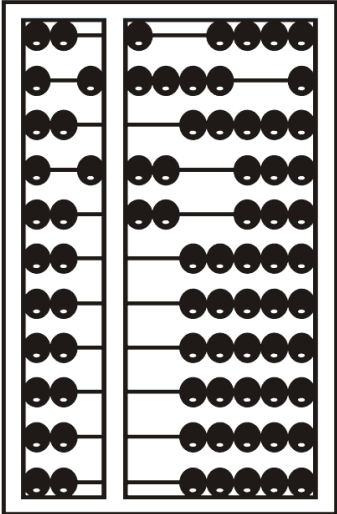


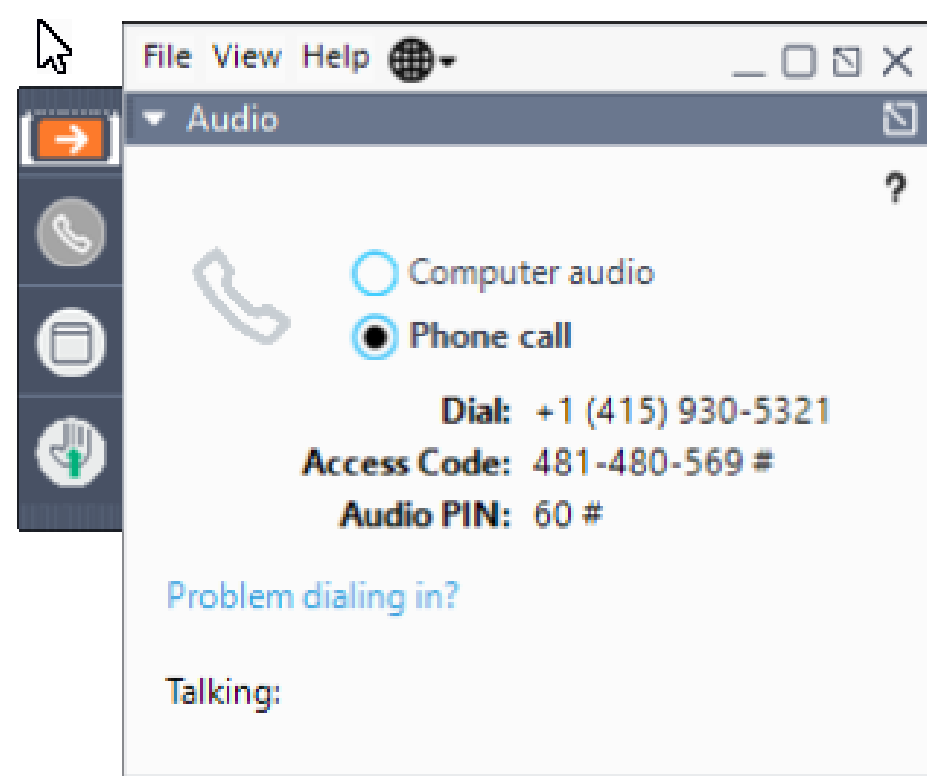
JAMES MCGUINNESS
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Consultants



Using Go To Webinar

Goto Webinar Control Panel

- * Control panel is on far right of screen
- * Orange button with white arrow expands and shrinks control panel

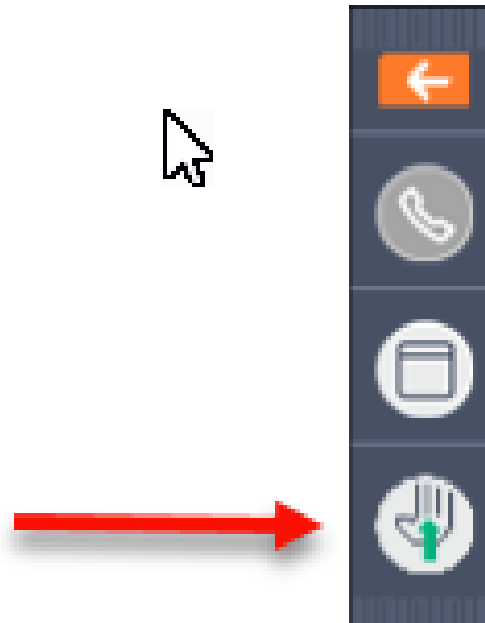


Communicating with Presenter

- * All participants are on mute
- * Two ways to communicate with us
 - * 1-Raise your hand
 - * 2-Type in a question
- * You can raise your hand in response to a question we ask
- * You can raise your hand if you would like us to take you off mute so you can ask speak
- * You can type in question in the question box

