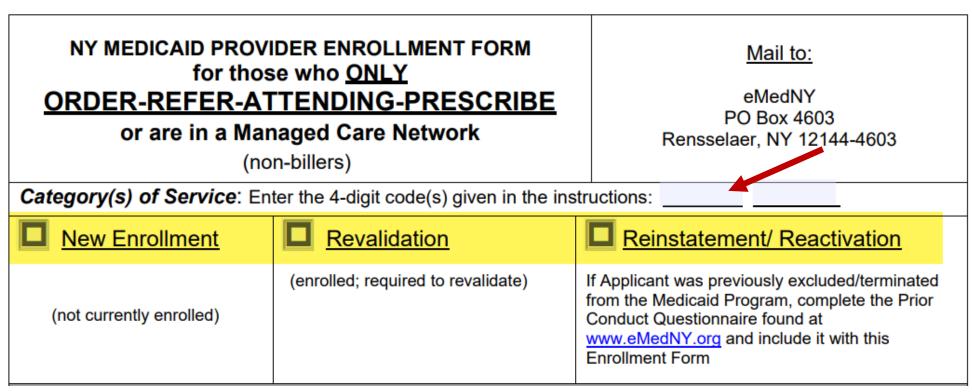
- See "Additional Requirements" on Page 2 of these instructions
- Proof of current license /registration. <u>Examples:</u> 1) Copy of license with future expiration date, 2) Copy of license registration/renewal, or 3) Printout of your license status from the licensing agency's website.

EMEDNY-436902 (08/17)

(What type of application are you completing?)

When you complete the enrollment application, you will need to check one of the three options shown below. You will also need to add a category code.

The Category
Code for a Speech
Pathology is
0623.



(Page 2 – Demographic Info)

Enrollment Form – Page 2

- Applicant Name Fill in the applicant's demographic information.
- Correspondence Address Fill in the address where the applicant will receive mail regarding the eMedNY application.
- Service Address Fill in the address(es) where the applicant is employed.

for thos ORDER-REFER-AT or are in a Man (no	DER ENROLLMENT FORM e who ONLY TENDING-PRESCRIBE aged Care Network n-billers) er the 4-digit code(s) given in the in	atrustiana	Mail to: eMedNY PO Box 4603 Rensselaer, NY 12144-4603
New Enrollment	Revalidation	ILI R€	einstatement/ Reactivation
(not currently enrolled)	(enrolled; required to revalidate)	from the Conduct www.elv	ant was previously excluded/terminated Medicaid Program, complete the Prior t Questionnaire found at MedNY.org and include it with this ent Form
Applicant Name (exactly as it appe	ars on your license/registration) Last, F	iret MI	
Applicant Name (exactly as it appe	ars on your license/registration) Last, F	irst, mi	
Date of Birth (MM/DD/YY)	SSN		Applicant's e-mail address - REQUIRED
NPI (Individual)	Specialty		
License #	State of Licensure if not New Y	ork	Limited License? Yes No
CORRESPONDENCE ADDRESS	PO Box not acceptable		
Attention:	Street Address		Suite / Department/ Floor
City	State		Zip Code (9 digit)
County (if in New York)	Telephone Number (w/ extensi	on)	Fax Number
	ce is provided) – DO NOT LIST A PAT equired for each service address.	ENT'S AD	DRESS (see instructions)
Attention:	Street Address (PO Box is not a	cceptable)	Suite / Department/ Floor
City	State		Zip Code (9 digit)
County (if in New York)	*Telephone Number (w/ extens	ion)	Fax Number
	ce is provided) – DO NOT LIST A PAT equired for each service address.	ENT'S AD	DRESS (see instructions)
Attention:	Street Address (PO Box is not a	ceptable)	Suite / Department/ Floor
City	State		Zip Code (9 digit)
County (if in New York)	*Telephone Number (w/ extens	ion)	Fax Number

OPRA APPLICATION PROCESS (Sections 1 – 5)

SECTIONS 1 - 4 - Enrollment Form - Page 3

- 1) Applicant Fill in the applicant's information.

 18NYCRR Section 504.1(d)(18)(iv) will help you to determine if
 Part of Section 1, Ownership in Applicant, pertains to you.
- 2) Ownership in Other Disclosing Entities If you do not own a business this will not apply to you.
- 3) Ownership in Subcontractors If you do not own a business this will not apply to you.
- 4) **Familial Relationship in Subcontractors** If you do not do not own a business this will not apply to you.

(If additional space is needed, copy form; all entries must be on the form)

DISCLOSURE OF OWNERSHIP AND CONTROL

Completion is required by 42 CFR Part 455.104. Failure to provide the information requested will cause the application to be returned. Click here to review definitions and policy found at 18NYCRR, Section 504.1 before completing this form. (If additional space is needed, copy form; all entries must be on the form).

SECTION 1:

Disclosing Entity / Applicant (Individual named on page 2 of this application)

Name		NPI	
Home Address - Street	City &	State	Zip Code (9 digits)
SSN		Date of Birth	

Ownership in Applicant (if required by 18NYCRR, Section 504.1(d)(18)(iv)). Include familial relationship to the Applicant and other Owners (spouse, parent, child, sibling), if any. The address for corporate entities must include every business address. See 42 CFR Part 455.104(b)(1)(i) for more information).

Name of Individual or Entity			% of Ownership		NPI
Address (Home Address if individu	al)	City & State		Zip Code (9 d	ligits)
SSN (if indiv)/ FEIN (if entity)	Date of Birth (if indi-	vidual)	Familial Relation	nship (if individ	ual, if any)

SECTION 2:

Ownership in Other Disclosing Entities (ODE) (per 42 CFR, Part 455.104(a)(3)) - (Complete if any identified in Section 1 has an ownership or control interest in ODE)

Name (from Section 1)	Name of ODE	NPI or Medicaid ID of ODE
Name (from Section 1)	Name of ODE	NPI or Medicaid ID of ODE

SECTION 3:

Ownership in Subcontractors If the Applicant has an ownership or control interest of 5% or more in a subcontractor and an Owner of the Applicant also has an ownership or control interest in the subcontractor, complete the boxes below. If those identified in this Section have a familial relationship with a person with ownership or control interest in one of these subcontractors, complete Section 4).

Owner's Name (from Section 1)	Subcontractor Name	Tax Identification Number
Owner's Name (from Section 1)	Subcontractor Name	Tax Identification Number

SECTION 4:

EMEDNY-436901 (10/20)

Familial Relationship in Subcontractors (Complete if those identified in Section 3 have a *familial relationship with a person with ownership or control interest in one of the subcontractors identified in Section 3). *parent, child, sibling, spouse

Owner's Name (from Section 1)	Subcontractor's Name	Name & Familial Relationship
Owner's Name (from Section 1)	Subcontractor's Name	Name & Familial Relationship

(Sections 1 – 5)

SECTIONS 5 & 6 – Enrollment Form (Page 4)

- Managing Employees & Those with Control
 Interest If you do not do not own a business, this will not apply to you. If you are a business owner, you will need to answer all of the questions that apply in Sections 1 5.
- Make sure you answer all of the questions in Section 6. If you answer "Yes" to any of these questions, you will need to also submit a Prior Conduct Questionnaire (Email Template (emedny.org)) along with the Enrollment Form.

