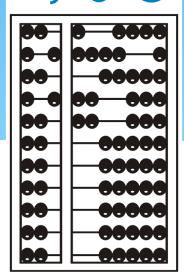
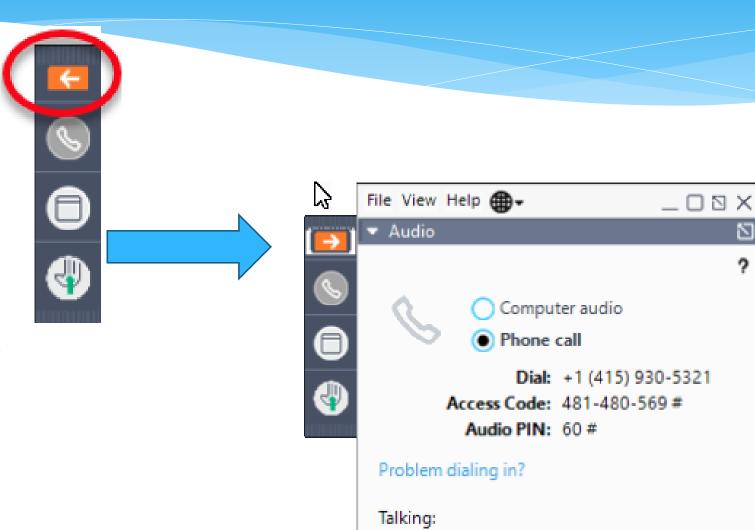
Using Go To Webinar



### Go To Webinar Control Panel



\* Orange button with white arrow expands and shrinks control panel



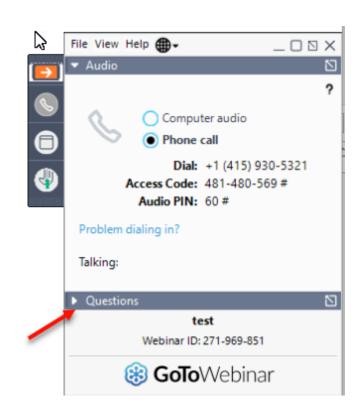
# Communicating with Presenter

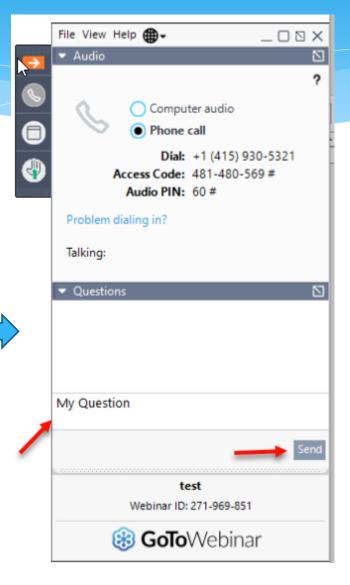
- \* All participants are on mute
- \* You can type in question in the question box
- \* We will answer your question, and also stop at some point to review the questions and answers for everyone.

# Typing in a Question

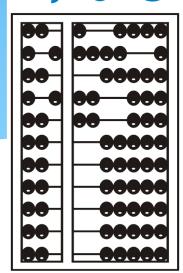
\* Click the question bar to expand questions section

\* Type in your question and click send





Center Based Set Up & Attendance for CB Agencies



# **Topics Covered**

#### \* Classroom Management

- Create Classrooms (including 1:1 Aide Classrooms)
- Assigning Teacher/Aide to Classrooms
- \* Assigning Children to Classrooms
- \* Classroom List

#### Creating a Schedule for the School

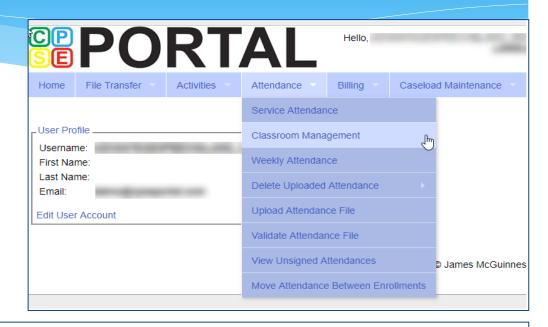
- \* Adding and Editing School Closures
- \* Applying Schedule to Classrooms Attendance

#### \* Unmatched Children and Enrollments

- \* Child Lookup
- \* Adding and Editing Unmatched Children/Enrollments
- Entering Unmatched CBRS Enrollments
- \* Matching Children and Enrollments
- Entering and Signing Classroom Attendance
- \* CB Enrollments Missing Attendance

# Classroom Management

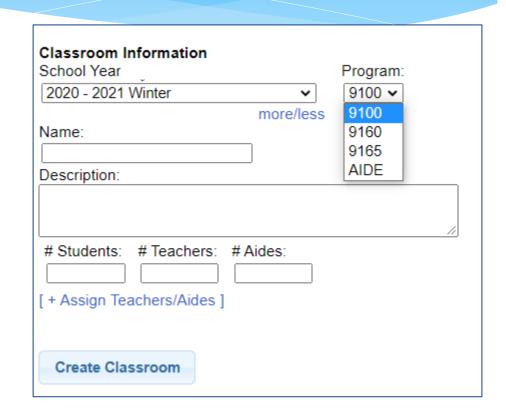
- \* Classrooms are created under "Classroom Management".
- \* This will allow you to assign teachers/aides to classrooms as well as assign students.
- \* Changes may also be made as well as classroom deletions.
- \* Go to Attendance > Classroom Management
- \* Click on Create New Classroom