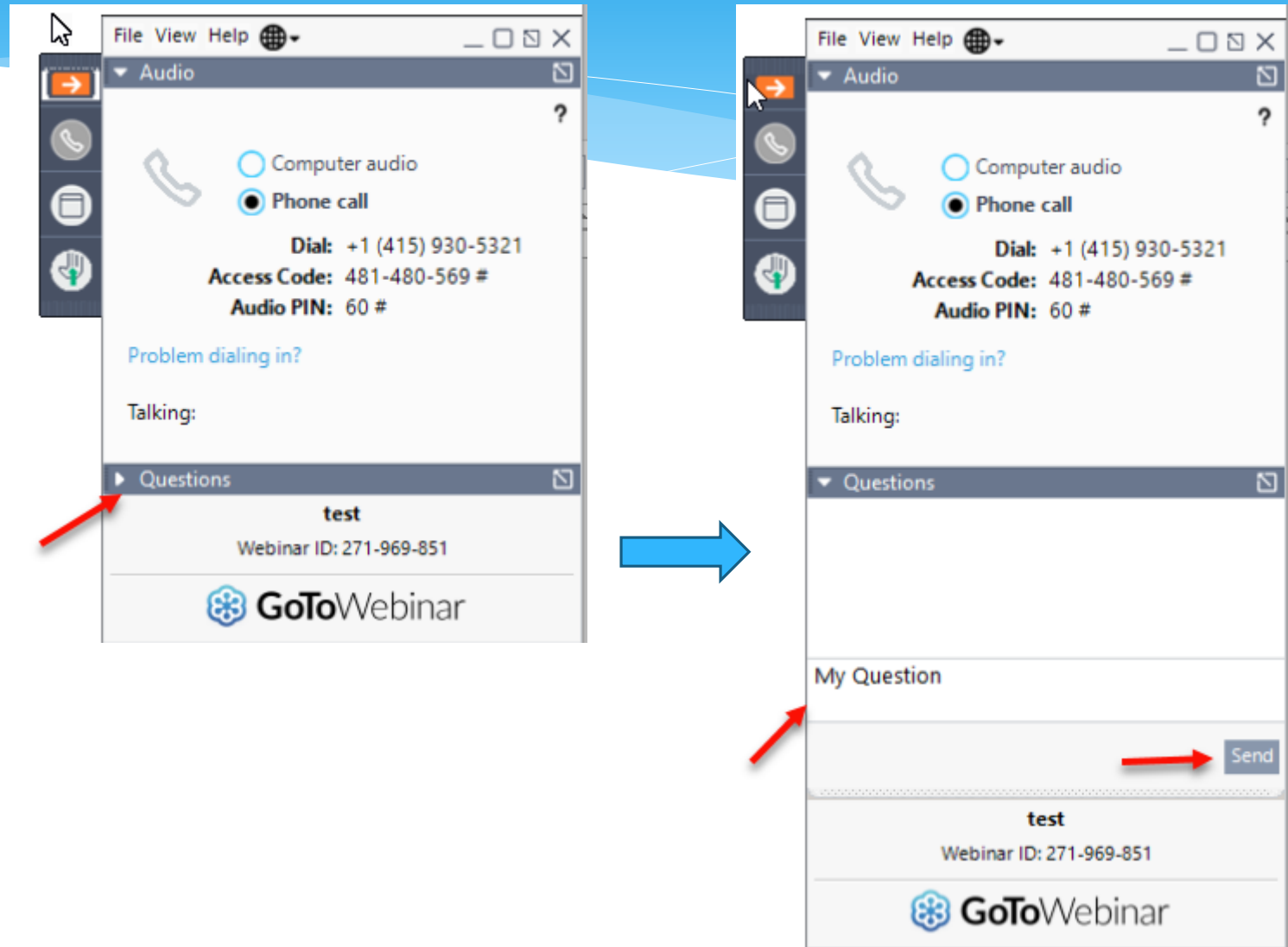
Raising your hand

- * On bottom left of control panel is a button with a hand icon
- * Click that button to raise your hand

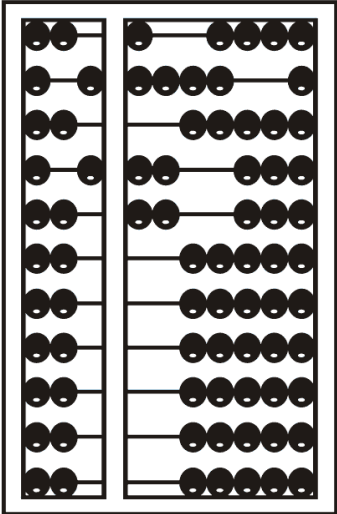


Typing in a Question

- * Click the question bar to expand questions section
- * Type in your question and click send



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Credential Verification

Topics Covered

- * **What is Credential Verification** - [Slide 8](#)
- * **Why do we need Credential Verification** – [Slide 10](#)
- * **Whose credentials need verification** – [Slide 11](#)
- * **Who can complete the verification process** – [Slide 12](#)
 - * Who should complete the verification process
- * **Verifying Name** – [Slide 14](#)
- * **Verifying License** – [Slide 16](#)
 - * If the license information is wrong in CPSE Portal, how do I change it?
- * **What if CPSE Portal does not match NYS** – [Slide 19](#)
 - * If the name does not exactly match NYS because...
- * **Name change on NYS Office of the Professions** – [Slide 21](#)
- * **Verifying your NPI #** - [Slide 22](#)
 - * What if the information on NPPES doesn't match?
 - * If the NPI # is wrong in CPSE Portal, how do I correct it?
- * **If a therapist's name is wrong in CPSE Portal, how do I correct it?** – [Slide 25](#)

- * **Service Provider Credential Listing Screen** - [Slide 26](#)
- * **Knowledge Base Articles** – [Slide 27](#)
- * **Credential Verification by therapist with login** – [Slide 28](#)
- * **Credential Verification by therapist without login** – [Slide 29](#)
- * **Credential Verification by agency office staff** – [Slide 30](#)
- * **When license expires** – [Slide 35](#)
- * **Ordering, Prescribing, Referring, Attending OPRA (SLPs ONLY)** – [Slide 36](#)
- * **Enrolled OPRA Practitioners Search Page** – [Slide 37](#)
- * **Ordering, Prescribing, Referring, Attending OPRA – Helpful Links / Phone # - eMedNY** – [Slide 38](#)
- * **Upcoming Webinars** – [Slide 39](#)
- * **Follow Up** – [Slide 41](#)

What is Credential Verification?

