CPSE Portal

Introduction for Providers





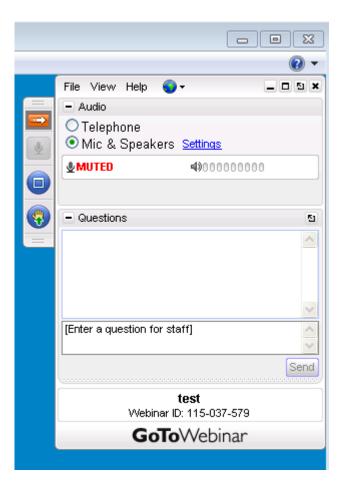
Webinar Basics

- The control panel
- Hiding / Showing the control panel
- Raising your hand
- Typing a question





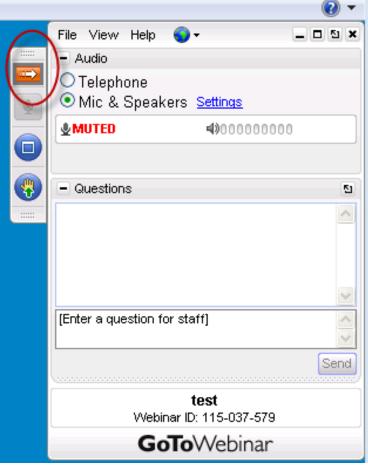
Control Panel







Hiding and showing the control panel



Click the orange button with the white arrow to toggle the control panel between hidden and displayed







Raising your hand

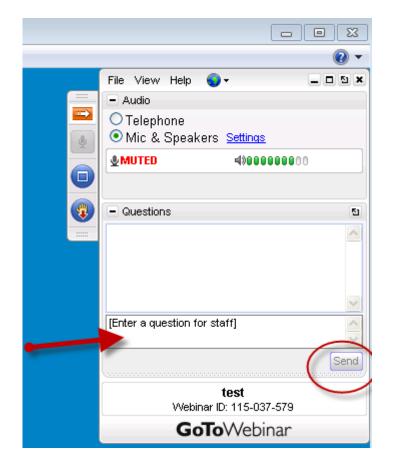
Click the little hand icon on the control panel tab







Asking a question electronically









Webinar Outline

- Background
- Who we are
- What is CPSE Portal
- How does data get into CPSE Portal
- Overview of how it works
- Timing
- Next steps
- A & Q





Background

- We currently provide software to your County to manage the various processes related to the CPSE process. Many of these are centered around fiscal concerns including paying providers and billing Medicaid
- ▶ SED and DOH are continually adding more rules and regulations making this process more difficult.
- In order to address changes and streamline their operations, the County is deciding to utilize a module of ours named CPSE Portal.
- Providers will use CPSE Portal to submit attendance and billing to the County electronically
- There is no charge to the providers to use CPSE Portal





Who we are

- James McGuinness and Associates
- Established in 1979
- Software development
- Preschool software for Counties that is used by over 30 NYS Counties (over 15 years)
- CLAIMS Agency management software used by many NYS providers
- Experience with Early Intervention
- Experience with Electronic Billing
- Experience with Medicaid claiming





What is CPSE Portal

- ► A web based portal that provides a mechanism for exchanging data between the County and providers (https://www.CPSEPortal.com)
- Provides for collecting attendance and billing information
- Captures digital signatures
- Provides electronic billing services
- Also supports Medicaid related information
- Linked to County Preschool data management system





CPSE Portal is not CLAIMS/Enter Claims

- We market a product to agencies named CLAIMS
- ► There is a module for CLAIMS called Enter CLAIMS that captures attendance from therapists via a web browser
- CPSE Portal is an entirely different system
- CPSE Portal is a web based interface to link to the County's Preschool software system
- There is no charge to providers to use CPSE Portal





How does data get into CPSE Portal

- Users can data enter into website.
- Agencies that use CLAIMS / EnterCLAIMS can upload data in a file to CPSEPortal
- Agencies that use any other software package can also upload attendance data from their systems. File specifications are available in the knowledge base.





Process overview

- Providers either
 - ► Enter attendance information for enrollments
 - And provide a digital signature to the attendance

or

- Upload digitally signed attendances from their own electronic attendance/notes system
- ▶ Billing Provider creates an electronic voucher from these attendance entries
- Billing Provider then
 - digitally signs and submits electronic voucher to County
 - prints voucher summary sheets from CPSE Portal
 - submits paper voucher sheets to County (US mail, drop off, etc.)
- County user reviews, audits, processes and posts voucher to Preschool system





Demo

This is not a training webinar

- Entering Attendance
- Printing Voucher





Billing Provider vs. Service Provider

- A Billing Provider (think Agency or School)
 - Can be an individual or corporation
 - Has a vendor contract with the County
 - Submits bills to County
 - Receives payment from County
- A Service Provider (think therapist)
 - Is an individual
 - Provides the services to the child
- An Independent Provider can be both a Billing Provider and Service Provider
- An Independent Provider can be incorporated and the Billing Provider is the corporate entity and the Service Provider is the individual person





When will we start using CPSE Portal

- Attendance and Billing
 - For Center Based (tuition), SEIT/SEIS and Related services,
 - Service dates beginning 7/1/16
 - Evals
 - Service dates beginning 9/1/16





Timing

- April
 - Establish Agency admin user logon
 - Plan additional office staff users
 - ▶ Gather therapist/teacher information (Name, email, etc)
 - Training for Setup processes
 - For agencies looking to upload attendance from their own system, begin the process to create the upload file
- May
 - Setup users for Agency
 - Initial training webinars
- June
 - Training
 - Caseload maintenance / setup
- July
 - Enter Attendance
 - Billing Training
- August
 - Create and submit electronic bills





Billing Provider Account

- Initially, each contracted provider will be set up with Billing Provider admin Account to login to CPSE Portal
- This admin account is used to register other users that can access CPSE Portal under their provider. The system sends an electronic invitation to enroll.
- Types of provider users
 - Billing Provider
 - Basic
 - Admin
 - Service Provider (therapist, teacher, etc.)
 - Supervisor
- Independent providers will have their account marked as both a Billing Provider Administrator as well as a Service Provider





Next steps

- Provider Setup Forms
 - NPI
 - Initial Admin User
- Prepare List of Administrative office users
 - Name, email
- Prepare List of Service Providers (teachers, therapists, etc.)
 - First name, last name, email, profession, NPI, NY License, Is Supervisor
 - http://support.cpseportal.com/kb/a66/service-provider-user-template-to-importtherapists-users.aspx
- Decide if you will be uploading data or data entering
- If uploading data, contact your IT Vendor about uploading data





Creating Service Provider Accounts

In addition to creating individual invites, you can upload a spreadsheet with the following format, which can be downloaded from the knowledgebase.

4	Α	В	С	D	Е	F	G
1	First Name	Last Name	Email	Is Supervisor	Profession Code	NPI	NY License
2							
3							
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Schema for Attendance File Upload

http://support.cpseportal.com/kb/a67/schema-for-attendance-fileupload.aspx





Future Webinars

- CPSE Portal Review of File Upload Specifications
 - Who:
 - ▶ Technical staff of agencies looking to upload data from their own system
 - When:
 - ► Tue April 19 @ 2:30 PM
- CPSE Portal Inviting Users / Initial User Setup
 - Who:
 - Office staff of agencies
 - When:
 - ► Thu April 28 @ 2:30 PM
 - Wed May 4 @ 10:30 AM





Additional Information

- CPSE Portal support site http://support.cpseportal.com
 - Knowledge Base Articles
- ► Email <u>support@CPSEPortal.com</u>



