

KNOWLEDGE BASE LINKS

Digital Speech Recommendations Webinar

Article	Link
How to Enter a Digital Speech Recommendation	http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendations-slps.aspx
Digital Recommendation Quick Reference Guide	http://support.cpseportal.com/AvatarHandler.ashx?kbattchid=854
Entering Unmatched Children & Enrollments	http://support.cpseportal.com/kb/a71/entering-unmatched-children-and-unmatched-enrollments.aspx
Entering Unmatched CBRS Enrollments	http://support.cpseportal.com/kb/a254/entering-unmatched-cbrs-enrollments.aspx
View Unmatched Enrollments	http://support.cpseportal.com/kb/a184/view-unmatched-enrollments.aspx
Matching Unmatched Children & Enrollments	http://support.cpseportal.com/kb/a175/matching-unmatched-children-and-enrollments.aspx
Missing Scripts Report (for Billing Admins)	http://support.cpseportal.com/kb/a187/missing-prescriptions-report.aspx
OPRA Information	http://support.cpseportal.com/kb/a255/opra-enrollment-information-website.aspx
Medicaid Support	Medicaid@cpseportal.com
Medicaid Handbook (Update 9)	http://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf
Medicaid Questions & Answers	http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf