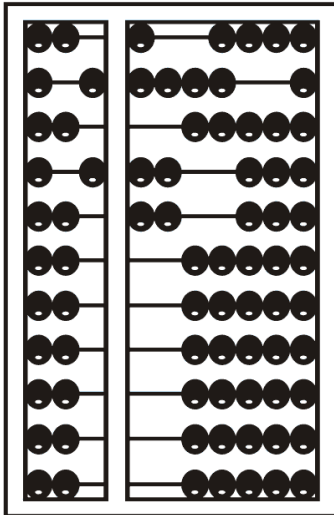


JAMES MCGUINNESS
& ASSOCIATES INC.
Consultants



CPSE Portal Case Management for Independent Providers

TOPICS COVERED

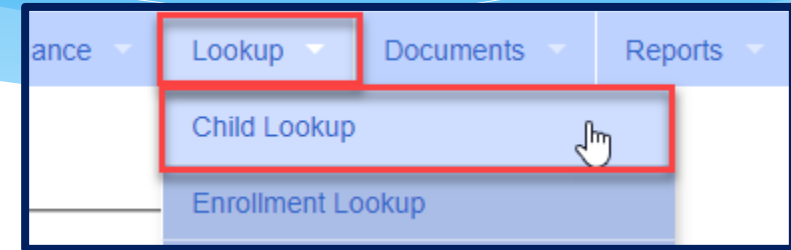
- * Looking Up Children
 - * Child Lookup
- * Unmatched Children and Enrollments
 - * Creating/Editing an Unmatched Child
 - * Adding/Editing an Unmatched Enrollments
- * Matching Children and Enrollments
 - * Matching Children
 - * View Unmatched Enrollments
 - * Matching Enrollments
- * Reports
 - * Enrollment Lookup Report
 - * Enrollment Assignments Report
 - * How to Find an ESID #
- * Closing
 - * Knowledge Base Links
 - * Upcoming Webinars
 - * Closing Remarks



Looking Up Children

Child Lookup

- * Go to **Lookup -> Child Lookup**.
- * Enter the start of the child's last name and click "Search".
- * Find the child and click "Details".
- * Wildcard searches can be done by using "%" ex. Search "%son" returns Wilson, Sampson, Thompson, etc.



Child Lookup

Last Name [Show Advanced Search options]

Last Name	First Name	DOB	SED STAC ID	District	County	Match Status	Details
SCHAFFER	FRANCIS	2/11/2010	E23693	East Aurora	ERIE	County Record	Details
SCHAFFER	LATRICIA	5/12/2011	F35053	Iroquois	ERIE	County Record	Details
SCHMITT	FREDDIE	3/1/2012	G04529	Orchard Park	ERIE	County Record	Details
SCHULZ	FREDERIC	3/3/2011		Buffalo	ERIE	County Record	Details
SCHULZ	JONNIE	12/5/2009	E34929	Orchard Park	ERIE	County Record	Details
SCHUSTER	JACQUELINE	1/28/2011	F67096	Buffalo	ERIE	County Record	Details
SCHUSTER	MARGARITE	3/30/2012	F67281	Buffalo	ERIE	County Record	Details

Child Lookup Advanced Search

- * Click “*Show Advanced Search options*” to see additional search criteria:

Child Lookup
Name (Last,First)

- * School Year
- * County
- * Provider
- * District
- * Child #
- * STAC ID #
- * Electronic Service ID #

Child Lookup
Name (Last,First)
School Year County Provider District
Child Number STAC ID Electronic Service ID Medicaid CIN



Unmatched Children and Unmatched Enrollments

Unmatched Children & Enrollments

- * Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal.
 - * However, you can create a temporary child and temporary enrollment records.
 - * These are created when the County is delayed in entering data.
 - * You can create these records so that attendance and other information can be recorded even though the County has not entered the official information.
- * Once the County uploads the official information, then you can “match” the temporary records to the County created record. When matching the records, any data entered for the temporary record is moved over to the County created record and then the temporary one is deleted.
- * In CPSE Portal, these temporary / placeholder entries are referred to as “UnMatched”.
- * Unmatched children do not have an ESID #.