Filter Classrooms  School Year Session All Sessions	Program: Active During (Select Month & Year):
Apply Filter  Create New Classroom	

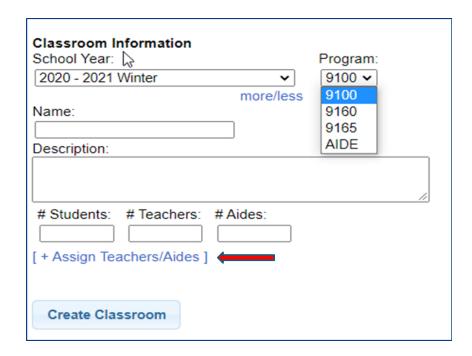
### Create Classrooms

- Enter classroom information fields
  - \* Select School Year
  - \* Select Program
  - Name your classroom & include hours
    - \* I.E.: Room 310 2.5 HR PM etc..
  - \* Type in description of classroom & include hours
    - \* I.E.: Integrated 2.5 HR PM etc..
  - Enter number of students, number of teachers, and number of aides for this classroom
  - Before you Create the Classroom, you will Assign Teachers/Aides



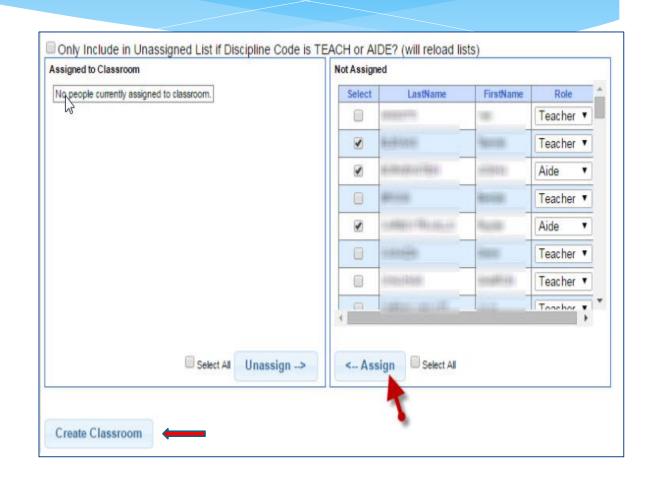
# Assigning Teacher/Aide To Classrooms

\* Click on (+Assign Teachers/Aides) link



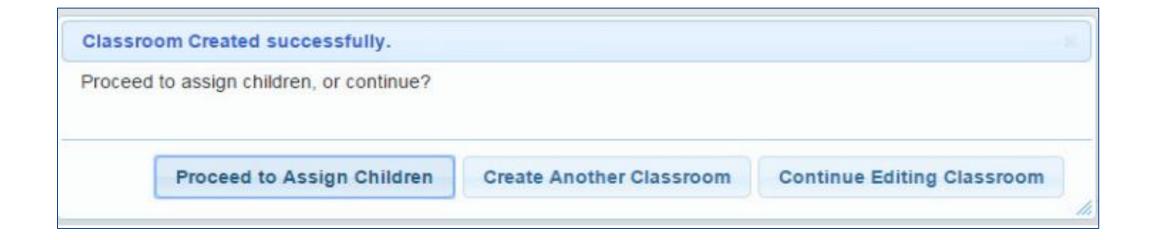
# Assigning Teacher/Aide To Classrooms

- \* Refer to "Not Assigned" list on right and select name of applicable teacher or aide or "Select All" box;
- \* Make sure correct role is selected
- Click Assign
- Once teacher/aides are assigned to classroom, click on "Create Classroom"
- \* Should a teacher or aide leave the classroom this is also where you will un-assign them



# Assigning Teacher/Aide To Classrooms

\* Now you can select "Proceed to Assign Children", "Create Another Classroom", or "Continue Editing Classroom"



# Assigning Children To Classrooms

Select Report Criteria

From Date:

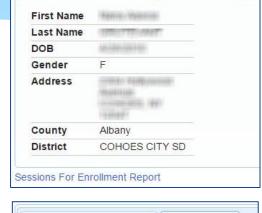
9/1/2014

CBRS RS SEIT

To Date:

6/30/2015

- Once you select "Proceed to Assign Children"
- \* Select "Details" link to review service details of the child
  - You can review child info on under the "Child Demographic Info" tab
  - \* You can review service info under the "Service Info" tab
- \* You can also click on "Sessions for Enrollment Report" link to run an enrollment report.
  - \* Enter report criteria with from/to dates and click "Run"
- \* When ready to assign child to classroom, click back button to return to Classroom screen



