CPSE Portal

Caseload Maintenance





Webinar Getting Started

CPSE Portal is located at

https://www.cpseportal.com/





Webinar Outline

- Support Resources
- Child vs. Enrollments
- Child & Enrollment Lookup & Listing
- Unmatched Children & Enrollments
- Rescinded Enrollments
- Assigning therapists to cases





Resources

- Email <u>support@CPSEPortal.com</u>
- CPSE Portal support site http://support.cpseportal.com
 - ► Knowledge Base Articles
- Knowledge Base Menu from www.CPSEPortal.com





Child vs Enrollment

- A child is the person. Name, DOB, etc.
- The enrollment is the particular service that child is receiving
 - From Date / To Date
 - Service Type (OT, PT, ST, etc.) & Individual vs. Group
 - Frequency (2x30)



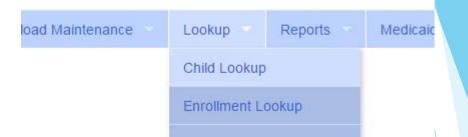


Child lookup

Navigate top menu to Lookup->Child Lookup

Enter the start of the child's last name and click search

Find the child and click details



Child Lookup

Last Name sch

Search

[Show Advanced Search options]

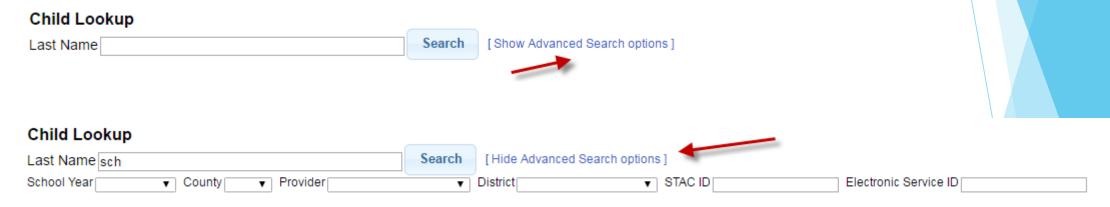
Last Name	First Name	DOB	SED STAC ID	District	County	Match Status	
SCHAFER	FRANCIS	2/11/2010	E23693	East Aurora	ERIE	County Record	Details
SCHAFFER	LATRICIA	5/12/2011	F35053	Iroquois	ERIE	County Record	Details
SCHMITT	FREDDIE	3/1/2012	G04529	Orchard Park	ERIE	County Record	Details
SCHULZ	FREDERIC	3/3/2011		Buffalo	ERIE	County Record	Details
SCHULZ	JONNIE	12/5/2009	E34929	Orchard Park	ERIE	County Record	Details
SCHUSTER	JACQUELINE	1/28/2011	F67096	Buffalo	ERIE	County Record	Details
SCHUSTER	MARGARITE	3/30/2012	F67281	Buffalo	ERIE	County Record	Details





Child Lookup Advanced Search

Click "Show Advanced Search options" to see additional search criteria

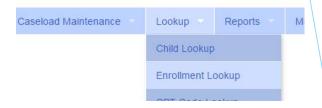


Wildcard searches can be done by using "%" ex. Search "%son" returns Wilson, Sampson, Thompson, etc.





Enrollment Lookup



Navigate top menu Lookup->Enrollment Lookup



Select filters and search, can export to Excel

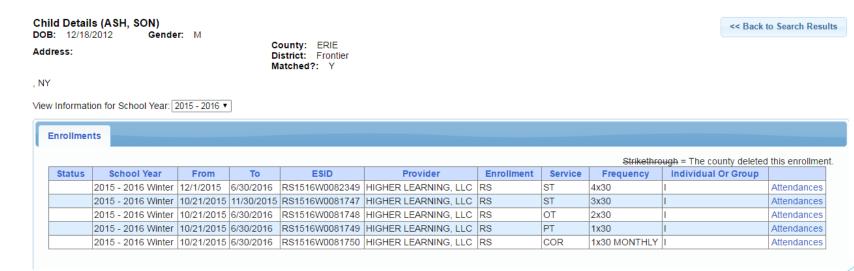




Using Child Lookup to view enrollments

 Use child Lookup to find child and click Details link to see list of enrollments for the child