Enrollment and ESID

- * The enrollment should correspond to a unique approved service on the IEP.
- * There will be enrollments for:
 - * Different Service Types (OT vs PT vs ST)
 - * Different frequencies (1x30 vs 1x45 vs 2x30)
 - * Individual vs Group (if the CPSE determines a child should receive some individual and some group of the same service type, they should be separate enrollments).
- * Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments.
- * **For HIPPA reasons, do not email child names**, use the ESID #, the Child Number, or the STAC ID #..

Creating an Unmatched Child

- * Go to **Caseload Maintenance -> Unmatched Children** and click “Add Child”
- * Fill in the Add Child screen and click “Add” (address & phone # are optional)

Add Child

Provider

County District

Last Name First Name MI

DOB Gender

Address 1 Address 2

City State Zip

Home Phone

SEDSTACID

Add

Editing an Unmatched Child

Home File Transfer Activities eSTACs Attendance Billing Caseload Maintenance Lookup Documents Reports Medicaid People

Unmatched Children [Add Child](#)

Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone				
C62000210698		Nolan		12/7/2018		KINGSTON CITY SD						Enrollments	Attempt Match	Edit	Delete

- * Go to **Caseload Maintenance** -> **Unmatched Children**
- * You can “Edit”:
 - * Child’s Name
 - * Date of Birth
 - * District
- * Click “Update” to save your changes.

Unmatched Children [Add Child](#)

Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone				
C62000210698	<input type="text"/>	<input type="text" value="Nolan"/>		<input type="text" value="12/7/2018"/>		<input type="text" value="KINGSTON CITY SD"/>					<input type="text"/>	Enrollments	Attempt Match	Update	Cancel

Adding an Unmatched Enrollment

- * You can add an Unmatched Enrollment to either a County created child or an Unmatched Child (created by the provider).
- * For an Unmatched Child:
 - * You can use the **Unmatched Children** page or
 - * You can go to the **Add/Edit Unmatched Enrollments** page.
- * For a County-created child, you can only use the **Add/Edit Unmatched Enrollments** page.



Adding an Unmatched Enrollment

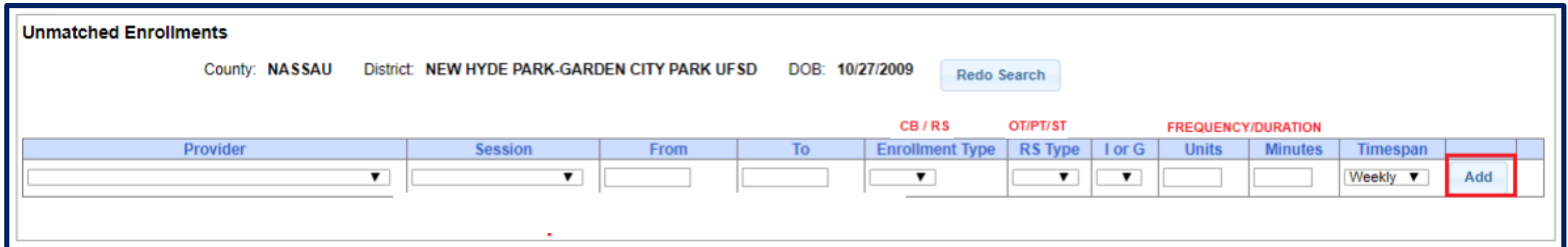
- * Go to **Caseload Maintenance -> Add/Edit Unmatched Enrollments**

- * Search child's name, and click "Select"



- * Fill in all of the pertinent information in the table:

- * Your name will appear in the Provider box, Session, From/To Dates, Enrollment Type, RS Type, I or G, Units, Minutes, Timespan)
- * Click "Add"



Provider	Session	From	To	Enrollment Type	RS Type	I or G	Units	Minutes	Timespan	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Weekly	<input type="button" value="Add"/>

Adding Unmatched Enrollments from the Unmatched Children Screen

- * You can also add an enrollment by choosing the “Enrollments” button on your unmatched child.