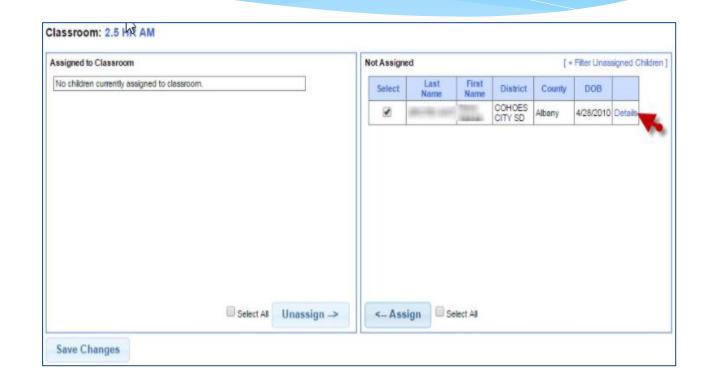
Service Info

Child Demographic Info

Service ID	- BEAL EVALUATION	HEFE BASIS
Enrollment Type	СВ	
Provider Name	Samuelle	dec (198)
Program Code	9165	
STAC Code	Ī	
From Date	9/3/2014	
To Date	10/30/2014	
Frequency	2.5 hrs/day	

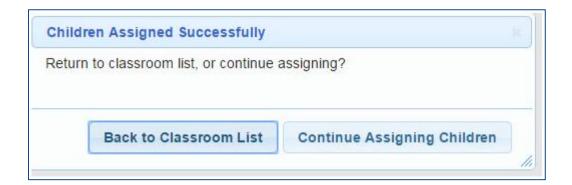
# Assigning Children To Classrooms

- \* Select box of child to be assigned (in "not assigned" column) or "Select All" if all are to be assigned
- \* Click "Assign"
- To unassign a child select box next to child and click "Unassign" or click "Select All" box and click "Unassign"
- \* Click "Save Changes"



# Assigning Children To Classrooms

\* After saving your changes, you can either go to Back to Classroom List or Continue Assigning Children



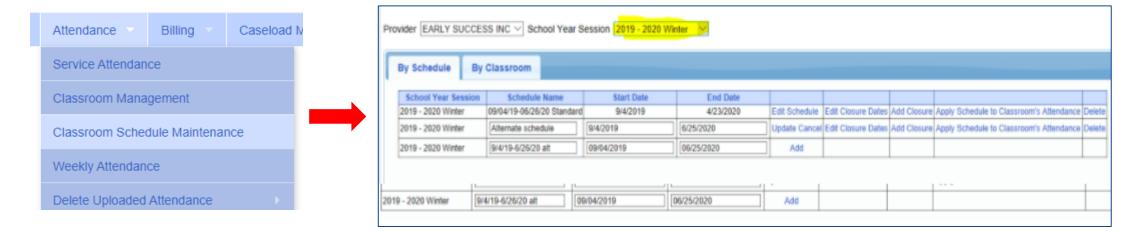
### Classroom List

- \* All additions or updates may be accessed by selecting the following links:
  - \* Attendance may be viewed by clicking on "Attendance"
  - \* Classroom info, including assigning of teachers/aides, may be updated by clicking "Edit Classroom"
  - \* Children may be assigned or unassigned by clicking "Assign Children"
  - \* Classrooms may also be deleted by clicking "Delete Classroom"

Cla	ssroom List:									
Home	File Transfer Attendan	ce and Billing Lookup Res	orts My Account	People	FAQ					
+ Filter C	lassrooms									
	Class	Description	School Year	Program	# Students	# Teachers	# Aldes			
Attendanc	e (0:0:0)		2013 - 2014 Winter	9100	0	0	0	Edit Classroom	Assign Children	Delete Classroo
Attendanc	c 2.5 HR AM (0.1.1)	2.5 HR AM	2013 - 2014 Winter	9165	- 6	1	0	Edit Classroom	Assign Children	
Attendanc	e 2.5 HR AM (12.1.2)	2.5 HR AM INTEGRATED	2014 - 2015 Winter	9165	0.	1	2	Edit Classroom	Assign Children	Delete Classroo
Attendanc	2.5 HR AM (12.1.3)	2.5 HR AM INTEGRATED	2014 - 2015 Winter	9165	0	1	2	Edit Classroom	Assign Children	Delete Classroo
Attendanc	e 2.5 HR AM (12.1.2)	2.5	2013 - 2014 Winter	9100	0	0	.0	Edit Classroom	Assign Children	Delete Classroo
Attendanc	e 2.5 HR AM (12.1.2)	2.5	2013 - 2014 Winter	9100	6	0	0	Edit Classroom	Assign Children	Delete Classroo
Attendano	e 25 HR AM (12.1.2)	2.5	2013 - 2014 Winter	9100	0	0	0	Edit Classroom	Assign Children	Delete Classroo
Attendanc	2.5 Hr AM SUMMER (0:0:0)	th report	2014 - 2015 Summer	9165	4	1	0	Edit Classroom	Assign Children	
Attendanc	# 2.5 Hr AM Winter (0.0:0)	2.5 HR Fall 2014-15	2014 - 2015 Winter	9165	6	1	0	Edit Classroom	Assign Children	
Attendanc	e 2.5 HR PM (0.00)	2.5 HR PM	2013 - 2014 Winter	9165	- 5	1	0	Edit Classroom	Assign Children	
Attendanc	e 2.5 HR PM (0.0.0)	2.5 HR PM	2010 - 2011 Winter	9160	0	1	0	Edit Classroom	Ausign Children	Delete Classroor

# Creating a Schedule for the School

- \* Go to Attendance> Classroom Schedule Maintenance> By Schedule
- \* Click drop down on the top Labeled "School Year Session", and be sure to select the correct school year.
- \* The Schedule name must be filled out as well as the start and end dates. Once this is done click the "Add" button.
- \* If there are alternative locations with a different schedule those can also be entered on this screen.