View Attendance from Enrollment List

- Use Child lookup to see Enrollments for a child
- Click Attendance Link to view attendance for enrollment

энкенно	iugii – The county deleted	uns emonne	IL.
Frequency	Individual Or Group		
4x30		Attendances	
3x30		Attendances	

Attendance L Child Last N Provide	Name AS	SH Child F R LEARNING		SON Electronic Servi ict Frontier	ce ID RS1516W0	081749	Enrollment Type RS	RS Type	PT County E	ERIE
Service Date	Time In	Time Out	# Sessions	Minutes Per Session	Service Provider	Setting	Individual Or Group	Signed Date	Co-Signed Date	Vou
2/5/2016	8:00 AM	8:30 AM	1.00	30	ILILE SCHMITZ	Davcare		2/5/2016	2/5/2016	PS1603

Service Date	Time In	Time Out	# Sessions	Minutes Per Session	Service Provider	Setting	Individual Or Group	Signed Date	Co-Signed Date	Voucher#
2/5/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	2/5/2016	2/5/2016	RS160321025802
2/26/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	2/26/2016	2/26/2016	RS160321025802
3/4/2016	8:15 AM	8:45 AM	1.00	30	JULE SCHMITZ	Daycare	I	3/4/2016	3/4/2016	RS160425094050
3/11/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	3/11/2016	3/11/2016	RS160425094050
3/18/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	3/21/2016	3/21/2016	RS160425094050
4/1/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	4/1/2016	4/1/2016	
4/8/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Home	I	4/9/2016	4/9/2016	
4/15/2016	8:15 AM	8:45 AM	1.00	30	JULE SCHMITZ	Daycare	I	4/15/2016	4/15/2016	
4/22/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	4/22/2016	4/22/2016	
5/6/2016	8:00 AM	8:30 AM	1.00	30	JULE SCHMITZ	Daycare	I	5/6/2016	5/6/2016	





Attendance List

► For any enrollment on the Caseload list, click the <u>attendance</u> link column to view all the attendances recorded

Attendance List

Child Last Name BURCH Child First Name BRANDEN Electronic Service ID RS1516W0080738 Enrollment Type RS RS Type ST County ERIE Provider HIGHER LEARNING, LLC District Hamburg

Service Date	Time In	Time Out	# Sessions	Minutes Per Session	Service Provider	Setting	Individual Or Group	Signed Date	Co-Signed Date	Voucher#
9/29/2015	11:00 AM	11:30 AM	1.00	30	CECILA CUELLAR	Home	I	10/2/2015	10/2/2015	RS151028105015
10/1/2015	12:05 PM	12:35 PM	1.00	30	CECILA CUELLAR	Home	I	10/2/2015	10/2/2015	RS151209034428
10/6/2015	11:45 AM	12:15 PM	1.00	30	CECILA CUELLAR	Home	I	10/10/2015	10/10/2015	RS151209034428
10/8/2015	12:15 PM	12:45 PM	1.00	30	CECILA CUELLAR	Home	I	10/10/2015	10/10/2015	RS151209034428
10/13/2015	11:40 AM	12:10 PM	1.00	30	CECILA CUELLAR	Home	I	11/2/2015	11/2/2015	RS151209034428
10/15/2015	12:05 PM	12:35 PM	1.00	30	CECILA CUELLAR	Home	I	11/3/2015	11/3/2015	RS151209034428
10/20/2015	11:15 AM	11:45 AM	1.00	30	CECILA CUELLAR	Home	I	11/3/2015	11/3/2015	RS151209034428
10/22/2015	11:10 AM	11:40 AM	1.00	30	CECILA CUELLAR	Home	I	11/3/2015	11/3/2015	RS151209034428
10/27/2015	11:35 AM	12:05 PM	1.00	30	CECILA CUELLAR	Home	I	11/3/2015	11/3/2015	RS151209034428
10/29/2015	12:05 PM	12:35 PM	1.00	30	CECILA CUELLAR	Home	I	11/3/2015	11/3/2015	RS151209034428
11/3/2015	11:35 AM	12:05 PM	1.00	30	CECILA CUELLAR	Home		12/3/2015	12/3/2015	RS151223092631
11/5/2015	12:15 PM	12:45 PM	1.00	30	CECILA CUELLAR	Home		12/3/2015	12/3/2015	RS151223092631