Home File Transfer Activities eSTACs Attendance Billing Caseload Maintenance Lookup Documents Reports Medicaid People

Unmatched Children

Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone	Enrollments	Attempt Match	Edit	Delete
C62000210698		Nolan		12/7/2018		KINGSTON CITY SD									

- * Enter all data on the blank row and click “Add”

Unmatched Enrollments

County: NASSAU District: NEW HYDE PARK-GARDEN CITY PARK UFSD DOB: 10/27/2009

Provider	Session	From	To	RS	OT/PT/ST	FREQUENCY/DURATION	Units	Minutes	Timespan	Add
Enrollment Type	RS Type	I or G								
									Weekly	<input type="button" value="Add"/>



Matching Children and Enrollments


Matching Children

- * Billing **cannot** be submitted to the County on “Unmatched” children/enrollments.
 - * Billing can only be submitted for County created enrollments.
 - * You will need to match the Unmatched Children and Unmatched Enrollments.
- * You can go to **Caseload Maintenance -> Unmatched Children** and “Attempt Match”.

Home | File Transfer | Activities | eSTACs | Attendance | Billing | **Caseload Maintenance** | Lookup | Documents | Reports | Medicaid | People

Unmatched Children

Child Number	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	HomePhone	Enrollments	Attempt Match	Edit	Delete
C62000210698		Nolan		12/7/2018		KINGSTON CITY SD									



- * Or you can “Attempt Child Match” from the **Caseload Maintenance -> View Unmatched Enrollments** screen.

Unmatched Enrollments
 School Year

County	Child Number	Last Name	First Name	DOB	School Year	From	To	Type	Service	Description	Attempt Child Match	Delete
	C62000212737			12/12/18	202122	04/01/22	06/23/22	CB		0 hrs/day 0 days/week		

Matching Children

- * The top of the screen will show the information you entered for the child.
- * The bottom of the screen shows the potential matches.
- * **Make sure the child you are selecting to match is the correct one** and click “Select”.

Match Child Against County-Imported Child

Current Unmatched Child:
[Redacted], **Dannielle** County: [Redacted] District: **NEW PALTZ CSD** DOB: **12/12/2018**

Potential Matches:

Showing children matching the DOB, and with the same first and last name.

	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	Home Phone
Select	[Redacted]	ANNELIESE		12/12/2018	[Redacted]	NEW PALTZ CSD	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Select	[Redacted]	DANNIELLE		12/12/2018	[Redacted]	NEW PALTZ CSD	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Matching Children

- * The bottom of the screen will ask you to confirm the information.
- * **Double check** the information for accuracy, and if it is correct, click “Match!”

Match Child Against County-Imported Child

Current Unmatched Child:
Dannielle County: District: NEW PALTZ CSD DOB: 12/12/2018

Potential Matches:
Showing children matching the DOB, and with the same first and last name.

	Last Name	First Name	MI	DOB	County	District	Address1	City	State	Zip	Home Phone
Select		ANNELIESE		12/12/2018		NEW PALTZ CSD					
Select		DANNIELLE		12/12/2018		NEW PALTZ CSD					

WARNING: By clicking the button below, you are combining these two children (including any associated data - not limited to: enrollments, attendances, medicaid consents, medicaid eligibility, IEPs, log notes, scripts/orders). Make sure the match is correct. This cannot be undone.

Dannielle (12/12/2018) → DANNIELLE (12/12/2018)

Match!

View Unmatched Enrollments

- * Go to **Caseload Maintenance** → **View Unmatched Enrollments**.