SECTION 5:

Managing Employees, Agents, & Those with a Control Interest - Including, but not necessarily limited to, the following: Compliance Officer, all Managing Employees (includes Employee/Lifestyle Coach(s), general, business and office managers; all persons who exercise operational or managerial control of a provider; all persons who directly or indirectly conduct the day-to-day operations of a provider). Include familial relationship to the Provider (spouse, parent, child, sibling), if any. (If additional space is needed, copy form; all entries must be on the form)

Completion of all fields is required by 42 CFR Part 455.104. Failure to provide the information requested will cause the application to be returned. Click here to review definitions and policy found at 18NYCRR, Section 504.1. If additional space

s needed, copy form; all entries	must be on the for	m.		
Name			Association Type (see i	nstructions)
Home Address - Street		City & State	1	Zip Code (9 digits)
SSN	Date of Birth		Familial Relationship	
Name			Association Type (see i	nstructions)
Home Address - Street		City & State		Zip Code (9 digits)
SSN	Date of Birth		Familial Relationship	
Name			Association Type (see in	nstructions)
Home Address - Street		City & State	-	Zip Code (9 digits)
SSN	Date of Birth	1	Familial Relationship	
Agreement or otherwise s any other governmental of Have any of the individua	sanctioned by the private medical Yes Is/entities (1, 2 and supplies or which	Medicaid Proginsurance progins No d 3) ever been is considered	ram in New York or in ram? convicted of a crime an offense involving	ment, suspended, restricted by any other State, Medicare, or related to the furnishing of, or theft or fraud or an offense
	in which they had	l an ownership	interest over 5% ever	ssional license or certification, r been revoked, suspended, ng authority in anyState?
Is there currently pending entities (1, 2 and 3)?	g any proceedings	that could res	ult in the above stated	d sanctions for the individuals/
OTE: All questions must be a submit the "Prior Conduct lease continue and Answer	Questionnaire" ava			ons above, you must complete
Do you, including any en Medicaid Program? If yes, has payment beer	tity in which you h	o If yes,	indicate amount \$ f yes, attach verification	
MEDNY-436901 (10/20)		4		

OPRA APPLICATION PROCESS (Sections 1 – 5)

SIGNATURE & AFFIRMATION

- The applicant must sign the Enrollment Form with an original signature in blue or black ink.
- The form must be dated.
- The name and telephone number of the person who prepared the enrollment form must be completed.

SIGNATURE AND AFFIRMATION

By signing this enrollment form for participation in the New York State Medicaid Program, the Applicant/Provider understands and agrees to the following:

- As a Medicaid Provider you agree to comply with the rules, regulations and official directives of the Department including, but not limited to Part 504 of 18NYCRR which can be found at the Department of Health's website, www.health.nv.gov
- In addition, pursuant to 42 CFR, Part 455.105, by enrolling in the Medicaid Program you agree to disclose the following regarding business transactions within the next 35 days upon request of the Department or the Secretary of Health and Human Services.
 - (1) Information about the ownership of any subcontractor with whom the provider has had business transactions totaling more than \$25,000 during the 12-month period ending on the date of the request, and (2) Any significant business transactions between the provider and any wholly owned supplier, or between
- the provider and any subcontractor during the 5-year period ending on the date of the request.

 As a Medicaid Provider you agree to abide by all applicable Federal and State laws as well as the rules and regulations of other New York State agencies particular to the type of program covered by this enrollment
- For those providers for whom the Mandatory Compliance Law applies (https://omig.nv.gov/compliance/compliance), the Provider has certified via the CERTIFICATION STATEMENT FOR PROVIDER BILLING MEDICADID that the provider adopted, and implemented, where applicable, an effective compliance program pursuant to New York State Social Services Law section 363-d, and have satisfied the requirements of Title 18 of the New York Code, Rules and Regulations, Part 521.
- Unannounced site visits by Medicaid, CMS or their agents/designated contractors may be a condition of initial and continued enrollment. In addition, the provider and/or owners (defined as at least a 5 % interest) may be required to consent to criminal background checks including fingerprinting.
- As a Medicaid Provider you agree to notify this Department immediately of any changes supplied in this
 enrollment agreement, including impending ownership changes.
- The Department may deny or terminate enrollment as a provider in the Medicaid program if it is determined that executive compensation, bonuses, incentives and costs of administration exceed reasonable levels.

WHOEVER KNOWINGLY AND WILLFULLY MAKES OR CAUSES TO BE MADE A FALSE STATEMENT OR REPRESENTATION ON THIS STATEMENT MAY BE PROSECUTED UNDER APPLICABLE FEDERAL OR STATE LAWS. IN ADDITION, KNOWINGLY AND WILLFULLY FAILING TO FULLY AND ACCURATELY DISCLOSE THE INFORMATION REQUESTED MAY RESULT IN DENIAL OF A REQUEST TO PARTICIPATE OR WHERE THE ENTITY ALREADY PARTICIPATES, A TERMINATION OF ITS AGREEMENT OR CONTRACT WITH THE STATE AGENCY OR SECRETARY, AS APPROPRIATE.



Name & Telephone Number of Person who Prepared Application



EMEDNY-436901 (10/20)

Ownership in Applicant – Section 1 Section 504.1 (d)(18)(iv)

□ 18NYCRR Section 504.1(d)(18)(iv) will help you to determine if Part of Section 1 or Sections 2-5 pertains to you.

Section 504.1 (d)(18)(iv) – Policy & Scope

https://regs.health.ny.gov/content/section-5041-policy-and-scope

Person with an ownership or control interest means a person who <u>owns an interest</u> <u>of five percent (5%) or more</u> in any mortgage, deed of trust, note, or other obligation secured by the provider if that interest equals at least five percent (5%) of the value of the property of assets of the provider.

Ownership in Other Disclosing Entities – Section 2 42 CFR, Part 455.104(a)(3)

 \Box 42 CFR, Part 455.104(a)(3) Information on Ownership and Control will help you to determine if you have to disclose ownership or control interest in a business/agency.

https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-C/part-455/subpart-B/section-455.104

OPRA APPLICATION FREQUENTLY ASKED QUESTIONS

Core_OPRA_FAQs.pdf (emedny.org)

ORDERING
REFERRING
PRESCRIBING
ATTENDING
PROVIDER ENROLLMENT



A. Background and Requirements

1) Why do non-billing physicians and healthcare professionals need to enroll in the NYS Medicaid program?

The Affordable Care Act (ACA) and subsequent federal regulations (42CFR 455.410) include provisions requiring additional screening of Medicaid providers to improve the integrity of the Medicaid program and to reduce fraud, waste and abuse. Please see the December 23, 2011, CMS CMCS Informational bulletin for further details: http://www.medicaid.gov/Federal-Policy-Guidance/downloads/CIB-12-23-11.pdf

2) What are the benefits of enrolling in the NYS Medicaid program?

