

## MEDICAID-COMPLIANT WRITTEN ORDERS

4/24/23 & 4/26/23

### Questions & Answers

<b>Q</b>	Children have different frequencies in the summer session than during the 10-month session. Is a prescription required for each school session?
<b>A</b>	If the prescription shows the frequency/duration with the “As per IEP” reference and covers the entire school year only one prescription is required. If the specific frequency/duration is being delineated specifically (2x30 Ind) on the prescription, the school session and specific frequency/duration for each session must be displayed on the prescription. Otherwise you have the option of uploading one prescription for each school session with the appropriate frequency/duration for each session.
<b>Q</b>	If the ordering practitioner marks the prescription for both evaluation and services, is the prescription valid?
<b>A</b>	If there is an ICD code delineated for both (evaluations and services), the prescription will be valid for both.
<b>Q</b>	What determines when the prescription is valid – The <i>term of service</i> or the <i>signature date</i> of the prescription?
<b>A</b>	The Term of Service indicates the timeframe in which a prescription <u>can</u> be valid. The signature date determines the first date that the prescription <u>is</u> valid.
<b>Q</b>	If an OT/PT prescription shows an ICD code that is more suitable for speech than OT (F80.1) is the prescription valid for OT/PT?
<b>A</b>	The ordering practitioner determines the appropriate diagnosis code. You can contact the ordering practitioner to question the diagnosis code if you feel it does not fit with the service.
<b>Q</b>	If a child moves from a full-day program to a half-day program and the related services remain the same, is a new prescription required or can the previous prescription be attached to the new enrollment?
<b>A</b>	A child’s education program has no bearing on the related service prescription (for Medicaid purposes). If the child’s tuition-based program changes and the related services remain the same, you do not have to obtain a new prescription. The previous prescription can be attached to the new enrollment.
<b>Q</b>	Can providers use a prescription template with pre-filled information for the doctor?
<b>A</b>	Yes.
<b>Q</b>	When reviewing a prescription for the practitioner’s contact information, if the practitioner works at multiple sites, does it matter which address is listed on the prescription?
<b>A</b>	No. As long as there is a complete address and phone number for one of the sites.

<b>Q</b>	Can we remove the date of birth field from the prescription template since it is not required to avoid errors.
<b>A</b>	The date of birth field can be removed from the template before the practitioner completes the template. However, the DOB field cannot be altered or removed after the practitioner enters the DOB to the prescription.
<b>Q</b>	If a non-Medicaid billable ICD Code was delineated on a prescription, should the prescription be uploaded to the Portal until a replacement prescription is received?
<b>A</b>	The New Order Screen will not permit the provider to enter/save a non-billable ICD code, and as a result, you will not be able to upload or save the prescription to the Portal.
<b>Q</b>	Is a new prescription required if a child's mandate changes a few weeks after the start of the school session?
<b>A</b>	Yes. If a child has a change in service, a new enrollment and IEP will be required to support the change. A new IEP and a change in service requires a new prescription.
<b>Q</b>	If the frequency changes mid-year, is a new prescription required if the prescription shows the "As per IEP" reference for the frequency/duration?
<b>A</b>	Yes. The new prescription must show a signature date that coincides with the start of the new frequency/duration. For example, a change in service that occurs on November 1 must show a signature date <i>just prior to or just after</i> November 1. A prescription that was uploaded at the beginning of the session (July or September signature date) will not be verified if it is attached to the November enrollment for the change of service.
<b>Q</b>	If a child has two IEPs, one for summer and one for the 10-month session, can one prescription that covers the entire school year cover both sessions?
<b>A</b>	Yes, if the frequency/duration for each school session is specifically delineated on the prescription OR the prescription can indicate that the frequency/duration for each session is in accordance with the IEP.
<b>Q</b>	
<b>A</b>	
<b>Q</b>	
<b>A</b>	