Enrollment & ESID

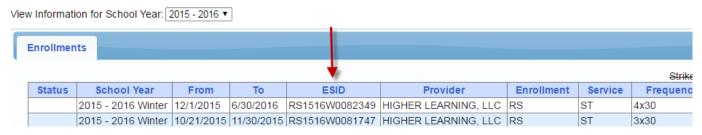
- The enrollment should correspond to a unique approved service on the IEP. Separate enrollments for
 - Different service types (OT vs PT vs ST)
 - Different frequencies (1x30 vs 1x45 vs 2x30) (if the CPSE alters the IEP and changes the frequency during the year, a new enrollment should be created)
 - Individual vs Group (if the CPSE determine a child should receive some individual and some group of the same service type, they should be separate enrollments)
- Each County created enrollment has a unique identifier called an Electronic Service Identifier or ESID for short. This is how we reference enrollments
- Do not email child names, use the ESID



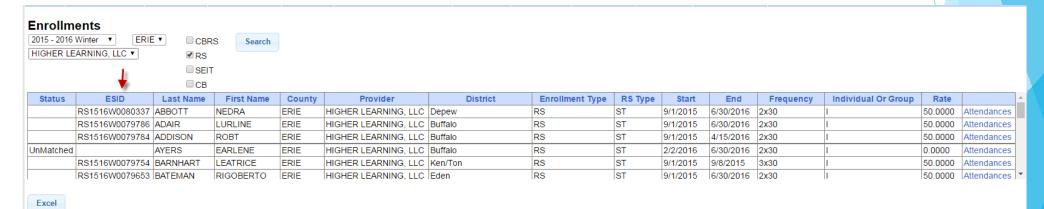


How to find ESID

Use Child Lookup to view enrollments for a child



Use Enrollment Lookup to view List







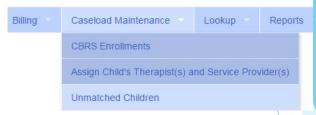
Unmatched Children and Enrollments

- Typically, all information about a child and the services they are receiving are entered by the County and uploaded into CPSE Portal
- However, an agency can create temporary child and enrollment records
- ► These are created when the County is delayed in entering data.
- ► The agency can create these records so that attendance and other information can be recorded even though the County has not entered the official information
- Once the County uploads the official information, the agency can "match" the temporary records to the County created record. When they do that, any data entered for the temporary record is moved to the County created one and then the temporary one is deleted.
- In CPSE Portal, these temporary / placeholder entries are referred to as "UnMatched"
- Unmatched children do not have an ESID





Unmatched Children



Navigate top menu to Caseload Maintenance->Unmatched Children

Unmatched Children

Add Child

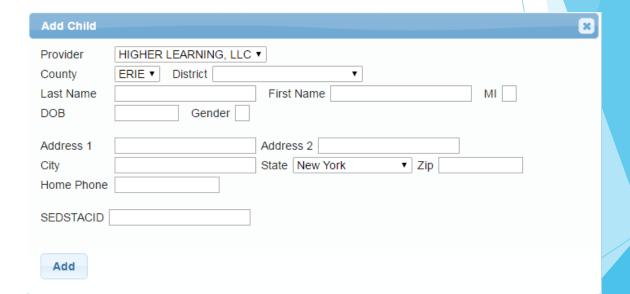
Last Name	First Name	MI	From	County	District	Address1	City	State	Zip	HomePhone				
AYERS	EARLENE		8/14/2011	ERIE	Buffalo			NY			Enrollments	Attempt Match	Edit	Delete
CUMMINS	VENA		5/29/2011	ERIE	North Collins			NY			Enrollments	Attempt Match	Edit	Delete
CUNNINGHAM	THERESIA		8/2/2011	ERIE	Frontier			NY			Enrollments	Attempt Match	Edit	Delete