Besides ensuring that your patients will continue to receive appropriate and timely services, there are several programs offering financial incentives to Medicaid enrolled physicians and other professionals. For example, Medicaid enrollment is a prerequisite for participation in the NYS Medicaid Electronic Health Records (EHR) Incentive Program, which disburses federal incentive dollars for eligible professionals who adopt and use EHR technology: https://www.emedny.org/meipass/index.aspx. Medicaid enrollment also facilitates efficient identification, qualification and payment for physicians attesting for the Medicaid Primary Care Rate Increase: http://www.health.ny.gov/health_care/medicaid/fees/. Many other programs and employers require or encourage Medicaid enrollment as well.

3) What professions must enroll in fee-for-service Medicaid?

Physicians and other healthcare professionals ordering/referring services provided under the state plan or under a waiver of the state plan must enroll in Medicaid. The order or referral must be within the professional's scope of practice and comply with program rules regarding ordering/referrals.

4) In a clinic there are registered nurses and other health professionals that support the physician; do these professionals need to enroll as ordering/referring providers?

In medical clinics, registered nurses and health professional support staff are not typically ordering or referring services, so they would likely not need to enroll as ordering/referring professionals. Note that if these staff are reported in the Attending provider field on the clinic claim, the medical practitioner who is responsible for ordering/referring should be reported in the Referring provider field.

5) Does a servicing/rendering professional need to enroll as ordering/referring?

If a servicing/rendering professional is also ordering/referring within his/her scope of practice and the program, the professional will need to enroll. If a servicing professional is not ordering or referring services. he/she does not need to enroll.

If you cannot determine whether a question should be answered on the enrollment form or whether N/A should be entered, reviewing the OPRA FAQs may help you with answering questions on the enrollment form.

Core_OPRA_FAQs.pdf (emedny.org)

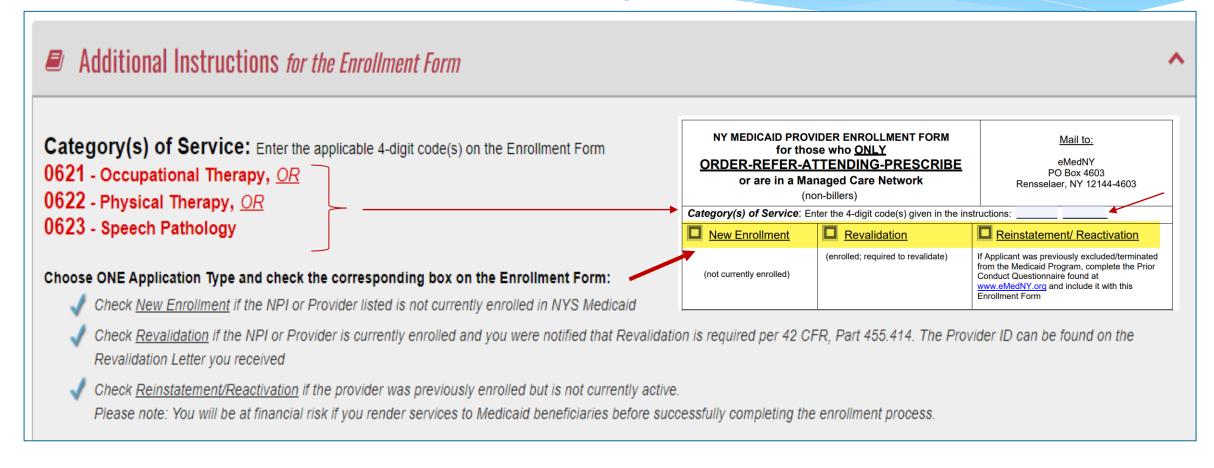
Revised 2/28/2020

(General Instructions for the OPRA Enrollment Form)

- □ Complete all items on the form. Failure to complete the required fields will result in the enrollment form being returned, which may have an impact on the enrollment effective date (and the Agency's ability to submit billing).
- An **original signature** is required. <u>Initials or stamped signatures including font substitutions</u> will **not** be accepted.
- ☐ Type or legibly print in black or blue ink. Do not use red ink, white-out or correction tape. Attachments need to be scanned on standard 8-1/2 x 11 paper.
- ☐ A copy of the SLP's **NYS License** must be included with the <u>Enrollment Form</u>.
- ☐ Keep a copy of all documents submitted requests for copies will not be honored.

(Additional Instructions for the Application Form)

Provider Enrollment - Therapist (emedny.org)



(Additional Instructions for the Application Form)

Provider Enrollment - Therapist (emedny.org)

**Leave the following field blank if it does not pertain to yo
--

>> Specialty _____

Applicant Name (exactly as it appears on your license/registration) Last, First, MI

Date of Birth (MM/DD/YY)

SSN

Applicant's e-mail address - REQUIRED

NPL (Individual)

Specialty

Service Address: Do NOT indicate a Patient's Address. PO Box is NOT Acceptable.

**Ownership in Applicant: If, after you have reviewed 18NYCRR, Section 504.1(d)(18)(iv), you determine this part of Section 1 does not pertain to you, write N/A in the box labeled, "Name of Individual or Entity" https://regs.health.ny.gov/content/section-5041-policy-and-scope

**Section 2, 3 or 4: If one or more of these Sections do not pertain to you, write N/A in the Name box as appropriate.

Association Types: Enter the letter (B, F, H, I, M, P, or U) which best corresponds to the individual's role. Note: ALL lifestyle coaches providing NDPP services for your organization must be listed in Section 5 of the application as a I-Employee/Lifestyle Coach

B: Board of Directors Member F: Facility Administrator H: Compliance Officer I: Employee/Lifestyle Coach

M: Managing Employee P: Supervising Pharmacist U: Laboratory Director

(Additional Forms & Requirements)



Provider Enrollment - Therapist (emedny.org)



PLEASE NOTE: Only complete applications containing all requirements and additional forms will be accepted for processing. Applications with missing or incomplete information will be rejected and returned

- Medicare Enrollment is Required for Physicial Therapists Only
- Prior Conduct Questionnaire form #431001 If you answer "Yes" to questions 1-4 in section 6 of the enrollment application, you must complete this form. Note: If upon Department review of your application an exclusion is found, you will be required to complete this form.
- **Proof of current license / registration** Examples: 1) Copy of license with future expiration date, 2) Copy of license registration/renewal, or 3) Printout of your license status from the licensing agency's website.

Provider Compliance Certification - Certification of a Provider Compliance Program <u>may be</u> required. By signing the **CERTIFICATION STATEMENT FOR PROVIDER BILLING MEDICAID**, you (or the entity) certify that, where required, you (or the entity) have adopted and implemented an effective compliance program pursuant to New York State Social Services Law section 363-d, and have satisfied the requirements of Title 18 of the New York Code, Rules and Regulations Part 521. For more information on the Provider Compliance Program, please go to the program website at <a href="https://omig.ny.gov/compliance/com

(Maintenance Forms)



Provider Enrollment - Therapist (emedny.org)





Disclosure Form for Practitioners - form #380104



Ordering/Prescribing/Referring/Attending FAQs



The Prior Conduct Questionnaire must be completed and attached to the enrollment form if your OPRA enrollment was previously terminated.

If you answer "Yes" to questions 1-4 in section 6 of the enrollment application, you must complete this form. Note: If upon Department review of your application an exclusion is found, you will be required to complete this form.

