

Medicaid Compliant Written Orders Webinar

Questions & Answers

Q	What if the practitioner dates the prescription after the start date of service?
A	OT and PT prescriptions should be prospective, meaning that they are obtained and uploaded to the Portal prior to the first session with the child. However, if for some reason the prescription is not obtained until after the start of services (due to a replacement prescription being required, etc.), the prescription can still meet Medicaid requirements. Any session provided to the child prior to the signature date on the compliant prescription will not be Medicaid billable.
Q	Can you have one signed prescription for all related services mandated?
A	Yes, the multidiscipline prescription template allows for OT, PT, speech, and psychological counseling to be included on the same prescription. If all mandates are listed appropriately, one script can include all related services. However , all Full Service Medicaid counties require SLPs to complete a Digital Speech Recommendation in the Portal for all speech services, so even if speech is listed on the paper script, the SLP should also complete the Digital Order in the Portal.
Q	The example used showed speech therapy on a written template. Can paper speech scripts still be uploaded?
A	We will not reject paper speech prescriptions, however, as previously noted, all FSM counties require SLPs to complete Digital Speech Recommendations in the Portal. So we will request that this is completed if we notice that only paper speech scripts are uploaded.
Q	Can the address on the prescription be the therapist's home address or office address?
A	The address on a prescription is generally the office address of the ordering practitioner. However, if a psychologist or LCSW are completing a psychological counseling prescription, they can include the address of the office they work in as the address on the prescription. SLPs should be completing Digital Speech Recommendations, which will automatically include the address of the agency they work for. If they are an independent provider, the address on the Digital order will be the address they list in their billing profile in the Portal.
Q	Will the service still be reimbursed if the script is dated after the first day of services?
A	Medicaid will only be billed for sessions covered by a compliant prescription. Reimbursement is a county decision; however, you will still be able to submit your billing to the county for all sessions.
Q	How are we notified if a prescription is invalidated?
A	During the McGuinness verification process we have the ability to send an automated email to billing admins on the Medicaid contact list for an agency. This email will provide you with the child number of the student and the invalidation reason. It will ask you to obtain a replacement. If you have questions about the invalidation reason, you can email us at medicaid@cpseportal.com .