Adding an Unmatched Child

- Click Add Child button on Unmatched Children Screen
- Enter in the information
- Required fields
 - County
 - District
 - Last Name
 - First Name
 - **DOB**
 - Gender
- All other fields optional







Editing an Unmatched Child

Click the Edit Button on the row

	Last Name	First Name	MI	From	County	District	Address1	City	State	Zip	HomePhone				
1	AYERS	EARLENE		8/14/2011	ERIE	Buffalo			NY			Enrollments	Attempt Match	Edit	Delete
(CUMMINS	VENA		5/29/2011	ERIE	North Collins			NY			Enrollments	Attempt Match	Edit	Delete

- You can enter Name, DOB and District
- Click Update to Save

/														,		
Last Name	First Name	MI	From	County	District	6	Address1	City	State	Zip	HomePhone					
AYERS	EARLENE		8/14/2011	ERIE	Buffalo	•			NY			Enrollments	Attempt Match	Update	Cancel	
CUMMINS	VENA		5/29/2011	ERIE	North Collins				NY			Enrollments	Attempt Match	Edit		Delete





Adding an Unmatched Enrollment

- You can add an Unmatched Enrollment to either a County created child or an unmatched child (created by the provider)
- For an Unmatched Child you can use either Unmatched Children page or Add/Edit Unmatched Enrollments page
- For a County created Child, you need to use Add/Edit Unmatched Enrollments







Adding enrollments from Unmatched Children

Click the Enrollments link on the child

١	Unmatched (Children	Add C	hild											
							I								
	Last Name	First Name	MI	From	County	District	Address1	City	State	Zip	HomePhone	•			
	AYERS	EARLENE		8/14/2011	ERIE	Buffalo			NY			Enrollments	Attempt Match	Edit	Delete
	CUMMINS	VENA		5/29/2011	ERIE	North Collins			NY			Enrollments	Attempt Match	Edit	Delete

Enter your data on the blank row and click Add

Unmatched Enrollments

AYERS, EARLENE County: ERIE District: Buffalo DOB: 8/14/2011 Redo Search

Provider	Session	From	То	Enrollment Type	RS Type	l or G	Units	Minutes	Timespan		
HIGHER LEARNING, LLC	2015 - 2016 Winter	2/2/2016	6/30/2016	RS	ST	ı	2.00	30	Weekly	Attempt Match	Delete
HIGHER LEARNING, LLC ▼	•					_			Weekly ▼	Add	





Adding Enrollments from Add/Edit Unmatched Enrollments

- First search for the child
- Click Select for the child



Enter your data on the blank row and click Add

Unmatched Enrollments

SMITH, SANFORD County: ERIE District: Cleveland Hill DOB: 9/16/2012 Redo Search

Provider	Session	From	То	Enrollment Type	RS Type	l or G	Units	Minutes	Timespan		
HIGHER LEARNING, LLC ▼	•			•		•			Weekly ▼	Add	





Adding an Unmatched Enrollment

Provider	Session	From	То	Enrollment Type	RS Type	l or G	Units	Minutes	Timespan		
HIGHER LEARNING, LLC ▼	2015 - 2016 Winter ▼	09/13/15	06/24/16	RS ▼	OT ▼	▼	2	45	Weekly ▼	Add	

Fields

- Session (School year and either summer session or 10-month Sep-Jun called winter)
- From and To Dates
- Enrollment Type
 - CB tuition based classroom
 - ► SEIT/SEIS = Special Education Itinerant Teacher/Service
 - ▶ RS = Fee for Service Related Service (OT, PT, ST, etc.)
- RS Type OT, PT,
- ▶ I or G is Individual vs. Group
- Units/Minutes & Timespan refer to frequency (For ex. 2x45 Weekly)
 - 2 = units
 - ▶ 45 = minutes
 - Weekly = Timespan