(Mailing Instructions)

Mail to:	Expedited/Priority Mail:
eMedNY PO Box 4603 Rensselaer, NY 12144-4603	eMedNY 327 Columbia Turnpike Attn: Box 4603 Rensselaer, NY 12144-4603

QUESTIONS

OPRA INITIAL ENROLLMENT DATE

OPRA INITIAL ENROLLMENT DATE

- ■When the SLP receives their Welcome Letter (and Medicaid Provider #), the SLP should give a copy of the letter to the agency (for the agency's records).
- ☐ The agency should email a copy of the **Welcome Letter** to McGuinness (Medicaid@CPSEPortal.com) so Medicaid Denials (for non-OPRA enrollment) can be rebilled.
- ☐ The agency should also keep a spreadsheet that includes...
 - The SLP's Medicaid #,
 - Initial Enrollment Date
 - The SLP's Next Revalidation Date
- □ The agency will want to follow-up with the SLP regarding **Revalidation** so the SLP's enrollment is not terminated.

REVALIDATION Revalidation (eMedNY.org)

- □ It is important to note that OPRA enrollment needs to be **revalidated every five (5) years** from either the **enrollment effective date** (as specified in the **Medicaid Welcome Letter**) or the **last date revalidation** was completed (as indicated on the **Successful Completion of Revalidation Letter**).
- □ It is important that SLPs keep their address current with eMedNY so the SLP will receive the **Revalidation Letter**.

Link to eMedNY Change of Address Form

https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/610101_BPGCOA_FRM_Address_Change_Form.pdf)

(Stages of Revalidation)

- 1) Initial Revalidation Letter Revalidation documentation should be sent to eMedNY within <u>90 days</u> of the date of the <u>Initial Revalidation Letter</u>.
- 2) Final Revalidation Letter If the SLP does not respond to the "Final Revalidation Letter" within 45 days, the provider's OPRA enrollment will be terminated.
- 3) Revalidation Letter Received When the revalidation letter is received by eMedNY, the revalidation will be reviewed by the <u>Bureau of Provider Enrollment</u>. No further action is required unless contacted by the Bureau. A letter will be sent to the applicant once the revalidation process is completed.
- 4) Successful Revalidation Letter When the submitted revalidation is approved, a Successful Revalidation Letter is sent to the provider. The next revalidation is due (5) five years from the date of the letter. A copy of this letter should be given to your agency.

(Stages of Revalidation)



Stages of Revalidation:

Revalidation (emedny.org)



Initial Letter Sent	When the Initial Revalidation Letter is Sent to the Provider's Correspondence Address. The revalidation should be submitted within 90 Days of the date of this letter.
Final Letter Sent	The Final Revalidation letter is sent to the provider's Correspondence Address. The provider's enrollment will be terminated within 45 days of the date of this letter, unless a revalidation is received.
Revalidation Received	When a revalidation is received by eMedNY for the Provider. The revalidation will be reviewed by the Bureau of Provider Enrollment. No further action is required unless contacted by the Bureau. A letter will be sent once the revalidation process is completed by the Bureau.
Completed 7	When the submitted revalidation was approved by the Bureau of Provider Enrollment. A "Successful Revalidation" letter is sent. The next revalidation is due 5 years from the date of the letter.
Terminated	When the Provider's enrollment in the eMedNY program is terminated for failure to respond to the Initial and Final letters. A reinstatement/reactivation enrollment application may be required.

(What happens next?)

After the revalidation submission is received by eMedNY, the applicant will receive a written notice that the revalidation packet was received. **Next steps...**

☐ Prescreening by eMedNY

- If there are errors on the application form or the packet is incomplete, the entire Revalidation Packet will be returned (to the applicant) by mail with a checklist that details what is required. The packet should be completed and re-submitted to eMedNY for re-screening.
- If no errors are detected, the Revalidation application will be scanned and entered into the eMedNY system. This may take 2-3 weeks from receipt. You may contact eMedNY for an Enrollment Tracking Number (ETN) for the Revalidation.

Approval

When the submitted Revalidation Application is approved, a "Successful Revalidation Letter" will be sent to the address on the application. The next Revalidation will occur (5) five years from the date on this letter. Your agency should receive a copy of this letter.

(What should you do if you do not receive your Revalidation Letter?)

□ It is very important that the provider notify eMedNY of an address change so their enrollment is not terminated. Link to eMedNY Change of Address Form:

https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/610101_BPGCOA_FRM_Address_Change_Form.pdf

- □ If the SLP is within 60 days of their Revalidation Date and the SLP has not received the Initial Revalidation Letter, the SLP or the agency should reach out to eMedNY (800-343-9000) to find out what is needed to revalidate.
- If the SLP's OPRA enrollment is terminated, the SLP will need to submit an **OPRA Reinstatement/Reactivation Application** along with a **Prior Conduct Questionnaire**,
 which can take up to five months to process (along with an additional Conditional Approval Period that may affect billing for the Agency).

Enrollment Terminated – How do you become active again?

I recently received a notice that my enrollment has been terminated because I did not revalidate. How do I become an active Medicaid provider again?

- Complete the revalidation form for your provider type now and mail to eMedNY address.
- 2. Call **800-343-9000** 7 to 10 days later to confirm receipt of your revalidation form.
- 3. Ask for 9 digit Enrollment Tracking Number (ETN).
- 4. Write the provider mailbox at <u>providerenrollment@health.ny.gov</u> and state that you have revalidated and wish to be reactivated. Provide your Enrollment Tracking Number.
- Only with a confirmed ETN # will we reactivate your enrollment.

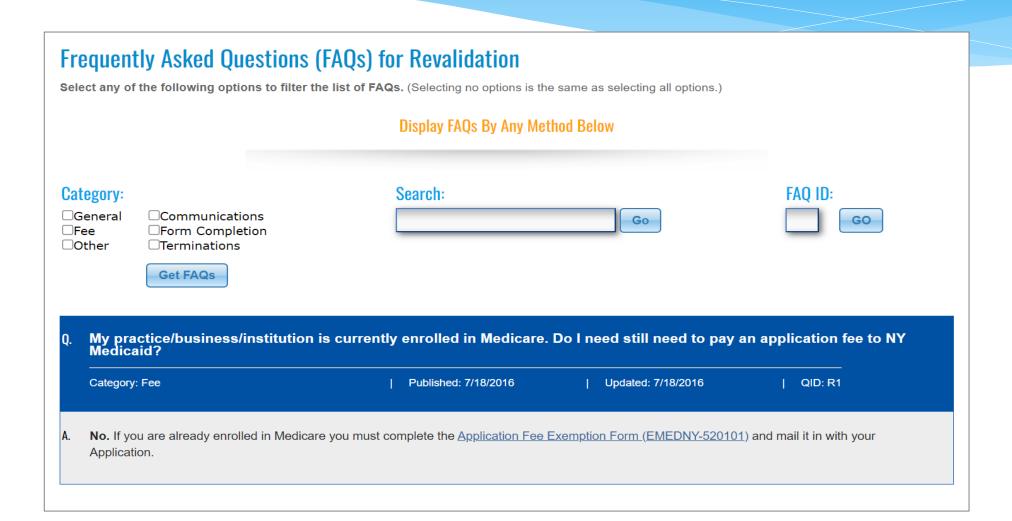
(Check a Provider's Next Revalidation Date)

- □ Check a provider's **next anticipated Revalidation Date** using this link:
- https://health.data.ny.gov/Health/Medicaid-Enrolled-Provider-Listing/keti-qx5t/data
- □Click the **Search** Icon (upper right-hand corner) and enter the provider's NPI #.