- * A simple process to verify that the information about a Licensed Professional (*OT, PT, SLP, OTA, PTA, LMSW, LCSW, etc.*) is correctly entered in CPSE Portal.
- * The individual's information that needs to be verified:
 - * First Name, Last Name & Signature
 - * Profession (*OT, PT, SLP, ...*),
 - * License #,
 - * Date of Licensure,
 - * Date Registered Through
 - * NPI #

Credential Verification

- * All providers licensed through the New York State Office of the Professions (*Occupational Therapists, Physical Therapists, Licensed Clinical Social Workers, etc.*) as well as non-licensed professionals that work under the direction of an SLP for speech therapy services (TSHH, TSSLD, etc.) provider will need to have their credentials verified.
- * Verification means that someone (***the therapist and/or agency staff***) will need to review what is on file with the Office of Professions and the NPI Registry to ensure that the information in the Portal is correct and attest that the information is correct.
- * McGuinness and Associates will review and approve the verified information.

Why do we need credential verification?

- * Counties have found too many instances of incorrect information in CPSE Portal. This incorrect information then gets propagated to Medicaid, treatment logs, prescriptions, etc.
- * Examples:
 - * Therapist has Supervisor's license # listed instead of their own.
 - * Therapist has Agency NPI listed instead of their own.
 - * Therapist has typo in license number.
 - * Therapist's name was changed, but CPSE Portal was not updated.
 - * Therapist is listed as a Licensed Speech and Language Pathologist when they were not licensed (CFY / TSHH / TSSLD).
 - * Therapist's license needs to be re-registered.

Whose credentials need to be verified?

- * For most Counties, only a licensed professional's credentials need to be verified. This includes SLP, OT, OTA, PT, PTA, LMSW, LCSW, etc. They can be found on <http://www.op.nysed.gov/>.
- * Ulster County is requiring non-licensed professionals (*teachers, school psychologists, etc.*) to verify their credentials. Many non-licensed professionals do not have NPI numbers so it becomes only a name verification.
- * Individuals that are not licensed, but can work under the direction / supervision of a licensed professional. These include CFY, Limited Permit OT, Limited Permit PT, TSHH, TSSLD.

Who can complete the verification process?

- * Any service provider that has a login to the CPSE Portal can verify their own credentials.
- * A licensed professional that does not have a login to CPSE Portal (*because their agency uploads data from another system*), can also verify their own credentials using their NPI and license number.
- * An agency can verify the credentials of any service provider that works for them.

Who “should” complete the verification process?

- * Ideally, the individual should verify their own credentials.
- * However, it is really an agency preference. If the agency feels it is easier for their staff to do it for their therapists, that works. If they want to do it for some therapists but not others, that works too.

Verifying Name

- * The screen will show the therapists first name, last name and how their signature should appear.
- * Verify
 - * The first name is their full first name and it is spelled properly.
 - * The last name is their full (*hyphenated, etc.*) current (*any name changes*) last name
 - * The signature is spelled out exactly as it would appear if the individual signed their professional name, with punctuation, titles, credentials, etc.

Verifying Name

- * Review First Name, if correct click “Verify”
- * Review Last Name, if correct click “Verify”
- * Review Signature, if correct click “Verify”

After you click the red “verify” button, the status changes to green and says, “verified.”

verification		
First Name	<input type="text" value="Casandra"/>	<input type="button" value="Verify"/>
Last Name	<input type="text" value="McKeon"/>	<input type="button" value="Verify"/>
Signature	<input type="text" value="Casandra McKeon SLP-CCC"/>	<input type="button" value="Verify"/>

Verification		
First Name	<input type="text" value="Casandra"/>	<input checked="" type="button" value="Verified"/>
Last Name	<input type="text" value="McKeon"/>	<input checked="" type="button" value="Verified"/>
Signature	<input type="text" value="Casandra McKeon SLP-CCC"/>	<input checked="" type="button" value="Verified"/>

Verifying License

- * Compare the CPSE Portal information on left to NYS Office of the Professions on the right to verify it is the same person.
- * You can edit/update the License #, date of licensure and registered through date.
- * You can also use the “Update Verification with SED Dates” to fill in those fields.