County	Last Name	First Name	DOB	School Year	From	To	Type	Service	Description		
WESTCHESTER	TRAMONTOZZI	LUKE	12/23/13	201718	02/28/18	08/22/18	RS	ST	1x45	Attendances	Attempt Enrollment Match Delete
WESTCHESTER	Weintraub	Shoshana	02/26/16	201920	09/03/19	08/28/20	RS	ST	2x45	Attendances	Attempt Child Match Delete



- * If the enrollment has potential matches (same child and service type), the “**Attempt Enrollment Match**” link will appear.

Matching Enrollments to County Created Enrollments

- * The top of the screen shows the agency created unmatched enrollment.
- * The bottom of the screen shows a list of potential matches based on service type only (doesn't check dates).
- * If you find a County created match, click "Select".

Match Enrollment Against County-Imported Enrollment

Child:
SHELDON, NEAL County: **ERIE** District: **Orchard Park** DOB: **7/22/2011**

Current Unmatched Enrollment:
Session: **2015 - 2016 Winter** From Date: **3/30/2016** To Date: **6/24/2016**
Enrollment Type: **RS** Service Type: **ST** Individual or Group: **I** Frequency: **1x30**

Potential Matches:

	Enrollment Type	Service Type	Session	From Date	To Date	I or G	Frequency	ESID
<input type="button" value="Select"/>	RS	ST	2015 - 2016 Winter	9/1/2015	6/30/2016	I	2x30	RS1516W0081795

Matching Enrollments to County Created Enrollments

- * When you “*Select*” the enrollment to match, you will be prompted to confirm the information.
- * **Double check** to make sure the information is correct.
- * If it is correct, click “*Match!*”

Potential Matches:

	Enrollment Type	Service Type	Session	From Date	To Date	I or G	Frequency	ESID
Select	RS	ST	2015 - 2016 Winter	9/1/2015	6/30/2016	I	2x30	RS1516W0081795

WARNING: By clicking the button below, you are combining these two enrollments (including any associated data - not limited to: attendances, orders/scripts, log notes, therapist/provider assignments). Make sure the match is correct. This cannot be undone.

UNMATCHED ENROLLMENT (3/30/2016 - 6/24/2016) 1x30 + RS1516W0081795 (9/1/2015 - 6/30/2016) 2x30

Match!



Prescriptions

Creating Digital Orders (SLP's)

- * Go to **Caseload Maintenance -> Prescriptions for Caseload**

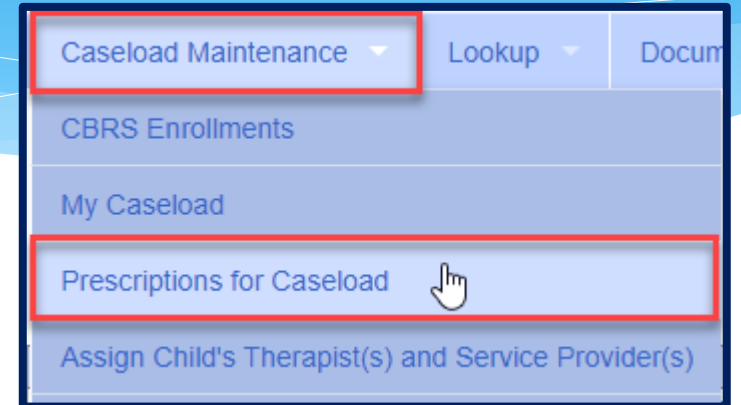
- * Use this option for initial prescriptions.

- * Go to **Caseload Maintenance -> Create New Order**

- * Use this option for subsequent prescriptions:

- * Example: when there is a change in service and a previous prescription already exists.

<http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendations-slps.aspx?KBSearchID=19946>



Prescriptions for Caseload (SLPs)

- * Go to **Caseload Maintenance -> Prescriptions for Caseload**
- * Here you will find:
 - * A list of children on your caseload,
 - * Status of your prescription,
 - * Existing Speech Recommendations and enrollments that need an RX.
- * If you click on “View”, you will be able to view or print the digital speech recommendation.