REVALIDATION FREQUENTLY ASKED QUESTIONS

Revalidation - Frequently Asked Questions (eMedNY.org)



MAILING ADDRESS (for Revalidation)

Mail to:	Expedited/Priority Mail:
eMedNY PO Box 4603 Rensselaer, NY 12144-4603	eMedNY 327 Columbia Turnpike Attn: Box 4603 Rensselaer, NY 12144-4603

QUESTIONS

HOW TO BE OPRA COMPLIANT WITH A NON-OPRA ENROLLED PROVIDER

HOW TO BE OPRA COMPLIANT WITH A NON-ENROLLED PROVIDER

- □ If your agency has a non-OPRA enrolled SLP providing Speech services, you may want to have an **OPRA-enrolled SLP** observe the child(ren) on the non-enrolled SLP's caseload.
- □ After the observation session has been completed, the OPRA-enrolled SLP should create a digital speech recommendation for the child.
- □ After the OPRA-enrolled SLP creates the digital speech recommendation, the nonenrolled SLP can service the child and the resulting services will be Medicaid reimbursable.
- □ This process ensures that the county will receive Medicaid reimbursement until the non-enrolled SLP obtains their OPRA status.

QUESTIONS

MEDICAID REFERENCES

Medicaid Questions & Answers:

https://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf

- Q&A #94 Timing for writing Speech referral
- Q&A #204 OPRA
- Q&A #206 OPRA
- Q&A #219 OPRA

McGuinness Medicaid-in-Education Contact Information

James McGuinness and Associates, Inc. 1482 Erie Boulevard

Schenectady, NY 12305

Phone: (518) 393-3635

Fax: (518) 393-9938

Deborah Frank, McGuinness Medicaid Specialist – dfrank@jmcguinness.com – Extension #41

Kelly Knowles, McGuinness Medicaid Team – kknowles@jmcguinness.com – Extension #28

Ellen Farney, McGuinness Medicaid Team – efarney@jmcguinness.com – Extension #34

Darcy McMullen, McGuinness Medicaid Team – dmcguinness.com – Extension #34

Follow-up

- ☐ This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.
 - Search for help in our Knowledge Base: http://support.cpseportal.com/Main/Default.aspx
 - Portal Support Email: <u>Support@cpseportal.com</u>
 - Medicaid Support Email: <u>Medicaid@CPSEPortal.com</u>
 - Questions/Guidance regarding Medicaid compliance:

Contact Deborah Frank dfrank@jmcguinness.com, 518-393-3635, Ext. #41

HELPFUL LINKS

CPSE Portal Knowledge Base Links for OPRA

https://support.cpseportal.com/kb/a627/opra-important-links.aspx

THANK YOU!

I want to thank everyone for taking the time to attend this presentation.

I hope you found the content helpful.

Deborah Frank

(An Appendix follows this slide.)

APPENDIX

eMedNY Change of Address Form

https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/610101_BPGCOA_FRM_Address_Change_Form.pdf

REQUIRE A VALID TELEPH	CE ADDRESSES HONE NUMBER		P.O. Box 4610 ensselaer, NY 12144-4610	
CHANCE OF ADDRESS PA	OBM FOR BRACE	ETIONENC D	Date//_	noun
CHANGE OF ADDRESS FO	ORM FOR PRACT	ITIONERS, B	USINESSES AND G	KOUP
Medicaid Provider Number (Required)	National Provider ((Required, unless N		Category of Servi	ce
Provider Name:				
I wish to change the address to which m	y Correspondence and Cla	im Forms are sent.		
LOCATOR 001: CORRESPONDENCE	CE ADDRESS - Must st	secify a street addr	ress. Cannot be a P.O. Bo	x
unless accompanied by an actual street a	The second secon			
Begin date:				
1				
ATTENTION:				
CITY:				
STATE:	ZIP:	4	COUNTY CODE:	
TELEPHONE:				
Electronic Funds Transfer (EFT) is a req	uirement for Medicaid En	rollment. However	nlease supply an address sl	hould it b
necessary to send a paper check.	and the second second		, premis supply an address so	
Providers enrolled as ordering/prescribin	ng/referring/attending (OP	RA) do not need to	supply a Pay to Address.	
LOCATOR 002: PAY TO ADDRESS				
Paris data				
Begin date: M M D D Y Y				
OTREET				
STREET: CITY:				
STATE:	ZIP:		COUNTY CODE:	
TELEPHONE:				

CHANGE OF ADDRESS FORM FOR PRACTITIONERS, BUSINESSES AND GROUPS

General Instructions

- Pages 3, 4 and 5 of the Change of Address Form must be returned. Red ink, white out and double-sided forms are unacceptable.
- Page 3: list the Medicaid Provider Number, NPI (Required, unless NPI exempt,) Category
 of Service and Provider Name.
- Page 3: list the new correspondence, pay to, and corporate addresses, if applicable. If no changes to these addresses, leave blank.
- . Provider's original signature is required on the bottom of page 5.
- . Pages 3, 4 and 5: list the begin dates for each address update.
- . Page 4: list the following information:
 - * "All active service addresses REQUIRE a valid Telephone Number, failure to complete all required fields will result in your Change of Address form being returned to you which may have an impact on your service address effective date.
- Indicate the word "UPDATE" ONLY if adding/updating the telephone number or Attention line on an existing service address(s). Note: When UPDATE is selected, the physical street address will not be updated, the address will only be used to identify the service address for the telephone number update.
- > Indicate the word "CLOSE", for all service addresses that are inactive.
- Indicate the word "ADD" for all New service address(s)

Please see below for additional instructions based on provider type.

Durable Medical Equipment (DME)

 DME dealers must first change their service address with Medicare. Once confirmation is received from Medicare, complete the Change of Address form showing the updated service address.

Hearing Aid Dealer/Audiologists

 Hearing Aid Dealers and Audiologists must first change their service address on their state license/registration. Once the updated license/registration is received, complete the Change of Address Form and submit that form with a copy of the current license/registration showing the new service address.

Laboratory

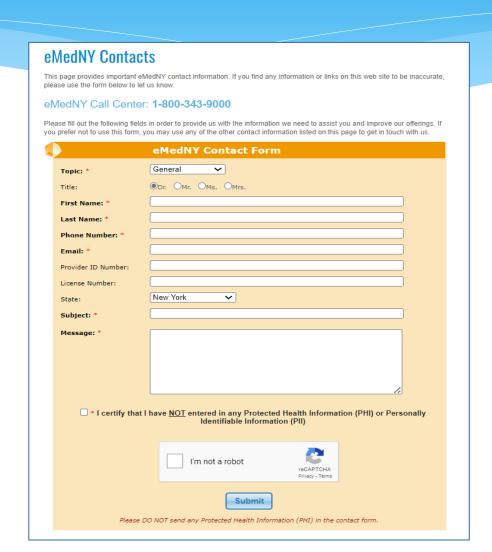
Laboratories must first change their service address on their state license/registration.
 Once the updated license/registration is received, complete the Change of Address
 Form and submit that form with a copy of the current license/registration showing the new service address.