Verification		
First Name	<input type="text" value="Casandra"/>	<input checked="" type="checkbox"/> Verified
Last Name	<input type="text" value="McKeon"/>	<input checked="" type="checkbox"/> Verified
Signature	<input type="text" value="Casandra McKeon SLP-CCC"/>	<input checked="" type="checkbox"/> Verified
Profession	<input type="text" value="Licensed Speech & Language Pathologist"/>	<input type="checkbox"/> Verify
License No	<input type="text" value="020673"/> <input type="button" value="Update"/>	<input type="checkbox"/> Verify
Date Of Licensure	<input type="text" value="12/16/2010"/> <input type="button" value="Update"/>	<input type="checkbox"/> Verify
Registered Through	<input type="text" value="4/30/2019"/> <input type="button" value="Update"/>	<input type="checkbox"/> Verify

License Information From NYSED Office of the Professions

According to data retrieved on: 1/8/2019

Name: **MCKEON CASANDRA PATRICIA** Address: **BALLSTON LAKE NY**
License: **020673** Profession: **SPEECH - LANGUAGE PATHOLOGY**
Status: **REGISTERED** Date of Licensure: **12/16/2010** Registered Through: **04/19**



The screenshot shows the NYSED.gov website interface. The top navigation bar includes links for News, Online Services, Professions, State Boards, Enforcement, Corporate Entities, Consumers, and Find Answers. The main content area is titled 'Verification Searches' and displays the following information: Name: MCKEON CASANDRA PATRICIA, Address: MECHANICVILLE NY, Profession: SPEECH - LANGUAGE PATHOLOGY, License No: 020673, Date of Licensure: 12/16/2010, Additional Qualification: Not applicable in this profession, Status: REGISTERED, Registered through last day of: 04/22. A red arrow points to a button labeled 'Update Verification with SED Dates' located in the top right corner of the search results area.

Verifying License

- * The verification screen will display the NYS Office Of the Professions online verification page for the license number and profession entered into CPSE Portal. You will verify the following information:
 - * Verify that the individual's profession and license # are correct in CPSE Portal by seeing that the NYS verification page shows the information for the same individual.
 - * Verify that the Date of Licensure in CPSE Portal is correct by comparing to what NYS has on file.
 - * Verify that the "Registered Through" date in CPSE Portal is correct by comparing to what NYS has on file.

If the license information is wrong in CPSE Portal, how do I change it?

- * If the profession is wrong (e.g., *OT* vs *OTA*), the agency can use the Service Provider Credential Listing process to edit credentials.
- * You can edit the license #, date of issue and registered through date on the verification screen.
- * The service provider can correct this information under **My Account > My Profile**.

What if CPSE Portal name does not match NYS?

- * The goal of verifications is to verify that the data in CPSE Portal is correct.
- * The NYS Office of the Professions displays a person's full name, which may include the middle name.
 - * The goal is not to match the first and last name in CPSE Portal to the first last and middle name on the NYS website.
 - * The goal is to make sure the first and last name in CPSE Portal are correct and that the license number is correct.
 - * The question for verification is not whether they match, but whether the CPSE Portal has the correct information.

If the name does not exactly match NYS because...

- * NYS has a middle name, and the CPSE Portal does not, then there is **no issue**.
- * Name is spelled incorrectly in CPSE Portal, then **correct it in CPSE Portal** before verifying it is correct.
- * Name is spelled incorrectly on the NYS website, the therapist should **contact NYS** to correct it.
- * Therapist changed their name and it has not been updated in the CPSE Portal, **correct it in the CPSE Portal** before verifying it is correct.
- * Therapist changed their name and it has not been updated on the NYS website, then the therapist should **contact NYS** to have it corrected.

Name change on NYS Office of the Professions

- * According to the New York State Office of Professions,
<http://www.op.nysed.gov/prof/geninfo.htm>

*“*Once you are licensed, Education Law requires that you notify the Department of any change in your name or mailing address **within 30 days** of the change. Failure to do so may be considered professional misconduct. It may also delay renewal and result in late fees to renew the registration of a professional license.”*

- * To change your name with NYSED
<http://www.op.nysed.gov/documents/anchange.pdf>

Verifying your NPI

- * The screen will display the individual's information from the NPPES NPI registry.
- * You should verify that:
 - * The NPPES information is for an individual and **not** a corporation.
 - * The NPPES information is for the same therapist that you are verifying, thus meaning their NPI is correct.


NPPES [Click here for NPPES website](#)

NPI This NPI is for an

First Name

Last Name

Credentials



What if the information on NPPES doesn't match?

- * We assume that at this point, you are sure that the name in the CPSE Portal is correct, so...
 - * Is the name from NPPES a corporation and not a person? If so, **do not verify** and contact the CPSE Portal Support team with the correct NPI.
 - * Is the name from NPPES an entirely different person? If so, **do not verify** and contact the CPSE Portal Support Team with the correct NPI.
 - * Is the name from NPPES the same person, but spelled incorrectly or not updated after a name change? If so, **you can verify** that the NPI is the correct NPI for the person, and the therapist should contact NPPES to update their information.
 - * <https://npiregistry.cms.hhs.gov/>

If the NPI # is wrong in CPSE Portal, how do I correct it?

- * You cannot change your NPI # in the Portal if it is wrong.
- * You must contact CPSE Portal support (support@CPSEPortal.com) with the correct NPI.

If a therapist's name is wrong in CPSE Portal, how do I correct it?

