**KNOWLEDGE BASE LINKS**

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| **Article** | **Link** |
| Entering Unmatched Children & Enrollments | <http://support.cpseportal.com/kb/a71/entering-unmatched-children-and-unmatched-enrollments.aspx>  |
| Entering Unmatched CBRS Enrollments | <http://support.cpseportal.com/kb/a254/entering-unmatched-cbrs-enrollments.aspx>  |
| View Unmatched Enrollments | <http://support.cpseportal.com/kb/a184/view-unmatched-enrollments.aspx>  |
| Matching Unmatched Children & Enrollments | <http://support.cpseportal.com/kb/a175/matching-unmatched-children-and-enrollments.aspx>  |
| Uploading & Troubleshooting Prescription Documentation | <http://support.cpseportal.com/kb/a180/uploading-troubleshooting-prescription-documentation.aspx>  |
| Prescription Template | <http://support.cpseportal.com/kb/a266/medicaid-compliant-prescription-template.aspx>  |
| Medicaid Handbook (Update 9) | <http://www.oms.nysed.gov/medicaid/handbook/sshsp_handbook_9_march_21_2018_final.pdf>  |
| Medicaid Questions & Answers | <http://www.oms.nysed.gov/medicaid/q_and_a/q_and_a_combined_revised_12_9_16.pdf>  |