EDNY-610101 (10/22) Page 1 of 5

eMedNY Contact Information

■eMedNY Call Center 800-343-9000

□eMedNY Email Contact
Contact (emedny.org)



Link to Instructions for the Enrollment Form

INSTRUCTIONS FOR COMPLETING A NEW YORK STATE ENROLLMENT FORM FOR (emedny.org)

INSTRUCTIONS FOR COMPLETING THE NY MEDICAID ENROLLMENT FORM FOR THOSE WHO <u>ONLY</u> ORDER-REFER-ATTEND-PRESCRIBE OR ARE IN A MANGED CARE NETWORK (non-billers)

If the applicant/provider (<u>practitioner</u>) in the Provider Type(s) below is contracted with a Managed Care Plan, they are required to enroll with NYS Medicaid per Section 5005(b)(2) of the 21st Century Cures Act which amended Section1932(d) of the Social Security Act (SSA).

General Instructions:

- Complete <u>ALL</u> items on the form <u>unless</u> otherwise instructed below**. Failure to complete all required fields will result in your <u>enrollment form being</u> returned to you which may have an impact on the enrollment effective date.
- Required document (see #3 below) MUST cover the application date and be continuous through the current date.
- Completion of signature field is required and must be original. Initials or rubber stamped signatures will not be accepted.
- Type or legibly print in black or blue ink. Do not use red ink, nor white-out. All attachments will be scanned so they must be legible and on standard 8 ½ x
 11 paper in good condition.
- Keep a copy of all documents submitted.

2. Additional Instructions and Definitions for Form Completion:

Category(s) of Service: Enter the appropriate 4-digit code based on your Licensure (see Page 2 of these instructions)

Choose ONE and check the corresponding box on the Enrollment Form:

- Check New Enrollment if the NPI or Provider listed is not currently enrolled in NYS Medicaid
- Check Revalidation if the NPI or Provider is currently enrolled and you were notified that Revalidation is required
- per 42 CFR, Part 455.414. The Provider ID can be found on the Revalidation Letter you received Check Reinstatement/Reactivation if the provider was <u>previously</u> enrolled but is not <u>currently</u> active. Please note: You will be at financial risk if you render services to Medicaid beneficies before
- successfully completing the enrollment process.

**Leave the following field blank if it does not pertain to you:

Specialt

Service Address: Do not indicate a Patient's Address. PO Box is Not Acceptable.

**Ownership in Applicant: If, after you have reviewed 18NYCRR, Section 504.1(d)(18)(iv), you determine this part of Section 1 does not pertain to you, write N/A in the box labeled, "Name of Individual or Entity"

**Section 2, 3 or 4: If one or more of these Sections do not pertain to you, write N/A in the Name box as appropriate.

Section 5: Association Type: Enter the letter (B, F, H, M, P or U) which best corresponds to the individual's role:

- B: Board of Directors Member M: Managing Employee
- F: Facility Administrator P: Supervising Pharmacist
- H: Compliance Officer
 U: Laboratory Director

3. ADDITIONAL REQUIREMENTS

OMIG Provider Compliance Certification – Confirmation notice for the OMIG Provider Compliance Program may be required. Visit www.omig.ny.gov to determine if the Applicant / Provider must comply. If yes, a copy of the confirmation notice (printed from the website) must be included with this application.

REQUIRED DOCUMENTS TO BE SUBMITTED WITH THIS FORM:

- 1. See "Additional Requirements" on Page 2 of these instructions
- Proof of current license /registration. <u>Examples:</u> 1) Copy of license with future expiration date, 2) Copy of license registration/renewal, or 3) Printout of your license status from the licensing agency's website.

EMEDNY-436902 (08/17)

eMedNY Service Provider OPRA Application

- ☐ There are three options to select for this application:
 - 1) New Enrollment
 - 2) Revalidation
 - 3) Reinstatement/Reactivation

One of these options <u>must</u> be selected.

NY MEDICAID PROVIDER ENROLLMENT FORM for those who ONLY ORDER-REFER-ATTENDING-PRESCRIBE or are in a Managed Care Network (non-billers)					Mail to: eMedNY PO Box 4603 Rensselaer, NY 12144-4603					
Category(s) of Service: Enter the 4-digit code(s) given in the instructions:										
New Enrollment	□ Reval	Revalidation		Reinstatement/ Reactivation						
(not currently enrolled)	(enrolled; red	enrolled; required to revalidate)		If Applicant was previously excluded/terminated from the Medicaid Program, complete the Prior Conduct Questionnaire found at www.eMedNY.org and include it with this Enrollment Form						
Applicant Name (exactly as it app	ears on your lice	ense/registration)	Last, Firs	t, MI						
Date of Birth (MM/DD/YY)	SSN	SSN		Applicant's e-mail address - REQUIRED						
NPI (Individual)	Specia	Specialty								
License #	State	State of Licensure if not New York		Limited License? Yes No						
CORRESPONDENCE ADDRESS: PO Box not acceptable										
Attention:	Street	Street Address		Suite / Department/ Floor						
City	State	State		Zip Code (9 digit)						
County (if in New York)	Teleph	Telephone Number (w/ extension)		Fax Number						
*Valid Telephone numbers are r				IT'S AD	DRESS (see instructions)					
Attention:		Street Address (PO Box is not acceptable)		Suite / Department/ Floor						
City	State	State		Zip Code (9 digit)						
County (if in New York)	*Telep	*Telephone Number (w/ extension)		Fax Number						
SERVICE ADDRESS: where service is provided) – DO NOT LIST A PATIENT'S ADDRESS (see instructions) *Valid Telephone numbers are required for each service address.										
Attention:	Street	Street Address (PO Box is not acceptable)		otable)	Suite / Department/ Floor					
City	State	State		Zip Code (9 digit)						
County (if in New York)	*Telep	*Telephone Number (w/ extension)		Fax Number						

Ownership in Applicant – Section 1 Section 504.1 (d)(18)(iv)

Section 504.1 − Policy & Scope

- (d)(18)(iv) Person with an ownership or control interest means a person who owns an interest of five percent (5%) or more in any mortgage, deed of trust, note, or other obligation secured by the provider if that interest equals at least five percent (5%) of the value of the property of assets of the provider.
- Link: https://regs.health.ny.gov/content/section-5041-policy-and-scope

Ownership in Other Disclosing Entities – Section 2 42 CFR, Part 455.104(a)(3)

 \Box 42 CFR, Part 455.104(a)(3) will help you to determine if you have to disclose ownership or controlling interest in a business/agency.

455.104

https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-C/part-455/subpart-B/section-

Prior Conduct Questionnaire

If enrollment was terminated, the Prior Conduct Questionnaire must accompany the Enrollment Application.

PRIOR CONDUCT QUESTIONNAIRE

Confidential Information

ADDITIONAL QUESTIONS REGARDING PRIOR CONDUCT

All responses must be thorough and complete. If there is not sufficient space available for a response, you may attach additional sheets to this form. Failure to fully respond or to provide accurate and detailed information can result in a delay in the processing of your application or can result in the denial of your request for enrollment or reinstatement request.