- * If the therapist has a login to CPSE Portal...
 - * If they only work for your agency, that agency can change it.
 - * If they work for multiple agencies, the therapist must log in and change it under **“My Account” > “User Account Details.”**
- * If the therapist does not have a login to the CPSE Portal, the agency can change it by using the **Service Provider Credential Listing screen.**

Service Provider Credential Listing Screen

People ▾ My Account ▾ Knowledge Base

- Credential Approval Listing
- Provider Specific Identifiers
- Service Provider Listing For School Year
- Service Provider Credential Listing

Service Providers Listing with Credentials

Filters

County Provider

Active on:

Last Name	First Name	NPI	NPI Status	NPI Registry Name	Profession	License	Original Issue Date	Registered Through Date	Cert #	Username	
AHMED	ROSEANN				Special Education Teacher						Edit
AYERS	EARLENE	1427508852		MISZKO, PANOREA	Special Education Teacher						Edit
BEASLEY	MELIDA	1346571726		MILLER, SHARON	Licensed Speech & Language Pathologist						Edit
Benner	MaryRose	1023261047		BENNER, MARY ROSE	Licensed Occupational Therapist						Edit
BLACKWELL	DOMINIQUE	1992939078		GRANT, BREANNA	Licensed Clinical Social Worker						Edit
BRADFORD	FAY	1982946422		SANSEVERE, MARY JANE	Special Education Teacher						View
BRENNAN	MARISA	1528203916		BOUCHARD-NICHOLS, MARLIS	Licensed Occupational Therapist						Edit

Agency can change ones that say "Edit"

Agency cannot change ones that say "View", therapist must logn to change



Knowledge Base Articles

- * Credential verification by individual with login

- * <http://support.cpseportal.com/kb/a150/credential-verification-providers.aspx?KBSearchID=16524>

- * Credential verification by individual without login

- * <http://support.cpseportal.com/kb/a151/credential-verification-no-cpse-portal-login.aspx?KBSearchID=16524>

- * Credential verification by agency office staff

- * <http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx?KBSearchID=16524>

Credential verification by therapist with login

CPSE PORTAL Hello, Betty . You are currently logged in

Home | Activities | Attendance | Caseload Maintenance | Lookup | Reports | My Account | Knowledge Base

[Hide](#)

User Profile

Username: **Betty**
First Name: **Betty**
Last Name: **Greene**
Email: **lmell@jmcguinness.com**

[Edit User Account](#)

[Hide](#)

My Professional Profile

Name: **Betty Greene**
NPI: **1003017674 (BETTY GREENE)**

My License(s)

Profession	License	Original Date Of Licensure	Registered Through Date	License Lookup	Verification Status	Verify
Licensed Speech & Language Pathologist	011587	12/23/1999	01/31/2020	Lookup	REQUIRES VERIFICATION	Verify

My signature
Betty Greene CCC-SLP
Betty Greene CCC-SLP

[Edit My Profile](#)

Credential verification by therapist with login

Credential Verification

Verification

First Name: Shannon

Last Name: Stark

Signature: Shannon Stark, CCC-SLP

Profession: Licensed Speech & Language Pathologist

License No: 010654

Date Of Licensure: 9/15/1998

Registered Through: 12/31/2018

NPI: 1003129438

NPPES

[Click here for NPPES website](#)

NPI 1003129438 This NPI is for an

First Name: SHANNON

Last Name: STARK

Credentials: M.A. CCC/SLP

License Information From NYSED Office of the Professions

According to data retrieved on 6/29/2018

Name: STARK SHANNON G Address: BINGHAMTON NY

License: 010654 Profession: SPEECH - LANGUAGE PATHOLOGY

Status: REGISTERED Date of Licensure: 09/15/1998 RegisteredThrough: 12/18

NYSED.gov

Office of the Professions

Search OP

Online Services

Verifications

Licensees, by name

Licensees, by license number

Permits, by name

Pharmacy Establishments

Professional Business Entities (other than pharmacies)

Help with Searches

Terms of Use

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Renewal Information

Verification Searches

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License Information *

06/29/2018

Name: STARK SHANNON G

Address: BINGHAMTON NY

Profession: SPEECH - LANGUAGE PATHOLOGY

License No: 010654

Date of Licensure: 09/15/1998

Additional Qualification: Not applicable in this profession

Status: REGISTERED

Registered through last day of: 12/18

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• Use your browser's back key to return to license list.

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Credential verification by therapist without login



The screenshot shows the CPSE Portal interface. At the top left is the logo with 'CPSE' in colored boxes and 'PORTAL' in large black letters. At the top right is the logo for 'JAMES McGUIN & ASSOCIATES Consultants' featuring an abacus. The main heading is 'Credential Verification for Therapists without a CPSE Portal login'. Below this is a sub-heading 'NPI and License' and a prompt 'Please Enter your NPI and License'. The form contains three input fields: 'NPI' (text box), 'Profession' (dropdown menu with '--Select Profession--'), and 'License #' (text box). A 'Proceed to Verification' button is located at the bottom of the form.