Matching Children

- Items cannot be submitted to the County on "Unmatched" children/enrollments. They can only be submitted for County created enrollments
- In order to address this, you need to "Match" the temporary/placeholder entry to a County created one and then the data will be merged into the County created entry
- You can "Attempt Match" from Unmatched Children screen



Or Attempt Child Match from View Unmatched Enrollments

Inmatched Enrollments Retrieve County Last Name First Name DOB School Year From To Type Service Description ERIE BLUM MERIL 03/24/12 201516 04/06/16 06/30/16 RS PT 1x30 Attendances Attempt Child Match Delete





Matching Children

Match Child Against County-Imported Child



- The top of the screen will show the information you entered for the child
- ► The bottom shows the potential matches
- You can alter potential match search criteria for DOB and First? letters of their last name
- Make sure the child you are selecting to match is the correct one and click select





Confirming your Child Match

- Click Select to choose the Count created child that matches your agency entered child.
- The bottom of the screen will ask you to confirm the information.
- Double check the information for accuracy and if it is correct, click Match



WARNING: By clicking the button below, you are combining these two children (including any associated data - not limited to: enrollments, attendances, medicaid consents, medicaid eligibility, IEPs, log notes, scripts/orders). Make sure the match is correct. This cannot be undone.

BLUM, MERIL (3/24/2012)

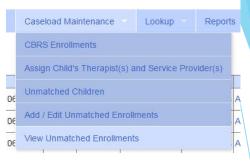
BLUM, MERYL (3/24/2012)







Matching Enrollments



Navigate top menu to Caseload Maintenance -> View Unmatched Enrollments

Unmatch	ed Enrollmer	nts											
Retr	ieve												
County	Last Name	First Name	DOB	School Year	From	То	Туре	Service	Description				
ERIE	BLUM	MERIL	03/24/12	201516	04/06/16	06/30/16	RS	PT	1x30	Attendances	Attempt Child Match		Delete
ERIE	GARY	KELLY	01/30/11	201516	04/20/16	06/30/16	RS	ОТ	1x30	Attendances			Delete
ERIE	GERBER	MEGAN	02/17/12	201516	03/30/16	06/30/16	RS	ST	3x30	Attendances		Attempt Enrollment Match	Delete
ERIE	HOANG	JULES	03/24/11	201516	04/07/16	06/30/16	RS	ST	2x30	Attendances		Attempt Enrollment Match	Delete
ERIE	LACKEY	ISIAH	06/27/12	201516	03/30/16	06/30/16	RS	ST	3x30	Attendances		Attempt Enrollment Match	Delete

- If the child is an Unmatched child (agency created) you can Attempt Child Match
- If the enrollment has potential matches (same child and service type), the "Attempt Enrollment Match" link appears





Matching Enrollments to County Created entries

Match Enrollment Against County-Imported Enrollment

Child: SHELDON, NEAL County: ERIE District: Orchard Park DOB: 7/22/2011 **Current Unmatched Enrollment:**

Session: 2015 - 2016 Winter From Date: 3/30/2016 Service Type: ST Individual or Group: I

Potential Matches:

	Enrollment Type	Service Type	Session	From Date	To Date	l or G	Frequency	ESID
Select	RS	ST	2015 - 2016 Winter	9/1/2015	6/30/2016	I	2x30	RS1516W0081795

- The top of the screen shows the agency created enrollment information
- The bottom shows a list of potential matches based on service type only (doesn't check dates)
- **If** you can find a County created match, click Select





Confirm Enrollment Match

- When you select and enrollment to Match, you will be prompted to confirm the information.
- Double check the information is correct.
- If it is correct, click Match

Potential Matches:

¥		Enrollment Type	Service Type	Session	From Date	To Date	l or G	Frequency	ESID
	Select	RS	ST	2015 - 2016 Winter	9/1/2015	6/30/2016	I	2x30	RS1516W0081795

WARNING: By clicking the button below, you are combining these two enrollments (including any associated data - not limited to: attendances, orders/scripts, log notes, therapist/provider assignments). Make sure the match is correct. This cannot be undone.