ESID	Last Name	First Name	From Date	To Date	Description	Rx Status	Rx Entry	Rx Image	
			9/8/2020	6/25/2021	ST 1x30 Individual	VERIFIED	View	View	
RS2021W01			9/8/2020	6/25/2021	ST 1x60 Individual	MISSING	Enter Rx Info	Upload Rx Image	Create Speech Recommendation
RS2021W01			9/8/2020	6/25/2021	ST 1x30 Individual	MISSING	Enter Rx Info	Upload Rx Image	Create Speech Recommendation

Create Digital Order

- * Go to *Caseload Maintenance* -> *Create New Order*
 - * Search for child, and choose “*Select*”.

Create Digital Order

Child Lookup

Name (Last,First) [Hide Advanced Search options]

School Year County Provider District

Child Number STAC ID Electronic Service ID

	Child Number	Last Name	First Name	DOB	CIN	District	County	Match Status	
<input type="button" value="Select"/>	C53000131269			5/6/2015		Schenectady	SCHENECTADY	County Record	Details

Create Digital Order

- * Enter your Date Range, ICD Code, and click “Preview and Sign”.
- * This will then ask for your PIN #.

The screenshot shows a web form titled "Create Digital Order". At the top, there is a "Child Lookup" section with a search bar, "County: SCHENECTADY", "District: Schenectady", and "DOB: 5/6/2015", along with a "Redo Search" button. Below this is a section for "Create recommendation for Speech Services" with a dropdown menu. The "Prescription effective date range" section is highlighted with a red box and contains three radio button options: "Applies to entire school year" (selected) with a "2021 - 2022" dropdown, "Applies to specific school year / session" with a "2021 - 2022 Winter" dropdown, and "Applies to specific date range" with two empty input fields. The "Reason for Services" section is also highlighted with a red box and includes an "ICD" search field with the text "Search by code or description...", a "Reason" input field, and a "Preview and Sign" button at the bottom.

Uploading Prescriptions – OT, PT and PSY

- * Go to **Medicaid -> Prescriptions -> Prescription Entry Maintenance**
- * Search for child, and choose “Select”.
- * This is a 2 step process:
 - * First, enter prescription information,
 - * Second, upload the prescription image.



Prescription Entry Maintenance

Step 1 – Enter Prescription Entry information
Click “Preview”, “Save & Done”

<http://support.cpseportal.com/kb/a180/uploading-troubleshooting-prescription-documentation.aspx?KBSearchID=19947>

Step 2 – Upload Prescription Image
Click “Save”

The screenshot shows the 'Manage Prescription Entry' form. Red boxes highlight the following fields: 'Order Type' dropdown, 'Provider' dropdown, 'Ordering Provider NPI' text box, 'Prescription effective date range' section (including radio buttons for 'Applies to entire school year', 'Applies to specific school year / session', and 'Applies to specific date range'), 'ICD' search box, 'Reason' text area, 'Frequency' section (radio buttons for 'Per IEP' and 'Specific', and a 'WEEKLY' dropdown), and the 'No eligible enrollments found' message. The 'Preview' button is at the bottom left and the 'Cancel' button is at the bottom right.

The screenshot shows the 'Manage Prescription File' form. Red boxes highlight the following fields: 'Choose File' button, 'Provider' dropdown, 'School Year' dropdown (set to '2021 - 2022'), 'Ordering Provider Information (optional)' section (including 'Ordering Provider NPI' text box and 'Date Signed' text box), and the 'No eligible orders found' message. The 'Save' button is at the bottom left and the 'Cancel' button is at the bottom right.