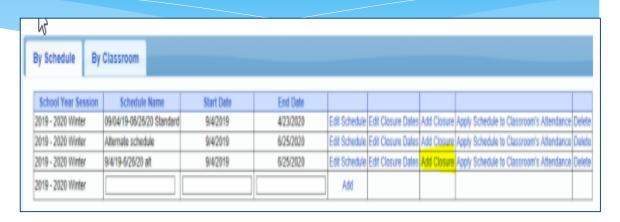


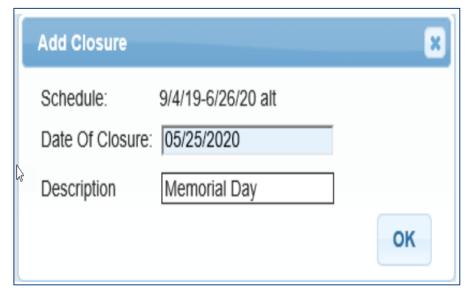
# Adding School Closures

\* School closures can be added ahead of time to designate holidays or planned school closures/snow days.



\* Add the date of Closure as well as a description and click the "Ok" button.





# Editing a Closure Date

\* Click on "Edit Closure date" to edit the closure already entered or add more closures.

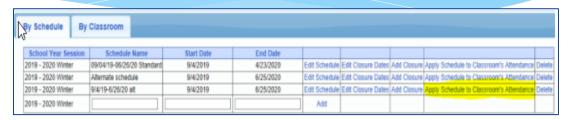
By Schedule By	By Schedule By Classroom														
School Year Session	Schedule Name	Start Date	End Date												
2019 - 2020 Winter	09/04/19-06/26/20 Standard	9/4/2019	4/23/2020	Edit Schedule	Edit Closure Dates	Add Closure	Apply Schedule to	Classroom's Attendance	e Delete						
2019 - 2020 Winter	Alternate schedule	9/4/2019	6/25/2020	Edit Schedule	Edit Closure Dates	Add Closure	Apply Schedule to	Classroom's Attendance	e Delete						
2019 - 2020 Winter	9/4/19-6/26/20 alt	9/4/2019	6/25/2020	Edit Schedule	Edit Closure Dates	Add Closure	Apply Schedule to (	Classroom's Attendance	e Delete						
2019 - 2020 Winter				Add											

Session Name:	9/4/19-6/26/20	alt			
School Year Session:	201920 WIN				
First Day of Class:					
₩					
Start Date	End [	Date	Closure Description		
1/13/2020	1/13/2	2020	MLK Day	Edit	Delet
5/25/2020	5/25/2	2020	Memorial Day	Edit	Delet
				Add	
					l

## Applying Schedule to Classroom's Attendance

Provider EARLY SUCCESS INC ∨ School Year Session 2019 - 2020 Winter

- \* Once closures are entered they can be applied to the schedule to the classroom's attendance.
- \* Click on "Apply Schedule to Classroom's Attendance"
- \* On the next screen you can chose the closure you want to apply to the schedule. The Schedule Month will allow for the month to be chosen.
- \* The closure that is entered for that month will appear press "OK" button.
- You will then get a successful message
- \* This can be done for every closure that has been entered for the school year.

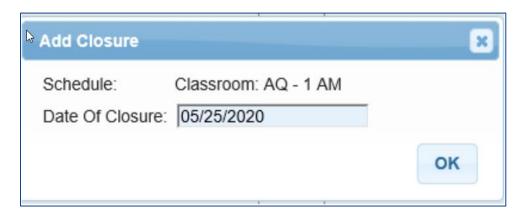




# Adding Closures to Classrooms

\* The process is the same but is done under the By Classroom Tab





# Adding Closures to Classrooms

- \* Click on Apply Schedule to Classroom Attendance once closures are added.
- \* Once you Apply the Schedule to Classroom's Attendance this creates closure attendances based upon the schedule you just created.
- \* These attendances need to be digitally signed, the same way you would previously sign a Provided or Present session.

Classroom	Name Description	School Year Session	Program	Schedule			
AQ - 1 AM	AQ - 1 AM	2019 - 2020 Winter	9100	09/04/19-06/26/20 Standard	Assign	Add Closure	Apply Schedule to Classroom's Attendance Unassi
AQ W	AQ - 2	2019 - 2020 Winter	9160	09/04/19-06/26/20 Standard	Assign	Add Closure	Apply Schedule to Classroom's Attendance Unassi

## **Enrollment & ESID**

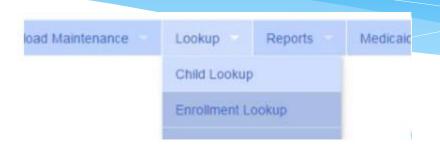
- The enrollment should correspond to a unique approved service on the IEP. Separate enrollments for
  - Different service types (OT vs PT vs ST)
  - Different frequencies (1x30 vs 1x45 vs 2x30) (if the CPSE alters the IEP and changes the frequency during the year, a new enrollment should be created)
  - Individual vs Group (if the CPSE determine a child should receive some individual and some group of the same service type, they should be separate enrollments)
- \* Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments
- For HIPPA reasons, do not email child names, use the ESID, the Child Number, the STAC ID