CPSE PORTAL

JAMES McGUIN & ASSOCIATES Consultants

Credential Verification for Therapists without a CPSE Portal login

NPI and License

Please Enter your NPI and License

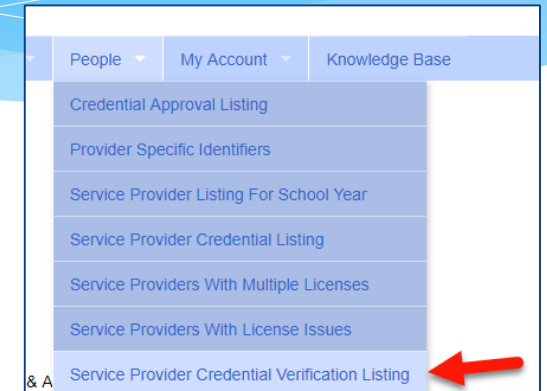
NPI

Profession

License #

<https://www.cpseportal.com/NonCPSEUserCredentialVerification/EnterCredentials.aspx>

Credential verification by agency office staff



Filters

County All Counties Provider ACHIEVEMENTS Retrieve

Profession All Professions Include Previously Verified

Person Name	NPI	Profession	Credential Type	Credential Number	From Date	To Date	Status	Verify	History
BEASLEY, MELIDA	1346571726	SLP	License	010753	11/12/1998	12/31/2020	REQUIRES VERIFICATION	Verify	History
Benner, MaryRose	1023261047	OT	License	009248	12/13/1999	12/31/2019	REQUIRES VERIFICATION	Verify	History
BLACKWELL, DOMINIQUE	1992939078	LCSW	License	080709	05/02/2013	02/28/2019	REQUIRES VERIFICATION	Verify	History
BRENNAN, MARISA	1528203916	OT	License	007750	10/22/1996	02/29/2020	REQUIRES VERIFICATION	Verify	History
Brezina, Elena	1003051277	SLP	License	009939	01/01/2017	02/01/2020	REQUIRES VERIFICATION	Verify	History
CARLSON, CARMEN	1811445802	OT	License	020866	08/25/2016	07/31/2019	REQUIRES VERIFICATION	Verify	History

Credential verification by agency office staff

- * The verification screen has three main sections:
 - * The list of information from the service providers profile (name, NPI, license, etc.) that needs to be verified and attested that it is correct (upper left)
 - * The information for their license as it appears on the NYS Office of the Professions website (right hand side)
 - * The information from the National NPI Registry for their NPI (bottom left)
- * Be sure to compare the **two exactly**, as you will be attesting that the information in the Portal is accurate.

CPE PORTAL

Home | File Transfer | Activities | Attendance | Billing | Careback Maintenance | Logout | Reports | Medical | People | My Account | Knowledge Base

Credential Verification

License Information From NYSED.gov of the Professions
According to data retrieved on: 8/29/2018
Name: RYAN BURNE BRIAN Address: PLATTSBURGH NY
License: 123478 Profession: SPEECH - LANGUAGE PATHOLOGY
Status: REGISTERED Date of Licensure: 07/25/2008 Registered Through: 08/19
[Update Verification with SED Data](#)

Verification

First Name: [Verify](#)
Last Name: [Verify](#)
Signature: [Verify](#)
Profession: [Verify](#)
License No: [Update](#) [Verify](#)
Date of Licensure: [Update](#) [Verify](#)
Registered Through: [Update](#) [Verify](#)
NPI: [Verify](#)

NPPES
[Click here for NPPES website](#)
NPI: This NPI is for an individual
First Name:
Last Name:
Credentials:

[Credentials Needing Verification](#)

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Search OP

Home | News | Online Services | Professions | Staff Search | Enforcement | Corporate Entities | Consumers | Find Answers

Online Services

Verifications

Licenses, by name
Licenses, by license number
Permits, by name
Pharmacy Establishments
Professional Business Entities (other than pharmacies)
Help with Searches
Terms of Use

Registration Renewal

Renewal Information

Verification Searches

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License Information *

05/29/2018

Name: RYAN BURNE BRIAN
Address: PLATTSBURGH NY
Profession: SPEECH - LANGUAGE PATHOLOGY
License No: 123478
Date of Licensure: 07/25/2008
Additional Qualification: Not applicable in this profession
Status: REGISTERED
Registered through last day of: 08/19

* Use of this online verification service signifies that you have read and agree to the [Terms and Conditions of Use](#). See [FAQ](#) [Privacy Policy](#) for further explanations of terms used on this page.

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Credential verification by agency office staff

- * Once you have confirmed that all of the data is accurate and all of the “verify” boxes are checked, click “I attest.”
- * The prompt to enter your pin will then pop up. Your name and signature will auto-populate based upon your profile on CPSE Portal.
 - * Enter pin and select “I agree.”
- * You will then see the confirmation underneath the verification.

Enter PIN ✕

By entering my pin number, I/We certify that my NPI and license information are both up to date and correctly entered into the CPSE Portal.

Name:

Signing As:

NPI:

Date:

Pin:

i Credential verification confirmed

Credential verification by agency office staff

- * If you get this message:

 Your profile does not have a signature. Please edit your profile and enter your signature.

- * This means, that you do not have your Signature Title and Credentials filled out. This does NOT have to do with the service provider you are verifying, but rather, the agency admin.
- * You will need to go to your profile and add this in.