Reports

Enrollment Lookup Report

- * A report of all enrollments.
- * Go to **Lookup -> Enrollment Lookup**

Enrollments

School Year Session County CBRS
 Provider RS SEIT CB

Status	ESID	Last Name	First Name	DOB	County	Provider	District	Enroll Type	RS Type	Start	End	Frequency	Indiv / Grp	Program	1:1	Rate	Sessions Billed	SED Weeks Enrolled	Calendar Weeks Enrolled	Maximum Sessions	
	CB2122S0022336			2/16/2016				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020430			2/16/2016				CBRS	ST	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
UnMatched				4/11/2017				RS	PT	7/12/2021	8/20/2021	2x30	I			0.00	0.00	6	6		Attendances
UnMatched				4/11/2017				RS	ST	7/12/2021	8/20/2021	1x30	I			0.00	0.00	6	6		Attendances
	CB2122S0021911			4/11/2017				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020788			4/11/2017				CBRS	ST	7/12/2021	8/20/2021	1x30	I	9100-A		0.00	3.00	6	6		Attendances
	CBRS2122S0020789			4/11/2017				CBRS	PT	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
	CBRS2122S0020790			4/11/2017				CBRS	HLT	7/12/2021	8/20/2021	5x15	I	9100-A		0.00	0.00	6	6		Attendances

Enrollment Lookup Report

- * Use this report to find:
 - * Attendances on an enrollment
 - * Why an unmatched enrollment is not matching the county's enrollment
 - * Why an enrollment isn't showing up for billing (missing rates)
 - * Report can be exported to Excel

Enrollments

School Year Session County CBRS
 Provider RS SEIT CB

Status	ESID	Last Name	First Name	DOB	County	Provider	District	Enroll Type	RS Type	Start	End	Frequency	Indiv / Grp	Program	1:1	Rate	Sessions Billed	SED Weeks Enrolled	Calendar Weeks Enrolled	Maximum Sessions	
	CB2122S0022336			2/16/2016				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020430			2/16/2016				CBRS	ST	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
UnMatched				4/11/2017				RS	PT	7/12/2021	8/20/2021	2x30	I			0.00	0.00	6	6		Attendances
UnMatched				4/11/2017				RS	ST	7/12/2021	8/20/2021	1x30	I			0.00	0.00	6	6		Attendances
	CB2122S0021911			4/11/2017				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020788			4/11/2017				CBRS	ST	7/12/2021	8/20/2021	1x30	I	9100-A		0.00	3.00	6	6		Attendances
	CBRS2122S0020789			4/11/2017				CBRS	PT	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
	CBRS2122S0020790	ALI		4/11/2017				CBRS	HLT	7/12/2021	8/20/2021	5x15	I	9100-A		0.00	0.00	6	6		Attendances

How to Find an ESID

- * Go to **Lookup -> Child Lookup**, search child's name or child # or STAC ID #, and then click "Details".

Child Lookup

Name (Last,First) [Hide Advanced Search options]

School Year County Provider District

Child Number STAC ID Electronic Service ID

Child Number	Last Name	First Name	DOB	CIN	District	County	MatchStatus	
C62000182949	ALV		2/14/2018		KINGSTON CITY SD		County Record	<input type="button" value="Details"/>

Enrollments | Written Orders | Documents

View Information for School Year:

Strikethrough = The county deleted this enrollment

Status	School Year	From	To	ESID	Provider	Enrollment	CB Program	Service	Frequency	Individual Or Group		
	2021 - 2022 Winter	1/31/2022	6/24/2022	CBRS2122W0036073		CBRS		OT1	1x30	G	Attendances	Details
	2021 - 2022 Winter	1/31/2022	6/24/2022	CBRS2122W0036101		CBRS		OT	1x30	I	Attendances	Details
	2021 - 2022 Winter	1/3/2022	6/24/2022	CB2122W0009636		CB	Classroom (9160-I)		5 hrs/day		Attendances	Details
	2021 - 2022 Winter	1/3/2022	6/24/2022	CB2122W0009637		CB	1:1 Aide/Nurse		5 hrs/day		Attendances	Details
	2021 - 2022 Winter	1/3/2022	1/30/2022	CBRS2122W0036064		CBRS		OT	2x30	I	Attendances	Details
	2021 - 2022 Winter	1/3/2022	6/24/2022	CBRS2122W0036065		CBRS		PSY	1x30	I	Attendances	Details