#### Unmatched Children and Enrollments

- Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal
- "Unmatched [child or enrollment]": temporary [child or enrollment] records
- \*Once the County uploads the official information, the agency can "match" the temporary records to the County created record. When they do that, any data entered for the temporary record is moved to the County created one and then the temporary one is deleted.
- Unmatched children do not have an ESID

# Child Lookup

Lookup > Child Lookup



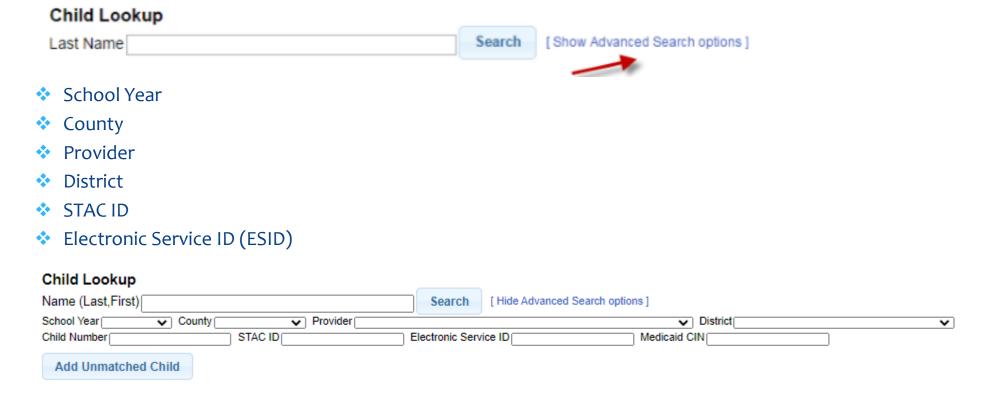
- Enter the start of the child's last name and click Search
- Find the child and click Details
- Wildcard searches can be done by using "%" ex. Search "%son" returns Wilson, Sampson, Thompson, etc.



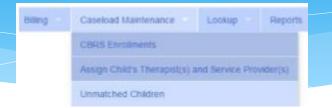
Last Name	First Name	DOB	SED STAC ID	District	County	Match Status	
SCHAFER	FRANCIS	2/11/2010	E23693	East Aurora	ERIE	County Record	Details
SCHAFFER	LATRICIA	5/12/2011	F35053	Iroquois	ERIE	County Record	Details
SCHMITT	FREDDIE	3/1/2012	G04529	Orchard Park	ERIE	County Record	Details
SCHULZ	FREDERIC	3/3/2011		Buffalo	ERIE	County Record	Details
SCHULZ	JONNIE	12/5/2009	E34929	Orchard Park	ERIE	County Record	Details
SCHUSTER	JACQUELINE	1/28/2011	F67096	Buffalo	ERIE	County Record	Details
SCHUSTER	MARGARITE	3/30/2012	F67281	Buffalo	ERIE	County Record	Details

# Child Lookup Advanced Search

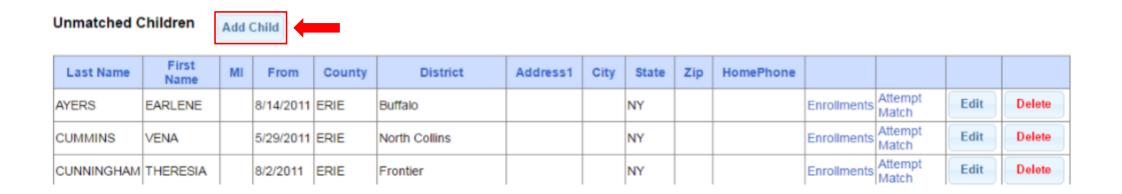
Click "Show Advanced Search options" to see additional search criteria:



### Unmatched Children

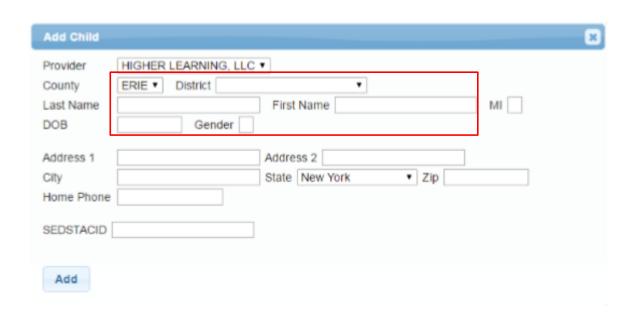


❖ Navigate top menu to Caseload Maintenance > Unmatched Children



# Adding an Unmatched Child

- Click Add Child button on Unmatched Children Screen
- Enter in the information
- Required fields
  - County
  - District
  - Last Name
  - First Name
  - **❖** DOB
  - Gender
- All other fields optional



# Editing an Unmatched Child

La	st Name	First Name	MI	From	County	District	Address1	City	State	Zip	HomePhone			*	
AYE	RS	EARLENE		8/14/2011	ERIE	Buffalo			NY			Enrollments	Attempt Match	Edit	Delete
CUM	MINS	VENA		5/29/2011	ERIE	North Collins			NY			Enrollments	Attempt Match	Edit	Delete