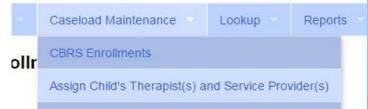
UNMATCHED ENROLLMENT (3/30/2016 - 6/24/2016) 1x30 RS1516W0081795 (9/1/2015 - 6/30/2016) 2x30

Match!





Assign Therapists to Enrollments



- Navigate top menu to Caseload Maintenance->Assign Child's Therapist(s) and Service Provider(s)
- The screen will prompt you to find a child
- Click Select for the child that you are trying to assign







Assigning Service Providers to Enrollments

- The screen will show a list of the selected child's enrollments and assignments.
- Click Select corresponding to the enrollment that you wish to assign

Select a Child JORDAN, JAMEL

County: ERIE

District: Hamburg

DOB: 8/18/2011

Redo Search

Select an Enrollment

_	Service ID	Enrollment Type	Service Type	Frequency	From Date	To Date	I/G	Assigned Therapist/Service Provider
Select	RS1516W0082203	RS	ST	2x30	1/13/2016	6/30/2016	- 1	VALLE, TEMPLE
Select	RS1516W0082204	RS	OT	2x30	1/13/2016	6/30/2016	I	SCHMITT, JULENE





Assign Therapist to Enrollment

- The top grid shows the selected enrollment
- The bottom left list is currently assigned therapists
- The bottom right list is available therapists
- Check the therapist(s) to assign and click "Add Therapists(s)/Service Provider(s)"

Select an Enrollment

	Service ID	Enrollment Type	Service Type	Frequency	From Date	To Date	I/G	Assigned Therapist/Service Provider
Sele	ct RS1516W0082203	RS	ST	2x30	1/13/2016	6/30/2016	- 1	VALLE, TEMPLE
Sele	ct RS1516W0082204	RS	ОТ	2x30	1/13/2016	6/30/2016	- 1	SCHMITT, JULENE

Assigned Therapists

	Last Name	First Name	NPI
	SCHMITT	JULENE	1346426004

Remove Therapist

Available Therapists

	Last Name	First Name	NPI
	ALBERT	GAYLA	1962689497
	BECK	LISABETH	1730256041
	BLANKENSHIP	MICHELINE	1770768681
✔	Blowers	Todd	1003000340
	BUCK	MICKIE	1285008326
$\overline{}$			
	DELANEY	KATHI	1285874446



Add Therapist(s)/Service Provider(s)





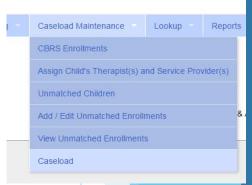
Caseload

- Not release yet, but due next week
- Ability to view all assignments for a therapist









Assigning cases to a Therapist

- Clicking the Add New Assignment on Caseload screen takes you to new screen
- This screen allows you to see all children for a particular service type (or search by name)
- Click all the check boxes for all the assignments and click Assign Selected button

Assign Cases To Person Enrollment Type: (Any Enrollment Type) ▼ Service Type: OT ▼ Last Name: Enrollment Type RS Type Provider District RS1516W0082913 3/9/2016 6/30/2016 3.00x 30 WEEKLY Hamburg Attendance 2.00x 30 WEEKLY Orchard Park Attendance RS 2.00x 30 WEEKLY RS1516W0079840 9/1/2015 6/30/2016 Attendance RS1516W0081258 9/25/2015 6/30/2016 1.00x 30 WEEKLY Assign Selected





Additional Information

- Email <u>support@CPSEPortal.com</u>
- CPSE Portal support site http://support.cpseportal.com
 - Knowledge Base Articles
- Knowledge Base Menu from www.CPSEPortal.com