How to Find an ESID

* You can also go to **Lookup -> Enrollment Lookup**

Enrollments

School Year Session County CBRS

Provider RS SEIT CB



Status	ESID	Last Name	First Name	DOB	County	Provider	District	Enroll Type	RS Type	Start	End	Frequency	Indiv / Grp	Program	1:1	Rate	Sessions Billed	SED Weeks Enrolled	Calendar Weeks Enrolled	Maximum Sessions	
	CB2122S0022336			2/16/2016				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020430			2/16/2016				CBRS	ST	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
UnMatched				4/11/2017				RS	PT	7/12/2021	8/20/2021	2x30	I			0.00	0.00	6	6		Attendances
UnMatched				4/11/2017				RS	ST	7/12/2021	8/20/2021	1x30	I			0.00	0.00	6	6		Attendances
	CB2122S0021911			4/11/2017				CB		7/12/2021	8/20/2021	5 hrs/day		9100-A	N	5537.00	30.00	6	6		Attendances
	CBRS2122S0020788			4/11/2017				CBRS	ST	7/12/2021	8/20/2021	1x30	I	9100-A		0.00	3.00	6	6		Attendances
	CBRS2122S0020789			4/11/2017				CBRS	PT	7/12/2021	8/20/2021	2x30	I	9100-A		0.00	4.00	6	6		Attendances
	CBRS2122S0020790			4/11/2017				CBRS	HLT	7/12/2021	8/20/2021	5x15	I	9100-A		0.00	0.00	6	6		Attendances

My Caseload

- * Go to **Caseload Maintenance** -> **My Caseload**
- * You can also see all of the attendances that you have entered for each child.



My Caseload

Filter By

Provider: Session: 2021 - 2022 Winter

	Status	ESID	Last Name	First Name	County	Provider	District	Type	From	To	Service	Assigned		
<input type="checkbox"/>		RS2122W0001572		KILLYIN	COLUMBIA		NEW LEBANON CSD	RS	12/06/21	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		CPSECBRS0000118175		TRAVIS	Albany		RAVENA-COEYMANS-SELKIRK CSD	CBRS	03/21/22	06/24/22	OT 1x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		RS2122W0001529		WILLIAM	COLUMBIA		NEW LEBANON CSD	RS	09/08/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults
<input type="checkbox"/>		CBRS2122W0001937		SAVANNAH	COLUMBIA		GERMANTOWN CSD	CBRS	12/06/21	06/24/22	OT 2x30 Individual	YES	Attendances	Defaults