- ❖ You can edit
  - Name
  - Date of Birth
  - District
- Click "Update" to save your changes

/	//													,		
Last Name	First Name	MI	Free	County	District	į.	Address1	City	State	Zip	HomePhone			4		
AYERS	EARLENE		8/14/2011	ERIE	Buffalo	•			NY			Enrollments	Attempt Match	Update	Cancel	
CUMMINS	VENA		5/29/2011	ERIE	North Collins				NY			Enrollments	Attempt Match	Edit		Delete

- \* Once the child is in the CPSE Portal (either in the system from prior services or has been entered as an unmatched child) and the Center-Based (CB) unmatched enrollment has been created, you can now add the Center-Based Related Service (CBRS) Enrollments.
- \* Go to Caseload Maintenance>CBRS Enrollments



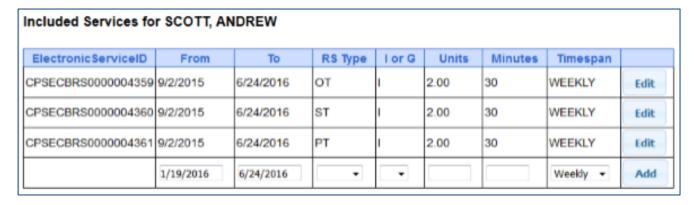
- \* First search for the Center Based enrollment
- \* Select the correct session, enter the child's information (Last Name, First Name, DOB)
- \* Click SEARCH.



\* Click "SELECT" at the end of the row for the correct child.

County	District	Last First ElectronicServiceID Name Name Mis		ElectronicServiceID	Provider	Program	Start Date	End Date	1
NASSAU	FRANKLIN SQUARE UFSD	SCOTT	ANDREW	ICB3576W00053700	MISERICORDIA UNIVERSITY SPEECH-LANGUAGE AND HEARING CENTER	9160-	09/02/2015	01/14/2016	Select
NASSAU	FRANKLIN SQUARE SCOTT ANDREW CB1516W0054977		MISERICORDIA UNIVERSITY SPEECH-LANGUAGE AND HEARING CENTER	9160-	01/19/2016	06/24/2016	Select		

- \* Upon selecting an enrollment, the bottom of the page will display a grid with the "Included Services For" and fill in the following data:
  - From and To dates
  - \* RS type (OT/PT/ST)
  - Individual or Group
  - Units (Frequency/Duration)
  - \* Timespan (Weekly, Monthly, etc.)
  - \* Click ADD
- You will need to do this for each IEP ordered service included in the child's center-based program as listed on the IEP.
- \* The last row is blank to add new rows
- \* You can also edit existing rows



### View Unmatched Enrollments

- Go to Caseload Maintenance > View Unmatched Enrollments
- Use this report to match children and enrollments or to delete an unmatched enrollment.

Home	File Tr	ansfer A	ctivities	eSTACs	Attendance	æ	Billing	Cas	eload Maint	tenance	Lookup	Reports N	ledicaid	People	My Account
Jnmatc	hed En	rollments													
	rieve			202			_	-							
Cou	-	Last Name	First Name	DOB	School Year	From	То	Type	Service	Description					
WESTCH	ESTER	TRAMONTOZZI	LUKE	12/23/13	201718	02/26/18	06/22/18	RS	ST	1x45	Attendances		Attempt E	nrollment Match	Delete
WESTCH	ESTER	Weintraub	Shoshana	02/26/16	201920	09/03/19	06/26/20	RS	ST	2x45	Attendances	Attempt Child Mat	th		Delete

# Matching Children

- Billing cannot be submitted to the County on "Unmatched" children/enrollments. They can only be submitted for County created enrollments
- In order to address this, you need to "Match" the temporary/placeholder entry to a County created one and then the data will be merged into the County created entry
- You can "Attempt Match" from Unmatched Children screen

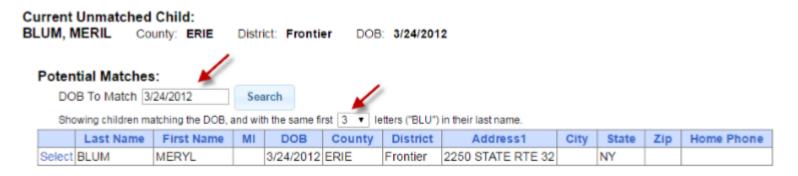


Or Attempt Child Match from View Unmatched Enrollments

Jnmatch	ed Enrollmer	nts										
Retri	leve										li .	
County	Last Name	First Name	DOB	School Year	From	To	Туре	Service	Description		*	
ERIE	BLUM	MERIL	03/24/12	201516	04/06/16	06/30/16	RS	PT	1x30	Altendances Attemp	Child Match	Delete

# Matching Children

#### Match Child Against County-Imported Child



- The top of the screen will show the information you entered for the child
- The bottom shows the potential matches
- You can alter potential match search criteria for DOB and First? letters of their last name
- Make sure the child you are selecting to match is the correct one and click select

# Confirming your Child Match

- Click Select to choose the Count created child that matches your agency entered child.
- The bottom of the screen will ask you to confirm the information.
- \*Double check the information for accuracy and if it is correct, click Match



WARNING: By clicking the button below, you are combining these two children (including any associated data - not limited to: enrollments, attendances, medicaid consents, medicaid eligibility, IEPs, log notes, scripts/orders). Make sure the match is correct. This cannot be undone.