My Profile

Personal and Professional | User Information | Favorites ♥

Information in CPSE Database

Last Name

First Name

NPI

Signature, Title, and Credentials
(e.g.: Mary Brown, CCC-SLP)

Personal and Professional | User Information | Favorites ♥

Information in CPSE Database

Last Name

First Name

NPI

Signature, Title, and Credentials
(e.g.: Mary Brown, CCC-SLP)

When license expires

- * Go to My Account > My Profile.
- * Under the Personal and Professional tab you will choose the Edit button.
- * You will then receive the Edit License / Certification / Profession pop up box.
- * You will enter your new license expiration date.
- * You will **NOT** change the license Effective Date, as this date will remain your original license start date.

Personal and Professional | User Information | Favorites ▾

Information in CPSE Database

Last Name:


First Name:

NPI:

Signature, Title, and Credentials:
(e.g.: Mary Brown, CCC-SLP)

Licenses / Certifications / Professions [NYS Office of the Professions]

	Description	Credential Type	#	State	NY Profession Code	From	To	Active		
SLP	Licensed Speech & Language Pathologist	License	008342	NY	058	12/20/1994	4/30/2021	<input type="checkbox"/>	<input type="button" value="Edit"/>	<input type="button" value="Remove"/>



Edit License / Certification / Profession

Profession:


Credential Type:

License Number:

Issuing State:

Effective Date:

Expiration Date:



ORDERING, PRESCRIBING, REFERRING, ATTENDING (for SLPs Only)

- ❑ In order for Medicaid to pay on a claim, the ordering/referring provider must be enrolled with Medicaid as an Ordering, Prescribing, Referring or Attending (OPRA) provider. *(If you are a “servicing provider” only – not ordering/referring, OPRA enrollment is not required.)*
- ❑ Most counties require that their SLPs *(who are recommending/ordering)* be OPRA enrolled so the services they provide will be Medicaid reimbursable.
- ❑ How do you know if you are enrolled? The link below will allow you to search eMedNY to determine your eligibility.

Enrolled Practitioner’s Search Page: (to check your enrollment status):

<https://www.emedny.org/info/opra.aspx>

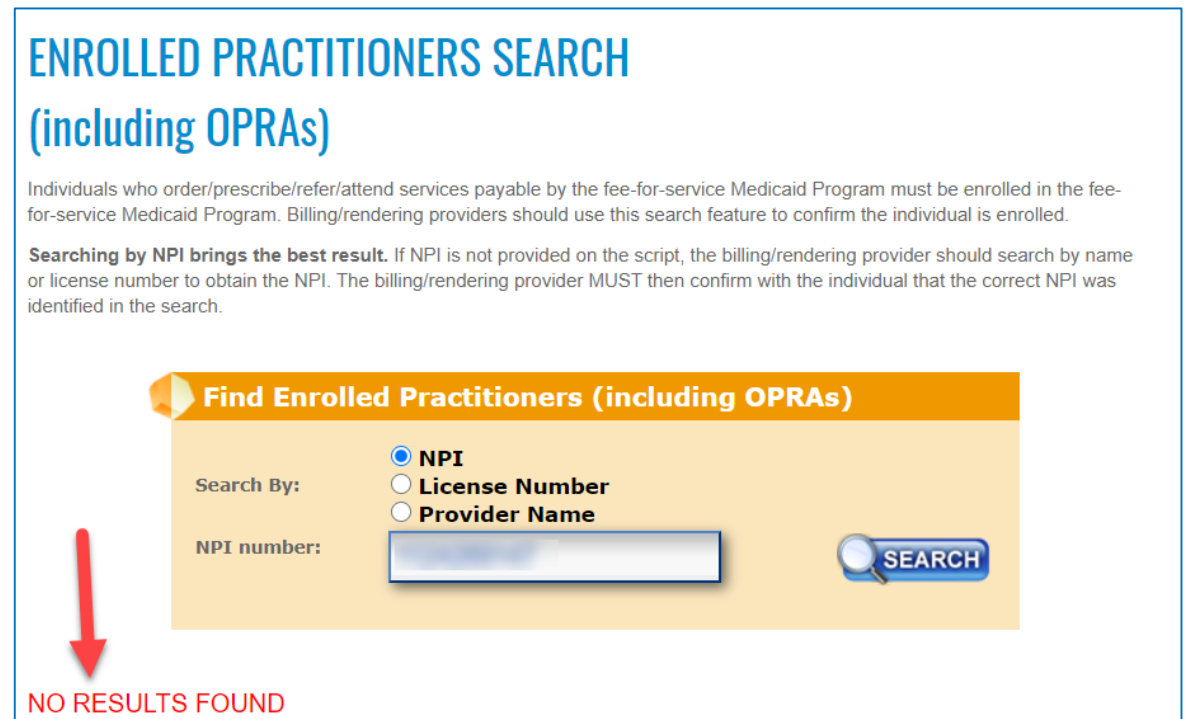
Enrolled Practitioner's Search (Including OPRAs)

- * Enter your NPI>Click Search
- * If not enrolled, you will see, “**NO RESULTS FOUND.**”
- * If enrolled, you will see your information and, “**1 match found**”