Excel

Generate Blank Signature Logs for Selected Enrollments



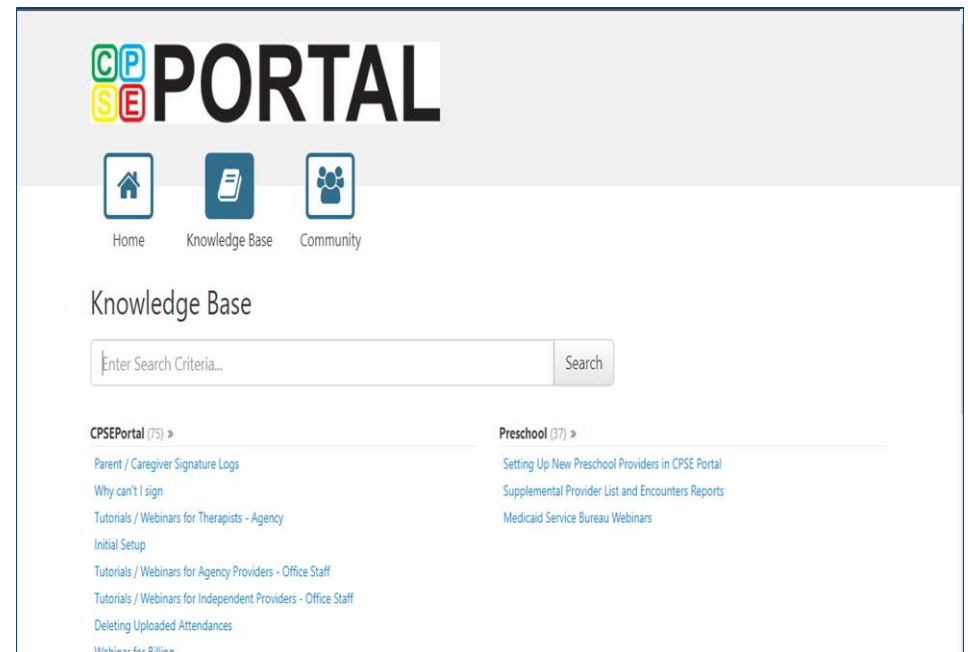
Closing

Important Note

- * You **cannot** bill on Unmatched Enrollments. Therefore, you should be matching your children, and unmatched enrollments throughout the week.

Portal Training – Knowledge Base

- * The Knowledge Base provides numerous articles, trainings, webinars and other pertinent information that will help answer your questions before having to contact Portal support.
- * You can simply click the Knowledge Base tab in the Portal or you can go to:
- * <http://support.cpseportal.com/kb>



Knowledge Base Links

- * All articles on Unmatched Children and Unmatched Enrollments:
 - * <http://support.cpseportal.com/kb/c11/enrollments.aspx>
- * Creating Digital Speech Recommendations (SLPs):
 - * <http://support.cpseportal.com/kb/a160/creating-digital-speech-recommendations-slps.aspx?KBSearchID=19946>
- * Uploading & Troubleshooting Prescription Documentation:
 - * <http://support.cpseportal.com/kb/a180/uploading-troubleshooting-prescription-documentation.aspx?KBSearchID=19947>
- * How to Look Up a Child by ESID #:
 - * <http://support.cpseportal.com/kb/a178/how-to-look-up-a-child-by-esid-.aspx?KBSearchID=19810>

Upcoming Webinars

CPSE Portal Session Notes:

- Tuesday, June 14, 2022 @ 10:00AM
<https://attendee.gotowebinar.com/register/6770111329202654990>
- Friday, June 17, 2022 @ 10:00AM
<https://attendee.gotowebinar.com/register/7434706734565390091>
- Friday, June 17, 2022 @ 4:00PM
<https://attendee.gotowebinar.com/register/9067654125138351115>
- Tuesday, June 21, 2022 @ 10:00AM
<https://attendee.gotowebinar.com/register/3675643604966749452>

Upcoming Webinars

CPSE Portal Session Notes:

- Tuesday, June 21, 2022 @ 2:00PM
<https://attendee.gotowebinar.com/register/1750392147661269772>

Topics Covered During This Webinar:

- Recap Entering/Signing Classroom Attendance
- Attendance Entry Record
- Signing Attendance/Review & Sign
- Co-Signing Session Notes/Attendance
- Un-signing Attendance/Making Corrections After Signing
- Move Attendances Between Enrollments
- Print Child Treatment Log
- Print Parent Signature Log

Upcoming Webinars

CPSE Portal Billing Using the CPSE Portal:

Independent Providers:

- Wednesday, July 27, 2022 @ 4:00PM
<https://attendee.gotowebinar.com/register/1689973983981907472>
- Thursday, July 28, 2022 @ 10:00AM
<https://attendee.gotowebinar.com/register/6992705259489814542>
- Thursday, September 29, 2022 @ 4:00PM - **Refresher**
<https://attendee.gotowebinar.com/register/2998072863151745291>

Topics Covered During This Webinar:

- Creating & Submitting Vouchers
- Move Attendances Between Enrollments
- How to Correct Attendance & Rebill
- Items Not Ready To Bill Report
- Voucher Listing Report

Closing remarks

- * CPSE Portal Address (you may want to bookmark):
<https://www.cpseportal.com>
- * In addition to the Portal Knowledge base, our Helpdesk is available through email at support@CPSEPortal.com
 - * When sending an email:
 - * Do not use child's name
 - * Use STAC ID # or ESID #
 - * Include your county, and info needed