# **Matching Enrollments**

Caseload Maintenance

Caseload Maintenance > View Unmatched Enrollments



- If the child is an Unmatched child (agency created) you can Attempt Child Match
- If the enrollment has potential matches (same child and service type), the "Attempt Enrollment Match" link appears

#### Matching Enrollments to County Created Entries

- The top of the screen shows the agency created enrollment information
- The bottom shows a list of potential matches based on service type only (doesn't check dates)
- ❖ If you can find a County created match, click Select

#### Match Enrollment Against County-Imported Enrollment

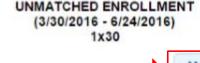


#### Confirm Enrollment Match

- When you select and enrollment to Match, you will be prompted to confirm the information.
- Double check the information is correct.
- ❖ If it is correct, click Match

Enrollment Type   Service Type   Session   From Date   To Date   I or G   Frequency	
	ESID
Select RS ST 2015 - 2016 Winter 9/1/2015 6/30/2016 I 2x30 RS15	516W0081795

WARNING: By clicking the button below, you are combining these two enrollments (including any associated data - not limited to: attendances, orders/scripts, log notes, therapist/provider assignments). Make sure the match is correct. This cannot be undone.



RS1516W0081795 (9/1/2015 - 6/30/2016) 2x30





#### **Entering Classroom Attendance**

- \* Go To Attendance> Classroom Management
- Click on attendance to the right of the classroom



#### **Entering Classroom Attendance**

- \* The date of 5/25/20 is greyed out since we had previously added it as a Holiday and applied it to the schedule.
- \* This will be applied to all the children in the classroom.

Enr	ollment	Mon ☑
		05/25/20
9/04/19-6/26/20	(CB1920W0107131)	
9/04/19-6/26/20	(CB1920W0105819)	
9/04/19-6/26/20	(CB1920W0104753)	
9/04/19-6/26/20	(CB1920W0105598)	
9/04/19-6/26/20	(CB1920W0105099)	
9/04/19-6/26/20	(CB1920W0105096)	
11/13/19-6/26/20	(CB1920W0107338)	
9/04/19-6/26/20	(CB1920W0106004)	

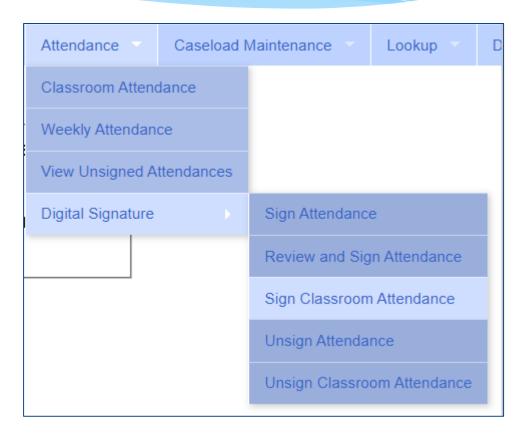
#### **Entering Classroom Attendance**

- \* If a child is present single click on the day and it will be highlighted in green. Green indicates child was present for that day. If all the children were present for a day click on the checkbox next to the day all the attendances will be highlighted in yellow.
- \* If the child was absent double click on the day and it will change to the color Red. Red indicates the child was absent for that day.

