

Digital Speech Recommendations (Portal Users)

Frequently Asked Questions & Answers

Q	If a prescription is deemed invalid by McGuinness due to an error, is this indicated on the CPSE Portal or through email communication?
A	If a prescription is invalidated by McGuinness, an email will be sent automatically to the agency detailing the reason for the invalidation and that a replacement prescription is required. The billing admins can also view the reason for the invalidation under the Written Orders tab on the child's record in the Portal.
Q	Can you direct us to the acceptable suggested speech ICD 10 codes?
A	McGuinness cannot offer SLPs guidance on which diagnosis codes to use on referrals. If ICD code guidance is needed, SLPs can consult the governing body for their specialty, or SED. There is an ICD code lookup in the Portal you can use to find the descriptions of specific codes (if you search for them). That is under Lookup > ICD code lookup.
Q	Can a supervising speech therapist see all the children and write the prescription and then have another speech therapist service the children for the remainder of the IEP period?
A	Any SLP who has observed the child at least once can create the Digital Speech Recommendation. To make the diagnostic statement required on the referral, the SLP needs to have observed the child. The SLP who writes the digital order does not have to be the SLP who treats the child.
Q	Should a digital order be created after the first session with the child, if the order was not created on the date of the first session?
A	Yes. If there are sessions provided prior to creating the digital order, the sessions should be marked as, "Does not meet Medicaid requirements."
Q	Can you direct us to the acceptable suggested speech ICD 10 codes?
A	McGuinness cannot offer SLPs guidance on which diagnosis codes to use on referrals. If ICD code guidance is needed, SLPs can consult the governing body for their specialty, or SED. There is an ICD code lookup in the Portal you can use to find the descriptions of specific codes (if you search for them). That is under Lookup > ICD code lookup.
Q	Is there a place where a provider's OPRA status can be checked?
A	You can use this link to access the OPRA Search Screen: https://www.emedny.org/info/opra.aspx