The screenshot shows the eMedNY website interface. At the top, there is a navigation bar with buttons for 'What's New', 'Information', 'Provider Enrollment', 'Provider Manuals', 'Provider Outreach and Training', 'Contacts', and 'eMedNY HIPAA Support'. Below this is the main heading 'ENROLLED PRACTITIONERS SEARCH (including OPRAs)'. A red arrow points to the search form, which has a title 'Find Enrolled Practitioners (including OPRAs)'. The form includes a 'Search By:' section with radio buttons for 'NPI' (selected), 'License Number', and 'Provider Name'. Below this is an 'NPI number:' field containing '1508012717' and a 'SEARCH' button. Below the search form, the text '1 match found' is displayed. A table with the following data is shown:

NPI	LICENSE NUMBER	PROFESSION CODE	NAME
1508012717	00008342	058	GEBAUER BETTY P



The screenshot shows the eMedNY website interface. At the top, there is a navigation bar with buttons for 'What's New', 'Information', 'Provider Enrollment', 'Provider Manuals', 'Provider Outreach and Training', 'Contacts', and 'eMedNY HIPAA Support'. Below this is the main heading 'ENROLLED PRACTITIONERS SEARCH (including OPRAs)'. A paragraph of text explains that individuals who order/prescribe/refer/attend services payable by the fee-for-service Medicaid Program must be enrolled in the fee-for-service Medicaid Program. Below this is another paragraph stating that searching by NPI brings the best result. Below the text is a search form with a title 'Find Enrolled Practitioners (including OPRAs)'. The form includes a 'Search By:' section with radio buttons for 'NPI' (selected), 'License Number', and 'Provider Name'. Below this is an empty 'NPI number:' field and a 'SEARCH' button. A red arrow points to the text 'NO RESULTS FOUND' at the bottom of the page.

Ordering, Prescribing, Referring, Attending – OPRA Helpful Links / Phone # - eMedNY

- ❑ **eMedNY Call Center Phone Number: 1-800-373-9000**
- ❑ **Provider Enrollment & Maintenance Screen:**
New Enrollment • Revalidation • Reinstatement/Reactivation
<https://www.emedny.org/info/ProviderEnrollment/ther/index.aspx>
- ❑ **Revalidation Information:** (Enrolled – Required to Revalidate)
<https://www.emedny.org/info/ProviderEnrollment/revalidation/index.aspx>
- ❑ **Enrolled Practitioner's Search Page:** (to check your enrollment status):
<https://www.emedny.org/info/opra.aspx>
- ❑ **Link to Frequently Asked Questions (FAQs):**
https://www.emedny.org/info/ProviderEnrollment/ProviderMaintForms/Core_OPRA_FAQs.pdf
- ❑ **Link to Change your Address**
<https://www.emedny.org/info/ProviderEnrollment/changeaddress.aspx>

Upcoming Webinars

- * Medicaid-Compliant Written Orders (For Agencies, Independents and Service Providers)
 - * 4/19 @ 2:30 pm <https://attendee.gotowebinar.com/register/2719480796678159376>
 - * 4/20 @ 10:30 am <https://attendee.gotowebinar.com/register/8712526154034056208>
- * Speech Digital Orders (**SLPs ONLY**)
 - * 4/26 @ 2:30 pm <https://attendee.gotowebinar.com/register/2945445829349036304>
 - * 4/27 @ 10:30 am <https://attendee.gotowebinar.com/register/7795817130469014800>
- * Case Management (Agency)
 - * 5/4 @ 2:30 pm <https://attendee.gotowebinar.com/register/8331465110971194896>
 - * 5/5 @ 11:00 am <https://attendee.gotowebinar.com/register/4273431575640683536>

Upcoming Webinars

- * Center-Based Set-Up & Attendance (CB Agencies)

- * 5/11 @ 2:30pm <https://attendee.gotowebinar.com/register/4110703854729869072>

- * 5/12 @ 11:00 am <https://attendee.gotowebinar.com/register/6279629078983146768>

- * Case Management (Independents)

- * 5/18 @ 2:30 pm <https://attendee.gotowebinar.com/register/20733904658987792>

- * 5/19 @ 11:00 am <https://attendee.gotowebinar.com/register/3296188939408361744>

- * Case Management (Agency Service Providers)

- * 5/25 @ 2:30 pm <https://attendee.gotowebinar.com/register/1866210295811328272>

- * 5/26 @ 11:00 am <https://attendee.gotowebinar.com/register/1710046659318322960>

Follow-Up

- * This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.
- * **Helpful Knowledge Base Articles:**
 - * **For individual verification**
<http://support.cpseportal.com/kb/a150/credential-verification-providers.aspx>
 - * **For Agencies**
<http://support.cpseportal.com/kb/a149/credential-verification-agencies.aspx>
 - * **For Providers with NO CPSE Portal Login**
<http://support.cpseportal.com/kb/a151/credential-verification-no-cpse-portal-login.aspx>
- * **OPRA Information:** <http://support.cpseportal.com/kb/a255/opra-enrollment-information-website.aspx>
- * Search for help in our **Knowledge Base:** <http://support.cpseportal.com/main/default.aspx>
- * Email the **CPSE Portal Support Team:** support@CPSEPortal.com