Tue ☑	Wed <b>☑</b>	Thu	Fri ☑
05/26/20	05/27/20	05/28/20	05/29/20

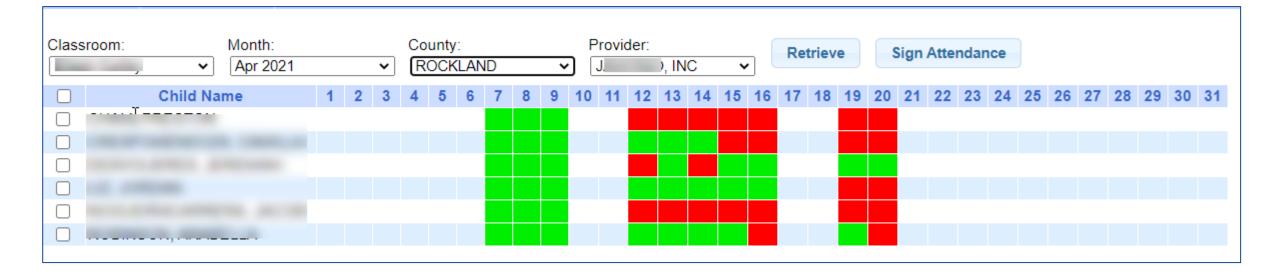
#### Signing Classroom Attendance

\* Go to Attendance > Digital Signature > Sign Classroom Attendance



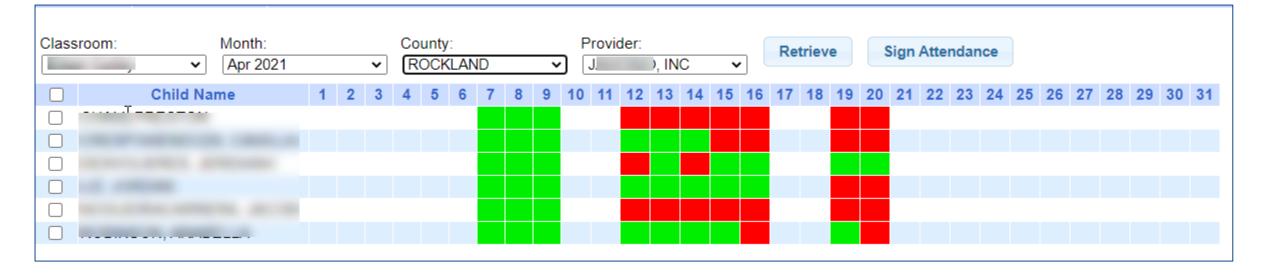
### Signing Classroom Attendance

- \* This screen shows the attendance you need to review/edit/sign for.
- \* You can filter by a classroom, month, the county and provider.
- \* Once you have selected your filter, hit "Retrieve".



### Signing Classroom Attendance

- \* Teachers can delete attendances but you cannot add them on this screen before your sign your attendances.
- \* First, select the attendances you wish to sign for by clicking the box next to each name.
- \* Once you have reviewed/edited your attendance, click on "Sign Attendance"
- \* Read the agreement, enter your pin and click "I agree."



## CB Enrollments Missing Attendance

- \* There are several reasons why CB Enrollments may be missing attendances.
- \* Here are the primary reasons:
  - \* The attendance has been added or modified (matched, signed/co-signed)
  - The attendance is on an unmatched enrollment (no ESID)
  - \* Match to County Created enrollment
  - \* The attendance is missing a Signed Date or Cosigned Date
  - \* Have the therapist/supervisor sign or co-sign the attendance
  - \* The rates have not yet been uploaded
  - \* This can be checked by going to Lookup -> Enrollment Lookup -> Select the School Year Session, County, Provider, and Enrollment Type
  - \* The column on the right that reads "Rates" will show if there is anything there other than \$0

### CB Enrollments Missing Attendance

- \* Use Child Lookup screen to find the child and click on the details to see the child details
- \* On the Enrollment list for that child, find the enrollment corresponding to the attendances you want to bill
- \* Make sure the row has an ESID (is a County created enrollment). If there is no ESID, it cannot be billed. You need to match this enrollment to a County created enrollment
- \* Click the Attendance link to view the attendance list



### CB Enrollments Missing Attendance

- \* Make sure the attendance exists in the list.
  - \* If it does not appear, then it is not in the system, or it is entered under a different child or different enrollment
- Make sure there is a date in the Signed Date column
  - \* If it is empty, have the therapist sign it
- \* Make sure there is a date in the Co-Signed Date column (even if no co-signature is required for that therapist)
  - \* If the therapist requires a co-signature, have the supervisor co-sign
  - \* If the therapist does not require a co-signature, have the therapist make sure that their profile only lists their licensed credential (SLP and not TSHH). Have the therapist un-sign and resign.
- \* Make sure the Voucher # is empty.
  - \* If it is on another voucher that has not been submitted to the County you can edit that other vouchers details and remove it. If the voucher has been submitted to the County and the County denied it and you would like to rebill it, follow the rebilling process.

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Viservice Date	Make Up	Time In:	Time Out	Duration	# Sess	Mins/Session	Service Provider	Setting	Ind/Grp	Signed Date	Co-Signed Date	Voucher#
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07/12/16		11:00 AM 11:00 AM		30	1.00		CECILA CUELLAR		1	07/12/16	07/12/16	RS160731064200

### **Upcoming Webinars**

- \* Case Management (Independents)
  - \* 5/18 @ 2:30 pm https://attendee.gotowebinar.com/register/20733904658987792
  - \* 5/19 @ 11:00 am https://attendee.gotowebinar.com/register/3296188939408361744
- \* Case Management (Agency Service Providers)
  - \* 5/25 @ 2:30 pm https://attendee.gotowebinar.com/register/1866210295811328272
  - \* 5/26 @ 11:00 am https://attendee.gotowebinar.com/register/1710046659318322960

#### Follow-Up

\* This presentation will be recorded and the PowerPoint presentation will be uploaded to the Portal Knowledge Base for future reference.

#### \* Helpful Knowledge Base Articles:

- Classroom Management
  - \* http://http://support.cpseportal.com/kb/a42/classroom-management.aspx
- Creating a Schedule for the School
  - \* http://support.cpseportal.com/kb/a228/creating-a-schedule-for-the-school.aspx?KBSearchID=16564
- \* Entering Unmatched CBRS Enrollments
  - \* http://support.cpseportal.com/kb/a254/entering-unmatched-cbrs-enrollments.aspx?KBSearchID=16570
- \* Entering Classroom Attendances
  - \* http://support.cpseportal.com/kb/a227/entering-classroom-attendances.aspx?KBSearchID=16571
- \* Articles on Unmatched Children/Enrollments:
  - \* http://support.cpseportal.com/kb/c11/enrollments.aspx
- \* Search for help in our **Knowledge Base**: http://support.cpseportal.com/main/default.aspx
- \* Email the CPSE Portal Support Team: support@CPSEPortal.com