Please Note: For those entering information through Adobe Reader, character restrictions exist for lines requiring details, when a limit is met please Tab to the next line and continue your explanation. New York State Provider ID #:_ I. A. Prior Medicare History (Federal Program, Title XIX) 1. Have you ever been excluded, terminated and/or suspended by Medicare? (a) Date of exclusion, termination or suspension (b) Cause of exclusion, termination or suspension (you must be specific and provide full details) (c) Were you reinstated? Yes_____ No__ If yes, provide a copy of your reinstatement letter 2. Have you ever been restricted by agreement or sanctioned by Medicare which did not result in a (a) Identify date and type of action. (b) Identify reason for restriction or sanction. (c) Are you currently participating in Medicare without any restrictions or sanctions? (d) Date the restriction or sanction ended? EMEDNY-431001 (09/16)

Sample Revalidation Letter (Initial Letter)



ANDREW M. CUOMO Governor

HOWARD A. ZUCKER, M.D., J.D.

SALLY DRESLIN, M.S., R.N. **Executive Deputy Commissioner**

Date: 3/1/2019 Provider ID: 123456

55 Main Street Huntington, NY 11721

Dear Provider:

Federal regulation 42 CFR Part 455.414 requires State Medicaid agencies to revalidate the enrollment of all providers on a periodic basis. The required form to revalidate your enrollment under the Provider ID listed above is available at https://www.emedny.org/info/ProviderEnrollment/index.aspx. Your completed form must be mailed, with all required documentation and fee (if required), to the address provided on page 2 of the form. We must receive your revalidation form within 90 days of the

Failure to respond will result in termination of the provider ID listed above. You will be ineligible to receive reimbursement for services provided to, or order/refer/prescribe/attend for, all Medicaid fee for service, Medicaid Managed Care (MMC) and Children's Health Insurance Program (CHIP) beneficiaries. You will also be precluded from participating in all MMC and CHIP networks, per Section 5005(b)(2) of the 21st Century Cures Act and Section 1932(d) of the Social Security Act.

Enrollment revalidation is different than the annual recertification process for billing. Revalidation of your Medicaid enrollment ensures that all aspects of your enrollment record are up-to-date. Helpful revalidation information is available at

https://www.emednv.org/info/ProviderEnrollment/revalidation/index.aspx.

You are exempt from revalidating at this time if you meet one of the following criteria:

Since September 1, 2013 you:

1. reported to NYS Medicaid an ownership change that was effective on or after September 1, 2013;

2. were reinstated, reactivated or revalidated by NYS Medicaid.

If you believe you meet one of the exemption criteria, send an e-mail to ProviderEnrollment@health.ny.gov. Include your Provider ID (listed above) in your e-mail. We will review our records and respond to you. Failure to notify us, can result in termination of your participation with NYS Medicaid.

If you have questions during the revalidation process, please contact the eMedNY Call Center at (800) 343-9000. We look forward to your continued participation in the NYS Medicaid Program.

Bureau of Provider Enrollment Division of Health Plan Contracting and Oversight Office of Health Insurance Programs

Report ID: PM52800-R0528 Rev. (09/2018)

Empire State Plaza, Corning Tower, Albany, NY 12237 | health.ny.gov

Sample Revalidation Letter (Final Letter)



ANDREW M. CUOMO Governor

John Doe

55 Main Street

Huntington, NY 11721

HOWARD A. ZUCKER, M.D., J.D. Commissioner

SALLY DRESLIN, M.S., R.N. Executive Deputy Commissioner

Date: 3/1/2019 Provider ID: 123456

Dear Provider:

SECOND AND FINAL NOTICE

Mandatory Medicaid Revalidation

The Affordable Care Act and federal regulation (42 CFR Part 455.414) requires that State Medicaid agencies revalidate the enrollment of all providers on a periodic basis.

Your enrollment under the Medicaid Provider ID listed above must be revalidated. Visit the Provider Enrollment page at www.eMedNY.org, complete and mail the appropriate form(s), with all required documentation, to the address provided. If you do not respond within 45 days of the date of this letter you will be terminated. You will be neligible to receive reimbursement for services provided to, or order/refer/prescribe/attend for, all Medicaid fee for service, Medicaid Managed Care (MMC) and Children's Health Insurance Program (CHIP) beneficiaries. You will also be precluded from participating in all MMC and CHIP networks, per Section 5005(b)(2) of the 21st Century Cures Act and Section 1932(d) of the Social Security Act.

For assistance in completing the revalidation requirements, please go to www.eMedNY.org and under Provider Enrollment choose "Revalidation Information". This slide presentation provides important information on the revalidation process. You may also call the eMedNY Call Center at (800) 343-9000 to confirm that your revalidation package has been received. We look forward to assisting you in compliance with your enrollment revalidation and your continued participation in the New York State Medicaid Program.

Sincerely.

Susan Zelezniak, Director Bureau of Provider Enrollment Division of Health Plan Contracting and Oversight Office of Health Insurance Programs

Report ID: PM52810-R0528 Rev. (03/2018)

Empire State Plaza, Corning Tower, Albany, NY 12237 | health.ny.gov

Sample Revalidation Letter (Successful Revalidation Letter)



Department of Health

ANDREW M. CUOMO Governor HOWARD A. ZUCKER, M.D., J.D. Commissioner

SALLY DRESLIN, M.S., R.N. Executive Deputy Commissioner

John Doe 55 Main Street Huntington, NY 11721 Date: 3/1/2019 NPI: 123456789 Provider ID: 123456 COS: 060

Dear Provider:

This letter acknowledges the successful enrollment revalidation of the Medicaid Provider ID and category(ies) of service (COS) listed above. We appreciate the time you committed to this process.

This is an opportunity to remind you to contact the Medicaid Program if any of the information supplied during this process changes (e.g., changes in ownership, taxpayer identification number, managing employee compliance officer, etc.). More information can be found at www.eMedNY.org or contact us by calling CSRA at 1-800-343-9000. Inquiries can also be made by sending an email to Providerenrollment@health.ny.gov.

Thank you for your continued participation in the New York State Medicaid Program.

Sincerely.

Susan Zelezniak, Director Bureau of Provider Enrollment Division of Health Plan Contracting and Oversight Office of Health Insurance Programs

Report ID: PM52860-R0528 Rev. (09/2018)

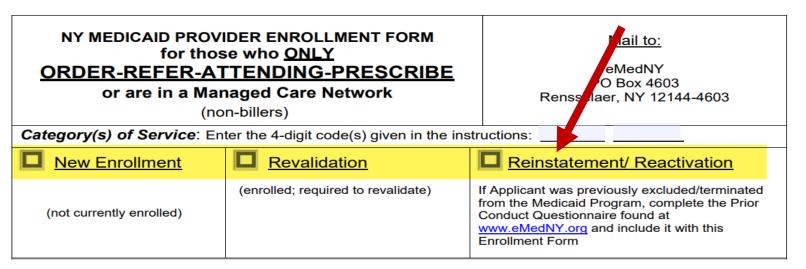
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Enrollment Terminated

When the Provider's enrollment in the eMedNY Program is terminated for failure to respond to the *Initial* and *Final Letters*, a *Re-Instatement/Re-Activation Enrollment Application* is required. A *Prior Conduct Questionnaire* must also accompany the Reinstatement Enrollment Application.

Provider Enrollment - Therapist (emedny.org)

Email Template (emedny.org)



Speech Prescriptions

- 94. Q. Can a NYS licensed and currently registered speech-language pathologist (SLP) who has not seen the student write a referral for speech therapy?
 - A. No. The SLP cannot write a referral if they have not seen the student. 18 NYCRR 505.11 states that a written order must contain a diagnostic statement and purpose of treatment. It is not acceptable under the Medicaid program for the ordering or referring professional never to have met with the child as it is incompatible with the obligations of the ordering practitioner to assure that the ordered care, services, or supplies will meet the recipient's needs and restore him or her to the best possible functional level. [December 13, 2010]

OPRA Frequently Asked Questions

There is a link for a larger list of FAQs, but I included a few FAQs that may be pertinent to SSHSP.

Link to all OPRA FAQs: Core_OPRA_FAQs.pdf (emedny.org)

OPRA Frequently Asked Questions

5) Is Medicare enrollment required prior to Medicaid enrollment?

Medicare enrollment is a requirement for Medicaid enrollment as an OPRA provider for Physical Therapists. Medicare enrollment is not a requirement for other professionals enrolling in Medicaid as OPRA providers

9) To ensure my enrollment form can be processed expeditiously, what should I be aware of when completing the form?

Please be sure to follow the directions which accompany the enrollment form. Many applicants fail to complete all required fields which results in their enrollment form being returned. <u>ALL</u> fields must be completed UNLESS otherwise instructed. <u>Although rare</u>, if your situation is such that there are no managing employees to report in Section 5 on page 4, indicate "None" in the "Name" field in the first block. When reporting managing employees, you MUST provide their home address, SSN, date of birth and their Association type (see instructions).

10) In a school/agency setting for Section 5, Managing Employees, please clarify: are supervisors and administrators of school districts, or immediate supervisors of the applying therapist considered to be Managing Employees?

Administrators, supervisors, and office managers may be considered managing employees. It is recommended that applicants refer to and read the regulatory references included on the Ordering, Prescribing, Referring and Attending Practitioner application form. If the office manager or administrator, or a supervisor of the applying therapist within the school or county exercises operational or managerial control over the day to day operations of the provider (service provision) then that individual(s) should be reported in Section 5 of the application.

16) Can the enrollment form be completed by someone other than the practitioner? Can the enrollment form be submitted without the practitioner's approval?

The enrollment form can be completed by a person other than the applicant. However, the applicant must sign the enrollment form and is responsible for the accuracy of its content. An enrollment form, therefore, cannot be submitted without the applicant's approval.

11. According to the March 2013 Medicaid Update, Physical Therapists (PTs), Occupational Therapists (OTs) and Speech-Language Pathologists (SLPs) (among others) must enroll in the state Medicaid program if they are going to order or refer services that will be reimbursed by the fee-for-service Medicaid program. Is it correct to assume that this requirement also applies to PTs, OTs, SLPs who are employed by a school district or county and provide these services to children where the county or school district bills?

The March 2013 Medicaid Update article titled "Expedited Enrollment for Ordering, Prescribing, Referring & Attending Practitioners" is specific to practitioners who are ordering services. In the SSHSP, SLPs can order services, as can physicians, physician assistants and nurse practitioners. PTs and OTs cannot order services; therefore they do not have to enroll as ordering providers for the SSHSP. However, if PTs and OTs are working for other provider types (e.g., hospital, clinic, other), they may be required to enroll.

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(). I am currently actively enrolled in NYS Medicaid. Do I still need to revalidate?

Category: General | Published: 2/17/2016 | Updated: 9/11/2024 | QID: R3

A. **YES.** All provider types must revalidate their enrollment **when notified to do so.** This generally occurs every five years but, at the Department's discretion, may also be requested at any time.

Q. If my enrollment has been voluntarily or involuntarily terminated, can I still revalidate?

Category: General | Published: 2/17/2016 | Updated: 9/11/2024 | QID: R7

A. NO. Revalidation is for actively enrolled providers. If a provider wishes to reactivate an enrollment that has been terminated, they must submit an application marked for reinstatement.

Q. What professions must revalidate?

Category: General | Published: 2/17/2016 | Updated: 2/17/2016 | QID: R11

A. All professions must revalidate.

Q. What happens if I don't revalidate with NY Medicaid?

Category: General | Published: 2/17/2016 | Updated: 9/11/2024 | QID: R12

A. Federal regulations require that your Medicaid enrollment be terminated if you fail to revalidate. This means you will no longer be paid for services rendered to, and/or you will no longer be eligible to order, refer, or prescribe for New York State Medicaid recipients.

Q. I submitted my enrollment form for revalidation and want to verify it was received. How do I do that?

Category: Form Completion | Published: 2/17/2016

Updated: 9/11/2024

QID: R15

A. Providers can call eMedNY at (800) 343-9000 to confirm their enrollment form for revalidation was received. Please wait at least two weeks before calling to allow time for the postal and intake processes. Please have your NPI number, if applicable, and Social Security or FEIN number available when you call.

Q. When and how will I know the revalidation process is complete?

Category: Communications | Published: 2/17/2016 | Updated: 9/11/2024 | QID: R17

A. Providers will receive a letter via U.S. mail when their enrollment form for revalidation has been successfully processed. Providers will not be terminated for failing to revalidate between the time the revalidation is submitted and the time it is processed unless they fail to respond to a subsequent request for additional information.

OPRA Enrollment (Psychological Counseling)

Medicaid Q&A # 19

Psychological Counseling Services

To be Medicaid reimbursable, these providers must have credentials which would allow them to provide the same service in the community. Refer to Q&A #21-23, which establish that Medicaid reimbursement is unavailable for school-based personnel. Services require a referral from a NYS Medicaid enrolled physician, physician assistant or nurse practitioner, or an appropriate school official, such as a school administrator or the chairperson of the Committee on Preschool Special Education (CPSE) or Committee on Special Education (CSE). The need for psychological counseling must also be documented in the IEP.



¹ Please note that referrals for psychological evaluations and counseling services may be made by an appropriate school official or other voluntary health or social agency. School officials are not allowed nor required to enroll as NYS Medicaid providers.

OPRA Enrollment (Psychological Counseling)

- 207. Q. Are new orders/referrals necessary for psychological evaluations and psychological counseling services that were ordered by licensed psychologists and Licensed Clinical Social Workers for the upcoming school year?
 - A. SSHSP billing providers must ensure that all required documentation is in place prior to the submission of a Medicaid claim. If the psychological evaluation or psychological counseling services are ordered by an enrollable ordering provider (a licensed physician, psychiatrist, physician assistant, nurse practitioner or a licensed psychologist for purposes of the SSHSP), that provider's NPI number must be included on the Medicaid 837I claim form in the referring provider field.

If the psychological evaluation or psychological counseling services are referred by an individual who is not eligible to enroll as an ordering/referring provider in the SSHSP (e.g., a school official, classroom teacher, or other licensed provider such as an LCSW or LMSW), the Medicaid 837I (institutional) claim form must include the NPI of the billing provider in both the billing and referring provider fields. [September 5, 2013]